Release Notes

FortiEdge Cloud 25.4

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TABLE OF CONTENTS

Change log

Date	Change description
2025-11-05	FortiEdge Cloud 25.4 release version.

About This Release

This release delivers key new features and resolves some outstanding product issues. For more information, see New Features and Resolved issues.

FortiEdge Cloud will no longer support multi-tenancy license extensions after December 31, 2026. Any multi-tenancy license extended will have its expiration date set to December 31, 2026, regardless of the start date.

If you currently use multi-tenancy feature, you must now transition to use the *FortiCloud Organization* feature for managing multiple entities within FortiEdge Cloud. See FortiCloud Organization.

What is FortiEdge Cloud

FortiEdge Cloud is a unified management platform for standalone FortiAP, FortiSwitch, and FortiExtender deployments. It provides configuration management and monitoring control for a handful of devices and can scale up to thousands of devices across multiple sites.
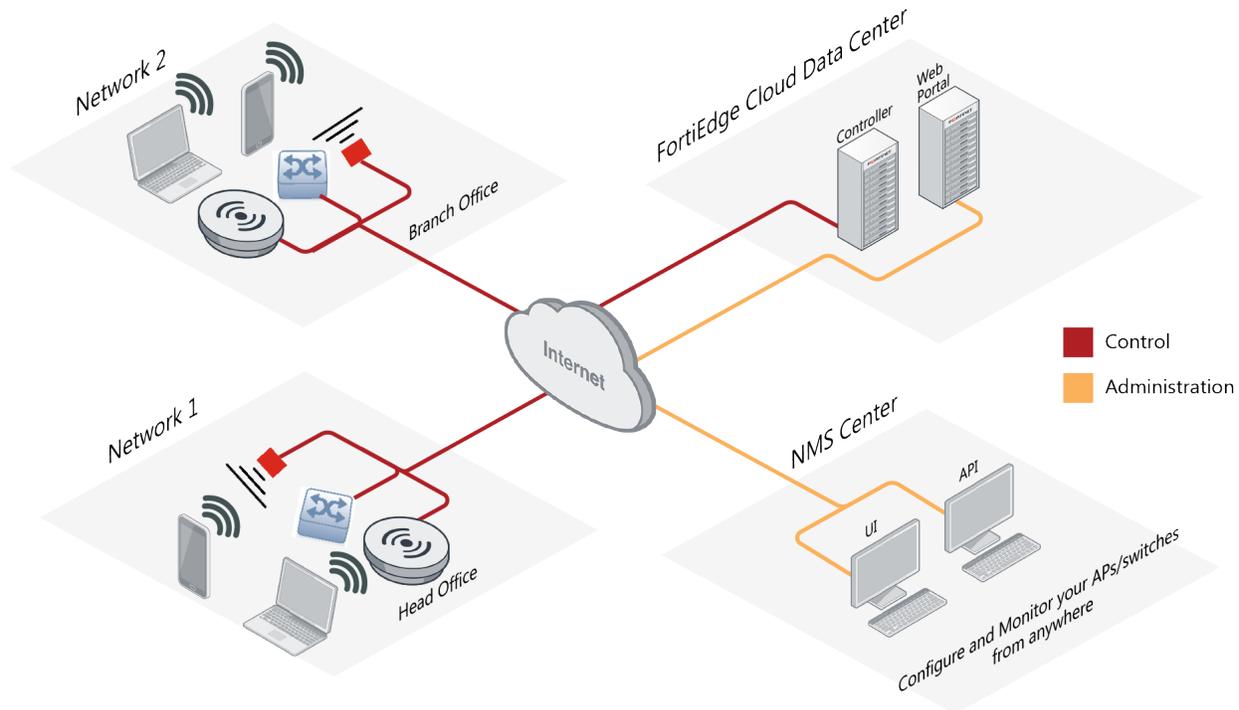
This document provides a list of new features, product integration information, resolved issues, and known issues for FortiEdge Cloud version 25.4. Review all sections of this document before you use this service.

Product integration and support

The following table lists supported web browsers for FortiEdge Cloud version 25.4. Other web browsers may work correctly but Fortinet does not support them.

Item	Supported version
Windows OS	• Microsoft Edge version - 128.0.2739.67 • Mozilla Firefox version - 130.0 • Google Chrome version - 128.0.6613.120
MacOS	• Apple Safari version - 17.6

The following table lists FortiEdge Cloud language support information. Language settings are determined by region.

Language	GUI	Documentation
English	x	x
Japanese	x	—
Spanish	x	—
Portuguese	x	—

New Features

FortiEdge Cloud 25.4 delivers the following features/enhancements to FortiEdge Cloud. For more information, see *FortiEdge Cloud User Guide for Release 25.4*.

Feature	Description
Device Support	This release of FortiEdge Cloud now supports the following devices: • **FortiExtender** • FEX-101G • FEX-211G
eSIM Support	The FortiExtender 211G series now supports eSIMs for cellular connectivity. FortiEdge Cloud GUI provides the initial step for provisioning the eSIMs. Enable the appropriate standard SIM slot (**SIM1** or **SIM2**) in the FortiEdge Cloud Modem Settings (**Extender** > **Profile** > **Modem1 Settings**). Enabling the SIM here activates the corresponding eSIM slot on the device. **Note**: This cloud configuration is only the first step. You must log into the FortiExtender GUI to perform the remaining steps required to fully provision and activate the eSIM profile. For more information, see FortiExtender Admin Guide (Standalone).

Resolved issues

The following issues have been resolved in FortiEdge Cloud version 25.4. For inquiries about a particular issue, visit the Fortinet Support website.

Issue ID	Description
1203447	After FortiGuest self-registration and credential submission, some users succeed while the login page hangs for others.
1202390	Upgrades initiated from FortiEdge Cloud fail for all the switch models.
1201260	Certificates pushed from FortiEdge Cloud for signature based VPN appear as `Unknown` on the FortiExtender, preventing tunnel establishment, while the same certificates manually uploaded using the device GUI work correctly.

Known issues

The following issues have been identified in FortiEdge Cloud version 25.4. For inquiries about a particular issue, or to report an issue, visit the Fortinet Support website.

Issue ID	Description
1219514	The PoE and USB configured and operating values does not match the actual AP wireless configuration output.

Additional Notes

Note the following while using FortiEdge Cloud:

- For faster GUI and API responses, Fortinet recommends deploying a total of less than 2000 switches and FortiAPs in a network. Also, the number of switch ports should be less than 15000.
- The upgrade process completion takes approximately 30 minutes if you try to upgrade multiple FortiAPs (count in 3 digits or more) simultaneously.

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