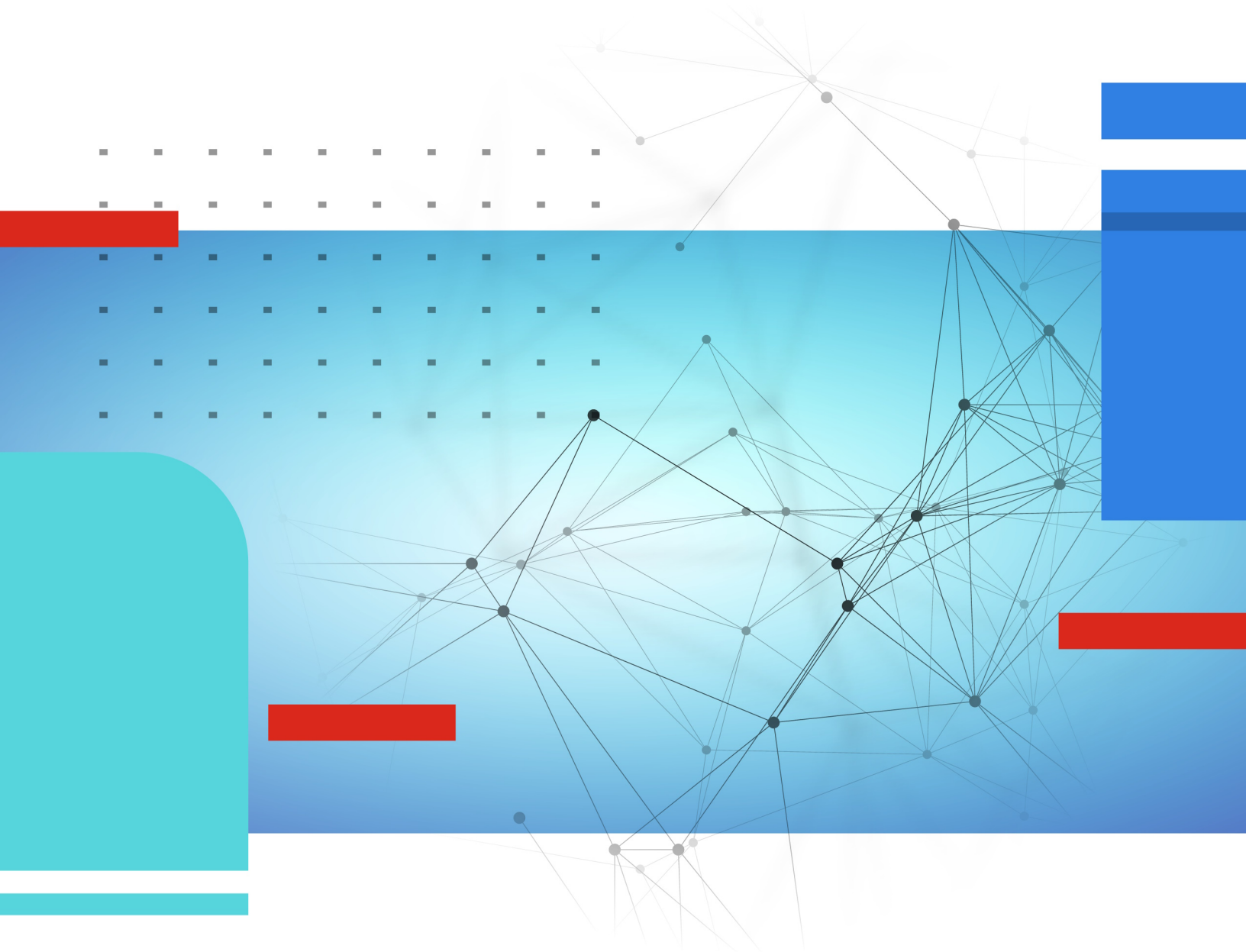
Release Notes

FortiSOAR Cloud 7.5.1



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Change Log

Date	Change Description
2024-09-09	Initial release of 7.5.1

FortiSOAR Cloud 7.5.1 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration & Automated Response (SOAR) platform. It provides solutions for automating incident triaging & investigation by seamlessly integrating with over 600+ security platforms, resulting in faster responses, streamlined containment, and reduced mitigation times - from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.5.1. For information on all FortiSOAR features and how to use and configure them, see the FortiSOAR Documentation Library.

Release 7.5.1 is an upgrade only release containing some important usability and security fixes. We recommend users on release 7.5.0 to upgrade to release 7.5.1 or later.

New features and enhancements

FortiSOAR Cloud release 7.5.1 includes important usability and security fixes but does not introduce new features or significant enhancements. We recommend that users currently on release 7.5.0 upgrade to release 7.5.1 or later to benefit from these fixes.

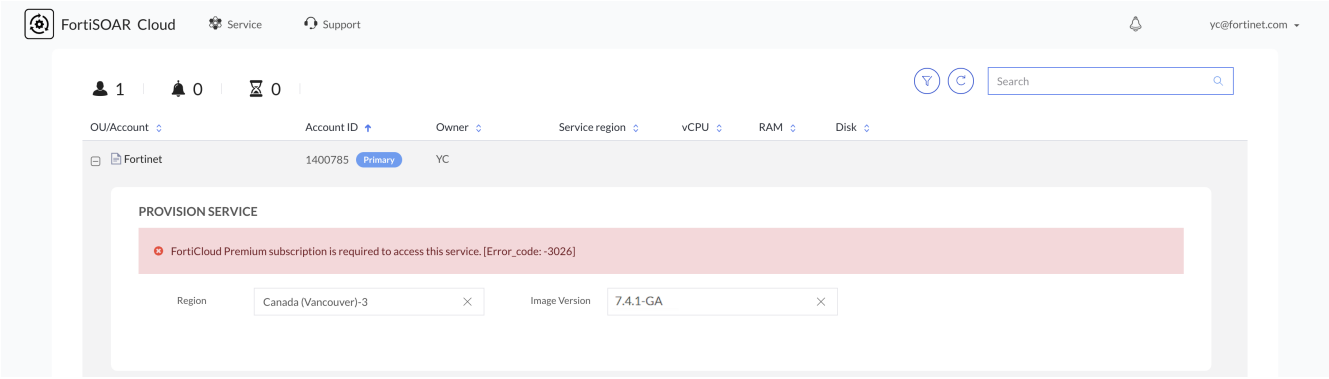
Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiSOAR Cloud version 7.5.1.

Only a single FortiSOAR Cloud VM is supported per FortiCare account.

FortiCloud premium license

The FortiSOAR Cloud portal checks for the FortiCloud Premium license. If the FortiSOAR Cloud license is valid but the FortiCloud Premium license has expired, a warning is displayed, as shown in the following image:



To access the portal, renew the FortiCloud Premium license.

FortiSOAR Cloud release 7.5.1 is an upgrade-only release

You can only upgrade to FortiSOAR Cloud release 7.5.1 from only FortiSOAR Cloud release 7.5.0. Fresh installation is not supported for this release. It is highly recommended to upgrade existing FortiSOAR Cloud 7.5.0 instances to the 7.5.1 release as it includes important usability and security fixes.

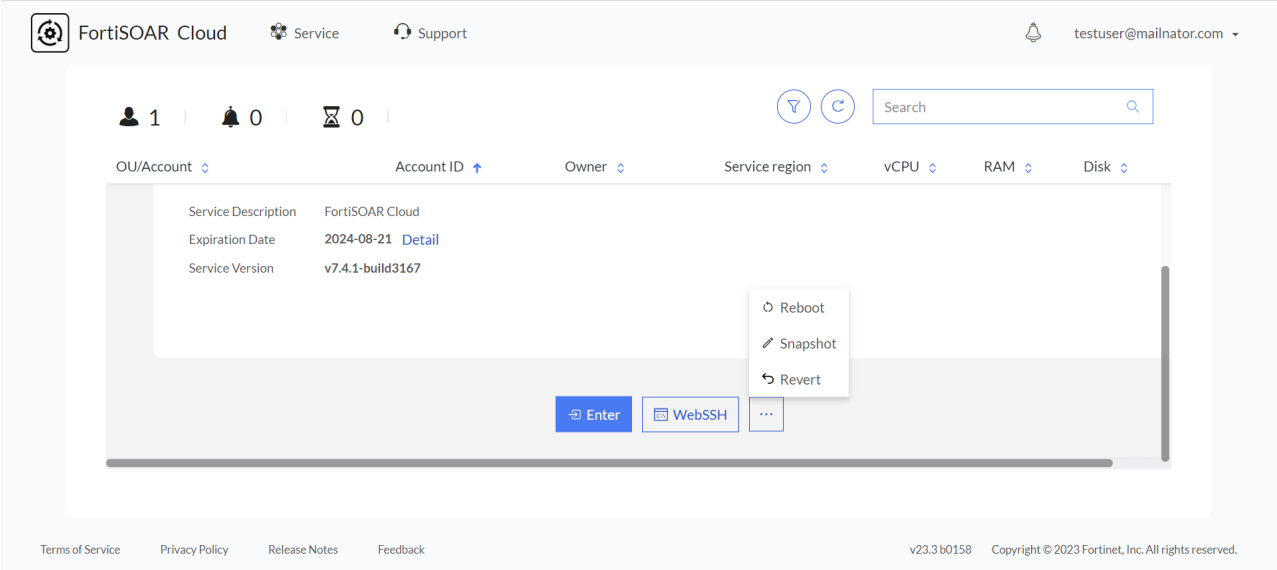
Upgrading FortiSOAR Cloud

Upgrading FortiSOAR Cloud is a manual process, as defined in the Upgrade Information chapter. Also, in case of an upgrade failure, the account owner needs to go to the FortiCloud portal and manually revert the snapshot.

Upgrade Information

You can upgrade FortiSOAR Cloud using the Cloud portal.

1. Log onto the FortiSOAR Cloud Portal and navigate to your FortiSOAR Cloud VM page:



2. To take a snapshot, click the **Snapshot** button.
   NOTES:
   - When a user initiates the snapshot process, you can begin using the system after approximately 5 minutes (even if the snapshot process is in progress) if you have FortiSOAR open in new tab before you begin taking the snapshot.
     When a user initiates the snapshot process the FortiSOAR Cloud UI now displays a 'Creating new snapshot' message. The FortiSOAR Cloud UI also indicates the progress of the snapshot creation process, and upon completion, a message saying 'Snapshot Created' is displayed.
   - The Snapshot, Revert, or Reboot processes should only be initiated by one user at a time. If multiple users attempt to start these processes simultaneously, it may result in unsolvable issues. For example, f there are two users logged in to fortisoar.forticloud.com – one as a SUB user and the other as the Primary user – and the Primary user initiates a snapshot while the SUB user simultaneously attempts to reboot, errors may occur on fortisoar.forticloud.com.
3. Once your FortiSOAR Cloud VM has come up, go to the console of your FortiSOAR Cloud VM by clicking the **WebSSH** button.
4. Check your system to see if `tmux` is installed; if not, use the following command to install it
   ```
   sudo yum install -y tmux
   ```
   Next, check that you are connected to a `tmux` session. A `tmux` session is needed for situations where network connectivity is less than favorable. You can check your `tmux` session using the following command:
   ```
   # tmux ls
   ```
   This command returns an output such as the following example:
   ```
   0: 1 windows (created Thu Nov 24 09:37:47 2022) [170x47]
   ```
   Log back into the SSH console and run the following command to reattach the `tmux` session:
   ```
   tmux attach-session -t 0
   ```
   If you do not find any `tmux` session, connect to one using the following command:
   ```
   # tmux
   ```

5. To upgrade your FortiSOAR Cloud, use the steps listed in the "Upgrading FortiSOAR" chapter in the *FortiSOAR Upgrade Guide*.

In case the upgrade fails, collect the logs using the FortiSOAR UI. In the FortiSOAR UI, click the **FortiSOAR Version Number Build Number** link to display the `FortiSOAR` dialog. Click the **Download Logs** link in the `FortiSOAR` dialog to download FortiSOAR logs. You can also use the `csadm log --collect` command to collect the logs.
Once you have collected the logs, revert the snapshot from the FortiCloud portal, and then open a support ticket with the logs attached so that Fortinet support can assist with the upgrade.

Product Integration and Support

FortiSOAR Cloud version 7.5.1 supports the following item:

- Web browser support

Web Browsers & Recommended Resolution

FortiSOAR Cloud 7.5.1 User Interface has been tested on the following browsers:

- Google Chrome version 128.0.6613.113
- Mozilla Firefox version 128.0.3
- Microsoft Edge version 128.0.2739.54
- Safari version 17.6 (19618.3.11.11.5)
- The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI might not get properly displayed.

Resolved Issues

Release 7.5.1 has addressed critical security and usability issues. For the list of issues resolved in FortiSOAR release 7.5.1, see the FortiSOAR 7.5.1 Release Notes. For inquiries about specific bugs, please reach out to Customer Service & Support.

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