

Release Notes

FortiCamera Cloud 25.3.0



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FortiCamera Cloud 25.3.0 Release Notes

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Change log

The following is a list of documentation changes. For a list of software changes, see the other contents of this document.

Date	Change Description
2025-09-26	Initial release of the FortiCamera Cloud 25.3.0 Release Notes.

Introduction

FortiCamera Cloud is video surveillance as a service (VSaaS). It provides management of Fortinet FortiCamera cloud-native cameras, and the ability to view live and previously recorded video. Easy operation and scalability support installations from small businesses to very large organizations.

This document provides information about changes in FortiCamera Cloud 25.3 build 0090.



This document will be updated to include patches, if any, to this version.

Patches change the build number, and it will no longer match the initial build number. To determine the current build number, [log into FortiCamera Cloud](#) and go to the bottom of the navigation menu on the left side.

For a list of document changes, see [Change log on page 4](#).

Special notices

H.265 codec support

It is not enabled in this release. Some web browsers and hardware do not support it yet. Future availability will depend on web browser and hardware support.

What's new

The following table summarizes the new features and enhancements in this release. For details, see the [FortiCamera Cloud Portal Guide](#).

Feature	Description
GUI reorganization	The new portal has streamlined the menus and tabs and made the video access as the landing page.
New camera support	Added support for FortiCamera FE120B-CA model (to be released soon).
User clone	When adding a user, you can clone the same roles and other settings from an existing user.
Overlay field	Added camera names on overlay fields.

Improvements

The following table summarizes the behavior and GUI changes in this release.

Feature	Description
Camera status	Camera status indicators are more accurate now.
Log messages	Improved log message contents.
Video streaming and playback	Improved controls.
Snapshots	Added snapshots for FortiRecorder-based cameras.
Video download speed	Improved the download speed from the cloud.

Resolved issues

The resolved issues listed below do not list every bug that has been corrected with this release. For inquiries about a particular bug, please contact [Fortinet Customer Service & Support](#).

- Live video stream freezes for a second or more during detected motion.
- Playback of motion detection clips for notifications or search results may fail.
- For video analytics, the in/out occupancy calculation is not accurate.
- After pausing a clip and playing it again, the paused section will be skipped.

Compatibility

Supported FortiCamera models

Cloud native FortiCamera models are designed to connect to and be managed by FortiCamera Cloud, with on-board storage for video.

FortiCamera Cloud supports these cloud native models:

- FortiCam-CD51-C
- FortiCam-CD55-C
- FortiCam-FD55-CA
- FortiCam-MC51-C
- FortiCam-FB85-CA
- FortiCam-FE120B-CA (to be released soon)

FortiCamera models that are **not** cloud native are also supported if they are deployed in a hybrid model, connected through FortiRecorder.

Supported FortiRecorder version

For hybrid cloud deployments that use FortiRecorder with FortiCamera Cloud, the minimum required firmware version is FortiRecorder 7.0.3.

Other versions might function, but have not been tested, and are not supported.



Some cameras support visual search features (AI-based recognition of faces, human bodies, vehicles, and license plates, such as FortiCam-FD55-CA and FortiCam-FB85-CA).

If you want a hybrid deployment and need visual search, FortiRecorder 7.2.0 or later is required.

Alternatively, do not put those cameras in a hybrid cloud deployment with FortiRecorder. Use a cloud native deployment for them instead. Then you can put other cameras in a hybrid deployment with the older FortiRecorder version.

Supported FortiCamera Mobile app version

FortiCamera Cloud supports:

- FortiCamera Mobile 7.0.5 for Android
- FortiCamera Mobile 7.0.4 for iOS

Other versions may function correctly, but have not been tested.

FortiCamera Mobile was formerly called the FortiRecorder Mobile app.

Supported web browsers

The FortiCamera Cloud GUI has been tested on the following web browsers for computers:

- Apple Safari 18
- Google Chrome 140
- Microsoft Edge 140
- Mozilla Firefox 143

Other browser versions have not been tested, but may fully function.

Other web browsers may function correctly, but are not supported by Fortinet.

Licensing

After an initial 7-day grace period, all cameras require a subscription license to use the FortiCamera Cloud service.

For example, the account owner can order a license for any number of cameras ("seats"), with a subscription for 1, 3, or 5 years, like the following:

SKU	Contents
FC1-10-FCCLD-518-02-DD	FortiCamera Cloud plus FortiCare Premium support Subscription license certificate

- **To renew an existing subscription:** Register a new contract with the same number of cameras.
- **To add more camera subscriptions:** Contact your Fortinet partner or Fortinet customer service. Request a co-term quote. Co-term licensing aligns all of your subscription expiry dates.

For cameras that are not cloud native, but are connected through FortiRecorder in a hybrid cloud deployment, they require licenses like the following:

SKU	Contents
FRC-CLM-20	FortiRecorder Cloud Mode for camera license Perpetual license for 20 cameras Electronic license certificate

Cloud mode is a permanent stackable license. Apply it to the FortiRecorder serial number on FortiCare.

See also the [FortiCamera Cloud Portal Guide](#) and [FortiRecorder Administration Guide](#).

