

# FortiVoice and FortiFone Compatibility Matrix

The following table lists the compatibility of current FortiFone phone models with FortiVoice versions:

Current phone model	FortiVoice version					
	5.3.x	6.0.x	6.4.x	7.0.x	7.2.x	7.4.x
FON-175	✓	✓	✓	✓	✓	✓
FON-280B	N/A	N/A	6.4.8 +	✓	✓	✓
FON-380	N/A	6.0.7 +	6.4.1+	✓	✓	✓
FON-380B	N/A	6.0.12 +	6.4.6 +	✓	✓	✓
FON-480	N/A	6.0.6 +	✓	✓	✓	✓
FON-480B	N/A	6.0.12 +	6.4.6 +	✓	✓	✓
FON-570	5.3.10 +	✓	✓	✓	✓	✓
FON-580	N/A	N/A	6.4.4 +	✓	✓	✓
FON-580B	N/A	N/A	6.4.9 +	7.0.2 +	✓	✓
FON-780B	N/A	N/A	N/A	N/A	7.2.2 +	✓
FON-C71	5.3.14 +	✓	✓	✓	✓	✓
FON-D71	5.3.18 +	✓	✓	✓	✓	✓
FON-D72	N/A	6.0.7 +	6.4.1+	✓	✓	✓
FON-H25	5.3.4 +	✓	✓	✓	✓	✓
FON-W80B	N/A	N/A	N/A	7.0.6 +	✓	✓

**Limited TLS support on legacy phone models**

FortiVoice has limited TLS support for the following legacy phone models:



- FON-370i
- FON-470i
- FON-670i
- FON-675i
- FON-C70
- FON-C71
- FON-D71
- FON-H25
- FON-H35

If you want to continue to use any of those phone models, see **What's changed** in the [FortiVoice 7.2.0 Release Notes](#).

**No TLS support on legacy phone models**

FortiVoice does not support TLS on the following legacy phone models:



- FON-260i
- FON-350i
- FON-360i
- FON-450i
- FON-460i
- FON-550i
- FON-560i
- FON-850i
- FON-860i
- FON-870i

The following table lists the compatibility of legacy FortiFone phone models with FortiVoice versions:

Legacy phone model	FortiVoice version					
	5.3.x	6.0.x	6.4.x	7.0.x	7.2.x	7.4.x
FON-260i	✓	✓	✓	✓	See Note.	See Note.
FON-350i	✓	✓	✓	✓	See Note.	See Note.
FON-360i	✓	✓	✓	✓	See Note.	See Note.
FON-370i	✓	✓	✓	✓	See Note.	See Note.
FON-375	5.3.4 +	✓	✓	✓	✓	See Note.
FON-450i	✓	✓	✓	✓	See Note.	See Note.
FON-460i	✓	✓	✓	✓	See Note.	See Note.
FON-470i	✓	✓	✓	✓	See Note.	See Note.

Legacy phone model	FortiVoice version					
	5.3.x	6.0.x	6.4.x	7.0.x	7.2.x	7.4.x
FON-475	5.3.13 +	✓	✓	✓	✓	See Note.
FON-550i	✓	✓	✓	✓	See Note.	See Note.
FON-560i	✓	✓	✓	✓	See Note.	See Note.
FON-575	5.3.23 +	6.0.1+	✓	✓	✓	See Note.
FON-670i	✓	✓	✓	✓	See Note.	See Note.
FON-675i	✓	✓	✓	✓	See Note.	See Note.
FON-850i	✓	✓	✓	✓	See Note.	See Note.
FON-860i	✓	✓	✓	✓	See Note.	See Note.
FON-870i	✓	✓	✓	✓	See Note.	See Note.
FON-C70	5.3.8 +	✓	✓	✓	See Note.	See Note.
FON-H35	5.3.13 +	✓	✓	✓	✓	See Note.

*Note: FortiVoice 7.2.0 or 7.4.0 is discontinuing support for this legacy phone model. If you want to continue using any of the following legacy phone models, you accept the associated security risks and understand that Fortinet will not fix any issues for those models.*

**Licensing and provisioning of third-party phone models**



- Prior to FortiVoice 7.2.x
  - If you want FortiVoice to auto-provision a supported third-party phone listed in the following table, you need to upload the registered license to the FortiVoice phone system.
  - To manually provision a supported or generic third-party phone, you do not need a license.
- In FortiVoice 7.2.x
  - To use a supported or generic third-party phone, you need to upload the registered license to the FortiVoice phone system.
  - FortiVoice supports the auto-provisioning of third-party phone models listed in the following table. You can use any other third-party phone with FortiVoice but you will need to complete the provisioning manually.

For more information about purchasing, registering, and uploading a license, see **Licensing** in the [FortiVoice Cookbook](#).

The following table lists the compatibility of third-party phone models and a paging gateway with FortiVoice versions:

Third-party phone and paging gateway model	FortiVoice version					
	5.3.x	6.0.x	6.4.x	7.0.x	7.2.x	7.4.x
Cisco CP78xx	N/A	6.0.4 +	✓	✓ See Note.	✓	✓
Cisco CP88xx	N/A	6.0.4 +	✓	✓ See Note.	✓	✓
Yealink CP925	N/A	N/A	6.4.8 +	7.0.2 +	✓	✓
Yealink CP965	N/A	N/A	6.4.9 +	7.0.2 +	✓	✓
Yealink W60B	N/A	N/A	6.4.8 +	✓	✓	✓
Yealink W70B	N/A	N/A	N/A	7.0.2 +	✓	✓
Zycoo X10 SIP Paging Gateway	N/A	N/A	N/A	✓	✓	✓
<p><i>Note:</i> FortiVoice 7.0.2 and later supports the Multiplatform phone (MPP) firmware in addition to the Enterprise firmware. When Cisco CP78xx and Cisco CP88xx phones are identified as MPP, their product IDs (PID) include 3PCC.</p>						

Updated: 2025-12-16