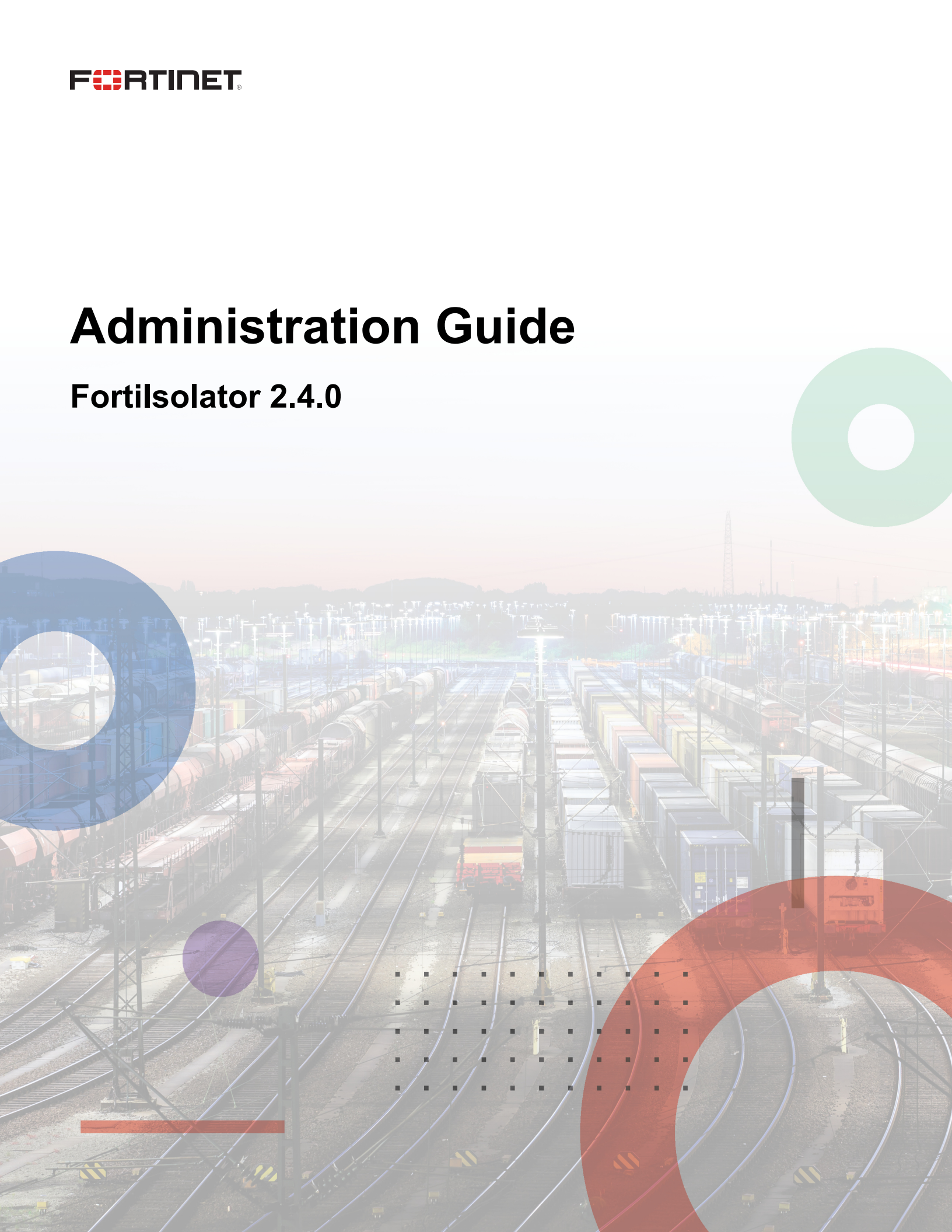


# Administration Guide

**Fortislator 2.4.0**



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January 30, 2023

Fortisolator 2.4.0 Administration Guide

51-240-809800-20230130

# TABLE OF CONTENTS

<b>Change log</b> .....	<b>6</b>
<b>About this release</b> .....	<b>7</b>
New in this release .....	7
<b>Port information</b> .....	<b>9</b>
<b>Overview</b> .....	<b>10</b>
Fortisolator models .....	10
<b>Installation</b> .....	<b>11</b>
Downloading Fortisolator firmware .....	11
Fortisolator appliance installation .....	11
Installing Fortisolator 1000F .....	11
Fortisolator VM installation .....	17
Installing Fortisolator VM for Linux KVM .....	18
Installing Fortisolator VM for VMware vSphere .....	24
Installing Fortisolator VM for VMware ESXi .....	33
Installing Fortisolator VM for Microsoft Hyper-V .....	38
Installing Fortisolator VM for AWS .....	46
<b>Setting up IP mapping</b> .....	<b>52</b>
Configuring IP mapping in regular mode .....	53
Configuring IP mapping in HA mode .....	57
Single-node setting (one-master only) .....	57
Multiple-nodes setting (one-master-one-slave) .....	63
<b>Dashboard</b> .....	<b>69</b>
Changing host name .....	69
Configuring system time .....	69
VM license .....	70
System configuration .....	70
Fortisolator CA certificate .....	71
<b>Network</b> .....	<b>73</b>
Interfaces .....	73
System DNS .....	74
System routing .....	74
Forwarding server .....	78
<b>System</b> .....	<b>79</b>
Administrators .....	79
Accessing the Fortisolator administration portal .....	79
High Availability .....	80
License management .....	84
Certificates .....	85
SNMP .....	87
Login disclaimer .....	91
Upgrade .....	91

To upgrade the firmware in CLI .....	92
Install package .....	92
<b>Users .....</b>	<b>95</b>
LDAP servers .....	95
SAML servers .....	96
Setup in FortiAuthenticator .....	97
Setup in Fortisolator .....	99
User definition .....	100
User groups .....	101
Creating user groups from GUI .....	101
Creating user groups from CLI .....	101
<b>Policies and profiles .....</b>	<b>103</b>
Profile .....	103
Creating a Isolator browsing profile .....	103
Creating Web Filter profile .....	106
Creating ICAP profile .....	109
Policy .....	110
Default policy .....	111
Applying default policy and profile settings .....	111
Applying profile settings to local user account .....	114
Applying profile settings to user groups .....	114
<b>Log .....</b>	<b>115</b>
Viewing logs .....	115
Antivirus .....	116
Web Filter .....	117
Log settings .....	117
<b>Run web browsers through Fortisolator .....</b>	<b>118</b>
IP Forwarding mode .....	118
Using IP Forwarding mode with Mozilla Firefox .....	118
Using IP Forwarding mode with Google Chrome .....	119
Using IP Forwarding mode with Internet Explorer .....	124
Using IP Forwarding mode with Edge .....	128
Proxy mode .....	131
Using proxy mode with Mozilla Firefox .....	131
Verifying Fortisolator proxy mode with Mozilla Firefox .....	134
To verify that Fortisolator proxy mode is working correctly with Mozilla Firefox: .....	134
Using proxy mode with Google Chrome .....	135
Verifying Fortisolator proxy mode with Google Chrome .....	142
To verify that Fortisolator proxy mode is working correctly with Google Chrome: .....	142
Using proxy mode with Internet Explorer .....	143
Using proxy mode with Edge .....	147
PAC file mode .....	149
PAC file mode with Mozilla Firefox .....	149
PAC file mode with Google Chrome .....	152
Logging in as end user .....	158
Copying and pasting text .....	159

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Copying and pasting images .....	159
Downloading files .....	159
<b>Adding Web Isolation Profile from FortiProxy to Fortisolator .....</b>	<b>161</b>
<b>Utilities and diagnostics .....</b>	<b>165</b>
Utilities .....	165
Diagnostic tools .....	165

# Change log

Date	Change Description
2022-05-18	Initial release.
2022-08-10	<ul style="list-style-type: none"><li>• Added more details about new features. See <a href="#">New in this release on page 7</a>.</li><li>• Updated the following topics:<ul style="list-style-type: none"><li>• <a href="#">Certificates on page 85</a></li><li>• <a href="#">SNMP on page 87</a></li><li>• <a href="#">Upgrade on page 91</a></li><li>• <a href="#">Profile on page 103</a></li><li>• <a href="#">Policy on page 110</a></li><li>• <a href="#">Default policy on page 111</a></li></ul></li></ul>
2022-09-16	Updated the following topics: <ul style="list-style-type: none"><li>• <a href="#">High Availability on page 80</a></li><li>• <a href="#">Install package on page 92</a></li></ul>
2022-12-02	Updated the following topics: <ul style="list-style-type: none"><li>• <a href="#">High Availability on page 80</a></li><li>• <a href="#">Upgrade on page 91</a></li></ul>
2023-01-06	Updated the <a href="#">Fortisolator CA certificate on page 71</a> topic.
2023-01-30	Added the <a href="#">Port information on page 9</a> topic.

# About this release

This section provides information about new features in Fortisolator version 2.4.0.

## New in this release

Fortisolator version 2.4.0 includes the following new features:

### High Availability (HA) support for AWS VMs

You can now configure AWS VMs that are built on the [Nitro system](#) to work in [High Availability on page 80](#) (HA) mode. For more information about configuration in HA mode, see [Configuring IP mapping in HA mode on page 57](#).

### Support for SNMP v3

Fortisolator 2.4.0 adds support for SNMP v3 which provides authentication and encryption capabilities. For more information about how to authenticate and encrypt SNMP v3 connection with Fortisolator, see [SNMP on page 87](#).

### Enhancements to certificate support

Fortisolator 2.4.0 has the following enhancements to certificate support:

- You can now import a self-signed CA root certificate (`root_ca.crt`) to the Fortisolator, which is the origin of a certificate chain that all subordinate certificates stem from. When a self-signed CA root certificate (`root_ca.crt`) and the whole chain of subordinate certificates are uploaded on Fortisolator, you need to install only the lowest level subordinate certificate in your browser.
- You can now import certificates with password, certificates in PKCS12 format, and/or certificates that bundle with a key file.
- The *Isolator CA Certificate* row is no longer available under *System > Certificate*, which reduces confusion as the Isolator CA Certificate is exclusive to Local Certificate, which means only one can be in effect.

For more information about certificates, see [Certificates on page 85](#).

### System upgrade using CLI

You can now use the following CLI command to upgrade the system:

```
system-upgrade {tftp|ftp} <path> <server> [:<port>] [<user>:<password>]
```

For more information about the different ways to upgrade the system, see [Upgrade on page 91](#).

## Authorization cookie lifetime configuration

When creating a new or default policy under *Policies and Profiles*, use the *Auth Cookie Lifetime* field to define how long the authorization cookie is active before it expires and the user needs to re-login. This setting does not take effect when the user is in guest mode. For more information, see [Policy on page 110](#) and [Default policy on page 111](#).



## Port information

The following table lists the ports for inbound traffic of each Fortisolator service by interface. You must enable the ports for communication between Fortisolator and servers running associated services. For outbound traffic, Fortisolator uses a random port picked by the kernel on the internal interface.

Interface	Service	Protocol	Port
Interface_internal	Web access	TCP	443/80/8800
	HTTPS proxy	TCP	8888
	Management of Fortisolator VMs on AWS	TCP	8080
	SNMP	UDP	161
	HA synchronization	TCP	1443/1080/1887/1888
Interface_mgmt	SSH	TCP	22



Fortisolator uses the `fctguard.fortinet.net` server URL to communicate with FortiGuard to query for URL ratings for Web Filter and to download AV and vulnerability scan engine and signature updates.

# Overview

Fortisolator is a browser isolation solution that protects users against zero day malware and phishing threats delivered over the web and email. These threats may result in data loss, compromise, or ransomware. This protection is achieved by creating a visual air gap between users' browsers and websites, which prevents content from breaching the gap. With Fortisolator, web content is executed in a remote disposable container and displayed to users visually, isolating any threat.

For more overview information about Fortisolator, see the [Fortisolator product page](#) and the [Fortisolator data sheet](#).

## Fortisolator models

Fortisolator is available in the following appliance and virtual machine models. These models allow you to select the most appropriate solution for your requirements.

- Fortisolator 1000F
- Fortisolator VM for Linux KVM
- Fortisolator VM for VMware vSphere
- Fortisolator VM for VMware ESXi
- Fortisolator VM for Hyper-V
- Amazon Web Services (AWS)

Fortisolator is available in the following appliance and virtual machine models:

Model	Description
<b>Fortisolator appliance</b>	<ul style="list-style-type: none"><li>• Fortisolator 1000F</li><li>• Supports 250 concurrent sessions, under normal traffic profiles</li></ul>
<b>Fortisolator VM</b>	<ul style="list-style-type: none"><li>• VMware vSphere Hypervisor ESX/ESXi versions 6.0 and 6.5</li><li>• KVM QEMU version 0.12.1 and higher, includes a hypervisor</li><li>• Hyper-V Manager version 10.0.18362.1 and higher</li><li>• Amazon Web Services (AWS)</li></ul>

# Installation

The following sections provide installation instructions for each model:

- [Fortisolator appliance installation on page 11](#)
- [Fortisolator VM installation on page 17](#)

## Downloading Fortisolator firmware

**To download Fortisolator firmware for your Fortisolator model:**

1. Go to <https://support.fortinet.com>.
2. Click *Login* and log in to the Fortinet Support website.
3. From the *Support*>>*Downloads* menu, select *Firmware Download*.
4. In the *Select Product* dropdown menu, select *Fortisolator*.
5. On the *Download* tab, navigate to the Fortisolator firmware file for your Fortisolator model in the *Image Folders/Files* section.



For more information about the specific firmware version to download for your Fortisolator model, see the [Fortisolator Release Notes](#).

---

6. Click *HTTPS* to download the firmware.
7. Unzip the firmware file.

## Fortisolator appliance installation

### Installing Fortisolator 1000F

Use this procedure to install Fortisolator 1000F.

#### Prerequisites

- Install Fortisolator 1000F hardware by following the instructions in the [Fortisolator 1000F QuickStart Guide](#).
- Download the Fortisolator firmware by following the instructions in [Downloading Fortisolator firmware on page 11](#).
- Connect to a console (for example, Tera Term).

## Steps

- Using the console, load the Fortisolator firmware file (for example, FIS\_1000F-v1-build0308.out).

```

Serial number:FIS1KFT618000002
Total RAM: 65536MB
Boot up, boot device capacity: 1960MB.
Press any key to display configuration menu...
.....
[C]: Configure TFTP parameters.
[R]: Review TFTP parameters.
[T]: Initiate TFTP firmware transfer.
[F]: Format boot device.
[B]: Boot with backup firmware and set as default.
[Q]: Quit menu and continue to boot.
[H]: Display this list of options.

Enter C,R,T,F,B,Q, or H:

Image download port: 1
DHCP status: enabled
Local VLAN ID: none
Local IP address: N/A
Local subnet mask: N/A
Local gateway: N/A
TFTP server IP address:
Firmware file name: isolator.out

Enter C,R,T,F,B,Q, or H:

Please connect TFTP server to Ethernet port "1".
Can not get local address from DHCP server.

Enter local address [192.168.1.188]:
MAC: 00:90:0B:70:EC:E2

Image download port: 1
DHCP status: enabled
Local VLAN ID: none
IP: 0.0.0.0
Subnet: 0.0.0.0
Gateway: 0.0.0.0
TFTP server IP address:
Firmware file name: isolator.out
#####

```

```

Starting SNMP daemon: OK
----- network interfaces -----
1: lo: <LOOPBACK,UP,LOWER_UP> mtu 65536 qdisc noqueue qlen 1000\ link/loopba0
2: internal: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq qlen 1000\ f
3: external: <NO-CARRIER,BROADCAST,MULTICAST,UP> mtu 1500 qdisc mq qlen 1000\ f
4: ha: <NO-CARRIER,BROADCAST,MULTICAST,UP> mtu 1500 qdisc mq qlen 1000\ linkf
5: enp2s0f3: <BROADCAST,MULTICAST> mtu 1500 qdisc noop qlen 1000\ link/etherf
6: mgmt: <NO-CARRIER,BROADCAST,MULTICAST,UP> mtu 1500 qdisc mq qlen 1000\ liif
7: sit0NONE: <NOARP> mtu 1480 qdisc noop qlen 1000\ link/sit 0.0.0.0 brd 0.0
----- network address -----
1: lo: <LOOPBACK,UP,LOWER_UP> mtu 65536 qdisc noqueue qlen 1000\ link/loopba0
1: lo inet 127.0.0.1/8 scope host lo\ valid_lft forever preferred_lft forev
1: lo inet6 ::1/128 scope host \ valid_lft forever preferred_lft forev
2: internal: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc mq qlen 1000\ f
3: external: inet6 fe80::290:bfff:fe70:ec2/64 scope link \ valid_lft for
4: ha: <NO-CARRIER,BROADCAST,MULTICAST,UP> mtu 1500 qdisc mq qlen 1000\ f
5: enp2s0f3: <BROADCAST,MULTICAST> mtu 1500 qdisc noop qlen 1000\ link/etherf
6: mgmt: <NO-CARRIER,BROADCAST,MULTICAST,UP> mtu 1500 qdisc mq qlen 1000\ liif
6: mgmt inet 192.168.1.99/24 brd 192.168.1.255 scope global mgmt\ valid
7: sit0NONE: <NOARP> mtu 1480 qdisc noop qlen 1000\ link/sit 0.0.0.0 brd 0.0
----- routing entries -----
192.168.1.0/24 dev mgmt scope link src 192.168.1.99
Starting dropbear sshd: FAIL
Starting SNMP daemon: FAIL
Starting crond: OK
httpd (pid 8436) already running
Starting hb: killall: hb: no process killed
Stopping redis-server:
OK
/sbin/ifup: interface lo already configured
Starting redis-server: vm.overcommit_memory = 1
OK
OK
Starting authd: No enabled auth server.
OK
Starting samlid: OK
(integer) 0
(integer) 0
(integer) 0
Starting fis_wfd: OK
Starting X server: OK
init_shm success

Welcome to Isolator
FIS1KFT618000002 login: admin

```

2. Boot in to the Fortisolator login. The default username is `admin` and there is no default password.

```
Welcome to Isolator
FIS1KFT618000002 login: admin
Password:
Administrator
>
```

3. Configure the network parameters (first time only). For example:

```
> show

*****Configured parameters*****

[IP Address]
  INTERFACE          IPv4          MAC
-----
  internal           10.10.10.10   00:90:0B:70:EC:E2
  mgmt               10.10.10.10   00:90:0B:6D:A3:2F

[Routing Entries]
  SUBNET            GATEWAY      INTERFACE
-----
  0.0.0.0/0        10.10.10.10  internal

hostname           : FIS1KFT618000002
dns server         : 8.8.8.8
dns server         : 8.8.8.8
build number       : 0308 (GA)
date time          : 2021-11-03 00:10:24 UTC

[SNMP Configurations]
Agent Listening Interface : mgmt
Agent Community         : fis_public
Trap Host-IP           :
Trap Host Community    :
Session Threshold(%)   : 70

[IPMAP HA Settings]
priority   IP      IP mapping   Port 443   Port 8887

[FDN Proxy Settings]
proxy enabled : Disabled
proxy server:
  Protocol    IP      Port
-----
  (Not set)  (Not set)  0

[Log Settings]
  Local
-----
Log Enabled           : Enabled
Log file size (MB)   : 100
Log time              : At(00:00)
Retention period(day) : 0
>
```

4. Set the time zone (for example, use `set timezone` command to set time zone as `PST8PDT`).

```
> show
*****Configured parameters*****

[IP Address]
INTERFACE          IPv4          MAC
-----
internal          [REDACTED]  00:90:0B:70:EC:E2
mgmt              [REDACTED]  00:90:0B:6D:A3:2F

[Routing Entries]
SUBNET            GATEWAY      INTERFACE
-----
0.0.0.0/0        [REDACTED]  internal

hostname          : FIS1KFT618000002
dns server        : 8.8.8.8
dns server        : [REDACTED]
build number      : 0308 (GA)
date time         : 2021-11-03 00:10:24 UTC
```

5. You can use the `show` command to see the settings (for example, IP addresses, gateway address, DNS server information, and build number).

```
> show
*****Configured parameters*****

[IP Address]
INTERFACE          IPv4          MAC
-----
internal          [REDACTED]  00:90:0B:70:EC:E2
mgmt              [REDACTED]  00:90:0B:6D:A3:2F

[Routing Entries]
SUBNET            GATEWAY      INTERFACE
-----
0.0.0.0/0        [REDACTED]  internal

hostname          : FIS1KFT618000002
dns server        : 8.8.8.8
dns server        : [REDACTED]
build number      : 0308 (GA)
date time         : 2021-11-03 00:10:24 UTC
```

6. You can use the `status` command to see system information (for example, build version, serial number, system time, disk usage, disk size, and sessions information).

```
> status
Version           : v2.3.3-build0308 (GA)
Serial number     : FIS1KFT618000002

[System Status]
System time       : Wed Nov 03 00:12:09 2021 UTC
Disk Usage        : 180896 bytes
Disk Size         : 960381672 bytes
Total Sessions    : 2048
Active Sessions   : 0
HA                : Disabled
Guest Enabled     : Enabled
Web Filter server status : Unable to resolve FortiGuard server
>
```



```

na-ip <ip/netmask>
192.168.100.2/24
date <YYYY-MM-DD>
time <HH:MM:SS>
dns <primary DNS [secondary DNS]>
192.168.100.1 [192.168.10.1]
ntp <ntp ip>
192.168.100.1
internal-gw <remote gateway ip>
192.168.100.0/24 [192.168.100.1]
external-gw <remote gateway ip>
192.168.100.0/24 [192.168.100.1]
mgmt-gw <remote gateway ip>
192.168.100.0/24 [192.168.100.1]
na-gw <remote gateway ip>
192.168.100.0/24 [192.168.100.1]
hostname <hostname>
fortinet.com
timezone <timezone>
America/Los_Angeles
wf-enabled <bool>
[0]
na-enabled <bool>
[0]
na-group-id <int>
[1-255]
na-lazy-threshold <int>
[1-60]
na-interval <int>
[1-20]
na-hello-holdson <int unit of 10ms>
[1-300]
na-priority <int unit of seconds>
[0-255]
na-allow-override <bool>
[0] means not used
na-schedule <schedule type>
<fortimask>
na-virtual-ip <ip/netmask>
192.168.100.2/24
na-password <passwd>
[empty]
na-password-enc <encrypted password>
na-interface <interface name>
internal/external/mgmt/na
file-lookup-na <interface external ip internal ip <port_map_to_433> <port_map_to_8887>
0 [192.168.100.1] [192.168.100.1] [2443] [2443]
file-lookup <port_map_to_433> <port_map_to_8887> <external ip>
1943 [2443] [192.168.100.1]
file-lookup-vip <external ip <port_map_to_433> <port_map_to_8887> <external ip>
192.168.122.1 [2443] [4487]
fso-agent-server <id> <enable> <enable>
1 [192.168.1.99] [244 Y]
fso-agent-server-ipaddr <id> <ipaddr>
1 [192.168.1.99]
fso-agent-server-port <id> <port>
1 [2444]
fso-agent-server-passwd <id>
1
fso-agent-server-enabled <id> <enable>
1 1
fso-agent-server <id> <url> <login-url> <logout-url> <enable>
1 [http://192.168.1.77/naam-isp/0] [http://192.168.1.77/naam-isp/1] [http://192.168.1.77/naam-isp/0]
fso-agent-id-url <id> <url>
1 [http://192.168.1.77/naam-isp/0]
fso-agent-logout-url <id> <url>
1 [http://192.168.1.77/naam-isp/1]
fso-agent-login-url <id> <url>
1 [http://192.168.1.77/naam-isp/0]
fso-agent-ip-enabled <id> <enable>
1 Y
fso-agent-certificate <id> <certificate name>
1 certificate
user <username> <server-id> <encoded-password>
user <username> <server-id> <encoded-password>

```

```

user <username> <server-id> <encoded-password>
dummy 0 <username> <server-id> <encoded-password>
user-password <username> <server-id> <encoded-password>
user-email <username> <server-id> <email>
dummy 0 <username> <server-id> <email>
user-policy <username> <server-id> <policy-name>
dummy 0 <username> <server-id> <policy-name>
group <group-name> <server-id> <policy-name>
dummy_group 0 <username> <server-id> <policy-name>
group-member <group-name> <server-id> <user-name>
group1 1 user1
isolator-profile <name> <download> <enable> <download> <enable> <download> <enable> <download> <enable> <download> <enable> <download> <enable> <download> <enable> <download> <enable> <download> <enable> <download> <enable> <download> <enable> <download> <enable>
profile1 100 200 Y normal normal Y Y 1 execdos
isolator-profile-download <name> <download>
profile1 100
isolator-profile-upload <name> <upload>
profile1 100
isolator-profile-viewonly <name> <viewonly>
profile1 Y
isolator-profile-avscan <name> <avscan>
profile1 Y
isolator-profile-avdisasm <name> <avdisasm>
profile1 Y
isolator-profile-imagequality <name> <image-quality>
profile1 normal
isolator-profile-video-frame-rate <name> <video-frame-rate>
profile1 high
isolator-profile-right-click <name> <right-click>
profile1 Y
isolator-profile-scroll-speed <name> <scroll-speed>
profile1 [1-100]
isolator-profile-file-type <name> <file-type>
profile1 <exe|doc|pdf|ppt|xls>
isolator-profile-certificate <profile name> <certificate name>
profile1 <cert>
wf-profile <name> <white-list> <black-list> <action>
wf1 <white-list> <black-list> <action>
wf-profile-white-list <name> <white-list>
wf1 <white-list>
wf-profile-black-list <name> <black-list>
wf1 <black-list>
wf-profile-action <name> <action>
wf1 <action>
wf-white-list <name> <url> <type>
w11 <dummy.com 0>
wf-black-list <name> <url> <type>
b11 <dummy.com 0>
wf-group <group id> <group name>
c10
wf-category <category id> <category name>
c10
wf-action <id>
c10
wf-group-category <id> <group id> <category id>
c10
wf-category-action <action profile id> <category id> <action>
p1001 <policy name> <isolator profile name> <webfilter profile name>
p1001 <policy name> <isolator profile name> <webfilter profile name>
policy-avscan-profile <policy name> <isolator profile name>
m1001 <policy id>
policy-webfilter-profile <policy name> <webfilter profile name>
m1001 <policy id>
policy-icap-profile <policy name> <icap profile name>
m1001 <policy id>
policy-max-session-per-user <policy name> <max-session-per-user>
m1001 100
policy-max-session-per-ip <policy name> <max-session-per-ip>
m1001 100
default-policy <isolator profile name> <webfilter profile name> <icap profile name> <port type> <user max session> <rate max session>

```





## Installing Fortisolator VM for Linux KVM

Use this procedure to install Fortisolator VM for Linux KVM.

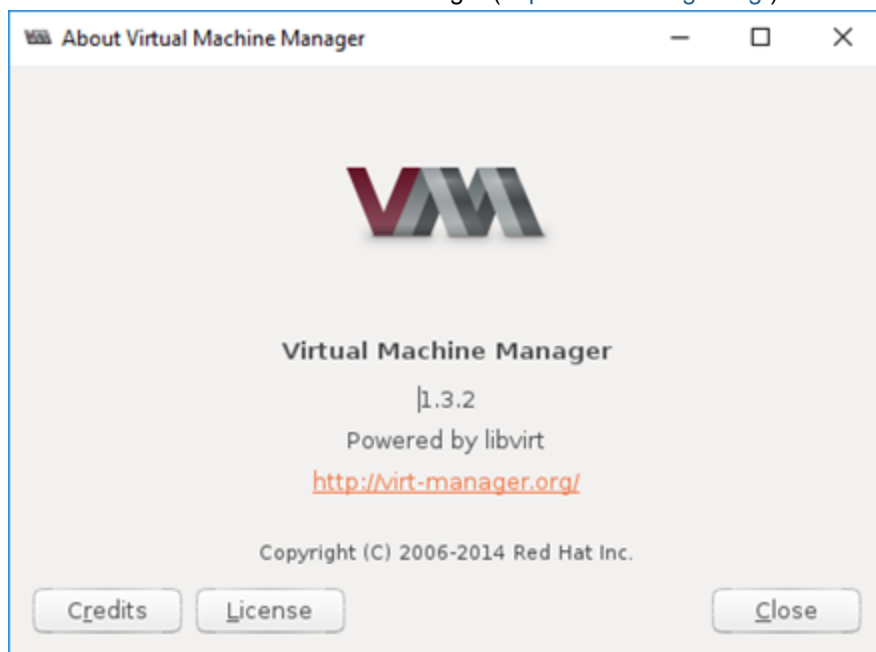
Fortisolator VM for Linux KVM supports both Video Graphics Array (VGA) and virtual serial console connections.

### Prerequisites

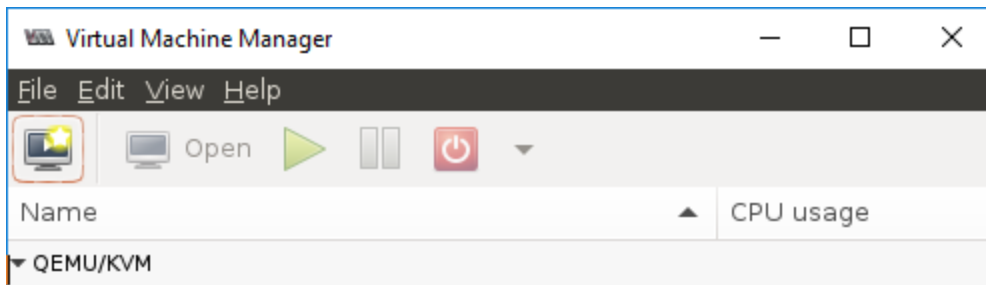
- Ensure that your system has at least two hard disks of the following types:
  - IDE
  - SATA
  - SCSI
  - Virtio
- Ensure that your system has at least three network interfaces of the following types:
  - Hypervisor default (Rt18139)
  - E1000

### Steps

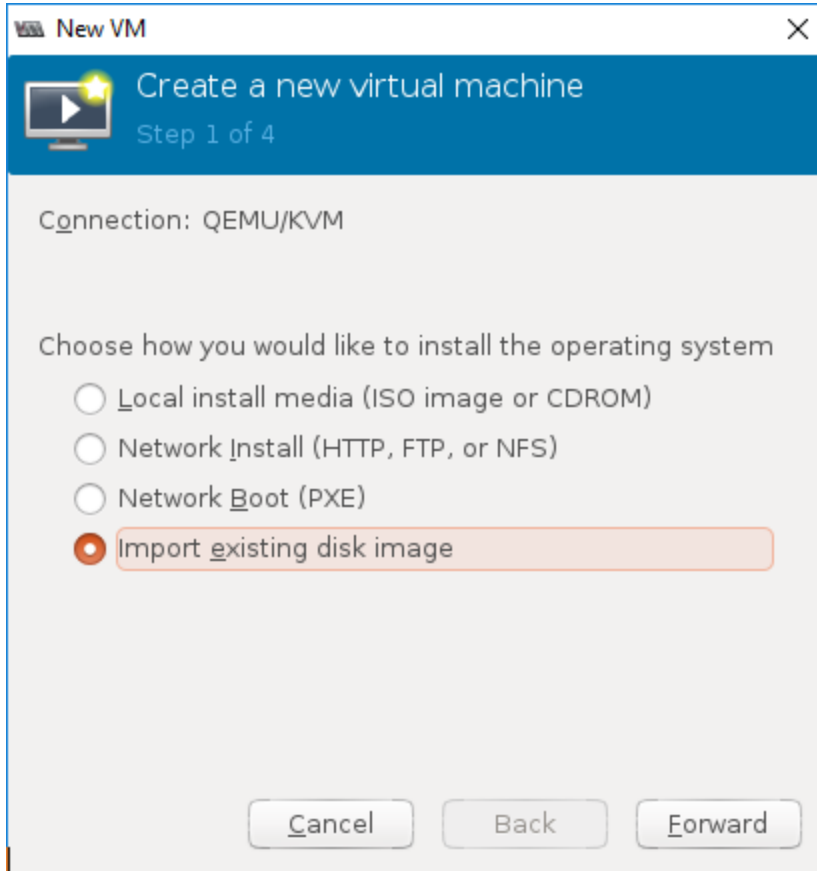
1. Download the Fortisolator firmware for KVM by following the instructions in [Downloading Fortisolator firmware on page 11](#).
2. Launch KVM with Virtual Machine Manager (<https://virt-manager.org/>).



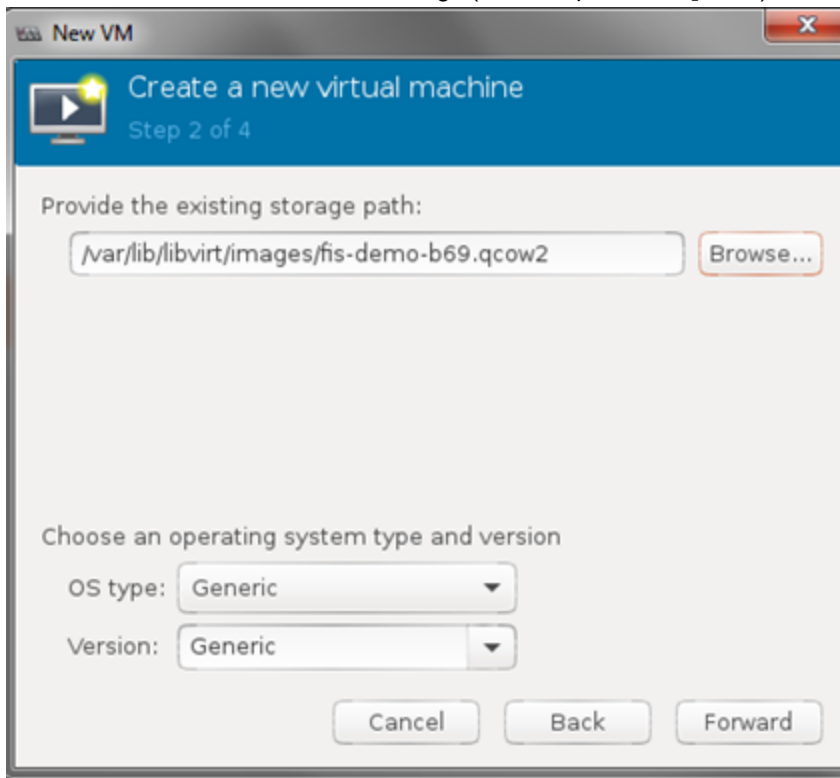
3. Create a new virtual machine.



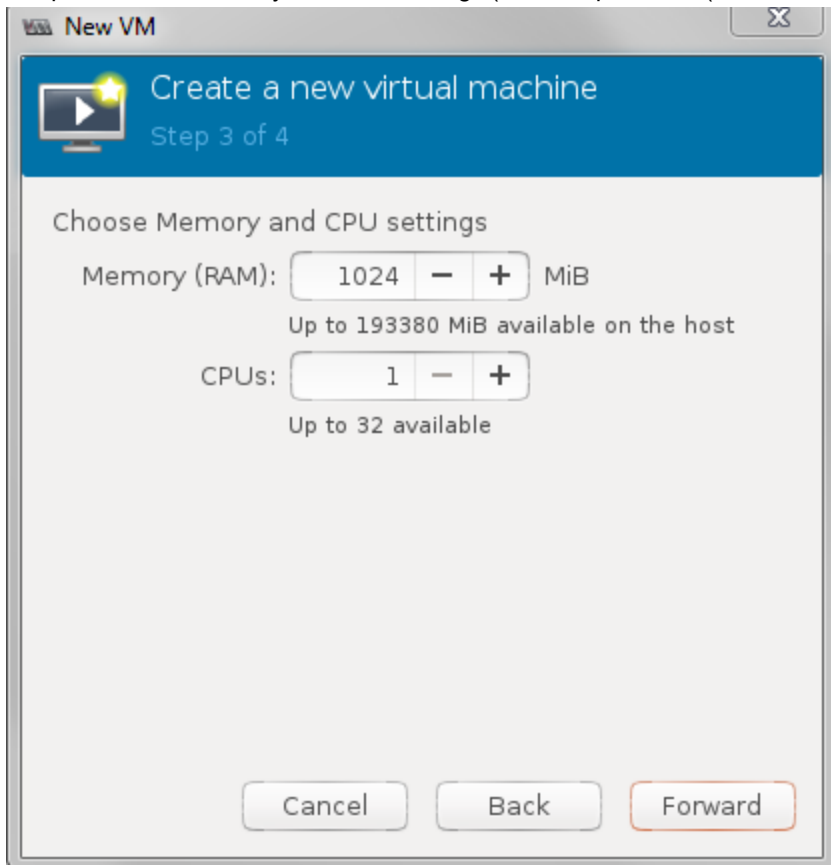
4. Select *Import existing disk image*.



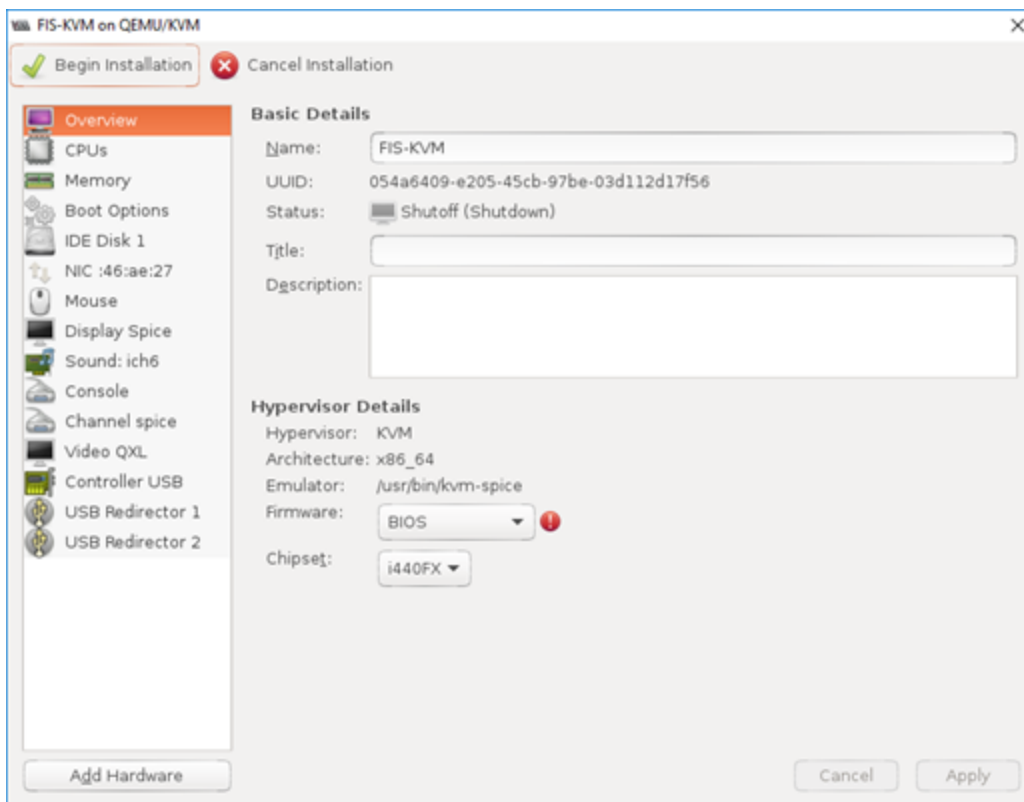
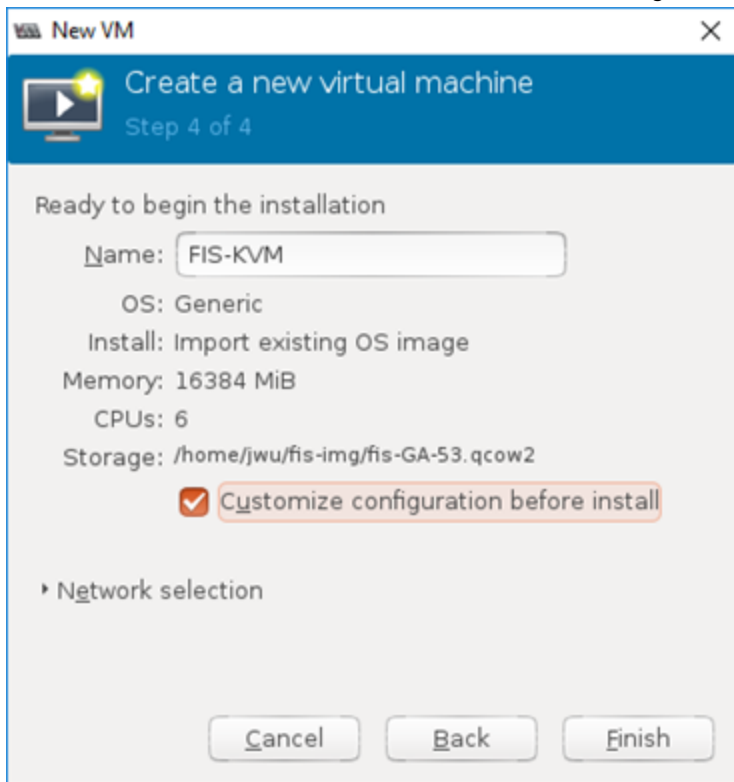
5. Browse and select the Fortisolator image (for example, `fis.qcow2`).



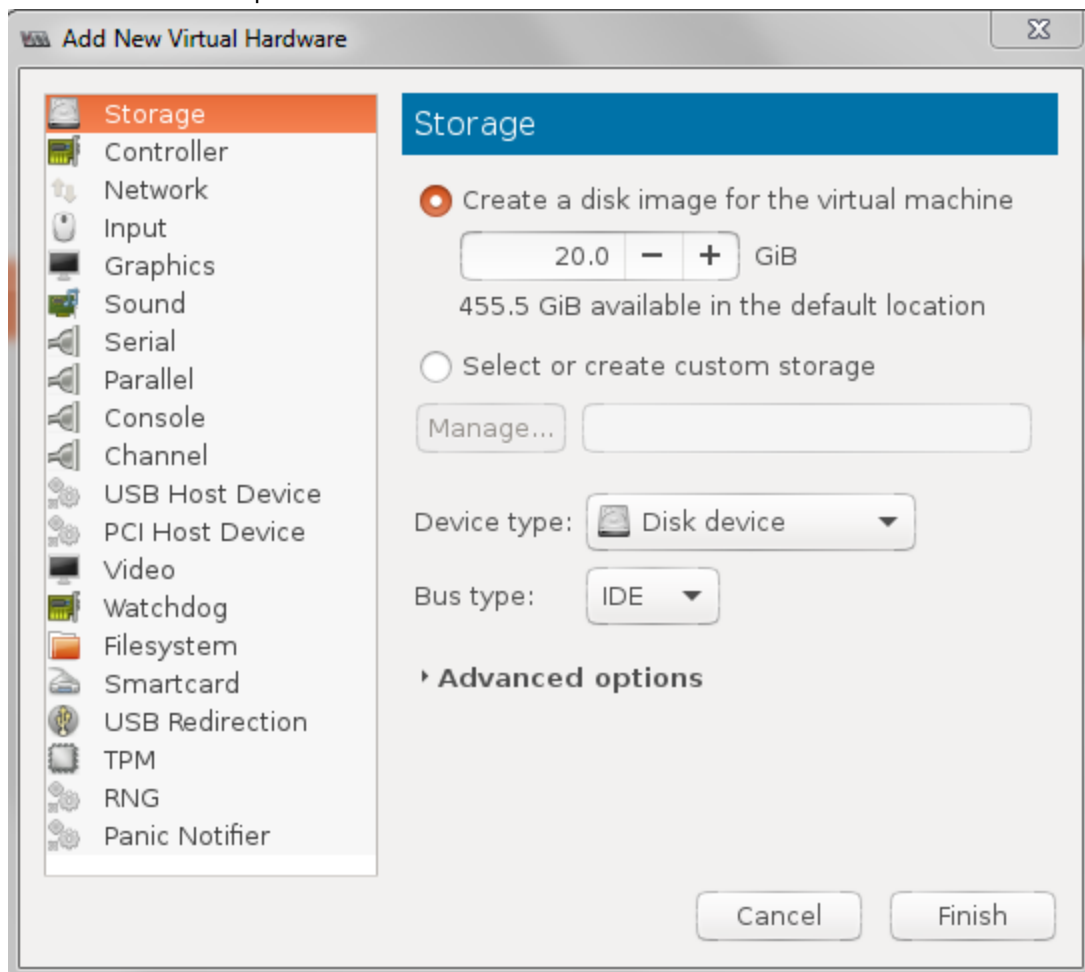
6. Keep the default memory and CPU settings (for example, 1024 (193380 MiB) of memory and 1 CPU).



7. Name the new virtual machine, and select *Customize configuration before install*.



8. Add an IDE disk. Accept the default values.



It is recommended to allocate enough system resources to the Fortisolator VM. The suggested baseline is to have 8 virtual CPUs, 4 virtual NICs, 20 GB virtual machine storage, and 24 GB virtual machine memory.

9. Add three network interfaces and configure them accordingly.

- Network 1: Internal Interface
- Network 2: External Interface
- Network 3: Management Interface
- Network 4: HA Interface

10. Click *Begin Installation* to load the KVM image.

```

.....ready.
early console in extract kernel
input_data: 0x00000000170e255
input_len: 0x00000000075611c
output: 0x00000000200000
output_len: 0x000000001c37a00
kernel_total_size: 0x000000001901000

Decompressing Linux... Parsing ELF... done.
Booting the kernel.

Welcome to Isolator
FISUM0000000000 login: _

```

11. In the *Set default parameters* step, configure the network interfaces.

```

set internal-ip          192.168.122.99/24
set internal-gw        192.168.122.0/24      192.168.122.254
set external-ip       [REDACTED]
set external-gw       0.0.0.0/0           [REDACTED]
set mgmt-ip           192.168.199.99/24
set mgmt-gw          192.168.199.0/24 192.168.199.254
set dns              208.91.112.53 208.91.112.52

```

## Installing Fortisolator VM for VMware vSphere

Use this procedure to install Fortisolator VM for VMware vSphere.

### Prerequisites

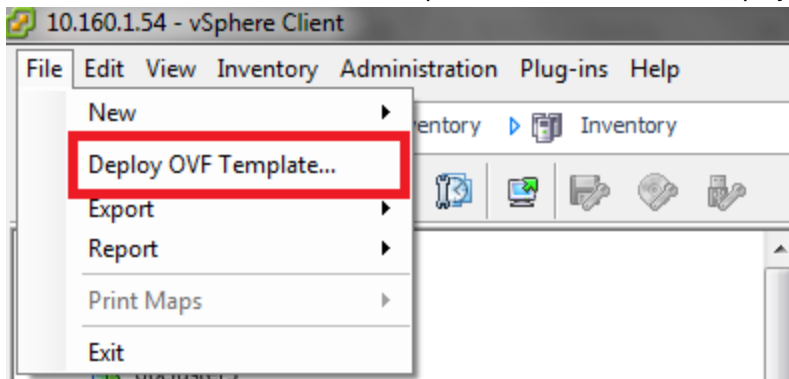
- Install VMware vSphere Client.
- Ensure that your system has one of the following combinations of hard disks and network adapters to support ESXi 6.0:
  - Two SCSI hard disks and three VMXNET 3 network adapters (this is the default)
  - One IDE hard disk and one SCSI hard disk and three E1000 network adapters

### Steps

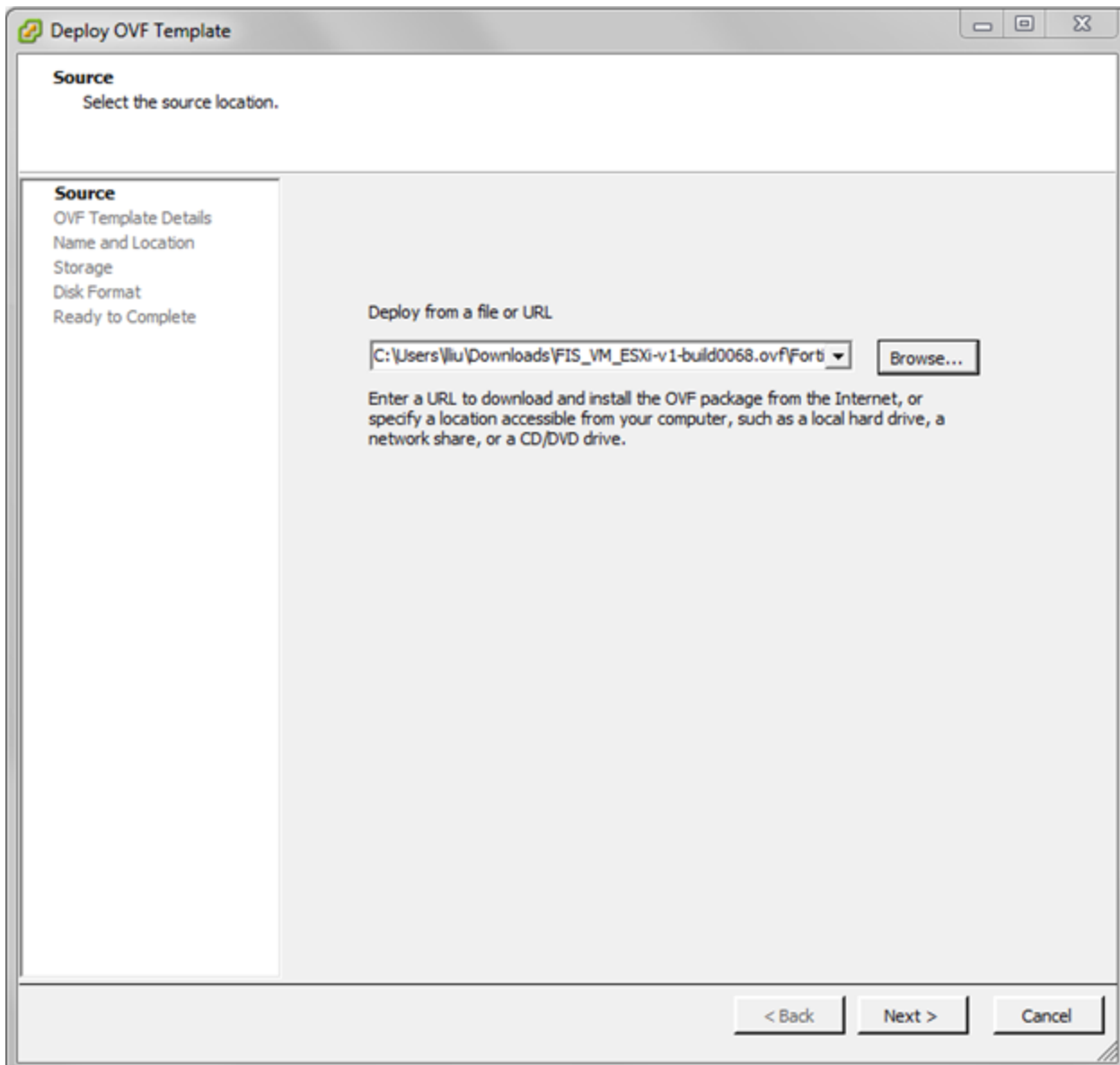
1. Download the Fortisolator firmware for VMware by following the instructions in [Downloading Fortisolator firmware on page 11](#).



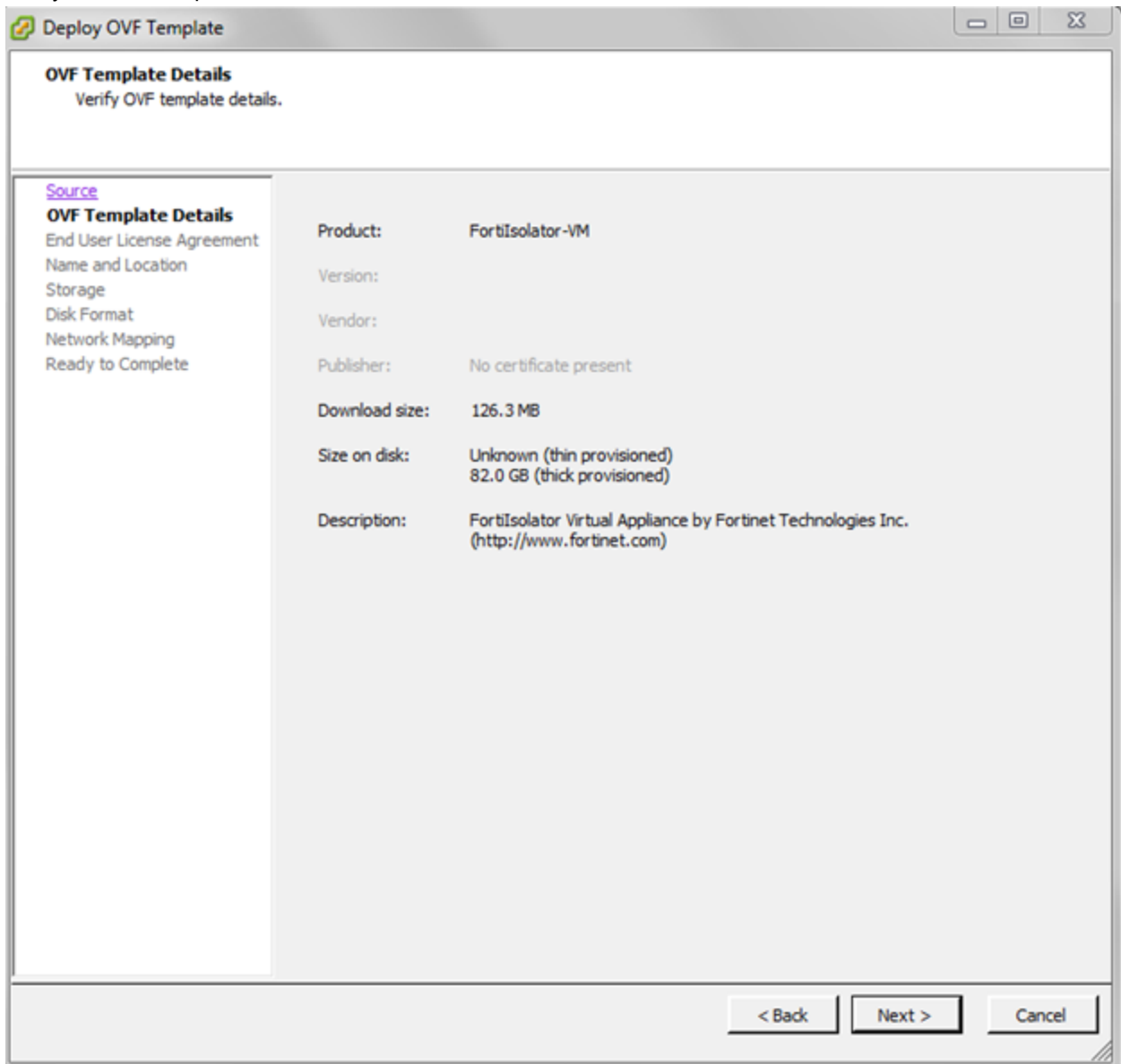
2. To create a new virtual machine, in vSphere Client, select *File > Deploy OVF Template*.



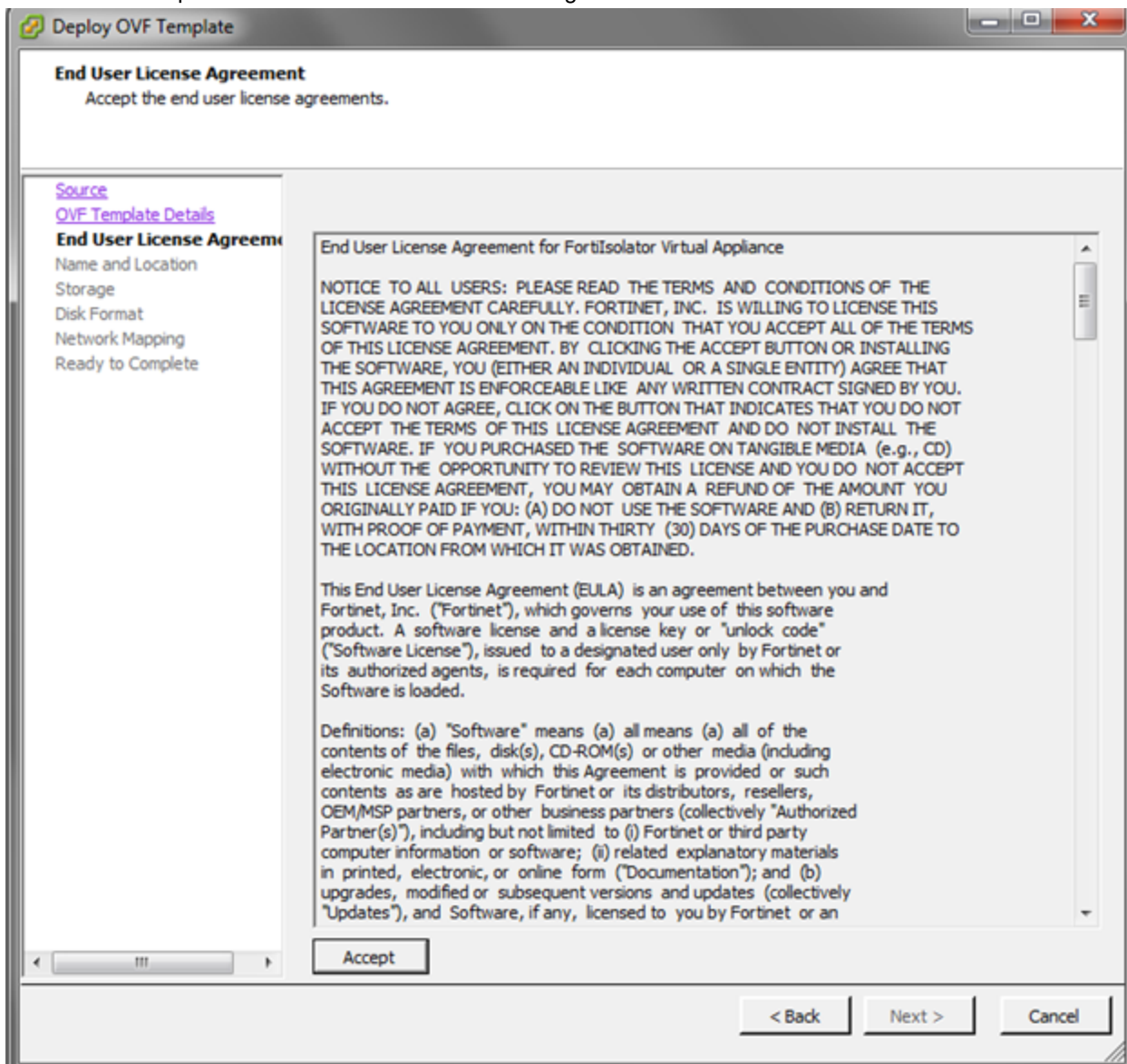
3. Browse to the folder that contains the Fortisolator files and select `FortiIsolator.ovf`.



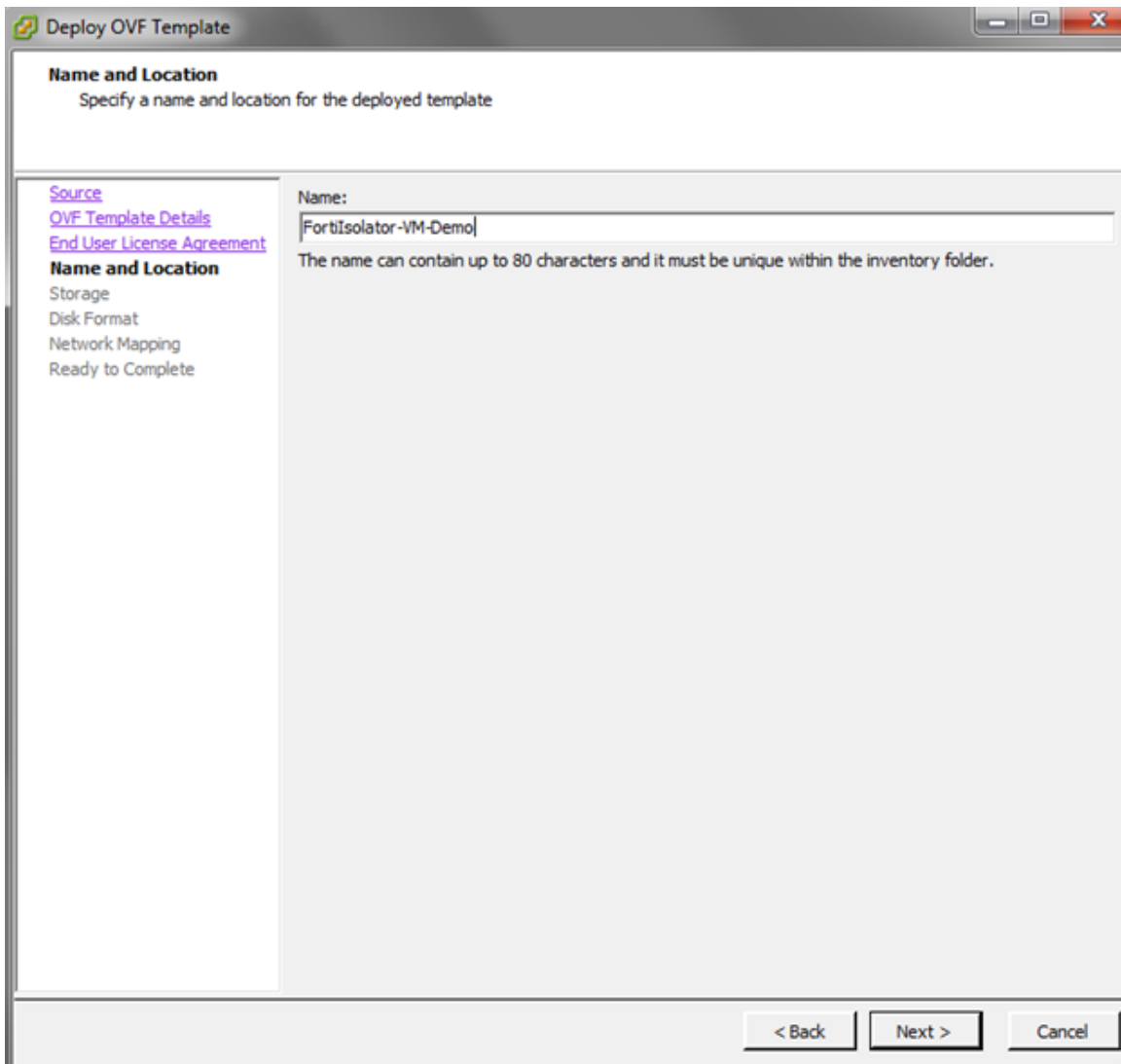
4. Verify the OVF template details.



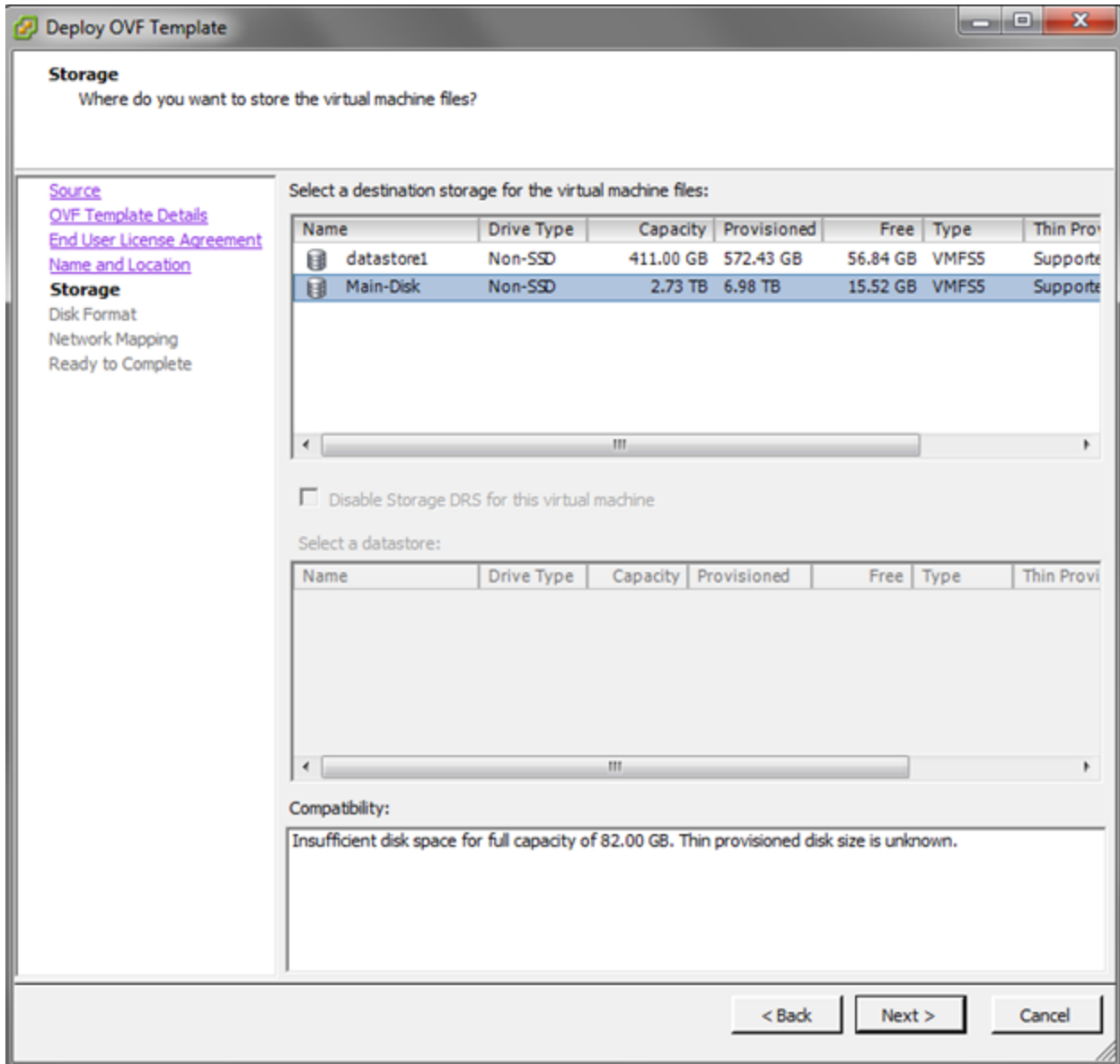
## 5. Review and accept the Fortisolator End User License Agreement.



6. Name the new Fortisolator virtual machine.



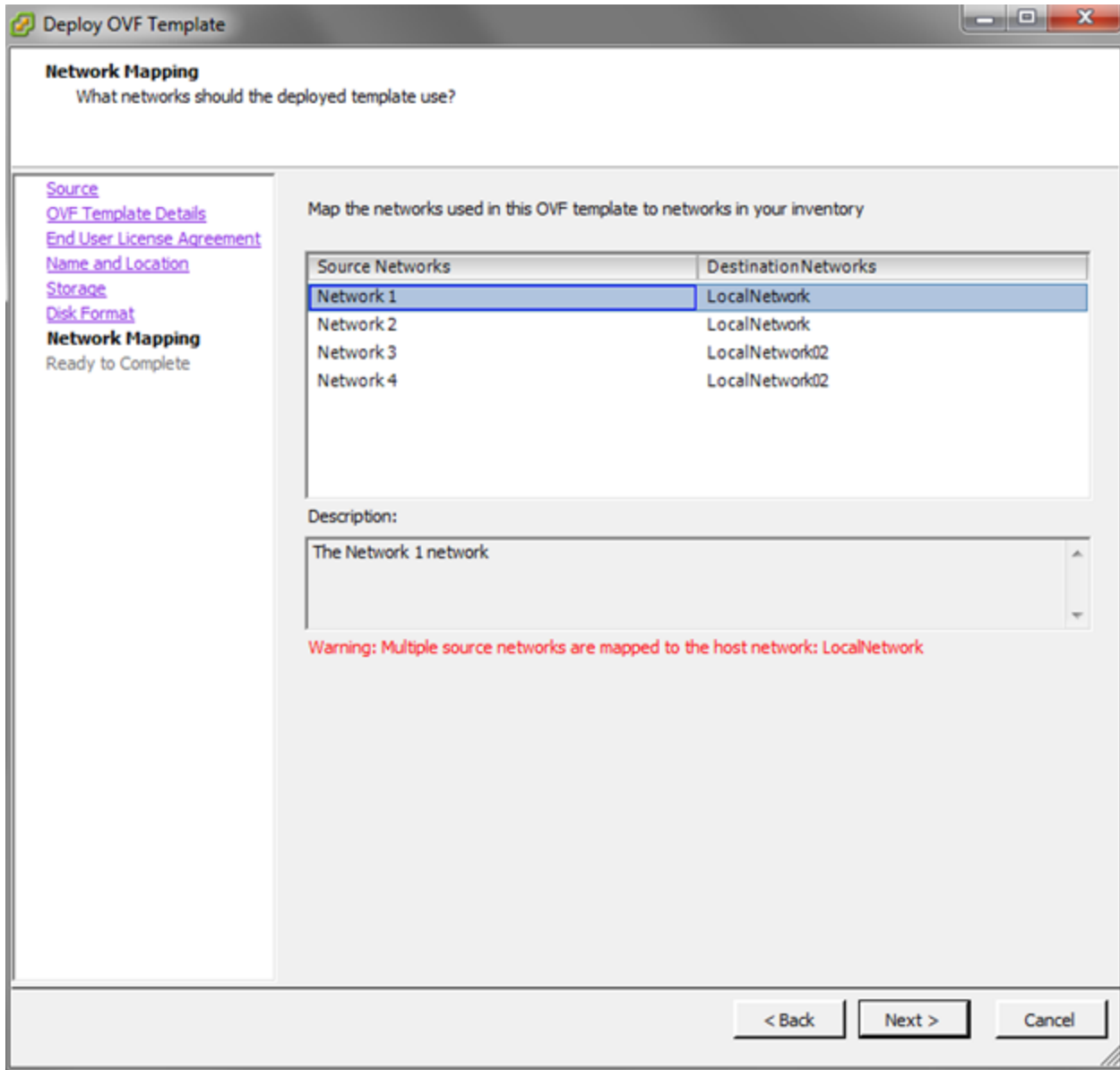
7. Select the datastore where you want to install the Fortisolator VM.



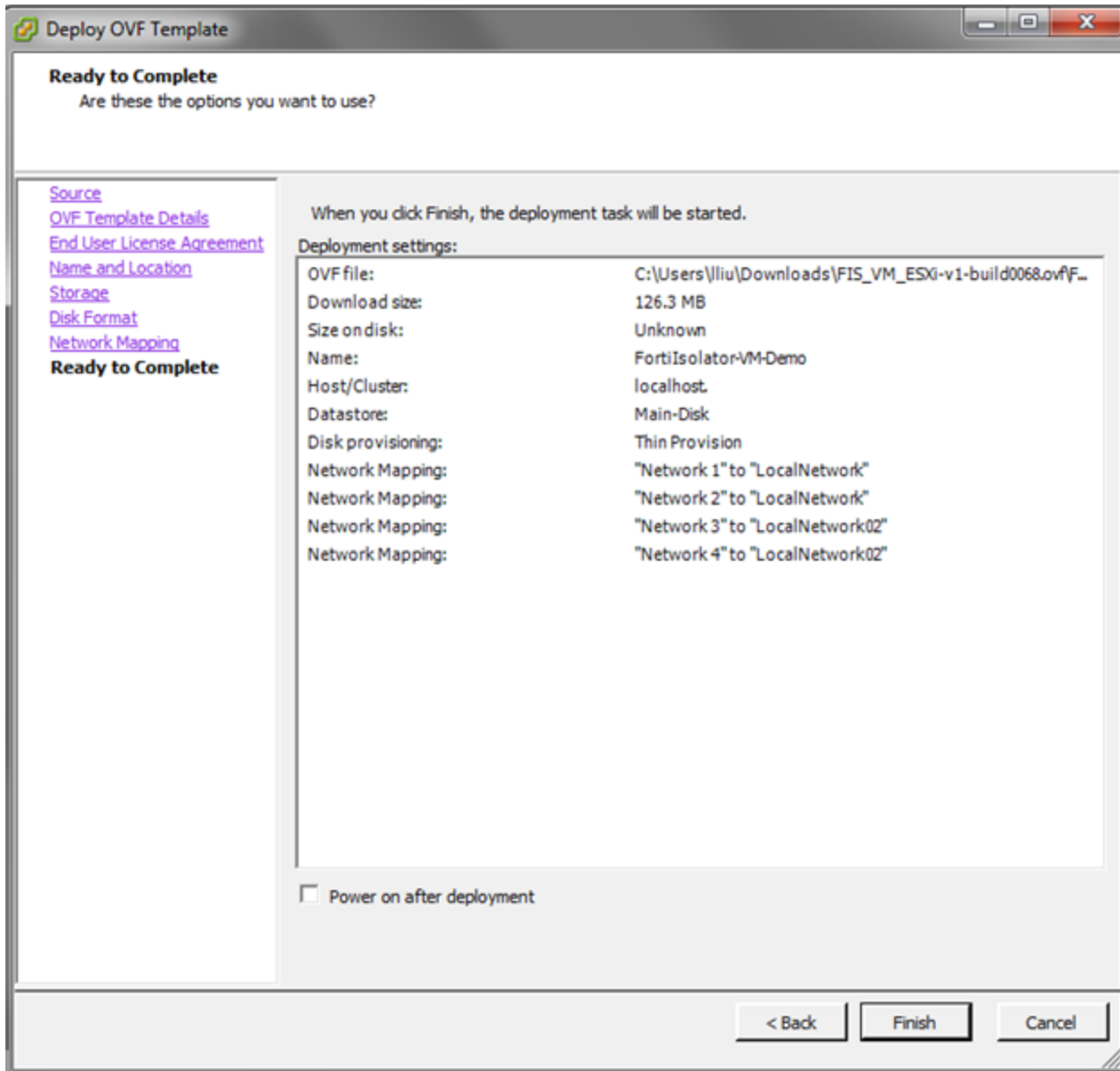
8. Select the disk provisioning format. For optimal performance, select a *Thick Provision* option.

The screenshot shows the 'Deploy OVF Template' wizard window. The title bar reads 'Deploy OVF Template'. The main heading is 'Disk Format' with the question 'In which format do you want to store the virtual disks?'. On the left, a navigation pane lists: Source, OVF Template Details, End User License Agreement, Name and Location, Storage, Disk Format (selected), Network Mapping, and Ready to Complete. The main area contains: 'Datastore:' with a text box containing 'Main-Disk'; 'Available space (GB):' with a text box containing '15.5'; and three radio button options: 'Thick Provision Lazy Zeroed' (selected), 'Thick Provision Eager Zeroed', and 'Thin Provision'. At the bottom right are three buttons: '< Back', 'Next >', and 'Cancel'.

9. Configure the required network interfaces. Add four network interfaces for Network Mapping and configure them accordingly:
- Network 1: Internal Interface
  - Network 2: External Interface
  - Network 3: Management Interface
  - Network 4: HA Interface



10. Verify the template deployment options, and click *Finish*.





## 11. Start the Fortisolator VM.

```
Writing superblocks and filesystem accounting information: done

Image version: 1.2.0.0066
Isolator version: 0.0.0.0000
renaming eth0 to internal
renaming eth1 to external
renaming eth2 to mgmt
Populating /dev using udev: done
Initializing random number generator... done.
Starting system message bus: done
Starting network: OK
ip: RTNETLINK answers: File exists
Starting dropbear sshd: OK
Starting cron: OK
Starting httpd: OK
Starting ha: OK
Starting startx: OK
Now starting webfilter ...
License expired or not valid
Service won't start without a valid license
Please go to CLI and use "update-license" command to update license file
Or check the validity of your license file

Welcome to Isolator
FISUM0000000000 login: _
```

## 12. Log in to Fortisolator. The default username is `admin` and there is no default password.

## Installing Fortisolator VM for VMware ESXi

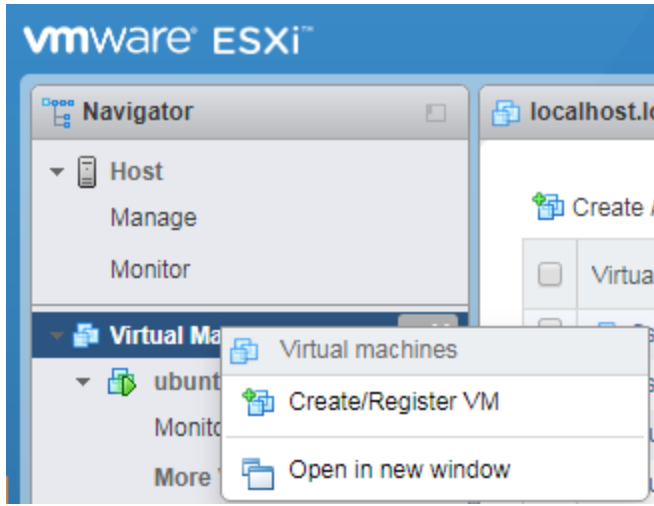
Use this procedure to install Fortisolator VM for VMware ESXi.

### Prerequisites

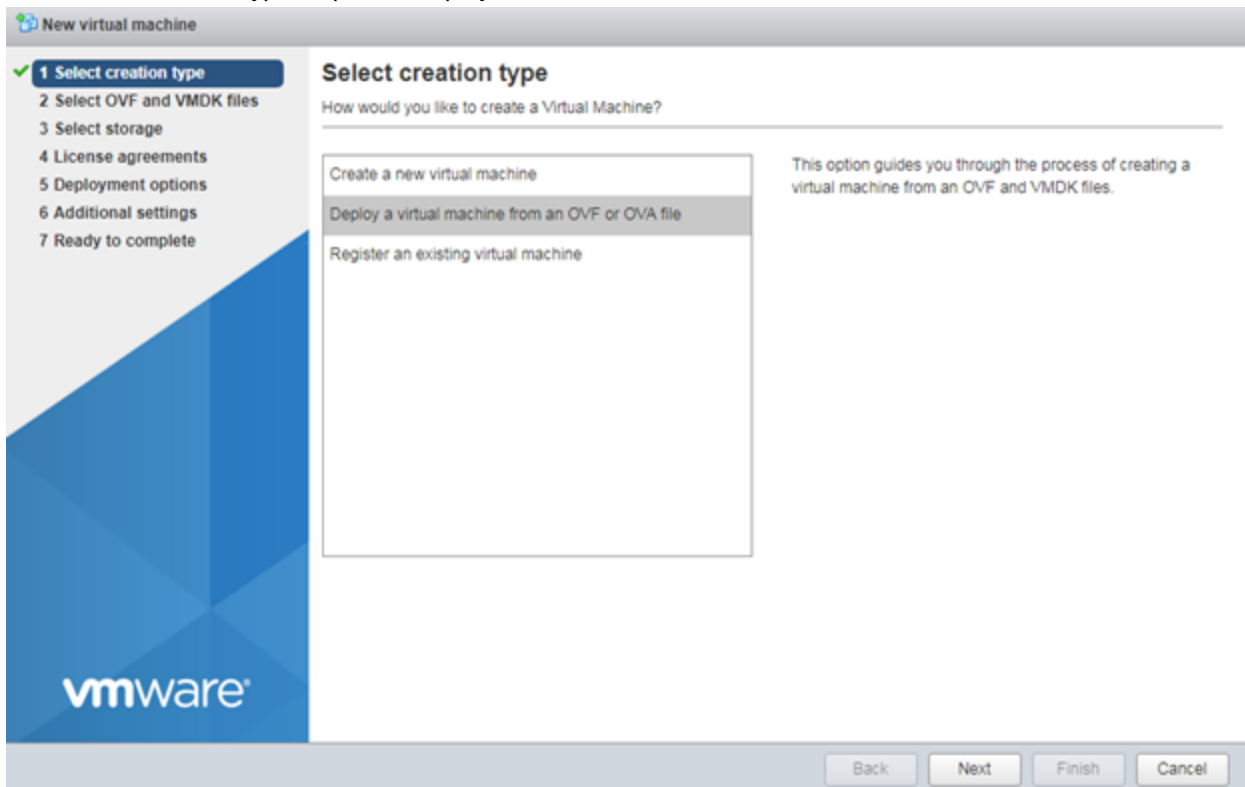
- Install VMware ESXi.
- Ensure that your system has one of the following combinations of hard disks and network adapters to support ESXi 6.5:
  - Two SCSI hard disks and three VMXNET 3 network adapters (this is the default)
  - Two SCSI hard disks and three E1000 network adapters

## Steps

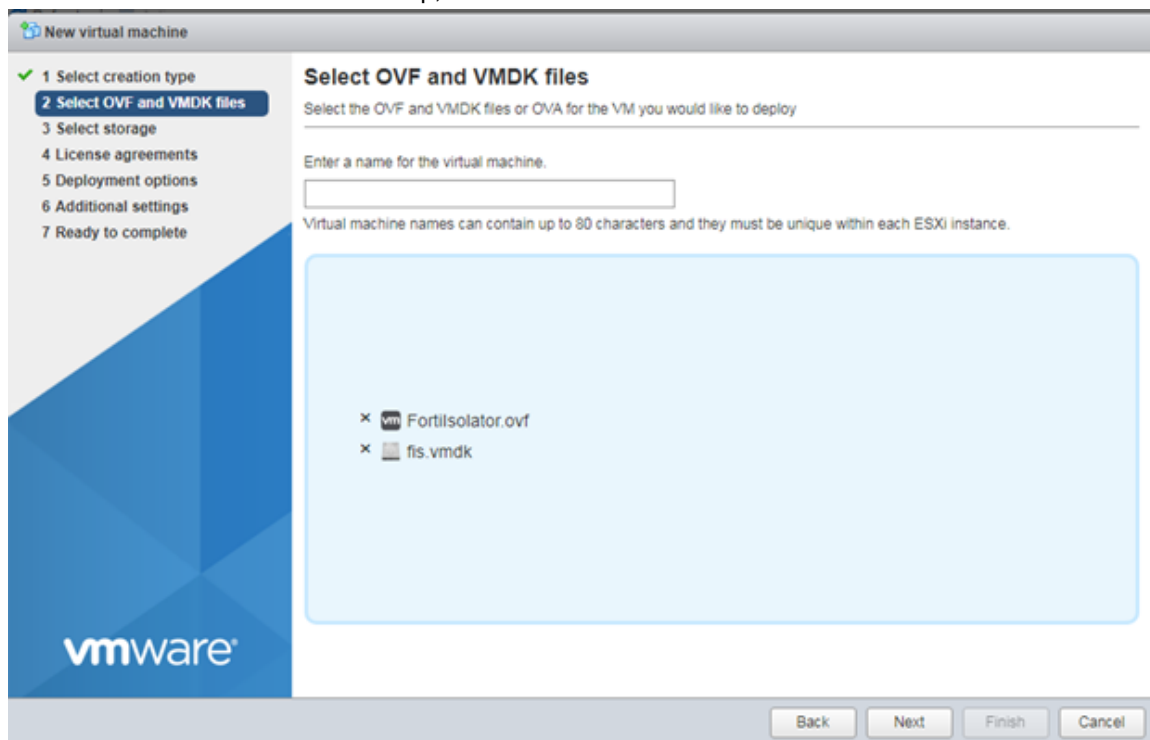
1. In the ESXi home page, click *Virtual Machine*, and then right-click and select *Create/Register VM*.



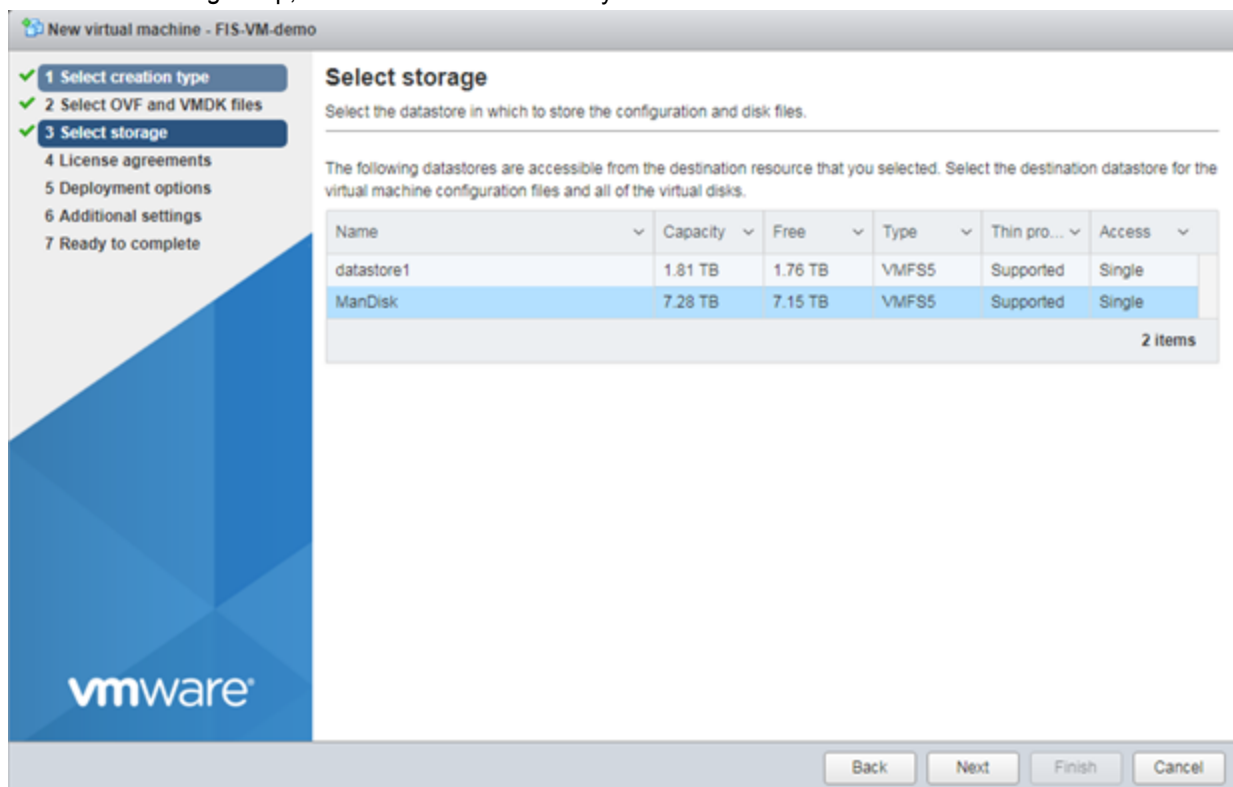
2. In the *Select creation type* step, click *Deploy a virtual machine from an OVF or OVA file*.

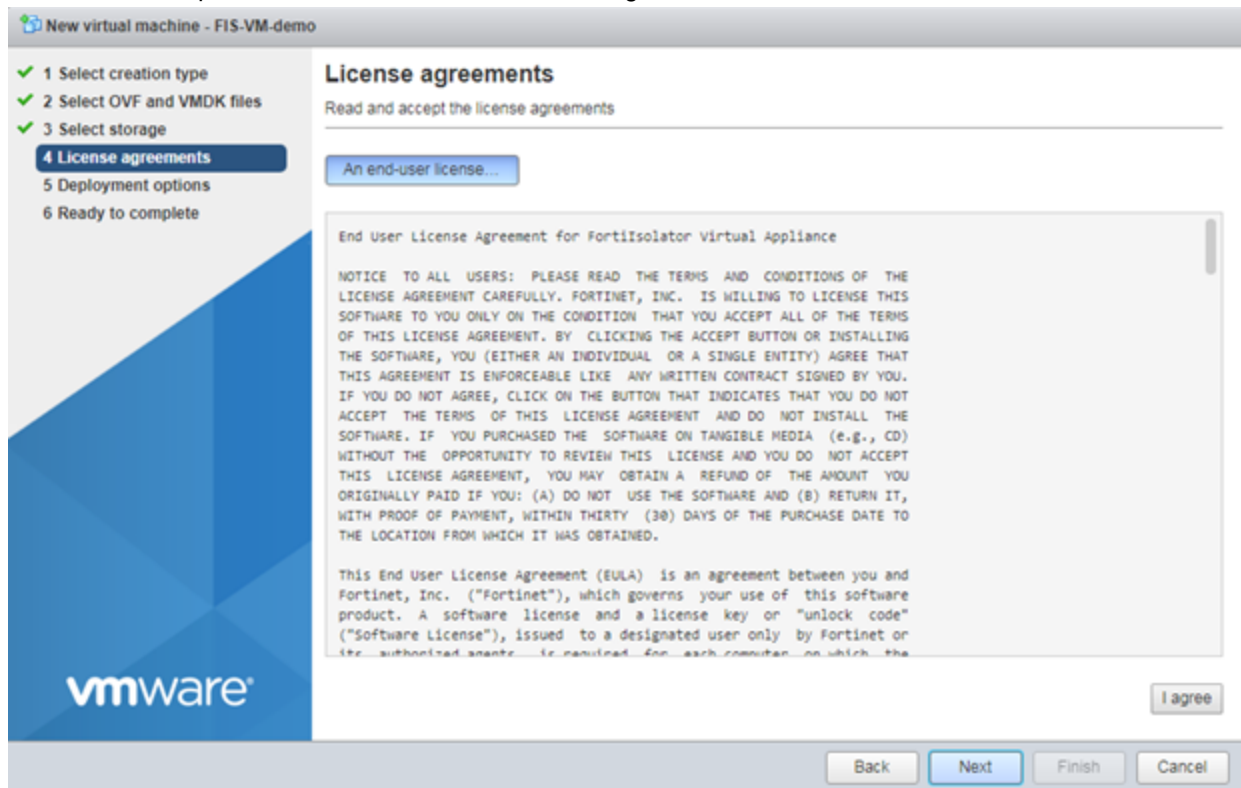


- In the *Select OVF and VMDK files* step, select both the `FortiIsolator.ovf` and `fis.vmdk` files.

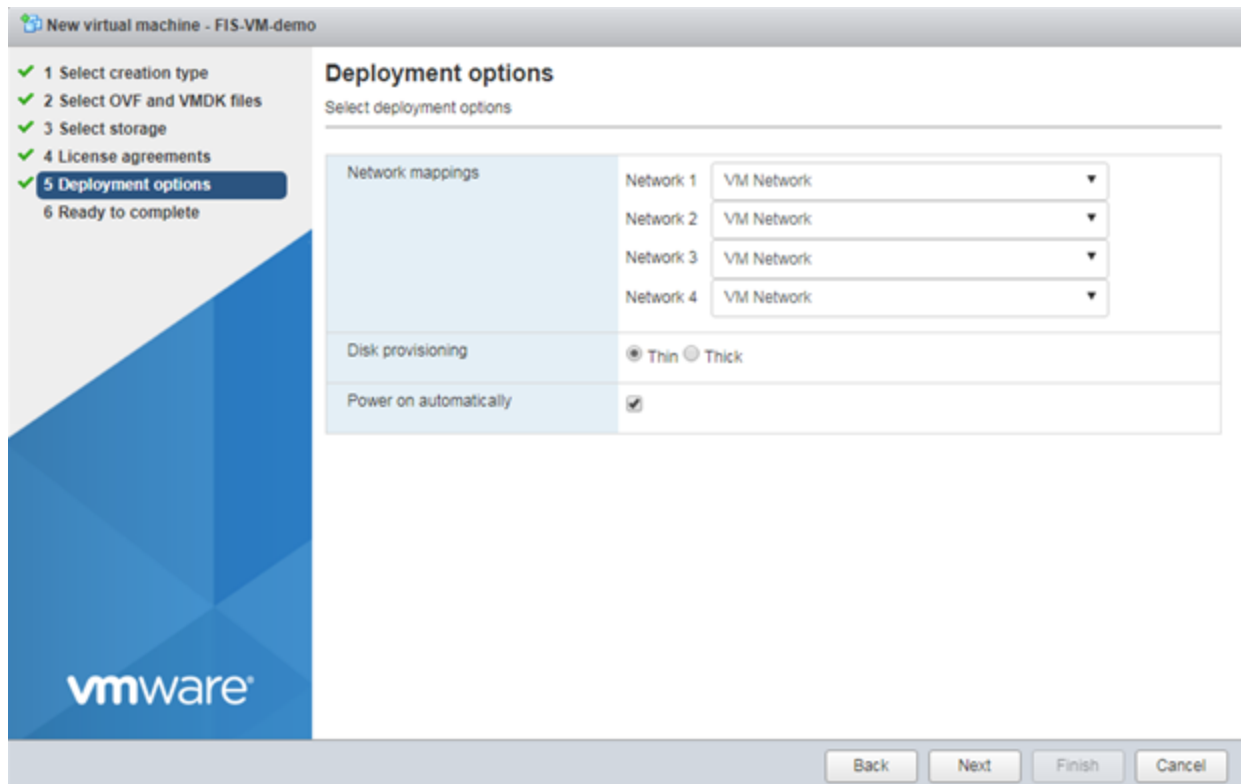


- In the *Select storage* step, select the datastore where you want to install the Fortisolator VM.

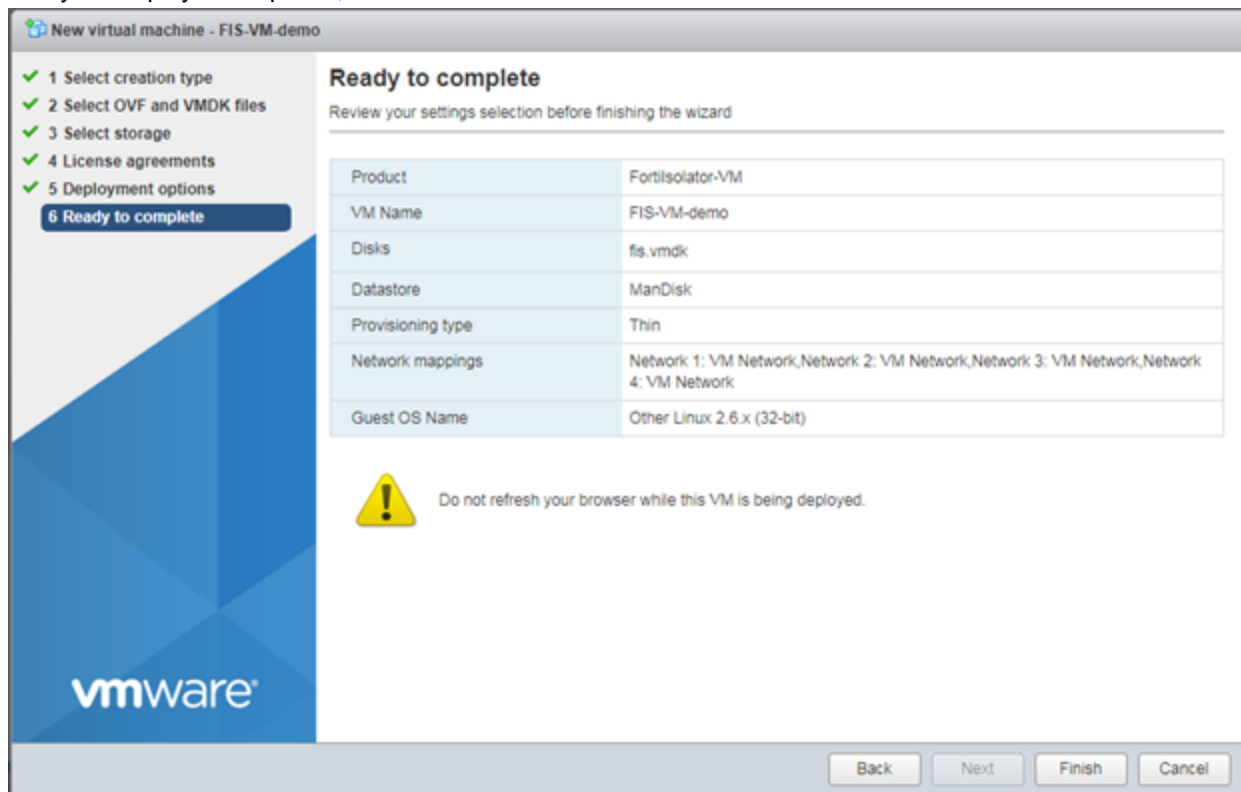


**5. Review and accept the Fortisolator End User License Agreement.****6. In the *Deployment options* step, configure *Network mappings* with four network interfaces accordingly:**

- Network 1: Internal Interface
- Network 2: External Interface
- Network 3: Management Interface
- Network 4: HA Interface



7. Configure *Disk provisioning*, and select the *Power on automatically* checkbox.
8. Verify the deployment options, and click *Finish*.



9. To start the VM, right-click the Fortisolator VM name, and select *Power > Power on*.

- To open the Fortisolator VM console, click *Console > Open browser console*.

```

.....ready.
early console in extract_kernel
input_data: 0x00000000170e255
input_len: 0x0000000075630a
output: 0x00000000200000
output_len: 0x000000001c37a00
kernel_total_size: 0x000000001901000

Decompressing Linux... Parsing ELF... done.
Booting the kernel.

Welcome to Isolator
FISUM0000000000 login: _
    
```

- Log in to Fortisolator. The default username is `admin` and there is no default password.
- Configure the IP and gateway addresses for the internal and management interfaces.

```

Or check the validity of your license file
init_shm success
> set dns 8.8.8.8 8.8.8.8
> show

*****Configured parameters*****

[IP Address]
-----
INTERFACE          IPV4          MAC
-----
internal           [redacted]    00:0C:29:26:FC:32
mgmt                [redacted]    00:0C:29:26:FC:46

[Routing Entries]
-----
SUBNET             GATEWAY       INTERFACE
-----
0.0.0.0/0          [redacted]    internal

hostname           : FISUM0000000000
dns server         : 8.8.8.8
dns server         : 8.8.8.8
build number       : 0296(GA)
date time          : 2021-09-17 18:14:34 UTC

[SNMP Configurations]
    
```

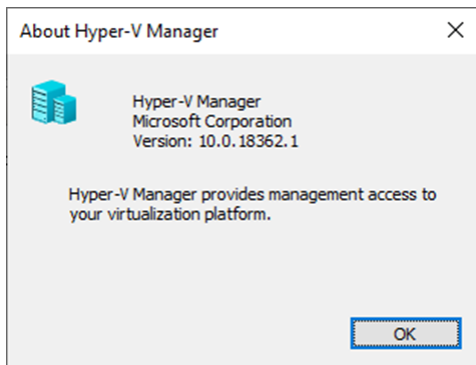
- To verify that the internet connection works, ping `8.8.8.8`.
- To access the Fortisolator web portal, use the management IP address (for example, `http://10.160.17.63`).

## Installing Fortisolator VM for Microsoft Hyper-V

Use this procedure to install Fortisolator VM for Microsoft Hyper-V.

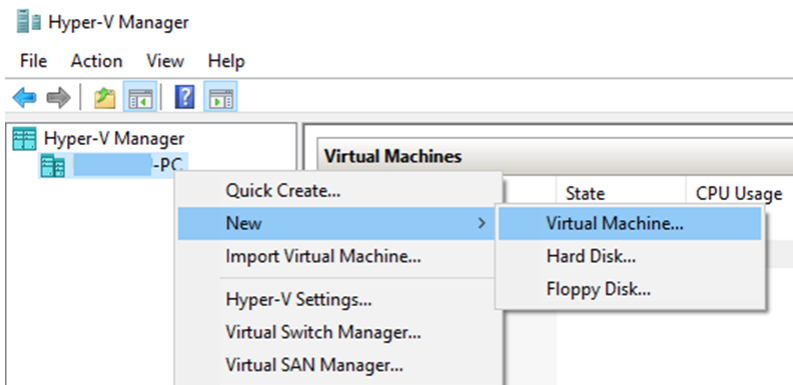
### Prerequisites

Install Microsoft Hyper-V Manager.

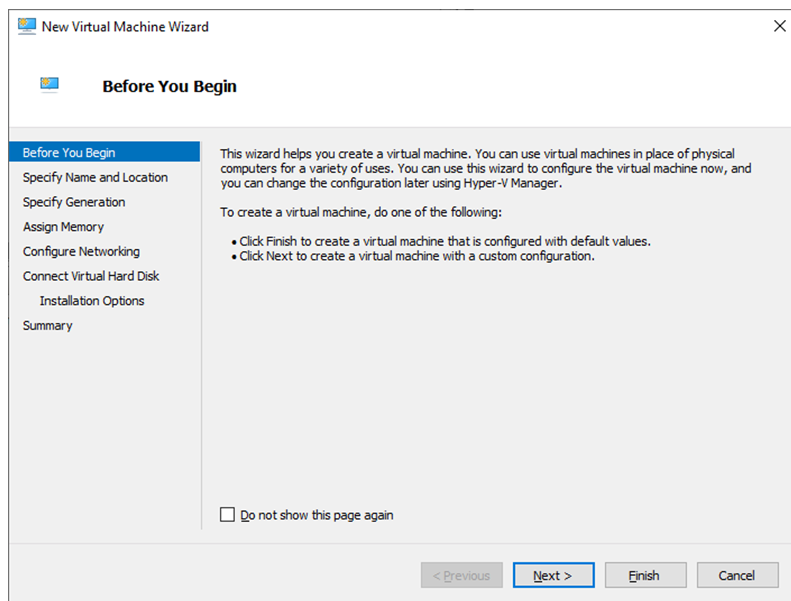


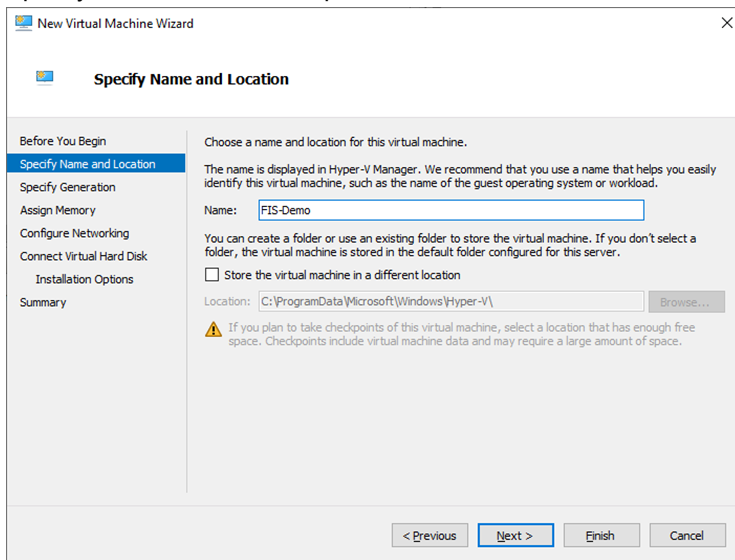
**Steps**

1. Download the Fortisolator firmware for Hyper-V by following the instructions in [Downloading Fortisolator firmware on page 11](#).
2. Unzip the downloaded .zip file to get “isolator.vhd” image.
3. To create a new virtual machine, launch Hyper-V Manager, connect to Server from Hyper-V Manager, then right clicking on *Server* to create *New Virtual Machine*.

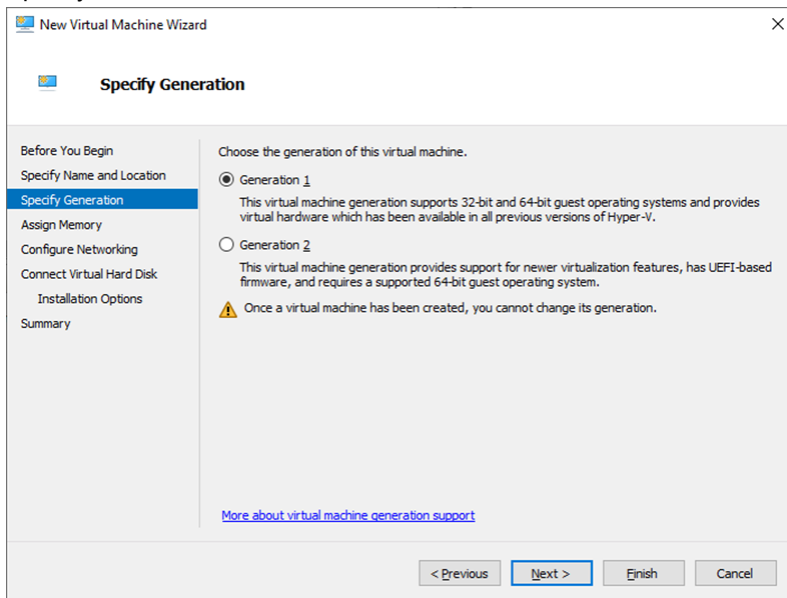


4. In New Virtual Machine Wizard: *Next*.



**5. Specify Name and Location:** provide a name for the new Fortisolator VM, then *Next*.

The screenshot shows the 'Specify Name and Location' step of the 'New Virtual Machine Wizard'. The left sidebar lists steps: Before You Begin, Specify Name and Location (selected), Specify Generation, Assign Memory, Configure Networking, Connect Virtual Hard Disk, Installation Options, and Summary. The main area contains the following text: 'Choose a name and location for this virtual machine. The name is displayed in Hyper-V Manager. We recommend that you use a name that helps you easily identify this virtual machine, such as the name of the guest operating system or workload.' Below this, there is a text box for 'Name' containing 'FIS-Demo'. A note states: 'You can create a folder or use an existing folder to store the virtual machine. If you don't select a folder, the virtual machine is stored in the default folder configured for this server.' There is a checkbox for 'Store the virtual machine in a different location' which is unchecked. Below that is a text box for 'Location' containing 'C:\ProgramData\Microsoft\Windows\Hyper-V\' and a 'Browse...' button. A warning icon and text state: 'If you plan to take checkpoints of this virtual machine, select a location that has enough free space. Checkpoints include virtual machine data and may require a large amount of space.' At the bottom are buttons for '< Previous', 'Next >', 'Finish', and 'Cancel'.

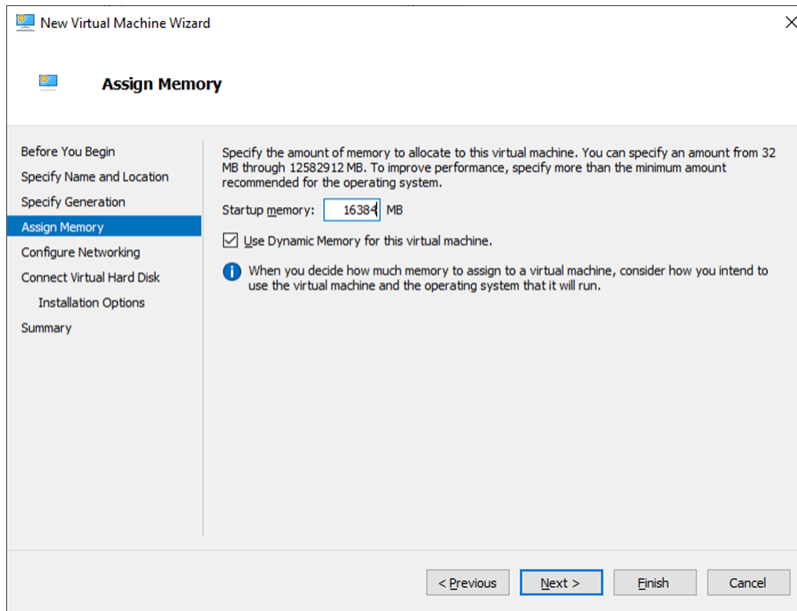
**6. Specify Generation:** select *Generation 1*, then *Next*.

The screenshot shows the 'Specify Generation' step of the 'New Virtual Machine Wizard'. The left sidebar lists steps: Before You Begin, Specify Name and Location, Specify Generation (selected), Assign Memory, Configure Networking, Connect Virtual Hard Disk, Installation Options, and Summary. The main area contains the following text: 'Choose the generation of this virtual machine.' There are two radio button options: 'Generation 1' (selected) and 'Generation 2'. The text for 'Generation 1' reads: 'This virtual machine generation supports 32-bit and 64-bit guest operating systems and provides virtual hardware which has been available in all previous versions of Hyper-V.' The text for 'Generation 2' reads: 'This virtual machine generation provides support for newer virtualization features, has UEFI-based firmware, and requires a supported 64-bit guest operating system.' A warning icon and text state: 'Once a virtual machine has been created, you cannot change its generation.' At the bottom is a link: '[More about virtual machine generation support](#)'. At the bottom are buttons for '< Previous', 'Next >', 'Finish', and 'Cancel'.

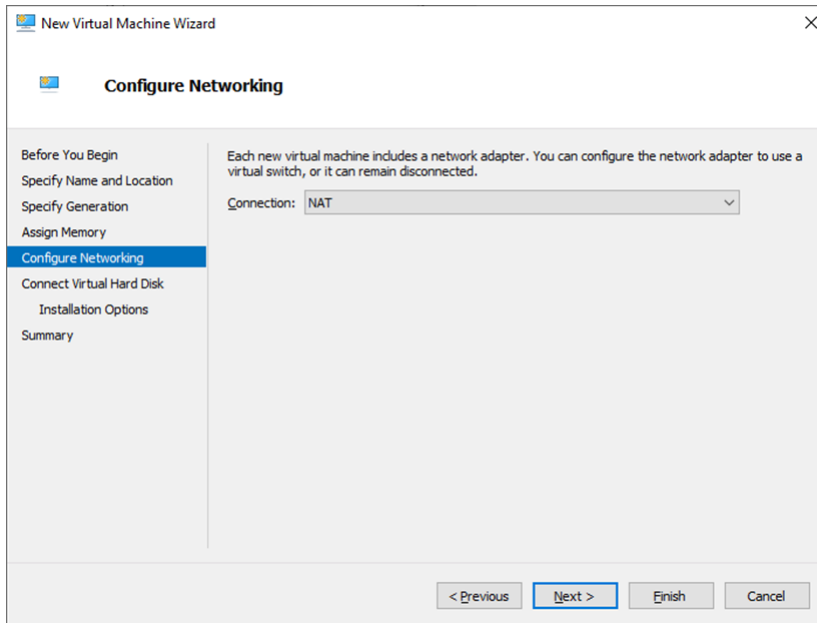
**7. Assign Memory:** allocate sufficient RAM on to Fortisolator.

- Make sure there is sufficient RAM allocated to the VM. This can be checked in Windows 10 through *Task Manager > Performance > Memory > Available*.
- It's recommended to allocate a minimum of 16GB (16384 MB) of RAM to FIS VM for supporting 50 sessions or more.



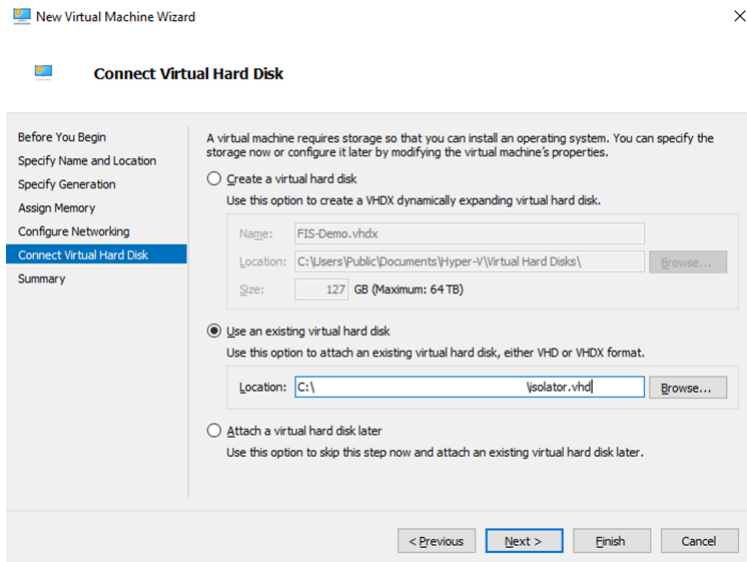


**8. Configure Networking:**  
Connection: NAT

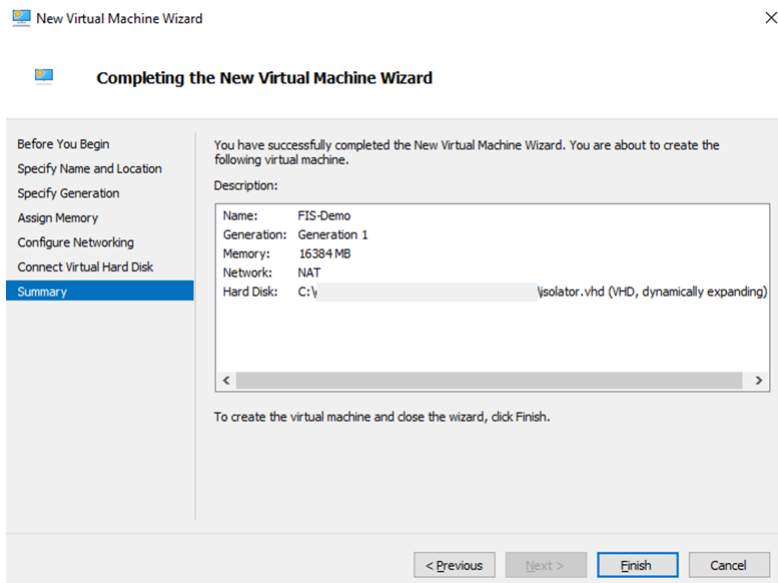


**9. Connect Virtual Hard Disk:**

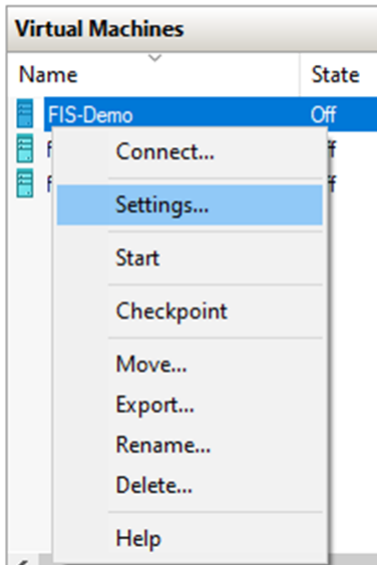
- Use an existing virtual hard disk: `isolator.vhd`.



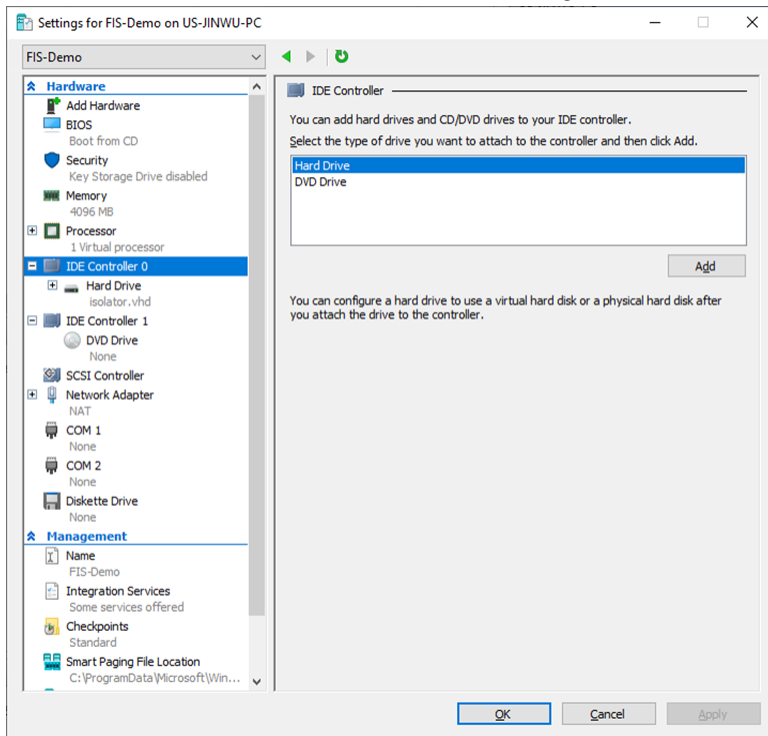
10. Completing the New Virtual Machine Wizard: *Finish*.



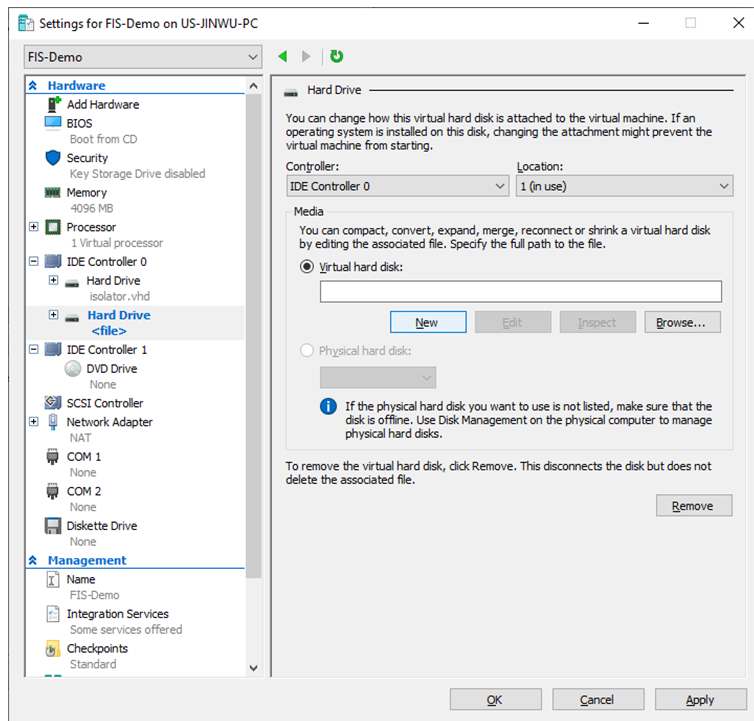
11. After the new Virtual Machines is created and displays under Virtual Machines panel, right click on it and go to *Settings*.



12. To add new hard drive for Fortisolator, from Settings wizard, select *IDE Controller 0*, select *Hard Drive*, then *Add*.



- Under Media, select *Virtual hard disk > New*.



- Go to *Before You Begin > Next*.

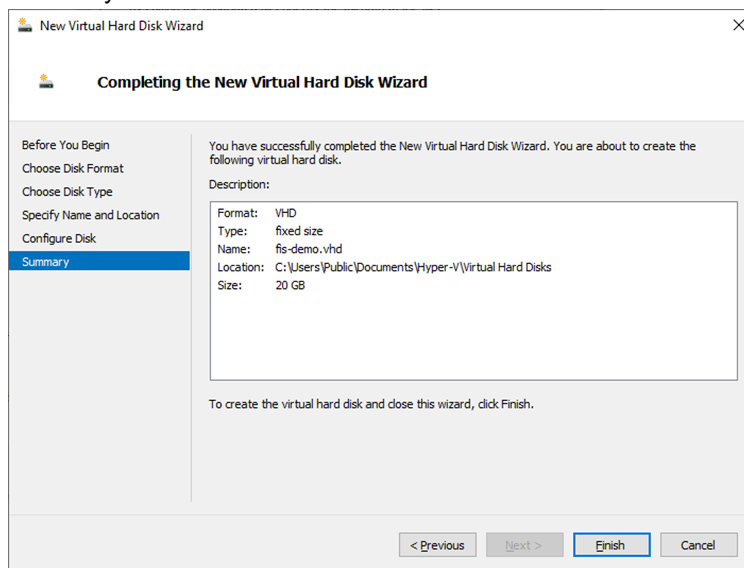
Choose Disk Format: VHD

Choose Disk Type: Fixed size

Specify Name and Location

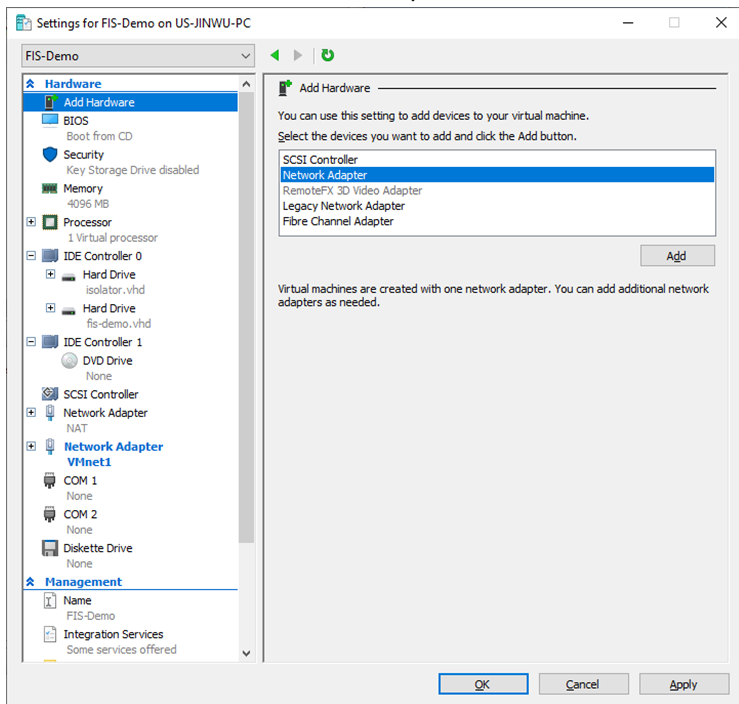
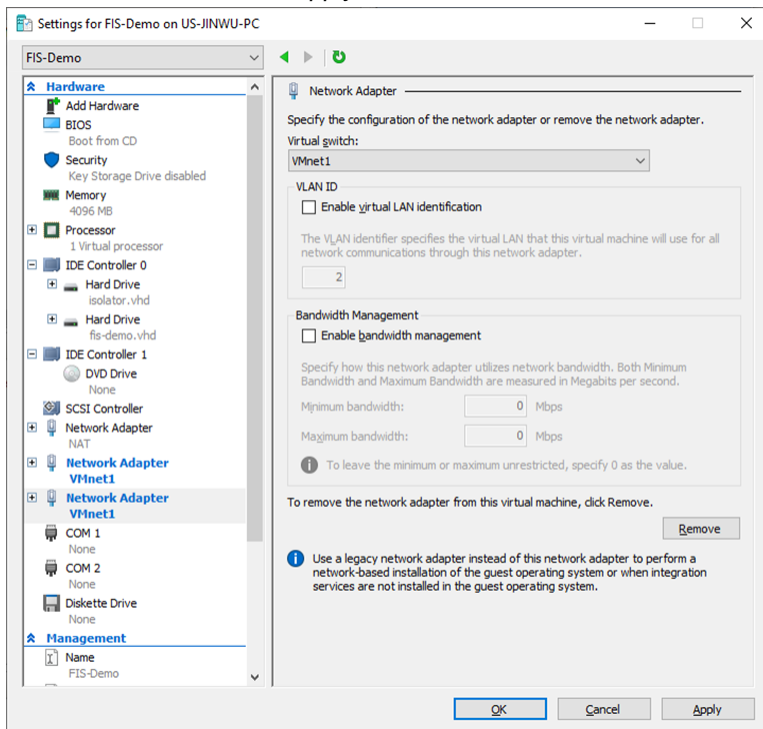
- Configure Disk:
  - Create a new blank virtual disk (e.g. Size: 20 GB)

- Summary of New Virtual Hard Disk:



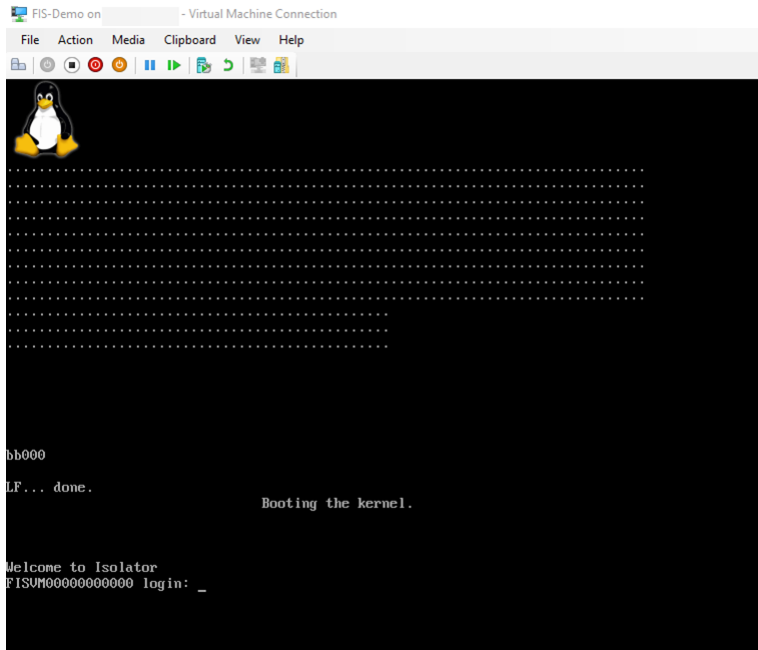
- In Settings wizard, *Apply* to save the settings.

- Follow these steps to add three new Network Adapters for Fortisolator.

**19. Select *Add Hardware* > *Network Adapter* > *Add*.****20. *Virtual switch* > *VMnet1* > *Apply*.****21. Repeat the last two steps to add two more Network Adapter:**

- Network Adapter: VMnet 2
- Network Adapter: VMnet 3

22. Summary of Network Adapter:
  - Network Adapter: NAT (for FIS Internal port)
  - Network Adapter: VMnet 1 (for FIS External port)
  - Network Adapter: VMnet 2 (for FIS Management port)
  - Network Adapter: VMnet 3 (for FIS HA port)
23. Click *Apply* to save the setting and exit back to Virtual Machines Wizard.
24. Right-click *FIS VM* and connect to *start*.



25. Log in to Fortisolator. The default username is `admin` and there is no default password.

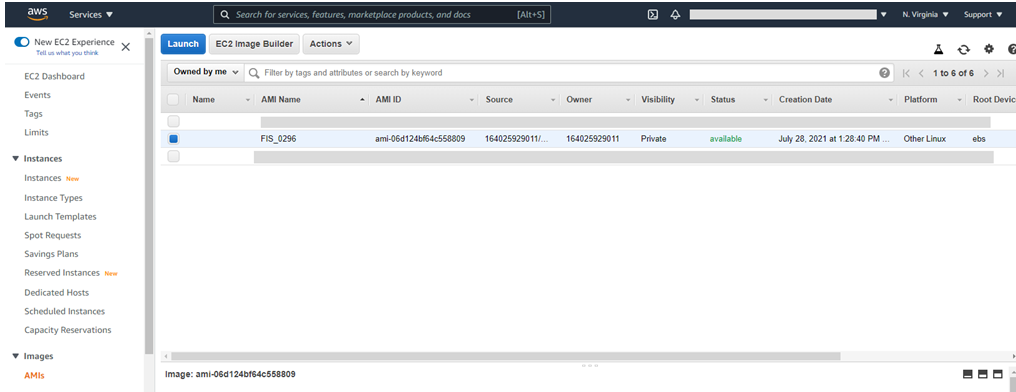
## Installing Fortisolator VM for AWS

The following section covers three steps:

- Step 1: Install Fortisolator on AWS
- Step 2: Accessing to Fortisolator CLI via Ubuntu
- Step 3: Browsing sites through Fortisolator

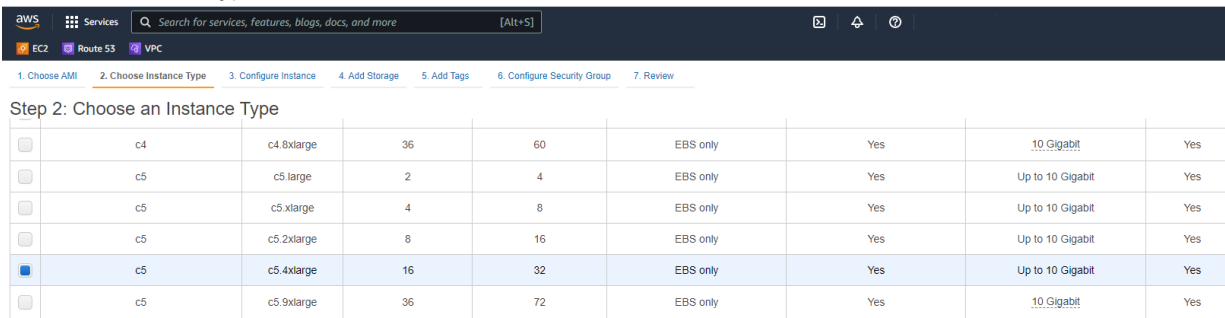
## Step 1: Install Fortisolator on AWS

1. Verify the file has been uploaded in AWS: *EC2 > Images > AMIs*.



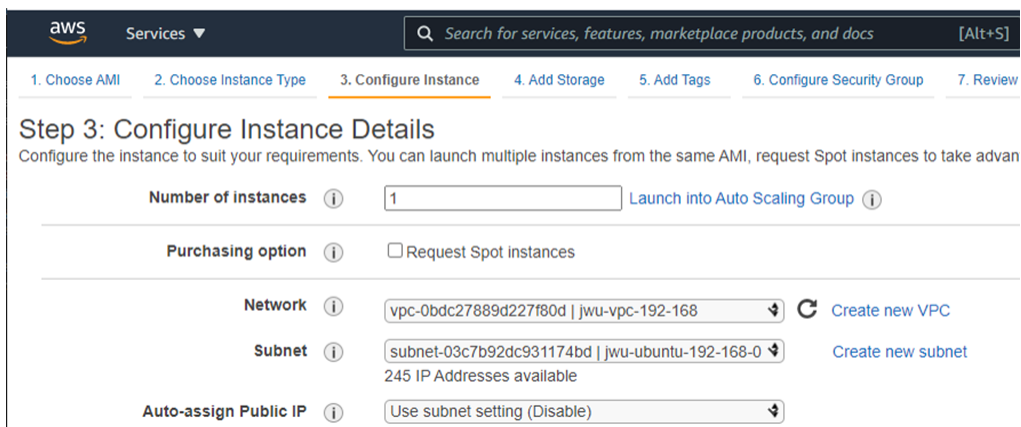
2. Create instance from the file.

- Select an instance type:

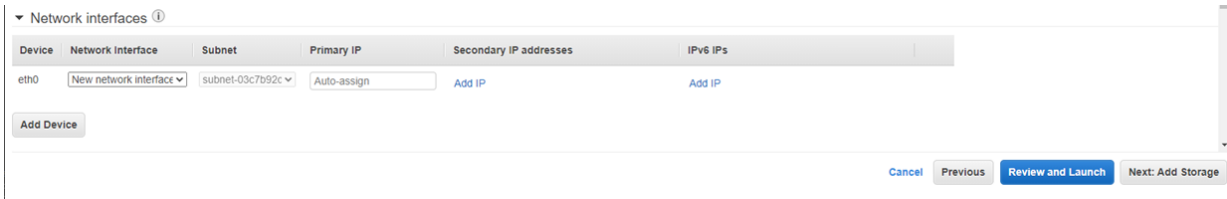


Fortisolator High Availabilities (HA) have to run on AWS Instances that are built on the Nitro System.

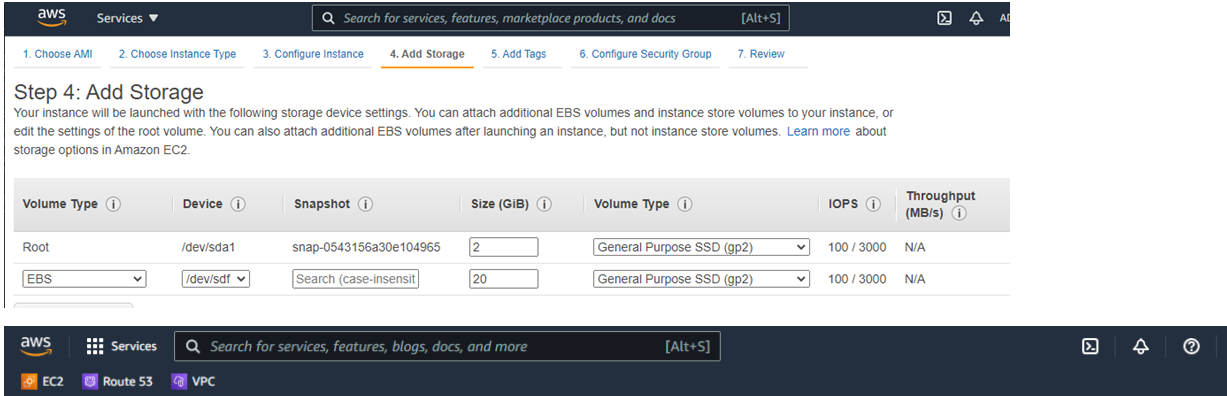
- Select VPC and Subnets:



- Verify network interface, and click *Next: Add Storage*:

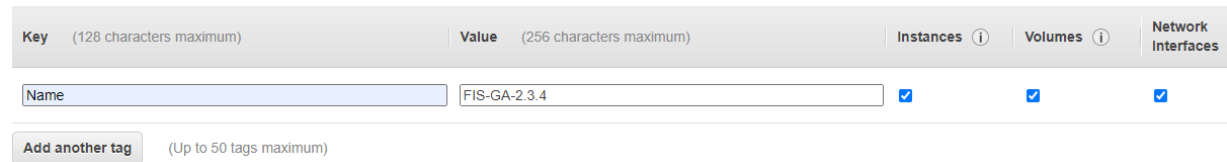


- Select `/dev/sdf`, and assign size (GiB):

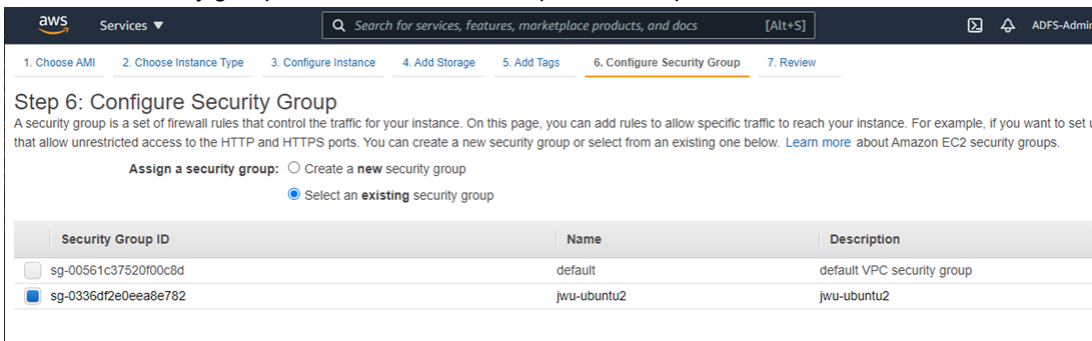


### Step 5: Add Tags

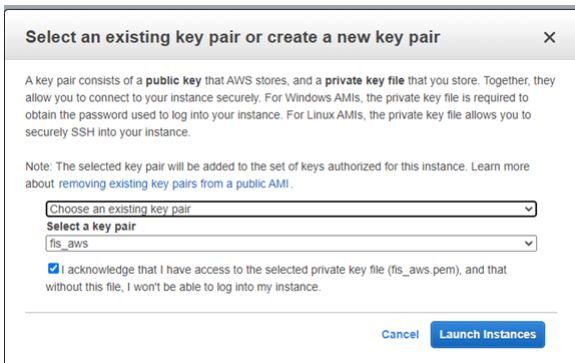
A tag consists of a case-sensitive key-value pair. For example, you could define a tag with key = Name and value = Webserver. A copy of a tag can be applied to volumes, instances or both. Tags will be applied to all instances and volumes. [Learn more](#) about tagging your Amazon EC2 resources.



- Select the security group that was created in the previous steps.







After clicking *Launch Instance*, stop the process, and go add another three interfaces. Make sure Fortilsolator has four interfaces:

- Internal Interface: 192.168.0.0/24
- External Interface: 192.168.2.0/24
- Management Interface: 192.168.1.0/24
- HA Interface: 192.168.3.0/24
- Verify the interfaces are in this order.



Settings the third interface as 192.168.1.0/24 subnet allows you to access default management IP 192.168.1.99.

## Step 2: Accessing to Fortilsolator CLI via Ubuntu

### Pre-requisites

- You need an Ubuntu in AWS that has same subnets as Fortilsolator
- You need an associated EIP as the public IP to the Ubuntu on 192.168.1.0/24 subnet.

Interface ID	Description	Public IPv4 address	Private IPv4 address	Private IPv4 DNS	IPv6 addresses
eni-036acd203...	Primary network interface		192.168.1.6	-	-
eni-00e7af65d4...	jwu-ubuntu2-192-168-0	-	192.168.0.21	-	-
eni-02b3dc13aa...	jwu-ubuntu2-192-168-2-2	-	192.168.2.46	-	-

1. Connect to Ubuntu:
 

```
> ssh -i "fis_aws.pem" ubuntu@public_ip(EIP)
```
2. From Ubuntu SSH to FIS via Mgmt Interface pre-defined IP (192.168.1.99).
 

```
> ssh admin@192.168.1.99
```
3. Set Internal IP:
 

```
> set internal-ip 192.168.0.99/24
```

**4. Set DNS:**

```
> set dns 192.168.0.2 192.168.0.2
```

**5. Set IP Mapping on FIS to public IP:**

```
> set fis-ipmap 443 443 public_ip
```

**6. Overview:**

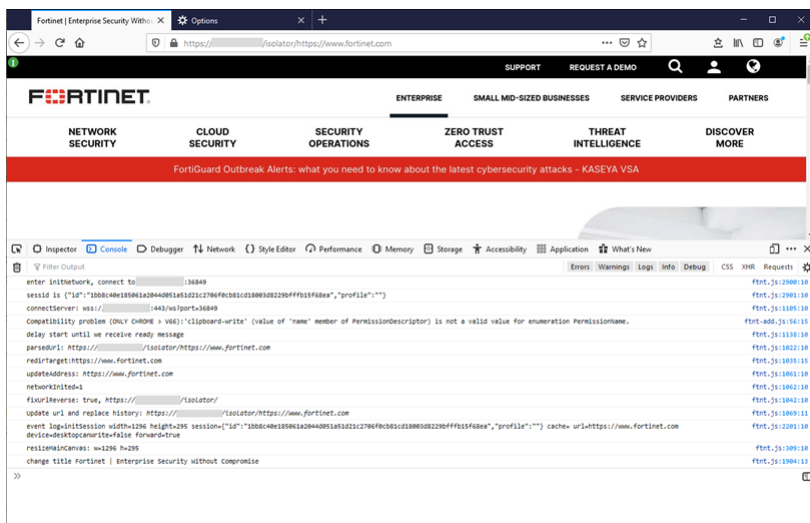
e.g.

```
> set internal-ip 192.168.0.99/24
> set internal-gw 0.0.0.0/0 192.168.0.2
> set dns 192.168.0.2
> set fis-ipmap 443 443 public_ip
```

**Step 3: Browsing sites through Fortisolator**

**IP Forwarding:**

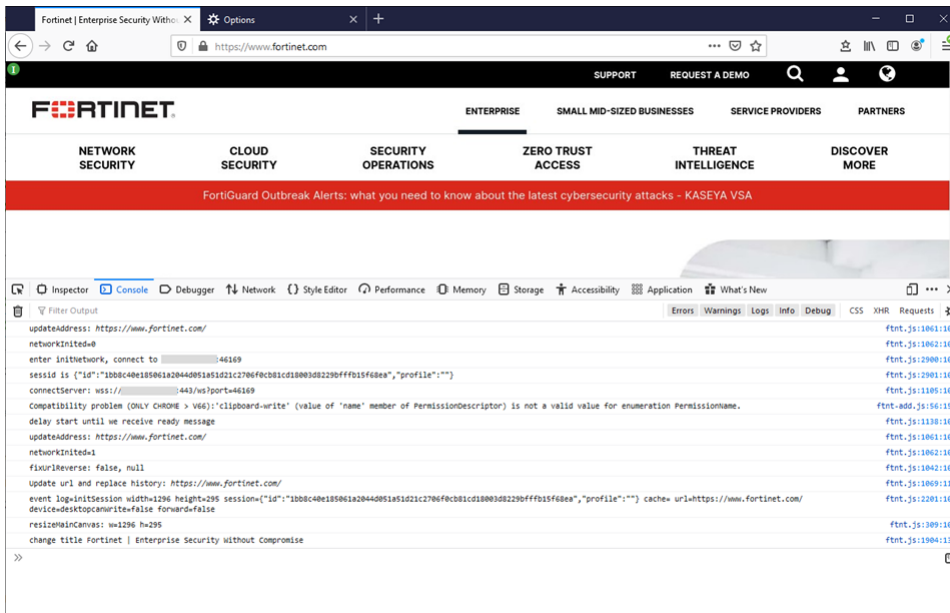
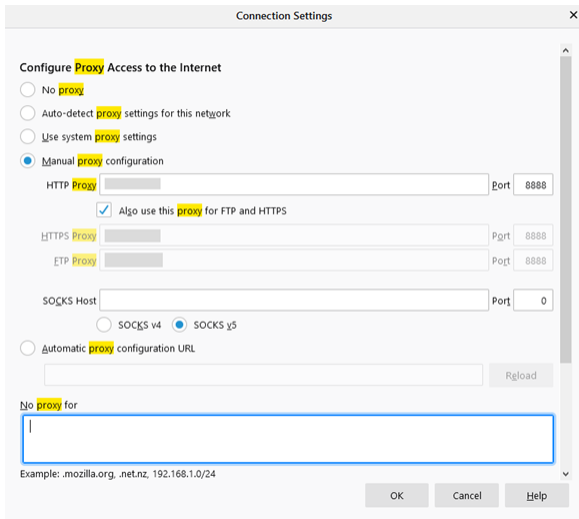
```
https://<public_ip>/isolator/https://www.fortinet.com/
```



**Proxy:**

**Browser Setting:**

```
> HTTP Proxy: public_ip port 8888
```



# Setting up IP mapping

The default IP address of the Fortisolator management interface is 192.168.1.99. To perform the initial configuration, connect a device to the management interface and configure the device with an IP address to 192.168.1.1/24. You can access Fortisolator using SSH or the Fortisolator GUI. The default username is *admin* and there is no default password.

Use the Fortisolator GUI or CLI to set the permanent IP address configuration.

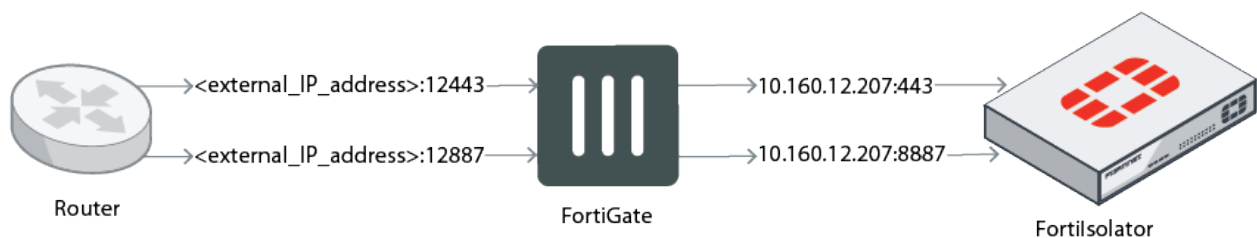
You can perform the initial configuration using the serial console. For more information, see the [Fortisolator 1000F QuickStart Guide](#).

## Topology

Fortisolator supports IP mapping, which allows you to configure access to Fortisolator through port forwarding. Port forwarding maps external IP addresses to Fortisolator internal IP addresses. You can configure port forwarding in high availability (HA) or regular mode.

For example, if two networks, one external and one internal, connect to a FortiGate device, when IP addresses on the external network are accessed, traffic is redirected to the internal IP addresses on Fortisolator. The configuration information in this section follows an example setup with the following values:

External IP address of router	<external_IP_address>
Internal IP address of Fortisolator	10.160.12.207
Router redirections	<ul style="list-style-type: none"><li>• &lt;external_IP_address&gt;:12443 &gt; 10.160.12.207:443</li><li>• &lt;external_IP_address&gt;:12887 &gt; 10.160.12.207:8887</li></ul>



### Important note

Prior to GA release 2.3.1, Fortisolator (FIS) used two ports to redirect HTTPS traffics in between web servers and FIS: port 443 and 8887.

Both ports handle network traffics for different purposes, for sending/receiving traffics from/to web servers and Fortisolator.

In order to setup IP Mapping, Fortisolator needs to map to both ports need from the external IP address to internal IP address of Fortisolator's. This can be done over CLI commands only; it's currently not available on GUI.

The CLI command for mapping ports:

```
set fis-ipmap <port_map_to_443> <port_map_to_8887> <external_IP_address>
```

### Example:

```
set fis-ipmap 12443 12887 172.30.147.207
```

Since GA release 2.3.1, Fortisolator enhanced the IP Mapping with only one port: port 443. However, using the same CLI in order to compatible with previous versions, the CLI needs to map the same port, as follows:

```
set fis-ipmap <port_map_to_443> <port_map_to_443> <external_IP_address>
```

**Example:**

```
set fis-ipmap 12443 12443 172.30.147.207
```

## Configuring IP mapping in regular mode

Configuring IP Mapping in regular mode (non-HA) requires configurations in three systems:

1. Fortisolator configuration
2. FortiGate configuration
3. Client system configuration

### Fortisolator configuration

Use the Fortisolator CLI to configure port forwarding mappings. Use the `set fis-ipmap` command in the following format:

```
set fis-ipmap <port_map_to_443> <port_map_to_8887> <external_IP_address>
```

For example,

```
set fis-ipmap 12443 12887 172.30.147.207
```

```
> set fis-ipmap 12443 12887 172.30.147.207
> show
*****Configured parameters*****
[IP Address]
-----
INTERFACE          IPv4          MAC
-----
internal           172.30.157.19/24  52:54:00:A2:EB:50
mgmt               172.30.156.19/24  52:54:00:23:E6:AA

[Routing Entries]
-----
SUBNET             GATEWAY       INTERFACE
-----
0.0.0.0/0         172.30.157.254  internal

hostname           : FISVM1TM21000177
dns server         : 8.8.8.8
dns server         : 208.91.112.53
build number       : 0308 (GA)
date time          : 2021-11-04 22:55:00 UTC

[SNMP Configurations]
Agent Listening Interface : mgmt
Agent Community         : fis_public
Trap Host-IP           :
Trap Host Community    :
Session Threshold(%)   : 70

ip mapping           : 172.30.147.207
mapping for port 443  : 12443
mapping for port 8887 : 12887

[IPMAP HA Settings]
priority            IP      IP mapping      Port 443      Port 8887
```

### FortiGate configuration

Complete the following steps in the FortiGate UI.

1. Go to *Policy & Objects > Virtual IPs*.
2. Create two IPv4 virtual IPs with the following information:
  - **IP-Mapping-443**: <external\_IP\_address> -> FIS\_IP (TCP: 12443 > 443)  
e.g. 172.30.147.207 -> 172.30.157.19 (TCP: 12443 > 443)
  - **IP-Mapping-8887**: <external\_IP\_address> -> FIS\_IP (TCP: 12887 > 8887)  
e.g. 172.30.147.207 -> 172.30.157.19 (TCP: 12887 > 8887)



This example uses the following:

- External\_IP\_address: 172.30.147.207
- FIS\_IP: 172.30.157.19

Name	Details	Interfaces	Services
IPv4 Virtual IP			
IP-Mapping-443	172.30.147.207 → 172.30.157.19 (TCP: 12443 → 443)	<input type="checkbox"/> any	
IP-Mapping-8887	172.30.147.207 → 172.30.157.19 (TCP: 12887 → 8887)	<input type="checkbox"/> any	

### Settings of ip-mapping-443:

**FortiGate VM64 FIS-FGT-IPMapping**

Dashboard > Security Fabric > FortiView > Network > System > Policy & Objects > Virtual IPs

**Edit Virtual IP**

VIP type: IPv4  
 Name: IP-Mapping-443  
 Comments: Write a comment...  
 Color: Change

**Network**

Interface:  any  
 Type: Static NAT  
 External IP address/range: 172.30.147.207  
 Mapped IP address/range: 172.30.157.19

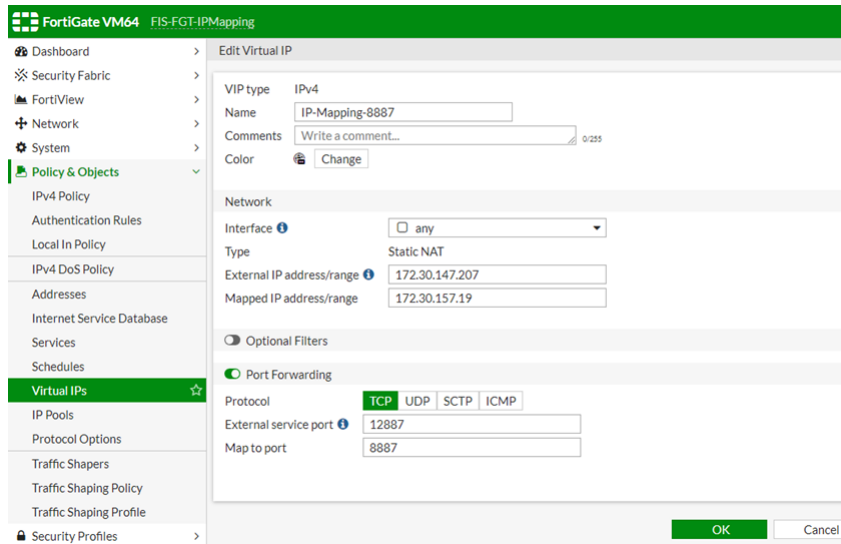
**Optional Filters**

Port Forwarding

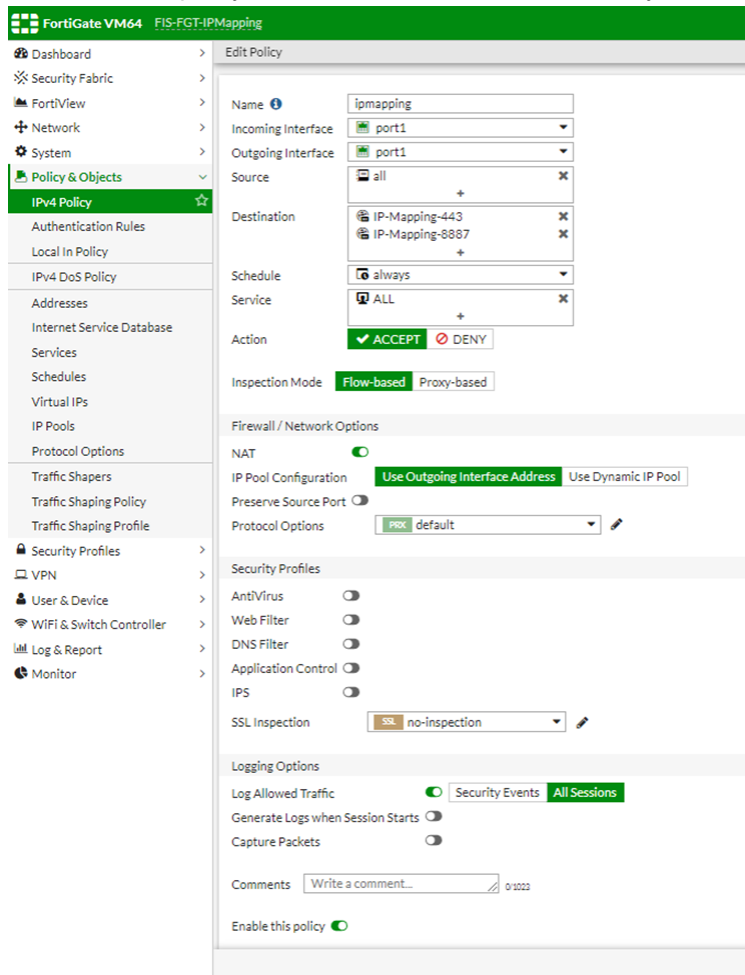
Protocol:  TCP  UDP  SCTP  ICMP  
 External service port: 12443  
 Map to port: 443

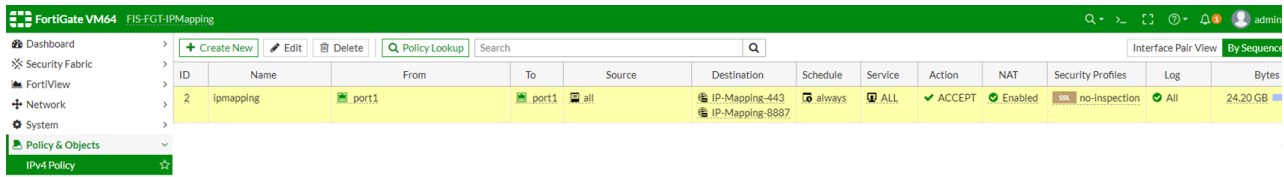
OK Cancel

### Settings of ip-mapping-8887:



3. Go to *Policy & Objects > IPv4 Policy > Create New*.
4. Create an IPv4 policy that includes the two virtual IPs that you created.





## Client system configuration

Complete the following steps on the client system (for example, Windows 10).

1. In Windows 10, launch CMD as administrator.
2. Use the following commands to add the FortiGate IP address to the routing table on the client system:
  - a. At the command prompt, type
 

```
route -p ADD <external_IP_address> Mask 255.255.255.255 <FGT_IP_address>
```

 For example,
 

```
route -p ADD 172.30.147.207 MASK 255.255.255.255 172.30.157.48
```
  - b. To confirm the setup, type `route print`.

```
C:\Users\admin.FORTIENT>route print
=====
Interface list
 2...00 0c 29 be 3a d0 .....Intel(R) 82574L Gigabit Network Connection
 1.....00 00 00 00 00 00 .....Software Loopback Interface 1
 6...00 00 00 00 00 00 e0 Microsoft Teredo Tunneling Adapter
 4...00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #2
=====

IPv4 Route Table
=====
Active Routes:
Network Destination        Netmask          Gateway          Interface        Metric
-----
0.0.0.0                    0.0.0.0          172.30.157.48    172.30.157.250   266
127.0.0.0                  255.0.0.0        On-link         127.0.0.1        306
127.0.0.1                  255.255.255.255 On-link         127.0.0.1        306
172.255.255.255            255.255.255.255 On-link         127.0.0.1        306
172.30.147.207            255.255.255.255 172.30.157.48   172.30.157.250   11
172.30.157.0               255.255.255.0   On-link         172.30.157.250   266
172.30.157.250             255.255.255.255 On-link         172.30.157.250   266
172.30.157.255             255.255.255.255 On-link         172.30.157.250   266
224.0.0.0                  240.0.0.0        On-link         127.0.0.1        306
224.0.0.0                  240.0.0.0        On-link         172.30.157.250   266
255.255.255.255           255.255.255.255 On-link         127.0.0.1        306
255.255.255.255           255.255.255.255 On-link         172.30.157.250   266
=====

Persistent Routes:
Network Address            Netmask          Gateway Address    Metric
-----
172.30.147.207            255.255.255.255 172.30.157.48     1
0.0.0.0                   0.0.0.0          172.30.157.48     Default
0.0.0.0                   0.0.0.0          172.30.156.90     Default
=====

IPv6 Route Table
=====
Active Routes:
If Metric Network Destination      Gateway
```

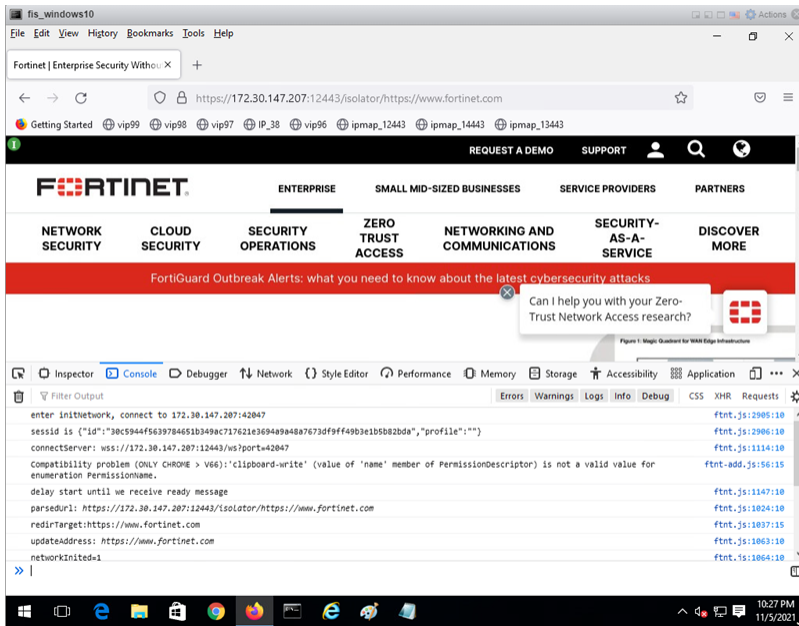
3. To verify that it works in a browser, browse to:
 

```
https://<external_IP_address>:<port_map_to_443>/isolator/https://www.fortinet.com
```

 e.g.:
 

```
https://172.30.147.207:12443/isolator/https://www.fortinet.com
```





## Configuring IP mapping in HA mode

### Prerequisites:

Please follow [High Availability](#) to make sure native HA mode works prior to configuring IP Mapping in HA mode.

Configuring IP Mapping in HA mode needs to set up in these systems:

1. Fortisolator configuration
2. FortiGate configuration
3. Client system configuration

## Single-node setting (one-master only)

### Fortisolator configuration

Use Fortisolator CLI to configure port forwarding mappings. Use the following commands:

1. 

```
set fis-ipmap <port_map_to_443> <port_map_to_8887> <external_IP_address>
set fis-ipmap 12443 12887 172.30.147.207
```
2. 

```
set fis-ipmap-vip <external IP> <vip_port_map_to_443> <vip_port_map_to_8887>
set fis-ipmap-vip 172.30.147.207 14443 14887
```
3. 

```
set fis-ipmap-ha <priority> <external_IP_address> <internal_IP_address:master> <port_
map_to_443> <port_map_to_8887>
set fis-ipmap-ha 19 172.30.147.207 172.30.157.19 12443 12887
```

```

> show

*****Configured parameters*****

[IP Address]
  INTERFACE          IPv4          MAC
-----
  internal           172.30.157.19/24  52:54:00:A2:EB:50
  mgmt              172.30.156.19/24  52:54:00:23:E6:AA

[Routing Entries]
  SUBNET            GATEWAY      INTERFACE
-----
  0.0.0.0/0        172.30.157.254  internal

hostname           : FISVMTM21000177
dns server         : 8.8.8.8
dns server         : 208.91.112.53
build number      : 0308 (GA)
date time         : 2021-11-05 21:27:58 UTC

[SNMP Configurations]
Agent Listening Interface : mgmt
Agent Community         : fis_public
Trap Host-IP           :
Trap Host Community     :
Session Threshold(%)   : 70

ip mapping           : 172.30.147.207
mapping for port 443  : 12443
mapping for port 8887 : 12887
ip mapping (VIP)     : 172.30.147.207
mapping for port 443 (VIP) : 14443
mapping for port 8887 (VIP) : 14887

[IPMAP HA Settings]
priority   IP      IP mapping   Port 443   Port 8887
19        172.30.157.19  172.30.147.207  12443    12887

```

## FortiGate configuration

Complete the following steps in the FortiGate UI.

1. Go to *Policy & Objects* > *Virtual IPs*.
2. Create two IPv4 virtual IPs with the following information:
  - **IP-Mapping-443**: external\_IP\_address -> FIS\_IP (TCP: 12443 > 443)  
e.g. 172.30.147.207 -> 172.30.157.97 (TCP: 12443 > 443)
  - **IP-Mapping-8887**: external\_IP\_address -> FIS\_IP (TCP: 12887 > 8887)  
e.g. 172.30.147.207 -> 172.30.157.97 (TCP: 12887 > 8887)



In this example, we are using:

- External\_IP\_address: 172.30.147.207
- FIS HA Virtual IP: 172.30.157.99
- FIS\_IP: 172.30.157.19

## Setting up IP mapping

Name	Details	Interfaces
IPv4 Virtual IP		
IP-Mapping-443	172.30.147.207 → 172.30.157.19 (TCP: 12443 → 443)	<input type="checkbox"/> any
IP-Mapping-8887	172.30.147.207 → 172.30.157.19 (TCP: 12887 → 8887)	<input type="checkbox"/> any
vip-ipmapping-443	172.30.147.207 → 172.30.157.99 (TCP: 14443 → 443)	<input type="checkbox"/> any
vip-ipmapping-8887	172.30.147.207 → 172.30.157.99 (TCP: 14887 → 8887)	<input type="checkbox"/> any

Name	Details	Interfaces
IPv4 Virtual IP		
ip-mapping-443	172.30.147.207 → 172.30.157.18 (TCP: 18443 → 443)	<input type="checkbox"/> any
ip-mapping-8887	172.30.147.207 → 172.30.157.18 (TCP: 18887 → 8887)	<input type="checkbox"/> any
ip-mapping-ha-443	172.30.147.207 → 172.30.157.97 (TCP: 12443 → 443)	<input type="checkbox"/> any
ip-mapping-ha-8887	172.30.147.207 → 172.30.157.97 (TCP: 12887 → 8887)	<input type="checkbox"/> any

Settings of IP-Mapping-HA-443:

## Setting up IP mapping

The screenshot shows the FortiGate VM64 configuration interface for 'Edit Virtual IP'. The left sidebar is expanded to 'Policy & Objects' > 'Virtual IPs'. The main configuration area is titled 'Edit Virtual IP' and contains the following fields:

- VIP type: IPv4
- Name: vip-ipmapping-443
- Comments: Write a comment... (0/255)
- Color: Change
- Network section:
  - Interface: any
  - Type: Static NAT
  - External IP address/range: 172.30.147.207
  - Mapped IP address/range: 172.30.157.99
- Optional Filters: (disabled)
- Port Forwarding: (enabled)
  - Protocol: TCP (selected), UDP, SCTP, ICMP
  - External service port: 14443
  - Map to port: 443

Buttons for 'OK' and 'Cancel' are located at the bottom right of the configuration area.

### Settings of IP-Mapping-HA-8887:

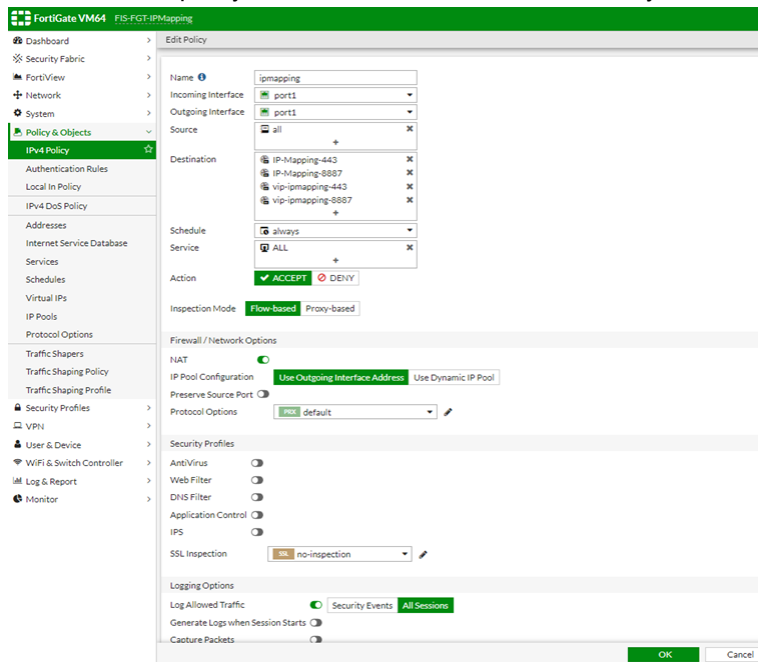
The screenshot shows the FortiGate VM64 configuration interface for 'Edit Virtual IP'. The left sidebar is expanded to 'Policy & Objects' > 'Virtual IPs'. The main configuration area is titled 'Edit Virtual IP' and contains the following fields:

- VIP type: IPv4
- Name: vip-ipmapping-8887
- Comments: Write a comment... (0/255)
- Color: Change
- Network section:
  - Interface: any
  - Type: Static NAT
  - External IP address/range: 172.30.147.207
  - Mapped IP address/range: 172.30.157.99
- Optional Filters: (disabled)
- Port Forwarding: (enabled)
  - Protocol: TCP (selected), UDP, SCTP, ICMP
  - External service port: 14887
  - Map to port: 8887

Buttons for 'OK' and 'Cancel' are located at the bottom right of the configuration area.

3. Go to *Policy & Objects* > *IPv4 Policy* > *Create New*.

4. Create an IPv4 policy that includes the two virtual IPs that you created.



ID	Name	From	To	Source	Destination	Schedule	Service	Action	NAT	Security Profiles	Log
2	ipmapping	port1	port1	all	IP-Mapping-443 IP-Mapping-8887 vip-ipmapping-443 vip-ipmapping-8887	always	ALL	ACCEPT	Enabled	no-inspection	All

## Client system configuration

Complete the following steps on the client system (for example, Windows 10).

1. In Windows 10, launch CMD as administrator.
2. Use the following commands to add the FortiGate IP address to the routing table on the client system:
  - a. At the command prompt, type `route -p ADD <external_IP_address> Mask 255.255.255.255 <FGT_IP_address>`.  
For example, `route -p ADD <external_IP_address> MASK 255.255.255.255 172.30.157.48`

- b. To confirm the setup, type `route print`.

```
C:\Users\admin.FORTIEN>route print
=====
Interface List
2...00 0c 29 be 3a d0 .....Intel(R) 82574L Gigabit Network Connection
1.....Software Loopback Interface 1
6...00 00 00 00 00 00 e0 Microsoft Teredo Tunneling Adapter
4...00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #2
=====

IPv4 Route Table
=====
Active Routes:
Network Destination        Netmask          Gateway          Interface        Metric
0.0.0.0                    0.0.0.0          172.30.157.48    172.30.157.250   266
127.0.0.0                  255.0.0.0        On-link          127.0.0.1        306
127.0.0.1                  255.255.255.255 On-link          127.0.0.1        306
127.255.255.255           255.255.255.255 On-link          127.0.0.1        306
172.30.147.207            255.255.255.255 172.30.157.48    172.30.157.250   11
172.30.157.0              255.255.255.0    On-link          172.30.157.250   266
172.30.157.250            255.255.255.255 On-link          172.30.157.250   266
172.30.157.255            255.255.255.255 On-link          172.30.157.250   266
224.0.0.0                 240.0.0.0        On-link          127.0.0.1        306
224.0.0.0                 240.0.0.0        On-link          172.30.157.250   266
255.255.255.255           255.255.255.255 On-link          127.0.0.1        306
255.255.255.255           255.255.255.255 On-link          172.30.157.250   266
=====
Persistent Routes:
Network Address            Netmask          Gateway Address  Metric
172.30.147.207            255.255.255.255 172.30.157.48    1
0.0.0.0                   0.0.0.0          172.30.157.48    Default
0.0.0.0                   0.0.0.0          172.30.156.90    Default
=====

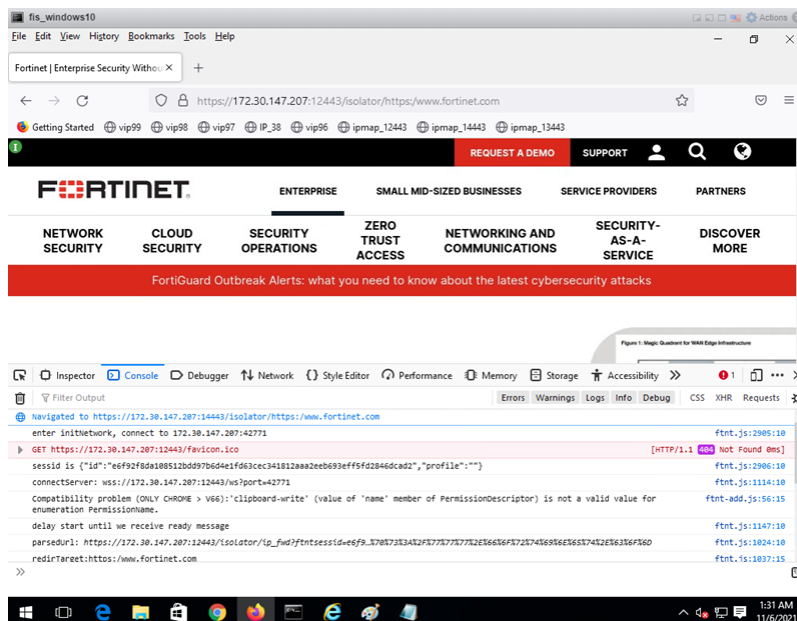
IPv6 Route Table
=====
Active Routes:
If Metric Network Destination      Gateway
=====
```

- 3. To verify that it works in a browser, browse to:  
[https://<external\\_IP\\_address>:<port\\_map\\_to\\_HA\\_443>/isolator/https://www.fortinet.com](https://<external_IP_address>:<port_map_to_HA_443>/isolator/https://www.fortinet.com)

e.g.:

<https://172.30.147.207:14443/isolator/https://www.fortinet.com>

(It will now redirect to: <https://172.30.147.207:12443/isolator/https://www.fortinet.com>)



## Multiple-nodes setting (one-master-one-slave)

### Fortisolator configuration

Use the Fortisolator CLI to configure port forwarding mappings. Use the following commands:

#### Under FIS Master:

1. set fis-ipmap <port\_map\_to\_443> <port\_map\_to\_8887> <external\_IP\_address>
  - set fis-ipmap 12443 12887 172.30.147.207
2. set fis-ipmap-vip <external IP> <vip\_port\_map\_to\_443> <vip\_port\_map\_to\_8887>
  - set fis-ipmap-vip 172.30.147.207 14443 14887
3. set fis-ipmap-ha <priority> <external\_IP\_address> <internal\_IP\_address:master> <port\_map\_to\_443> <port\_map\_to\_8887>
  - set fis-ipmap-ha 19 172.30.147.207 172.30.157.19 12443 12887
4. set fis-ipmap-ha <priority> <external\_IP\_address> <internal\_IP\_address:slave1> <port\_map\_to\_443> <port\_map\_to\_8887>
  - set fis-ipmap-ha 20 172.30.147.207 172.30.157.20 13443 13887

```
> set fis-ipmap-ha 20 172.30.147.207 172.30.157.20 13443 13887
> show
*****Configured parameters*****

[IP Address]
-----
INTERFACE          IPv4          MAC
-----
internal           172.30.157.19/24  52:54:00:A2:EB:50
mgmt               172.30.156.19/24  52:54:00:23:E6:AA

[Routing Entries]
-----
SUBNET             GATEWAY       INTERFACE
-----
0.0.0.0/0         172.30.157.254  internal

hostname           : FISVM1TM21000177
dns server         : 8.8.8.8
dns server         : 208.91.112.53
build number       : 0308 (GA)
date time          : 2021-11-05 23:34:06 UTC

[SNMP Configurations]
Agent Listening Interface : mgmt
Agent Community         : fis_public
Trap Host-IP            :
Trap Host Community     :
Session Threshold(%)    : 70

ip mapping            : 172.30.147.207
mapping for port 443   : 12443
mapping for port 8887  : 12887
ip mapping (VIP)      : 172.30.147.207
mapping for port 443 (VIP) : 14443
mapping for port 8887 (VIP) : 14887

[IPMAP HA Settings]
priority   IP          IP mapping   Port 443   Port 8887
-----
19        172.30.157.19  172.30.147.207  12443    12887
20        172.30.157.20  172.30.147.207  13443    13887
```

#### 5. Under FIS slave

```
set fis-ipmap <port_map_to_443> <port_map_to_8887> <external_IP_address>
```

- set fis-ipmap 13443 13887 172.30.147.207

```
> show
*****Configured parameters*****

[IP Address]
  INTERFACE          IPv4          MAC
-----
  internal           172.30.157.20/24  52:54:00:4F:DD:34
  mgmt               172.30.156.20/24  52:54:00:06:FF:28

[Routing Entries]
  SUBNET            GATEWAY       INTERFACE
-----
  0.0.0.0/0        172.30.157.254  internal

hostname           : FISVM1TM21000178
dns server         : 8.8.8.8
dns server         : 208.91.112.53
build number       : 0308 (GA)
date time          : 2021-11-05 23:37:15 UTC

[SNMP Configurations]
Agent Listening Interface : mgmt
Agent Community         : fis_public
Trap Host-IP           :
Trap Host Community     :
Session Threshold(%)   : 70

ip mapping           : 172.30.147.207
mapping for port 443   : 13443
mapping for port 8887  : 13887

[IPMAP HA Settings]
priority            IP      IP mapping      Port 443      Port 8887
```

### Summary of examples

**Master:** 172.30.156.19

```
> set fis-ipmap 12443 12887 172.30.147.207
> set fis-ipmap-vip 172.30.147.207 14443 14887

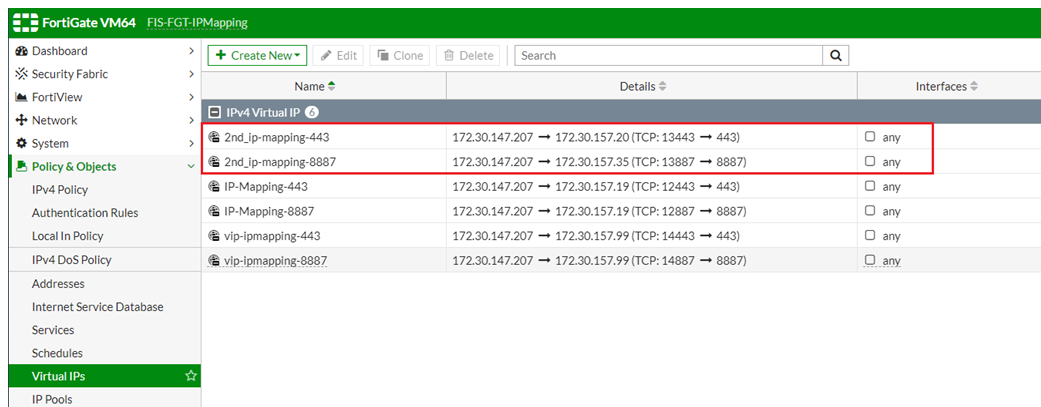
> set fis-ipmap-ha 19 172.30.147.207 172.30.157.19 12443 12887
> set fis-ipmap-ha 20 172.30.147.207 172.30.157.20 13443 13887
```

**Slave:** 172.30.156.20

```
> set fis-ipmap 13443 13887 172.30.147.207
```

### FortiGate configuration

Follow the FortiGate configuration in [Configuring IP mapping in regular mode on page 53](#) to create IPv4 Virtual IP mapping for Slave node under Virtual IPs.





The screenshot shows the 'Edit Virtual IP' configuration page in the FortiGate VM64 UI. The configuration is as follows:

- VIP type:** IPv4
- Name:** 2nd\_ip-mapping-443
- Comments:** Write a comment...
- Color:** Change
- Network:**
  - Interface:** any
  - Type:** Static NAT
  - External IP address/range:** 172.30.147.207
  - Mapped IP address/range:** 172.30.157.20
- Optional Filters:** (disabled)
- Port Forwarding:** (enabled)
  - Protocol:** TCP
  - External service port:** 13443
  - Map to port:** 443

Buttons: OK, Cancel

The screenshot shows the 'Edit Virtual IP' configuration page in the FortiGate VM64 UI. The configuration is as follows:

- VIP type:** IPv4
- Name:** 2nd\_ip-mapping-8887
- Comments:** Write a comment...
- Color:** Change
- Network:**
  - Interface:** any
  - Type:** Static NAT
  - External IP address/range:** 172.30.147.207
  - Mapped IP address/range:** 172.30.157.20
- Optional Filters:** (disabled)
- Port Forwarding:** (enabled)
  - Protocol:** TCP
  - External service port:** 13887
  - Map to port:** 8887

Buttons: OK, Cancel

Complete the following steps in the FortiGate UI.

1. Go to **Policy & Objects > Virtual IPs**.
2. Create two IPv4 virtual IPs with the following information:
  - **IP-Mapping-HA-443:** external\_IP\_address -> FIS\_IP (TCP: 14443 > 443)  
e.g. 172.30.147.207 -> 172.30.157.99 (TCP: 14443 > 443)
  - **IP-Mapping-HA-8887:** external\_IP\_address -> FIS\_IP (TCP: 14887 > 8887)  
e.g. 172.30.147.207 -> 172.30.157.99 (TCP: 14887 > 8887)



The example uses the following:  
 External\_IP\_address: 172.30.147.207  
 FIS HA Virtual IP: 172.30.157.99  
 FIS\_IP\_Master: 172.30.157.19  
 FIS\_IP\_Slave: 172.30.157.20

Name	Details	Interfaces
IPv4 Virtual IP		
2nd_ip-mapping-443	172.30.147.207 → 172.30.157.20 (TCP: 13443 → 443)	<input type="checkbox"/> any
2nd_ip-mapping-8887	172.30.147.207 → 172.30.157.20 (TCP: 13887 → 8887)	<input type="checkbox"/> any
IP-Mapping-443	172.30.147.207 → 172.30.157.19 (TCP: 12443 → 443)	<input type="checkbox"/> any
IP-Mapping-8887	172.30.147.207 → 172.30.157.19 (TCP: 12887 → 8887)	<input type="checkbox"/> any
vip-ipmapping-443	172.30.147.207 → 172.30.157.99 (TCP: 14443 → 443)	<input type="checkbox"/> any
vip-ipmapping-8887	172.30.147.207 → 172.30.157.99 (TCP: 14887 → 8887)	<input type="checkbox"/> any

Settings of second IP-Mapping-HA-443:

FortiGate VM64 FIS-FGT-IPMapping

Dashboard > Security Fabric > FortiView > Network > System > Policy & Objects > IPv4 Policy > Edit Virtual IP

VIP type: IPv4  
 Name: 2nd\_ip-mapping-443  
 Comments: Write a comment...  
 Color: Change

Network  
 Interface: any  
 Type: Static NAT  
 External IP address/range: 172.30.147.207  
 Mapped IP address/range: 172.30.157.20

Optional Filters  
 Port Forwarding  
 Protocol: TCP | UDP | SCTP | ICMP  
 External service port: 13443  
 Map to port: 443

OK Cancel

Settings of IP-Mapping-HA-8887:

FortiGate VM64 FIS-FGT-IPMapping

Dashboard > Security Fabric > FortiView > Network > System > Policy & Objects > IPv4 Policy > Edit Virtual IP

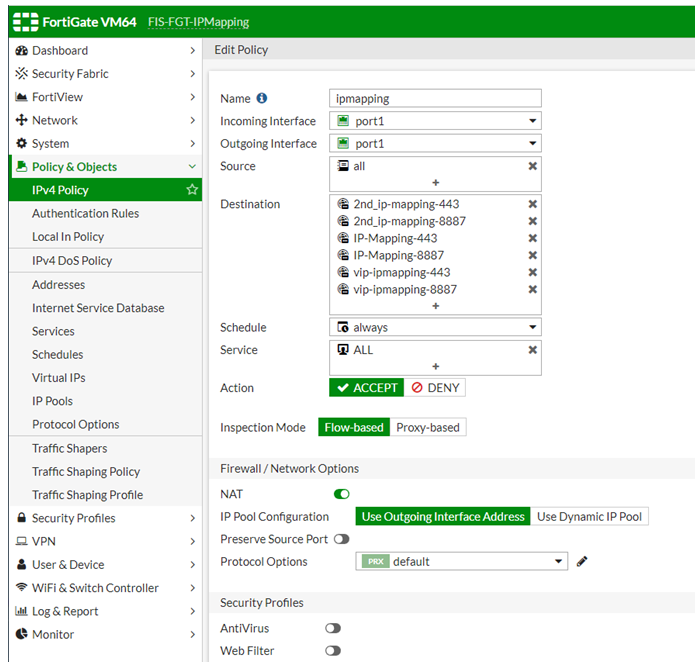
VIP type: IPv4  
 Name: 2nd\_ip-mapping-8887  
 Comments: Write a comment...  
 Color: Change

Network  
 Interface: any  
 Type: Static NAT  
 External IP address/range: 172.30.147.207  
 Mapped IP address/range: 172.30.157.20

Optional Filters  
 Port Forwarding  
 Protocol: TCP | UDP | SCTP | ICMP  
 External service port: 13887  
 Map to port: 8887

OK Cancel

3. Go to *Policy & Objects > IPv4 Policy > Create New*.
4. Create an IPv4 policy that includes the two more virtual IPs that you created.



## Client system configuration

Complete the following steps on the client system (for example, Windows 10).

1. In Windows 10, launch CMD as administrator.
2. Use the following commands to add the FortiGate IP address to the routing table on the client system:
  - At the command prompt, type
 

```
route -p ADD <external_IP_address> Mask 255.255.255.255 <FGT_IP_address>
```

 For example,
 

```
route -p ADD 172.30.147.207 MASK 255.255.255.255 172.30.157.48
```
  - To confirm the setup, type `route print`.

```
C:\Users\admin.FORTIENT>route print
=====
Interface List
 2...00 0c 29 be 3a d0 .....Intel(R) 82574L Gigabit Network Connection
 1.....Software Loopback Interface 1
 6...00 00 00 00 00 00 e0 Microsoft Teredo Tunneling Adapter
 4...00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #2
=====

IPv4 Route Table
=====
Active Routes:
Network Destination        Netmask          Gateway          Interface        Metric
-----
0.0.0.0                    0.0.0.0          172.30.157.48   172.30.157.250  266
127.0.0.0                  255.0.0.0        On-link         127.0.0.1       306
127.0.0.1                  255.255.255.255 On-link         127.0.0.1       306
127.255.255.255            255.255.255.255 On-link         127.0.0.1       306
172.30.147.207             255.255.255.255 172.30.157.48  172.30.157.250  11
172.30.157.0               255.255.255.0   On-link         172.30.157.250  266
172.30.157.250             255.255.255.255 On-link         172.30.157.250  266
172.30.157.255             255.255.255.255 On-link         172.30.157.250  266
224.0.0.0                  240.0.0.0        On-link         127.0.0.1       306
224.0.0.0                  240.0.0.0        On-link         172.30.157.250  266
255.255.255.255            255.255.255.255 On-link         127.0.0.1       306
255.255.255.255            255.255.255.255 On-link         172.30.157.250  266
=====
Persistent Routes:
Network Address            Netmask          Gateway Address  Metric
-----
172.30.147.207             255.255.255.255 172.30.157.48   1
0.0.0.0                    0.0.0.0          172.30.157.48   Default
0.0.0.0                    0.0.0.0          172.30.156.90   Default
=====

IPv6 Route Table
=====
Active Routes:
If Metric Network Destination      Gateway
```

3. To verify that it works in a browser, browse to:

`https://<external_IP_address>:<port_map_to_HA_443>/isolator/https://www.fortinet.com`

e.g.:

`https://172.30.147.207:14443/isolator/https://www.fortinet.com`

(It will now redirect to Master node: `https://172.30.147.207:12443/isolator/https://www.fortinet.com`

Or, it will redirect to Slave node:

`https://172.30.147.207:13443/isolator/https://www.fortinet.com`

)

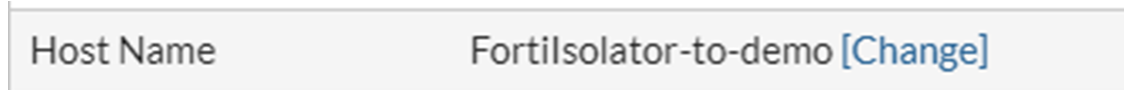
# Dashboard

The Fortisolator dashboard allows you to see information at one glance, including System Information, System Resources, and so on. You can also reboot and shut down the system from the dashboard, as well as check your licenses.

## Changing host name

To change the *Host Name* from GUI:

1. From the administration portal, click Dashboard, and find the Host Name widget.
2. In the *Host Name* field, click *Change*.



To change *Host Name* from CLI:

```
> set hostname <new_hostname>
e.g.
> set hostname FortiIsolator-to-demo
```



The hostname can start with English characters/digits, but must not end with a hyphen. It may contain only the ASCII letters 'a' through 'z' (in a case-insensitive manner), the digits '0' through '9', and the hyphen ('-'). No other symbols, punctuation characters, or white space are permitted.

## Configuring system time

**To configure time settings for Fortisolator from GUI:**

1. From the administration portal, click **Dashboard**, and find the **System Information** widget.
2. In the **System Time** field, click **Change**.
3. In the **Time Zone** drop-down list, select the time zone.
4. Set the time by doing one of the following tasks:
  - To set the time manually, select *Set Time*, and select the time and date options in the drop-down lists.
  - To configure an NTP server, select *Synchronize with NTP Server* and enter the IP address of the NTP server.
5. Click *Apply*.

To setup system time from CLI:

```
> set timezone
```

## VM license

Fortisolator VM requires a valid license in order to allow all features fully functioning. To obtain a license, please obtain a registration code, go to [Fortinet Service & Support](#) to register the code for Fortisolator VM product, and download the license file.

### To upload a license from GUI:

1. From the administration portal, click *Dashboard*, and find the *VM License* widget.
2. In the *VM License* field, click *Upload License*.
3. From *Upload License* page, click *Choose File* to upload the license file.
4. Click *Submit* to finish. This will take several minutes and system will reboot upon finish.



The IP address on the license must to match the Mgmt-ip in the Fortisolator.

---

Upon completion when the license is successfully uploaded, there will be a green checkmark next to VM License on Dashboard, indicating the license is valid. Mousing over this checkmark shows more details of the license, such as its expiration date.

## System configuration

Once you successfully configure the Fortisolator, it is important to back up the configuration. In some cases, you may need to reset the Fortisolator to factory defaults or perform a TFTP upload of the firmware, which will erase the existing configuration. In these instances, the configuration on the device will have to be recreated, unless a backup can be used to restore it. You should also back up the local certificates as well.

We also recommend to backup the configuration after any changes are made, to ensure you have the most current configuration available. Also, back up the configuration before any upgrades of the Fortisolator's firmware. Should anything happen to the configuration during the upgrade, you can easily restore the saved configuration.

Always back up the configuration and store it on the management computer or off-site. You have the option to save the configuration file to various locations including the local PC and USB key.

The current version of Fortisolator is available for configuration backup and restore through GUI only.

### Backing up the configuration

#### To backup the configuration:

1. From the administration portal, click *Dashboard*, and find the *System Configuration* widget.
2. In the *System Configuration* field, click *Backup/Restore*, it navigates to *System Recovery* page.
3. In *System Recovery* page, under *Backup* section, *Click here* to save your backup file.
  - This will save the `backup.tgz` file into your local system; you can store it in a secure place for when you need to restore the system.

## Restoring a configuration

### To restore the Fortisolator configuration:

1. From the administration portal, click *Dashboard*, and find the *System Configuration* widget.
2. In the *System Configuration* field, click *Backup/Restore*, it navigates to *System Recovery* page.
3. In *System Recovery* page, under *Restore* section, *Choose File* to locate the configuration file.
  - The source of the configuration file to be restored: your Local PC or a USB Disk.
4. Click *Restore*, *OK* on the pop-up to confirm.
  - This will restore the configuration file and reboot the Fortisolator. It takes few minutes.

## Fortisolator CA certificate

The Fortisolator CA certificate is required for access to the Fortisolator. By default, the Fortisolator uses the built-in CA certificate. You can also generate or upload a custom CA certificate to meet your needs. However, you can revert to the default CA certificate anytime.

The CA certificate auto-generates a matching server certificate for accessing the Fortisolator database and a matching management certificate for accessing the Fortisolator GUI. For custom CA certificates, you can also upload a custom server or management certificate that is a match of the custom CA certificate.

By default, the CA certificate must be installed on each device that uses the Fortisolator to visit websites unless you use a global CA certificate that grants global access to websites at browser level.



Fortisolator only supports “Base-64 encoded X.509 (.cer)” format certificates.

---

To back up, restore, generate, or upload a specific certificate, click *Dashboard* in the administration portal and click the *Backup/Restore* link near *Isolator CA Certificate* in the *System Information* widget, which redirects to the *Isolator CA Certificate* page:

### To revert to the default CA certificate:

1. In the *Re-Generate Isolator CA certificate* section, click the link in *Click here to generate Default CA certificate*. The default CA Certificate will be restored and the Fortisolator will reboot, which might take a few minutes.

### To use a custom-generated CA certificate:



If you use a non-default CA certificate, Fortinet recommends that you back up the current CA certificate (see section below) before switching to a new one.

- 
1. In the *Re-Generate Isolator CA certificate* section, click the link in *Click here to generate CA certificate*.
  2. Specify the values of the certificate attributes and click *OK*. Bold indicate required attributes.

### To back up the current CA certificate:

1. In the *Backup CA certificate* section, click the link in *Click here to save your backup file* to save your backup file. This will save `ca.tar.gz` file into your local system; you can store it in a secure place for when you need to restore the system.

### To use a local CA certificate:

---



If you use a non-default CA certificate, Fortinet recommends that you back up the current CA certificate (see section above) before switching to a new one.

---

1. Depending on the file type of the local certificate, go to the *Restore CA certificates by tgz file* or *Restore CA certificates by files* section.
2. Click *Choose File* to upload the local CA certificate file(s).
3. Specify the password(s), if any.
4. Click *Restore*.
5. Click *OK*.  
The local CA certificate will be used and the Fortisolator will be rebooted, which might take a few minutes. If the CA certificate is a global CA certificate that grants global access to websites at browser level, follow the next two sections to upload the corresponding server certificate and management certificate for the whole certificate chain to work.

### To use a local server certificate:

1. In the *Restore Server certificates by files*, click *Choose File* to upload the certificate and key. Make sure the server certificate is a match of the current CA certificate.
2. Specify the password and domain name, if any.
3. Click *Restore*.
4. Click *OK*.  
The local server certificate will be used and the Fortisolator will be rebooted, which might take a few minutes.

### To use a local management certificate:

1. In the *Restore Management certificates by files*, click *Choose File* to upload the certificate and key. Make sure the management certificate is a match of the current CA certificate.
2. Click *Restore*.
3. Click *OK*.  
The local management certificate will be used and the Fortisolator will be rebooted, which might take a few minutes.



# Network

The default IP address of the Fortisolator management interface is 192.168.1.99. To perform the initial configuration, connect a device to the management interface and configure the device with an IP address to 192.168.1.0/24 subnet. You can access Fortisolator using SSH or the Fortisolator GUI. The default username is *admin* and there is no default password.

Use the Fortisolator GUI or CLI to set the permanent IP address configuration.

You can perform the initial configuration using the serial console. For more information, see the [Fortisolator 1000F QuickStart Guide](#).

## Interfaces

Physical and virtual interfaces allow traffic to flow between internal networks, and between the internet and internal networks. Fortisolator has options for setting up interfaces and groups of subnet works that can scale as your organization grows.

### Setting the management IP address

The default management interface on Fortisolator is set to 192.168.1.99. To change the Management IP address from GUI:

1. Go to Portal > Network > Interface.
2. Edit the existing Gateway or create a new one.
3. Select mgmt. interface and then edit it.
4. Follow IPv4 address with subnet format: e.g. 192.168.1.99/255.255.255.0.

To change the Management IP address from CLI, use the following command:

```
> set mgmt-ip <ip_address>/<subnet_mask>
e.g.
> set mgmt-ip 192.168.1.99/24
```

### Setting the internal IP address and gateway

There is no default Internal interface on Fortisolator. To setup the internal IP address from GUI:

1. Go to *Portal > Network > Interface*.
2. Select Internal interface and then Edit it.
3. Follow IPv4 address with subnet format: e.g. 192.168.2.99/255.255.255.0.

To change the internal IP address from CLI, use the following command:

```
> set internal-ip <ip_address>/<subnet_mask>
e.g.
> set internal-ip 192.168.2.99/24
```

## Setting the external IP address and gateway

There is no default external interface on Fortisolator. To setup the external IP address from GUI:

1. Go to *Portal > Network > Interface*.
2. Select External interface and then edit it.
3. Follow IPv4 address with subnet format: e.g. 192.168.3.99/255.255.255.0.

To change the external IP address from CLI, use the following command:

```
> set external-ip <ip_address>/<subnet_mask>
e.g.
> set external-ip 192.168.3.99/24
```

## Setting the HA IP address and gateway

There is no default HA interface on Fortisolator. To setup the HA IP address from GUI:

1. Go to *Portal > Network > Interface*.
2. Select HA interface and then edit it.
3. Follow IPv4 address with subnet format: e.g. 192.168.4.99/255.255.255.0.

To change the HA IP address from CLI, use the following command:

```
> set ha-ip <ip_address>/<subnet_mask>
e.g.
> set ha-ip 192.168.3.99/24
```

# System DNS

### To setup system DNS from GUI:

1. Go to *Portal > Network > System DNS*.
2. Fill out *Primary DNS Server* and *Secondary DNS Server*.

DNS Configuration	
Primary DNS Server:	<input type="text" value="8.8.8.8"/>
Secondary DNS Server:	<input type="text" value="208.91.112.53"/>

### To setup system DNS from CLI:

```
> set dns <Primary DNS Server> <Secondary DNS Server>
e.g.
> set dns 8.8.8.8 208.91.112.53
```

# System routing

## Configuring routing settings

Use this procedure to configure routing settings for Fortisolator.

## Adding a static route

### To add a static route:

1. From the administration portal, go to *Network > System Routing*.
2. To add a new static route, click *Create New*.
3. Type the destination IP address and subnet mask in the *Destination IP/Mask* field.
4. Type the gateway IP address in the *Gateway* field.
5. In the *Device* drop-down list, select the interface for the static route.
6. Click *OK*.

## Editing a static route

### To edit a static route:

1. From the administration portal, go to *Network > System Routing*.
2. To edit an existing static route, select the interface in the table, and click *Edit*.
3. Type the destination IP address and subnet mask in the *Destination IP/Mask* field.
4. Type the gateway IP address in the *Gateway* field.
5. In the *Device* drop-down list, select the interface for the static route.
6. Click *OK*.

## Deleting a static route

### To delete a static route:

1. From the administration portal, go to *Network > System Routing*.
2. To delete a static route, select the interface in the table, and click *Delete*.

## Setting up system routing for management IP

### To set up system routing for management IP from GUI:

1. Go to *Portal > Network > System Routing*.
2. Fill out *Destination IP/Mask*, *Gateway*, and select *mgmt* from the *Device* dropdown.
3. Click *OK* to save it.

New Static Route	
Destination IP/Mask:	<input type="text" value="0.0.0.0/0"/>
Gateway:	<input type="text" value="192.168.1.254"/>
Device:	<input type="text" value="mgmt"/>

## To set up system routing for management IP from CLI:

```
> set mgmt-gw/<subnet> <gateway>
e.g.
> set mgmt-gw 0.0.0.0/0 192.168.1.254
```

## Setting up system routing for internal IP

### To set up system routing for internal IP from GUI:

1. Go to *Portal > Network > System Routing*.
2. Fill out *Destination IP/Mask*, *Gateway*, and select *Internal* from the *Device* dropdown.
3. Click *OK* to save it.

New Static Route	
Destination IP/Mask:	<input type="text" value="0.0.0.0"/>
Gateway:	<input type="text" value="192.168.2.254"/>
Device:	<input type="text" value="internal"/>

### To set up system routing for internal IP from CLI:

```
> set internal-gw/<subnet> <gateway>
e.g.
> set internal-gw 0.0.0.0/0 192.168.2.254
```

### To setup system routing for external IP from GUI:

1. Go to *Portal > Network > System Routing*.
2. Fill out *Destination IP/Mask*, *Gateway*, and select *External* from the *Device* dropdown.
3. Click *OK* to save it.

New Static Route	
Destination IP/Mask:	<input type="text" value="0.0.0.0"/>
Gateway:	<input type="text" value="192.168.3.254"/>
Device:	<input type="text" value="external"/>

### To set up system routing for external IP from CLI:

```
> set external-gw/<subnet> <gateway>
e.g.
> set external-gw 0.0.0.0/0 192.168.3.254
```

### To set up system routing for HA IP from GUI:

1. Go to *Portal > Network > System Routing*.
2. Fill out *Destination IP/Mask*, *Gateway*, and select *HA* from *Device* dropdown.

### 3. Click OK to save it.

Edit Static Route	
Destination IP/Mask:	<input type="text" value="0.0.0.0/0"/>
Gateway:	<input type="text" value="192.168.4.254"/>
Device:	<input type="text" value="ha"/>

### To set up system routing for HA IP from CLI:

```
> set ha-gw/<subnet> <gateway>
e.g.
> set ha-gw 0.0.0.0/0 192.168.4.254
```

### Configuring multiple routing on one interface

Fortisolator supports multiple routes per interface.

### Setting up multiple routes on one interface from CLI

Creating Fortisolator profile from CLI needs to follow this format:

```
> set <gateway> <SUBNET> <Gateway IP>

internal-gw <SUBNET> <Gateway IP>
e.g. 192.168.100.0/24 192.168.100.1

external-gw <SUBNET> <Gateway IP>
e.g. 192.168.100.0/24 192.168.100.1

mgmt-gw <SUBNET> <Gateway IP>
e.g. 192.168.100.0/24 192.168.100.1

ha-gw <SUBNET> <Gateway IP>
e.g. 192.168.100.0/24 192.168.100.1
```

Example:

```
> set ha-ip 192.168.122.20/23
> set ha-gw 192.168.122.0/24 192.168.122.254
> set ha-gw 192.168.123.0/24 192.168.123.254
```

```
> show
```

```
*****Configured parameters*****
```

```
[Routing Entries]
```

SUBNET	GATEWAY	INTERFACE
192.168.122.0/24	192.168.122.254	ha
192.168.123.0/24	192.168.123.254	ha

### To set multiple routes on one interface from GUI:

1. Go to *Network > System Routing*.
2. Click *Create New* in the toolbar. The *New Static Route* page opens.
3. Provide *Destination, IP/Mask, Gateway, and Device*.
4. Click *OK* to save the input and return to *System Routing* page.

## Forwarding server

This feature provides a method for identifying the original IP address of a client browser connecting to the Fortisolator server.

If X-Forward is enabled, the HTTP request header shows the information of the original IP address of the client browser. If X-Forward is disabled, the HTTP request header does not show the information.

### Configuring forwarding server from GUI

#### To configure forwarding server from GUI:

1. Go to *Network > Forwarding Server*.
2. Enable *X-forward*.
3. Set *Proxy Type* to *Manual Proxy Configuration*.
4. Set the http/https proxy ip/port of the manual proxy.
5. Set the bypass list
6. Click *OK*.

### Configuring forwarding server from CLI

#### To configure forwarding server from CLI:

```
> set proxy-http-xforwarded 1
> set proxy-mode 1
> set proxy-server <protocol> <ip-address> <port>
(e.g. set proxy-server http 12.34.56.78 8080)
> set proxy-server <protocol> <ip-address> <port>
(e.g. set proxy-server https 12.34.56.78 8080)
```

# System

The *System* section of Fortisolator covers the following:

- Administrators
- High Availability (HA)
- Certificates
- SNMP
- Login disclaimer
- Upgrade
- Install Package

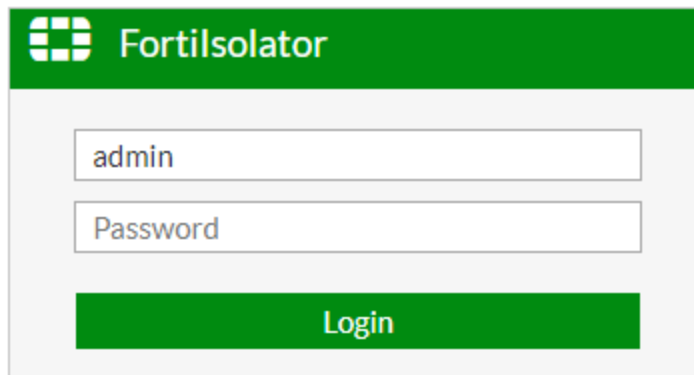
## Administrators

### Accessing the Fortisolator administration portal

#### Logging in as administrator

##### To log in as an administrator:

1. Open a web browser and go to `http://<management IP address>`, where `<management IP address>` is the IP address that you configured for the administrator management portal interface. The default is 192.168.1.99.



The screenshot shows the Fortisolator login interface. It features a green header bar with the Fortisolator logo and the text 'Fortisolator'. Below the header, there are two input fields: the first contains the username 'admin' and the second contains the password 'Password'. At the bottom of the form is a green button labeled 'Login'.

2. Type in your username and password to access the administration portal. The default username is `admin` with no password.
3. Click *Login*. You will be brought to the dashboard of the administration portal.

## Changing the administrator password

### To change the administrator password:

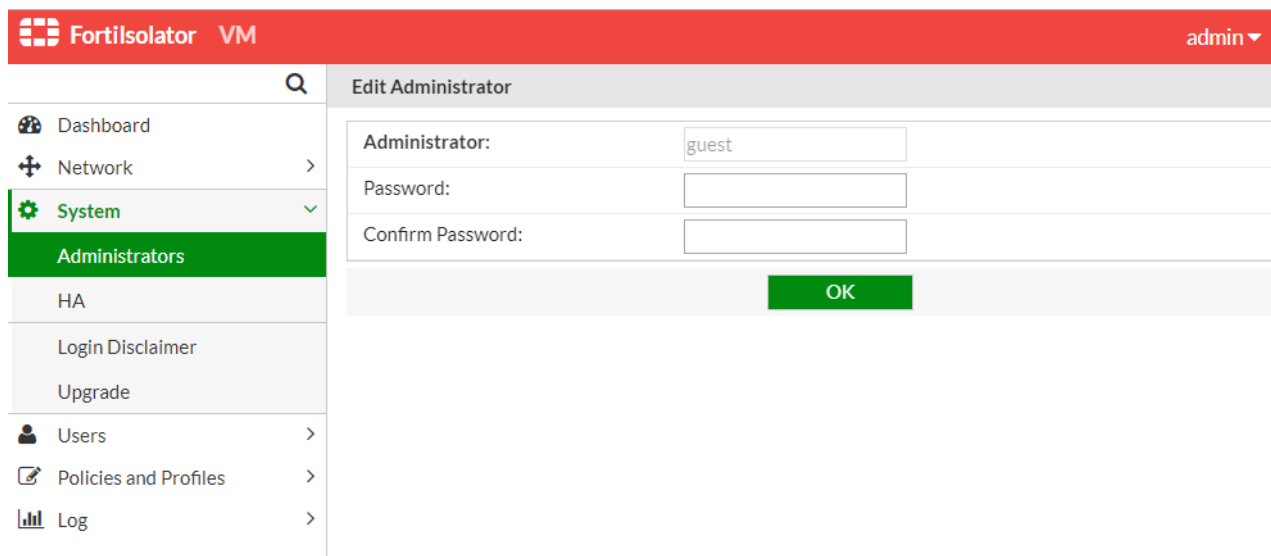
1. In the top-right corner of the administration portal, click the admin username.
2. Click *Change Password*.
3. In the *Password* field, type the new password.
4. In the *Confirm Password* field, type the new password again.
5. Click *OK*.

## Setting up guest adminster account

A guest adminster account is an account with read-only access to the administration portal. The guest user can view, but not edit, the settings and logs in the administration portal.

### To set up a guest adminster account:

1. Within the administration portal, go to *System > Administrators* and double-click the *guest* Administrator row, or select the *guest* Administrator row and click *Edit*.
2. The guest administrator account has a preset username of *guest*, and defaults to no password. Add a password if desired.



The screenshot shows the Fortisolator VM administration portal. The top navigation bar is red with the Fortisolator logo and 'VM' on the left, and the user 'admin' on the right. A search icon is in the center. The left sidebar contains a menu with 'System' expanded to show 'Administrators'. The main content area is titled 'Edit Administrator' and contains three input fields: 'Administrator:' with the value 'guest', 'Password:', and 'Confirm Password:'. A green 'OK' button is at the bottom right of the form.

3. Click *OK* to save and apply the settings.

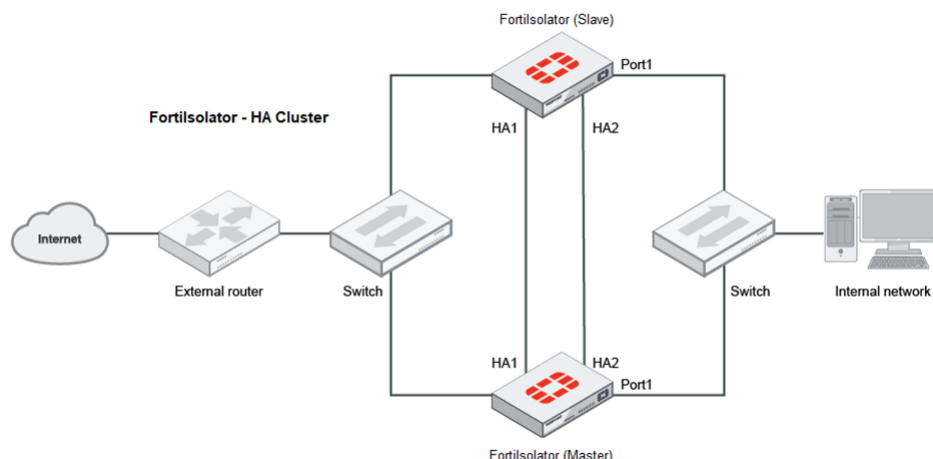
## High Availability

High availability (HA) is usually required in a system where there is high demand for little downtime. There are usually hot-swaps, backup routes, or standby backup units and as soon as the active entity fails, backup entities will start functioning. This results in minimal interruption for the users.



## Architecture

Fortisolator provides an HA solution whereby Fortisolator can find other member Fortisolators to negotiate and create a cluster, which consists of 2 to 255 Fortisolator members/nodes configured for HA operation. The cluster works like a device but always has a hot backup device.



## Configuration

The nodes in the cluster do not have to be the same model (e.g. FIS 1000F, KVM, or ESXi) and their IP addresses can vary. However, the same firmware must be installed on all nodes and some HA setting (bold in table below) must be the same.



When you use domain names instead of IP addresses in HA mode, make sure your DNS server has load balancing capabilities. Otherwise, all requests will go to the primary node.

## GUI

Under *System > HA*, configure the following options.

Parameter	Description
<b>Enable</b>	Specifies whether to enable HA mode for this node.
<b>Virtual IP</b>	<p>IP for web browsers access from all nodes in the cluster. Only the primary device has virtual IP address, which is shared among all nodes within the cluster so all nodes can use this same virtual IP address to access sites. The virtual IP address must be the same subnet as the internal interface.</p> <p>In HA mode, web browsers access the virtual IP address in the following modes:</p> <ul style="list-style-type: none"> <li><i>IP Forwarding</i>—The web browser first connects to the virtual IP address of the primary node which then forwards the request to itself or another node in the cluster through the internal IP of the recipient node in the cluster, which</li> </ul>

Parameter	Description
	<p>can be the primary node itself or a secondary node.</p> <ul style="list-style-type: none"> <li>• <i>Proxy</i>—The web browser connects to the virtual IP address of the primary node and keeps communicating with the primary node, which then connects to a node (can be the primary node itself) on its internal IP through web socket connection. The web browser then runs the session on that node.</li> </ul>
<i>Priority</i>	<p>Priority of the node indicated with an integer between 0 to 254, where 0 means the highest priority.</p> <p>You must assign a unique priority ID to each node. The node with the highest priority ID automatically becomes the primary device of the HA cluster.</p>
<b>Group Id</b>	<p>A unique number to identify the cluster. One Group ID number represents one cluster, while different Group ID numbers represent different clusters. Group ID must be an integer between 1 – 255.</p>
<b>Password</b>	<p>Password for the group, which protects the cluster from unauthorized access.</p>
<i>Allow Override</i>	<p>Specifies whether to allow other nodes to override as a primary node when this node is primary. This option does not take effect when the node is secondary.</p>
<b>Group IP</b>	<p>IP multicast in the range of 224.0.0.0 and 239.255.255.255.</p>
<b>Group Port</b>	<p>Port of the group IP address.</p>
<b>Schedule Type</b>	<ul style="list-style-type: none"> <li>• <i>round robin</i>—Send URL requests can to all member nodes in circular order one by one. All handlings have equal priority.</li> <li>• <i>weighted round robin</i>: Round robin scheduling with a fixed number as configured weight which allows member nodes to deal with more than one URL requests in one circular order.</li> </ul>
<b>Interface Name</b>	<p>Name of the network interface for network traffic, such as the heartbeats to detect whether the member nodes are alive, and communication among all member nodes within the cluster.</p>
<b>Lost Threshold</b>	<p>Maximum number of successive heartbeat packets that can be missed from other nodes within the cluster. The HA cluster fails as soon as the number of successive missing packets exceeds <i>Lost Threshold</i>.</p>
<b>Hello Holddown</b>	<p>Duration (in seconds) of the transition from HA in Hello state to HA in work state. This parameter accepts integers between 5 - 300.</p>
<b>Interval</b>	<p>Duration (in seconds) between two successive packets.</p>

The following is an example of an HA cluster setup.

ⓘ Note: HA will restart after the HA settings are changed

Enable:

Virtual IP:

Priority:

**Cluster Settings**

Group Id:

Password:  Change

Allow Override:

Group IP:

Group Port:

Schedule Type:

Interface Name	Lost Threshold	Hello Holddown	Interval
<input type="text" value="mgmt"/>	<input type="text" value="10"/>	<input type="text" value="5"/>	<input type="text" value="10"/>

Apply

To verify HA cluster information, go to the Dashboard of the GUI and check the *HA Cluster Information* section. See example below.

HA Cluster Information <span style="float: right;">↻</span>	
Is Primary	Yes
Number of Secondary Machines	0

## CLI

### To configure HA from CLI:

```
set ha-enabled 1
set ha-virtual-ip 172.30.157.99
set ha-priority 2
set ha-group-id 31
set ha-interface mgmt
set ha-password password
```

### To verify HA cluster Information from CLI:

```
show ha-all
  enabled : Enabled
  gid : 11
  lost-threshold : 10
  interval : 10
  holddown : 5
  priority : 68
  allow-override : 0
```

```
schedule : Round Robin
vip : 172.30.157.99
password : ffff18ff28ff38ffff60ff3678ff2e03
interface : mgmt
ha-group-ip : 239.0.0.1
ha-group-port : 5001
```

### Cluster Information

```
Number of Secondary : 1
Is Primary : Yes
(Secondary)IP Priority
172.30.157.32 : 2
```

## Database

Fortisolator saves the following HA-related information and configuration in an internal database on the primary node, which gets synchronized to the database of all secondary nodes each time the primary node has changes. Each secondary node then reads from its own local database.

- [User groups on page 101](#)
- [Profile on page 103](#)
  - Web Filter profile
  - ICAP Profile
- [Default policy on page 111](#)
- Agent server
- Polling server

## License management

Fortisolator allows licenses to be shared among all clusters of the same HA setup. For example, an HA setup of 5 clusters will share 500 sessions; each cluster can have up to 500 sessions, or just one cluster can have up to 500 sessions. The split of the 500 sessions depends on when the session limit is reached, with the clusters dividing up the total of 500. A license file can be uploaded from any cluster, and will thus apply to the entire HA setup.

There are two configurations for managing license usage:

1. Max Session Per User: assigns session limit to each local user.
2. Max Session Per IP: assigns session limit to each unique IP address.

### Configure license management through GUI

1. Go to *Policies and Profiles > Default Policy*.

### To perform the configurations on license management from CLI:

#### For default policy:

```
set default-policy-max-session-per-ip 100
set default-policy-max-session-per-user 100
```

#### For user-created policy:

```
set policy-max-session-per-user policy_name 100
set policy-max-session-per-ip policy_name 100
```

## Certificates

The Fortisolator allows users to use self-signed SSL certificates for a specific server or website. Generally, self-signed certificates are very specific and often used for an internal enterprise network. In this page you can import certificates for different purposes.




Fortisolator only supports “Base-64 encoded X.509 (.CER)” format certificates.

### To import a certificate:

1. Go to *System > Certificates*. The page shows the types of certificates that you can import.
2. Click *Import* in the toolbar. The *Import Certificate* page opens.
3. Specify *Certificate Name*.
4. Under *Type*, select the type of certificate you are importing.

Option	Certificate Type	Description
<i>LOCAL_CERT</i>	Local Certificate	This option allows users to import a customized local certificate to replace the built-in Isolator CA Certificate. If no local certificate is available, Fortisolator uses the built-in Isolator CA Certificate.
<i>SAML_CERT</i>	SAML Certificate	Certificate for single-sign-on which is created in <i>LDAP Server &gt; SAML Server</i> .
<i>SELF SIGNED CA ROOT CERT</i>	Self Signed CA root Certificate	This option allows the user to upload a self-signed CA root Certificate, which is the origin of a certificate chain that all subordinate certificates stem from. A <i>root_ca.crt</i> file should be uploaded here.



The certificate chain must be complete for the certificate to work. You must also upload the relevant subordinate certificates under the *INTERMEDIATE CA CERT* option.

Option	Certificate Type	Description
<i>INTERMEDIATE CA CERT</i>	Intermediate CA Certificate	This option allows the user to upload subordinate certificates of the root certificate on the Fortisolator. Subordinate certificates must be uploaded along with the trusted root certificate ( <i>root_ca.crt</i> ) and upper level subordinate certificates ( <i>sub_ca.crt</i> ) in the certificate chain, along with the key files ( <i>sub_ca.key</i> ) if necessary. When the certificate chain is complete, which means the root certificate and all relevant subordinate certificates are uploaded, the user only needs to import the lowest level subordinate certificate in the browser.
<i>SELF SIGNED SERVER CERT</i>	Self-signed Server Certificate	A standalone certificate used by the original issuer to verify if a site is legitimate.

5. Enable the *PKCS12 Format* checkbox if it is a PKCS12 certificate.
6. Click *Choose File* to upload a certificate file.
7. Click *Choose file* to upload a key file.
8. Enter the password of the certificate.
9. Click *OK* to return to the certificates list.
10. (Optional) Select the row of the certificate type and click *View* to verify the certificate details.

#### To view a certificate's details:

1. Go to *System > Certificates*.
2. Select the certificates you need to see details about.
3. Click *View*.

#### To delete a certificate:

1. Go to *System > Certificates*.
2. Select the certificate you need to delete.
3. Click *Delete* in the toolbar.
4. Click *OK* in the confirmation dialog box to delete the selected certificate.



The Isolator CA Certificate is built-in and cannot be deleted. It takes effect when no local certificate is available.

#### To assign a certificate to user's profile:

1. Go to *Policies and Profile > Profile*.
2. Select *Isolator profile* and *Edit*.
3. On the bottom of the page, next to *Certificates*, select the certificate that you just imported and click *OK*.
4. Go to *Policies and Profile > Default Policy*, select the profile for Default Isolator Profile, and click *OK*.



If a self-signed SSL certificate is a certificate chain that contains a root certificate and subordinate certificates, both the root certificate and all subordinate certificates must be imported into the Fortisolator and selected in the user's profile.

---

### To regenerate a Fortisolator CA Certificate:

1. Go to *Dashboard > Fortisolator CA Certificate*.
  2. Click *Backup/Retore*.
  3. Proceed with either of the following options, depending on the type of certificate you are regenerating:
    - To generate a certificate with the default settings, click the link in *Click here to generate Default CA certificate*. The Fortisolator reboots, which takes a few minutes.
    - To generate a certificate with customized settings, click the link in *Click here to generate CA certificate*. Specify the settings and click *OK*.
- 



Once a Fortisolator certificate has been generated or re-generated, it will replace the existing one.

---

## SNMP

SNMP enables Fortisolator administrators to monitor hardware on client's network.

An admin user can configure the hardware, such as the Fortisolator SNMP agent, to report system information and send traps (alarms or event messages) to SNMP managers. SNMP traps alert admin users to events that happen, such as the session limit is about to reach.

The Fortisolator SNMP implementation is read-only. SNMP managers have read-only access to Fortisolator system information through queries, and can receive trap messages from the Fortisolator unit.

### SNMP configuration

Before a remote SNMP manager can connect to the Fortisolator SNMP agent, configurations must be made on Fortisolator interface and community string in order to accept SNMP connections.

### To configure a Fortisolator interface and Community string to accept SNMP connections in the GUI:

1. Go to *System > SNMP*.
2. Under *interface* dropdown list, select an interface.
3. In the *Community* box, enter SNMP community string.

## 4. Click OK.

SNMP Configuration	
interface	mgmt
Community	fis_public

**To configure a Fortisolator interface to accept SNMP connections in the CLI:**

```
set snmpd-interface <internal|external|mgmt|ha>
set snmpd-interface mgmt
```

**To configure a Community string to accept SNMP connections in the CLI:**

```
set snmpd-community <fis_community>
set snmpd-community fis_public
File: /var/log/syslog/snmpd.conf
rocommunity fis_public default -V systemonly
```

**To configure SNMP traps:**

## • For SNMP v1 and v2:

```
set session-threshold [1-100]
set session-threshold 5
set trap-host-ip <host-ip>
set trap-host-ip 192.168.1.100
set trap-host-community <host-community>
set trap-host-community public
File: /etc/snmp/ snmptrapd.conf
authCommunity log,execute,net public
```

## • For SNMP v3:

```
set session-threshold [1-100]
set session-threshold 5
set trap-host-ip <host-ip>
set trap-host-ip 192.168.1.100
set trap-host-community <host-community>
set trap-host-community fis_public
File: /etc/snmp/ snmptrapd.conf
authCommunity log,execute,net fis_public
set snmpd-v3-user <user name> <disabled | enabled>
set snmpd-v3-user fis_user 1
set snmpd-auth-method-pwd <1|2 MD5|SHA> <auth password>
set snmpd-auth-method-pwd 1 password
set snmpd-trap-enable <disabled | enabled>
set snmpd-trap-enable 1
set snmpd-trap-event <event num> <0|1 disabled | enabled>
0: CHECK_SESSION_THRESHOLD
1: MGMT_IP_OFF_DAYS
set snmpd-trap-event 1 1
```



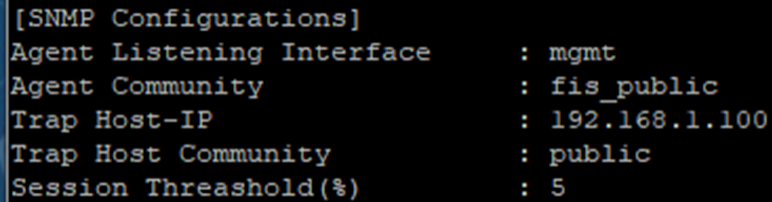
## To configure SNMP server, include these settings in SNMP .conf files:

- For SNMP v1 and v2:

```
> cat /etc/snmp/snmp.conf  
mibs +ALL
```

```
> cat /etc/snmp/snmpd.conf  
rocommunity fis_public default -V systemonly
```

```
> cat /var/log/syslog/snmptrapd.conf  
authCommunity log,execute,net public
```



```
[SNMP Configurations]  
Agent Listening Interface      : mgmt  
Agent Community               : fis_public  
Trap Host-IP                  : 192.168.1.100  
Trap Host Community           : public  
Session Threshold(%)         : 5
```

- For SNMP v3:

```
> cat /etc/snmp/snmp.conf  
mibs +ALL
```

```
> cat /etc/snmp/snmpd.conf  
rocommunity fis_public default -V systemonly
```

```
> cat /var/log/syslog/snmptrapd.conf  
authCommunity log,execute,net fis_public  
authUser log,execute,net fis_user auth
```

```

[SNMP Configurations]
Agent Listening Interface      : mgmt
Agent Community              : fis_public
Trap Host-IP                 :
Trap Host Community         :
Session Threshold(%)        : 5
SNMP V3 User Status         : Enabled
SNMP V3 Username            : fis_user
V3 Query Port Status        : Disabled
V3 Query Port Num           : 0
V3 Trap Port Status         : Enabled
V3 Trap Local Port Num      : 162
V3 Trap Remote Port Num     : 162
SNMP V3 Hosts:
    [1]: 172.30.157.208
Security Level               : auth
Authentication Status       : Enabled
Authentication Method       : MD5
Authentication Password     : password
Private Status              : Disabled
Encrypt Method              :
Encrypt Password            :
SNMP V3 Trap Events:
    check_session_threshold: Enabled
    send_mgmt_ip_off_days:  Enabled

```

### Example results from SNMP traps:

- For SNMP v1 and v2:

```
> tail -f /var/log/syslog | grep snmp
```

```
Apr 14 15:07:00 bigdata snmptrapd[32688]: 2021-04-14 15:07:00 <UNKNOWN> [UDP: [FIS_
IP]:56623->[SNMP_Server_IP]:162]:#012DISMAN-EVENT-MIB::sysUpTimeInstance =
Timeticks: (1460730) 4:03:27.30#011SNMPv2-MIB::snmpTrapOID.0 = OID: FORTINET-
FORTIISOLATOR-MIB::fisTrapSessOverThreshold#011FORTINET-FORTIISOLATOR-
MIB::fisSessUsage = INTEGER: 5
```

```
Apr 14 15:07:00 bigdata snmptrapd[32688]: 2021-04-14 15:07:00 <UNKNOWN> [UDP: [FIS_
IP]:56623->[SNMP_Server_IP]:162]:#012DISMAN-EVENT-MIB::sysUpTimeInstance =
Timeticks: (1460730) 4:03:27.30#011SNMPv2-MIB::snmpTrapOID.0 = OID: FORTINET-
FORTIISOLATOR-MIB::fisTrapSessOverThreshold#011FORTINET-FORTIISOLATOR-
MIB::fisSessUsage = INTEGER: 5
```

- For SNMP v3:

```
> sudo snmptrapd -C -c /etc/snmp/snmptrapd.conf -f -Dusm -Lo
```

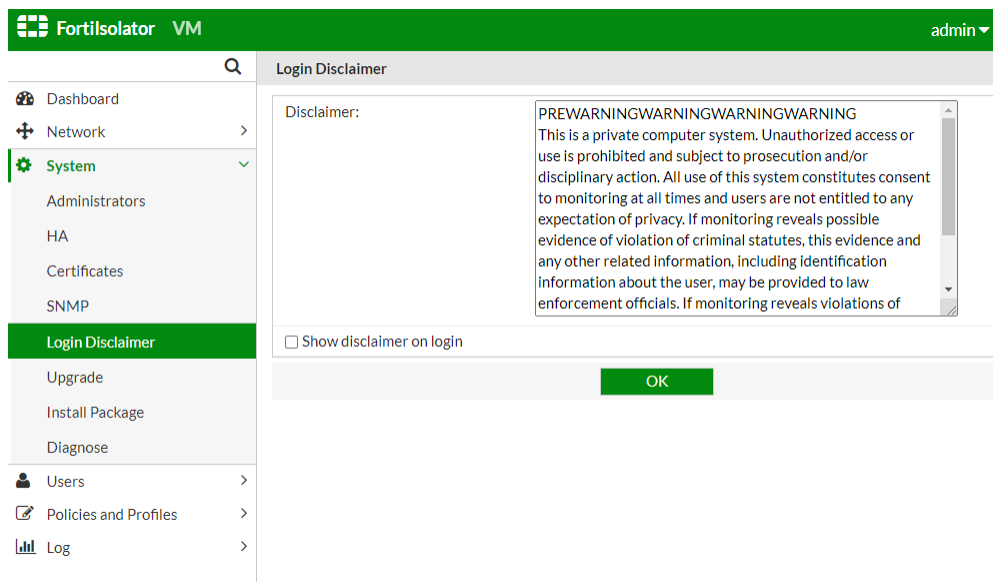
```
registered debug token usm, 1
Log handling defined - disabling stderr
usmUser: created a new user fis_user at 80 00 1F 88 80 92 69 F2 3A F8 B8 E9 62 00 00 00
00
NET-SNMP version 5.7.3 AgentX subagent connected
NET-SNMP version 5.7.3
usm: USM processing begun...
usm: match on user fis_user
usm: Verification succeeded.
usm: USM processing completed.
```

```
2022-08-04 16:28:10 <UNKNOWN> [UDP: [172.30.157.35]:34557->[172.30.157.208]:162]:
DISMAN-EVENT-MIB::sysUpTimeInstance = Timeticks: (17079281) 1 day, 23:26:32.81 SNMPv2-
MIB::snmpTrapOID.0 = OID: SNMPv2-SMI::enterprises.12356.199.2.0.101 SNMPv2-
SMI::enterprises.12356.199.6.2.2 = INTEGER: 9
usm: USM processing begun...
usm: match on user fis_user
usm: Verification succeeded.
usm: USM processing completed.
2022-08-04 16:29:10 <UNKNOWN> [UDP: [172.30.157.35]:41908->[172.30.157.208]:162]:
DISMAN-EVENT-MIB::sysUpTimeInstance = Timeticks: (17085283) 1 day, 23:27:32.83 SNMPv2-
MIB::snmpTrapOID.0 = OID: SNMPv2-SMI::enterprises.12356.199.2.0.101 SNMPv2-
SMI::enterprises.12356.199.6.2.2 = INTEGER: 9
```

## Login disclaimer

### To configure the login disclaimer:

1. Go to *System > Login Disclaimer*.
2. Enter desired disclaimer and check the box next to *Show disclaimer on login* if you would like the disclaimer to be displayed to the end user upon logging in.



## Upgrade

This section the following ways to upgrade Fortisolator firmware:

- Upgrade the firmware by GUI (Web and USB)
- Upgrade the firmware by CLI

## To upgrade the firmware by web

This feature applies to both Fortisolator hardware appliances and Fortisolator VMs.

1. Log into the Fortisolator GUI as the admin administrative user.
2. Go to *System > Upgrade*.
3. Under *Upgrade by Web*, click *Choose File* and locate the previously downloaded firmware image file.
4. Under *Start Hour*, select the hour when Fortisolator starts the upgrade process. Selecting *Now* triggers the upgrade immediately.
5. Click *Submit* to upgrade the firmware.

The Fortisolator unit backs up the current configuration, upgrades to the new firmware version, restarts it, and restores the backed up configuration. This process takes a few minutes.

## To upgrade the firmware by USB device

This feature only applies to Fortisolator hardware appliances, such as Fortisolator 1000F.

1. Log into the Fortisolator GUI as the admin administrative user.
2. Go to *System > Upgrade*.
3. Under *Upgrade by USB*, click *Click here* and locate the previously downloaded firmware image file that stored in USB device.
4. Under *Start Hour*, select the hour when Fortisolator starts the upgrade process. Selecting *Now* triggers the upgrade immediately.
5. Click *Try* to upgrade the firmware.

## To upgrade the firmware in CLI

This feature applies to both Fortisolator hardware appliances and Fortisolator VMs.

1. Log into the Fortisolator CLI as the admin administrative user.
2. Run the following command to install the firmware image from a server:  

```
system-upgrade {tftp|ftp} <path> <server> [:<port>] [<user>:<password>]
```



For Fortisolator hardware appliances, you can also install the firmware image from a USB device that contains the previously downloaded firmware image by inserting the USB and running the `system-upgrade` command.

---

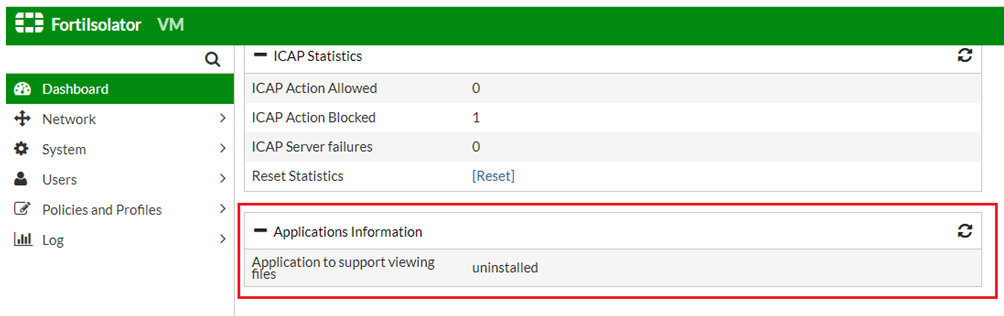
The Fortisolator unit copies the new firmware image from the server or USB device to local hard disk, backs up the current configuration, and performs upgrade to the new firmware version. This process takes a few minutes. After the upgrade, the system reboots and deletes the firmware image from local disk.

## Install package

While you can view PDF (.pdf) files without downloading the actual file in Fortisolator, you must manually install an additional package to view the following file types without downloading the actual file:

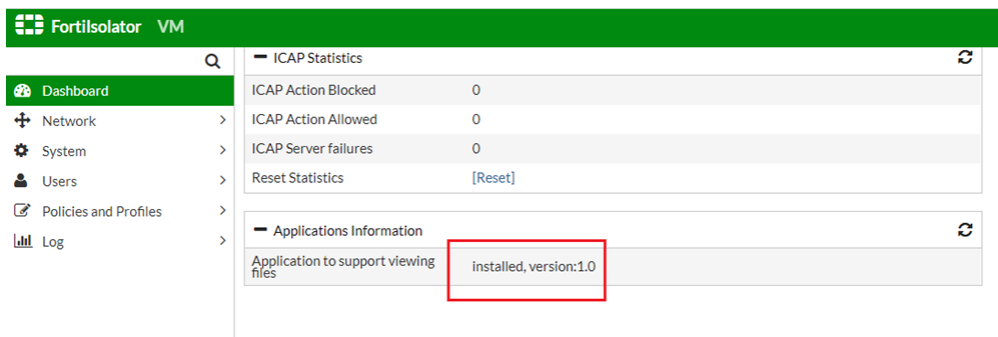
- Word (.doc, .docx)
- Excel (.xls, .xlsx)
- PowerPoint (.ppt)
- TXT (.txt)
- PNG (.png)

By default, the package is not installed, which is indicated in the *Applications Information* section in the dashboard.



**To install the package for viewing those document types without downloading the actual file:**

1. Download the `Topdf-1.0.zip` package by following the instructions [here](#).
2. Install the package:
  - a. Go to *Fortisolator GUI > System > Install Package*.
  - b. Click *Choose File*.
  - c. Select the package file you downloaded in step 1.
  - d. Click *Submit*.
3. After the installation is complete, verify the *Applications Information* section shows *installed, version:1.0* in the dashboard.



**Sample view of a Microsoft Office document in Fortisolator:**

The screenshot shows a web interface with a dark grey background. In the center, there is a white rectangular area containing the text "this is test file" and a table with two columns: "Name" and "location". The table lists three entries: Ada (Sunnyvale), Benny (San Francisco), and Cindy (New York). In the top right corner, there is a "Downloads" window with a table showing a file named "real\_xlax.xlsx" with a status of "SCANNED 100%". The "Download" and "View" buttons in this window are highlighted with a red box.

Name	location
Ada	Sunnyvale
Benny	San Francisco
Cindy	New York

File Name	Status	Action
real_xlax.xlsx	SCANNED 100%	Download View

# Users

Covers the *Users* section of Fortisolator.

In Users, you can create new users for clients to browse websites, control the client users with user groups, or connect to LDAP servers to allow user accounts on the remote authentication servers to browse websites through the Fortisolator unit.

All local users can be assigned to one or more user groups. Each user group can associate with one policy. Each policy can associate with Isolator profile, Web Filter profile, and/or ICAP profile. Thus, by assigning individual users to the appropriate user groups you can control how each user accesses websites and what they can browse.

To define local users, user groups, or LDAP servers, you can do the following:

- Create local users to access websites through Fortisolator unit.
- Assign local users to groups with associated with a policy.
- Configure LDAP servers to allow user accounts on the remote servers to access websites through Fortisolator.

## LDAP servers

LDAP is an Internet protocol used to maintain authentication data that can include departments, people, groups of people, passwords, email addresses, and printers. LDAP consists of a data-representation scheme, a set of defined operations, and a request/response network.

Fortisolator uses Windows AD server with LDAP enabled and applies Fortinet Single Sign On Agent to authenticate users on remote servers when accessing websites through Fortisolator.

To manage LDAP servers on Fortisolator, go to *Users > LDAP Server*.

### Create or edit a LDAP server

#### To add a new LDAP server:

1. Go to *Users > LDAP Server*.
2. Select *Create New* from the toolbar. The *Create New Server* page opens.
3. Select *Agent Server* from the dropdown list. Configure the following accordingly:

Agent Server	
Id	1 – 4 (a unique ID for each server)
Enable	Check the box to enable the server
IP Address	IP Address of LDAP server
Port	Port number of FSSO Agent on LDAP server
Password	Password of FSSO Agent on LDAP server

Create New Server : Step 2	
Id	1
Enable	<input checked="" type="checkbox"/>
IP address	12.34.56.78
Port	8000
Password	•••••
Confirm Password	•••••
Server Type	Agent Server
<b>OK</b>	

4. Click **OK**.
5. The Fortisolator checks the connection. The connection must be successful for the FSSO Agent server to work.

## Fortinet Single Sign On (FSSO) agent server configuration

Fortinet Single Sign On Agent Configuration

Monitoring user logon events     Support NTLM authentication    Collector Agent Status: RUNNING

Listening ports  
 FortiGate: 8000    FortiGate SSL: 8001    DC Agent: 8002

Logging  
 Log level: **Debug**    Log file size limit(MB): 10    **View Log**  
 Log logon events in separate logs    View Logon Events

Authentication  
 Require authenticated connection from FortiGate    Password: •••••

Timers  
 Workstation verify interval (minutes): 5  
 Dead entry timeout interval (minutes): 480  
 IP address change verify interval (seconds): 60  
 Cache user group lookup result  
 Cache expire in (minutes): 60    Clear Group Cache

Common Tasks  
 Show Service Status  
 Show Monitored DCs  
 Show Logon Users  
 Select Domains To Monitor  
 Set Directory Access Information  
 Set Group Filters  
 Set Ignore User List  
 Sync Configuration With Other Agents  
 Export Configuration

Advanced Settings    Save&close    Apply    Default    Help

## SAML servers

Security Assertion Markup Language (SAML) is an open standard for exchanging authentication and authorization data between one Identity Provider (IdP) and one or more Service Providers (SP). Both parties exchange messages using the XML protocol as transport.

Fortisolator can integrate with FortiAuthenticator to provide SAML authentication logins with the user identity information that is requested from a third-party Identity Provider (IdP).

In this scenario, the FortiAuthenticator acts as a Service Provider to request user identity information from IdP. Fortisolator can then use this information to sign the user on transparently based on what information the IdP sends.

There are two parts of the setup:

1. [Setup in FortiAuthenticator on page 97](#)
2. [Setup in Fortisolator on page 99](#)



## Setup in FortiAuthenticator

1. Go to *FortiAuthenticator > Authentication > SAML IdP > Service Providers > Create New*.
2. Configure the following:

SP Name	Name of the Service Provider
IdP prefix	Generate Prefix
Server Certificate	Fortinet_CA1_Factory
SP Entity ID	http://<Fortisolator_internal_ip>/isolator/saml_metadata
SP ACS (login) URL	https://<Fortisolator_internal_ip>/isolator/saml_acs
SP SLS (logout) URL	https://<Fortisolator_internal_ip>/isolator/saml_sls
Authentication method	Password-only authentication

The screenshot shows the 'Edit SAML Service Provider' configuration window in FortiAuthenticator VM. The left sidebar shows the navigation menu with 'SAML IdP' selected. The main configuration area includes the following fields and options:

- SP name:** FIS\_demo
- IdP prefix:** 2r6ku1cxuup3emr2 (with a 'Generate prefix' button)
- Server certificate:** Fortinet\_CA1\_Factory (with a dropdown menu showing certificate details)
- IdP address:** (empty)
- IdP entity id:** (empty)
- IdP single sign-on URL:** https://.../saml-ldap/2r6ku1cxuup3emr2/login/
- IdP single logout URL:** https://.../saml-ldap/2r6ku1cxuup3emr2/logout/
- SP entity ID:** http://.../isolator/saml\_metadata
- SP ACS (login) URL:** https://.../isolator/saml\_acs
- SP SLS (logout) URL:** https://.../isolator/saml\_sls
- Authentication method:** Password-only authentication (selected)
- Assertion Attributes:** Subject NameID: Username, Format: Unspecified
- Debugging Options:** SAML Attribute, User Attribute, Actions



If Fortisolator is setup with only internal\_IP, please use the internal\_IP for FortiAuthenticator. If it is also set up with external\_IP, please use the external\_IP.

3. Click **OK**.
4. Click on *SP Name* then *Edit*.

5. Add an SAML Attribute for user.

Create New Assertion Attribute

SAML attribute:

User attribute:

6. Add SAML Attribute for Group

Create New Assertion Attribute

SAML attribute:

User attribute:

FortiAuthenticator

- Username
- First name
- Last name
- Email
- Group

Remote LDAP server

- DN
- sAMAccountName
- userPrincipalName
- displayName
- objectGUID
- Group
- Custom attribute

Remote SAML server

- SAML username
- SAML group membership
- SAML assertion

Other

- Authentication status

Debugging Options should look like this:

Debugging Options		
SAML Attribute	User Attribute	Actions
user	Username	✎ ✖
Group	FAC local group	✎ ✖

7. Go to *Certificate Management > End Entities > Local Services* and export the *Fortinet\_CA1\_Factory* certificate to later import to Fortisolator.
8. Go to *Fortinet SSO Methods > SSO > SSO Users*.
9. Double-check that the SSO Users that Fortisolator will use to log in are imported into FortiAuthenticator. Refer to FortiAuthenticator documents for importing Remote Users.

## Setup in Fortisolator

1. Navigate to *System > Certificates > Import*
2. Import the FortiAuthenticator certificate *Fortinet\_CA1\_Factory* to Fortisolator.

The screenshot shows the Fortisolator VM web interface. On the left is a navigation menu with 'System' expanded to 'Certificates'. The main area is titled 'Import Certificate' and contains the following fields:

- Certificate Name:
- Type:
- PKCS12 Format
- Certificate:  Fortinet\_CA1\_Factory.cer
- Key:  No file chosen
- Password:

An **OK** button is located at the bottom right of the form.

3. Navigate to *Users > LDAP Server > Create New*.
4. Select *SAML Server* and click **OK**.
5. Configure the following:

Id	1 - 4
Enable	Checked to enable the server
ID URL	<code>http://&lt;FortiAuthenticator_Port1_ip&gt;/saml-idp/2r6kulcxuup3emr2/metadata/</code>
Signon URL	<code>https://&lt;FortiAuthenticator_Port1_ip&gt;/saml-idp/2r6kulcxuup3emr2/login/</code>
Logout URL	<code>https://&lt;FortiAuthenticator_Port1_ip&gt;/saml-idp/2r6kulcxuup3emr2/logout/</code>
SAML Certificate	SAML_cert

### Run Traffic through Fortisolator with FortiAuthenticator Users

#### Example:

`https://<FortiIsolator_internal_ip>/isolator/login/https://www.fortinet.com`

← → ↻ https://[redacted]/isolator/login/https://www.fortinet.com

**Fortisolator**

## Isolator Login

**Username**

**Password**

**Guest**

Fortisolator stores cookies on your computer to give you the best experience possible. By continuing

Login

[SAML Single Sign On](#)

## User definition

End users can browse the web through Fortisolator as a guest or by logging into their user account. The administrator can create local user accounts or allow single sign-on for existing users in your organization. All user info is secured using a database.

This section provides a way to create local users, assign the user to groups with (if desired) a policy.

### Creating local user accounts from GUI

#### To create a local user account from GUI:

1. Open a browser window and navigate to the *Administration Portal* page.
2. Go to *Users > User Definition > Create New*
3. Under *Create New Local User*, fill in the username and password fields and any optional fields as desired, then click *OK*.
  - a. To place the user in an existing group, select the boxes for the groups you would like to assign the user to.
  - b. To apply an existing policy to the user, select the policy name from the drop-down menu *Policy Name*.



You can edit existing local user settings by going to *Users > User Definition*. Select the username and click *Edit* or double-click the username to edit.

---

## Creating local user accounts from CLI

To create a local user from CLI, please use CLI command:

```
set user <username> <server-id>
```

(where server-id has to be "0" as for local user)

e.g.

```
> set user fis_user 0
```

```
Enter the password:
```

```
Re-enter the password:
```

```
Please enter email: fis_user@fortinet.com
```

```
Please enter policy name: policy_new
```

```
> show user
```

```
Displaying only local users...
```

```
name : fis_user
```

```
server_id : 0
```

```
email : fis_user@fortinet.com
```

```
policy_name : policy_new
```

```
encoded password : ffff18ff28ff38ffff60ff3678ff2e03
```

```
>
```

## User groups

Local users can be placed into user groups. User group allows you to apply policies to many local users at once rather than one by one individually.

### Creating user groups from GUI

#### To create a user group from GUI:

1. From the administration portal, go to *Users > User Groups* and click *Create New*.
2. Type in a name for the group and click *OK*.

### Creating user groups from CLI

#### To create a user group from CLI:

```
set group <group-name> <server-id> <policy-name>
```

(where server-id has to be "0" as for local user)

e.g.

```
> set group group_new 0 policy_new
```

```
> show group
```

```
Group Name : group_new
```

```
Server ID : 0
```

```
Policy : policy_new
```

```
>
```

The screenshot shows the Fortislator VM web interface. The top navigation bar is green with the Fortislator logo and 'VM'. A search bar is present. The left sidebar contains a menu with items: Dashboard, Network, System, Users (expanded), Server, User Definition, User Groups (highlighted), Policies and Profiles, and Log. The main content area is titled 'Create New Group' and contains three input fields: 'Group Name' with the value 'group\_new', 'Group Type' with the value 'Local', and 'Policy Name' with a dropdown menu showing 'policy\_new'. A green 'OK' button is located at the bottom right of the form.

# Policies and profiles

In the *Policies and Profiles* section of Fortisolator the following are covered:

- *Profile*—There are three types of profiles you can create: browsing, Web Filter, ICAP.
- *Policies*—Apply created Isolator profile and Web Filter profiles, or Default policy.

## Profile

### Creating a Isolator browsing profile

Configure the Isolator profile to dictate how the end user browses the web through Fortisolator. There are various settings for you to configure, including the bandwidth use and end user privileges.

#### To create an Isolator browsing profile from GUI:

1. From the administration portal, go to *Policies and Profiles > Profiles* and click *Create New*.
2. From the *Profile Type* drop-down menu, select *Isolator Profile* and click *OK*.
3. Fill in the new Isolator profile information with desired settings.

Isolator Profile Name	Name of the Isolator profile. No restrictions.
Max Download/Upload Size	Type in the maximum file size in megabytes for uploading and downloading files.
Limit of View-only	By selecting the <i>Limit of view only</i> box, you limit the user to view-only access of web pages. The user is restricted from interacting with the pages, such as right-clicking or typing in text.
Image Quality	Increase or decrease bandwidth usage.
Video Frame Rate	Increase or decrease bandwidth usage.
Scroll Speed	Allows end uses to control the scrolling speed on the mouse wheel while navigating pages. The range is from 1 - 100; 1 is the minimum speed, while 100 is the maximum speed. When the speed is set at 100, one scroll on the mouse wheel will scroll through one full page on the browser window.
Use Doc-rewrite when Scanning File	Allow rewriting of documents during file scanning such that embedded links in the file are rendered inactive.
Scan Files for Malware	Scans files when uploading or downloading through Fortisolator. <i>Enable</i> <ul style="list-style-type: none"><li>• Fortisolator will scan the file for malware or viruses. If malware or viruses are detected, it will prompt a message to</li></ul>

inform the user that "Virus is discovered in the file."

- If the file does not contain a virus, Fortisolator then allows the user to upload or download the file normally.

**Disable**

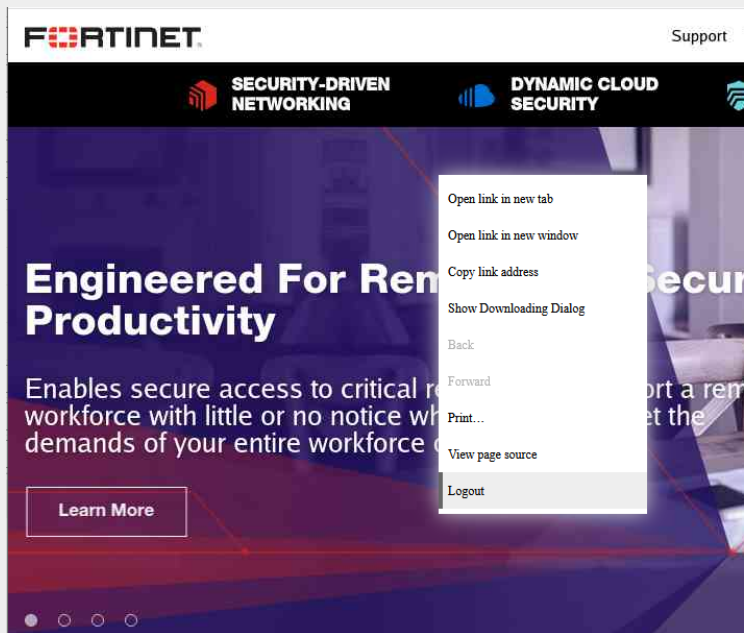
- Will not scan files. Files will be uploaded and downloaded normally.

**Permit for Right-Click**

Allows the client user to right click on mouse to display a menu.



This option works only if *Limit of View-only* is disabled.



**Print** User can print the current page as a PDF file.

**Logout** Log out from the current session.

**Permit of Copying and Pasting**

**Enable**

- User can copy and paste from keyboard.

**Disable**

- User cannot copy and paste from keyboard.

**Permit of Printing**

Allows client user to print current page into a PDF file.

**User Agent**

Customized user agent name.



## Send File to FortiSandbox



To enable FortiSandbox scanning, you need to also enable:

- Scan file for malware

Fortisolator provides the option to send files to FortiSandbox to scan for virus or malware. When uploading or downloading a file through Fortisolator, the file will send to FortiSandbox.

If FortiSandbox detects the file as containing virus or malware, it blocks the file and sends back the result to Fortisolator.

Fortisolator then displays the result in the client browser, not allowing the user to proceed any further.

If it is a sanitized file, FortiSandbox allows the client user to upload or download the file through Fortisolator.

### To send a file to FortiSandbox:

1. Verify that the FortiSandbox setting is valid.
2. Upload a file through Fortisolator. Image will appear when file upload is finished.

#### File Upload Finished

##### Information about the uploaded data

Filename	test_file.ddcbb6c1-ff7c-49e8-9547-a0f7f246bc2a.docx
Filesize	17920 bytes
Connect	POST
Protocol	HTTP

3. Verify that the file is being scanned in FortiSandbox, and view the results of the scan.

FortiSandbox IP

Set the IP of the connected FortiSandbox.

FortiSandbox Administrator Name

Set the FortiSandbox administrator name.

FortiSandbox Password

Set the FortiSandbox password.

To Block File Types from Download/Upload

Allow / disallow file types from download or upload.

- Uncheck: allow all file types from download or upload.
- Check: disallow the selected file type from download or upload.

4. Click *OK*.

### To create a Fortisolator profile from CLI:

```
> set isolator-profile <name> <download> <upload> <viewonly> <avscan> <image-quality>
  <video-frame-rate> <av-disarm> <right-click> <scroll-speed> <file-type> <permit-of-
  copy> <permit-of-print> <agent-name>
```

For example,

```
> set isolator-profile system_default 100 100 N Y 100 normal Y Y 10 exe;doc Y Y
  fortiisolator
```

Parameter	Description
<name>	Name of the Isolator profile.
<download>	Max download size in megabytes (MB).
<upload>	Max upload size in megabytes (MB).
<viewonly>	Limit of view-only (Y/N).
<avscan>	Scan files for malware (Y/N).
<image-quality>	Image quality. Specify a percentage within 1-100.
<video-frame-rate>	Video frame rate (high, normal, low).
<av-disarm>	Use doc-rewrite when scanning file (Y/N).
<right-click>	Permit to right-click (Y/N). This parameter is valid only when <viewonly> is N.
<scroll-speed>	Scrolling speed on the mouse wheel while navigating pages. The range is from 1 - 100 with 1 as the minimum speed and 100 the maximum.
<file-type>	File types to block from downloading and uploading.
<permit-of-copy>	Permit to copy and paste from keyboard (Y/N).
<permit-of-print>	Permit to print current page into a PDF file (Y/N).
<agent-name>	Customized user agent name.

### To display Isolator browsing profile from CLI:

```
> show isolator-profile system_default
  Remote Render : N
  Download Size (MB) : 100
  Upload Size (MB) : 100
  Viewonly Enabled : N
  Antivirus Scan Enabled : Y
  Antivirus Disarm Enabled : Y
  Right Click Enabled : Y
  Image Quality : 100
  Video Frame Rate : normal
  Scroll Speed : 10
  Blocking file type for downloading and uploading : exe;doc
  Agent Name : fortiisolator
  FortiSandbox Enabled : N
  FortiSandbox IP : ""
  FortiSandbox Admin : ""
>
```

## Creating Web Filter profile

Fortisolator supports web filtering, which enables the administrator to control which webpages that end users are allowed to view. You can block specific URLs or websites, which prevents the end user's browser from loading web pages from these websites.

## Prerequisites

- Ensure that Fortisolator has a valid license installed.
- Register the device to a production server: <https://support.fortinet.com/product/RegistrationEntry.aspx>.
- Ensure that the IP address in the Fortisolator license is the same as the Fortisolator management IP address.

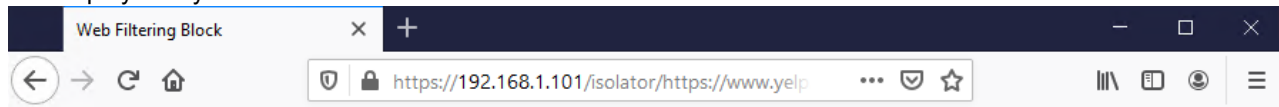
## To create a Web Filter profile from GUI:

1. From the administration portal, go to *Policies and Profiles* > *Profiles* and click *Create New*.
2. From the *Profile Type* drop-down menu, select *Web Filter Profile* and click *OK*. You will be brought to the *Edit Web Filter Profile* page.
3. Enter a Web Filter Profile Name.
4. To change web filters for specific categories or subcategories, check the boxes next to the categories or subcategories that you wish to modify. To access the subcategories list, expand the category by clicking the small triangle next to the category.

Right-click on any checked box to select the desired action:

- a. *View-only*: End user is restricted to view-only access and is unable to interact with the web page, including clicking links and downloading files.
  - b. *Block*: End user is restricted from accessing the web page and will be shown a page informing them that the URL has been blocked by the administrator.
  - c. *Allow*: End user has full access of the website. By default, all web categories are allowed.
5. To allow or block specific websites, click the corresponding *Create New* button in the *Allow List* or *Block List* section. Enter the URL details and click *OK*. The allow list and block list filters accept simple URLs, regular expressions, wildcards, and exemptions as URL filter criteria.
  6. To finish creating the Web Filter Profile, click *Submit*.

7. To verify that the web filter is working, try browsing to one of the blocked web pages. You should see the following text displayed in your browser:



**The URL is blocked by Fortinet Isolator Web Filtering**

**Your Isolator administrator has blocked the URL**

### To create a Webfilter profile from CLI:

```
set wf-allow-list <name> <url> <type>
```

TYPE

```
0: Simple
1: Regular Expression
2: Wildcard
3: Exempt
```

e.g.

```
> set wf-allow-list allow_list_new website.com 0
```

```
> show wf-allow-list
```

```
allow_list-allow_list_new testsite.com 0
set wf-block-list <name> <url> <type>
```

e.g.

```
> set wf-block-list block_list_new blocksite.com 0
```

TYPE

```
0: Simple
1: Regular Expression
2: Wildcard
3: Exempt
```

```
> show wf-block-list
```

```
block_list-block_list_new blocksite.com 0
```

```
set wf-profile <name> <allow-list> <block-list> <actions>
```

e.g.

```
> set wf-profile webprofile_new allow_list_new block_list_new 0
```

```
> show wf-profile
```

```
Web Filter Profile:webprofile_new
  allowlist : allow_list_new
  blocklist : block_list_new
  action profile : 0
```

## Creating ICAP profile

Internet Content Adaptation Protocol (ICAP) is an application layer protocol that is used to offload tasks from the firewall to separate, specialized servers.

Fortisolator supports ICAP web filtering, which allows the administrator to use third-party ICAP servers to control which webpages the end users are allowed to view. You can block specific URLs or websites, which prevents the end user's browser from loading web pages from these websites.

If you enable ICAP in a policy, HTTP and HTTPS traffic that is intercepted by the policy is transferred to the ICAP server specified by the selected ICAP profile. Responses from the ICAP server are returned to the Fortisolator, and then forwarded to their destination.

ICAP profiles can be applied to policies that use Proxy-based or IP Forwarding mode.

### Prerequisites

- Ensure that an ICAP server is alive and can block web sites from its local server.
- Ensure the ICAP server can ping to Fortisolator and vice versa.

### To create an ICAP profile from GUI:

1. From the administration portal, go to *Policies and Profiles > Profiles* and click *Create New*.
2. From the *Profile Type* drop-down menu, select ICAP Profile and click *OK*.
3. Fill in the new ICAP profile information with desired settings:

ICAP Profile Name	Name of the ICAP profile
IP Address	IP Address of the ICAP server
Port	Port number that the ICAP server running the service on
Service	Service name of the ICAP server
Action when server fails	Actions on Fortisolator if fails to connect to ICAP <ul style="list-style-type: none"> <li>• Allow</li> <li>• Block</li> <li>• View only</li> </ul>

### To create an ICAP profile from CLI:

```
set icap-profile <name> <ip> <port> <service> <fail-action>
```

```
<name> : ICAP Profile Name
```

```
<ip> : IP Address
```

```
<port> : Port
```

```
<service> : Service
```

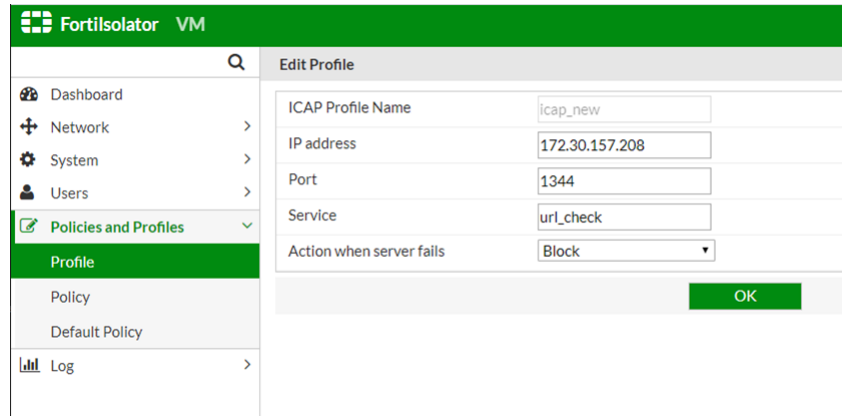
```
<fail-action> : Action when server fails (Block = 1, allow = 2, viewonly = 3)
```

e.g.

```
> set icap-profile icap_new 172.30.157.208 1344 url_check 1
```

```
> show icap-profile
```

```
ICAP Profile:icap_new
  IP Address : 172.30.157.208
  Port : 1344
  Service Name : url_check
```



The screenshot shows the Fortisolator VM web interface. On the left is a navigation menu with options: Dashboard, Network, System, Users, Policies and Profiles (highlighted), Profile, Policy, Default Policy, and Log. The main content area is titled 'Edit Profile' and contains a form with the following fields: 'ICAP Profile Name' (text input with value 'icap\_new'), 'IP address' (text input with value '172.30.157.208'), 'Port' (text input with value '1344'), 'Service' (text input with value 'url\_check'), and 'Action when server fails' (dropdown menu with value 'Block'). A green 'OK' button is located at the bottom right of the form.

## Policy

A policy provides a convenient way to apply a certain Isolator profile and/or Web Filter profile to local individual users or user groups. Policies are not active until they are applied.

### To create a policy from GUI:

1. Go to *Policies and Profiles* > *Policies* and click *Create New Policy*.
2. Type in a name for the policy and select the desired Isolator and/or Web Filter profiles, and/or ICAP Filter profile to be used in the policy.
3. Specify the value for *Max Session Per User*, which is the maximum number of sessions (tabs) allowed for requests from a same local user.
4. Specify the value for *Max Session Per IP*, which is the maximum number of sessions (tabs) allowed for requests from a unique IP address.
5. Specify the *Auth Cookie Lifetime* setting, which is the number of hours after which the authorization cookie expires and the user needs to re-login. Enter an integer within the range of 1-240.



This setting does not take effect when the user is in guest mode.

---


6. Click *OK* to finish.

## To create a Fortisolator policy from CLI:

```
> set policy <policy-name> <isolator-profile-name> <webfilter-profile-name> <icap-profile-name> <max-session-per-user> <max-session-per-ip> <auth-cookie-lifetime>
```

e.g.

```
> set policy policy_new system_default webfilter_profile ICAP_profile 50 30 96
```

<policy-name >	Policy name
<isolator-profile-name >	Isolator profile name
<webfilter-profile-name >	Web Filter profile name
<icap-profile-name >	ICAP profile name
<max-session-per-user>	Maximum number of sessions (tabs) allowed for requests from a same local user
<max-session-per-ip>	Maximum number of sessions (tabs) allowed for requests from a unique IP address
<auth-cookie-lifetime>	Number of hours after which the authorization cookie expires and the user needs to re-login. This parameter accepts integers within the range of 1-240.
	
<p>This parameter does not take effect when the user is in guest mode.</p>	

## To display a Fortisolator policy from CLI:

```
> show policy
  Policy : policy_new
  Isolator Profile : system_default
  WebFilter Profile : webfilter_profile
  ICAP Profile : ICAP_profile
  Max Session Per User : 50
  Max Session Per IP : 30
  Auth Cookie Lifetime : 96
```

## Default policy

There are several ways you can apply Isolator profile and Web Filter profile settings to end users. Isolator profiles and Web Filter profiles can be applied to the guest account, individual local user accounts, and/or local user groups.


## Applying default policy and profile settings

The Fortisolator provides Default Policy to local users and guest that do not have assigned groups with selected policy. Default Policy is a way to apply a certain Isolator profile, Web Filter profile, and/or ICAP profile to local individual users or


guest.

### To apply profiles to default policy from GUI:

1. Go to *Policies and Profiles > Default Policy* and select the desired *Guest Type*:

<i>guest disable</i>	A user has to log in with user account.
<i>guest enable</i>	A user can log in with either user account or as a guest.
<i>guest only</i>	A user has to log in as a guest.
 <p>With <i>guest only</i>, the login page will not show. Users can browse sites directly without being prompted to log in.</p>	

2. Select the Isolator profile, Web Filter profile, and/or ICAP Filter profile to be used in the policy. Also set *Max Session Per User*, *Max Session Per IP*, and *Auth Cookie Lifetime* to be used in the default policy.

<i>Default Isolator Profile Name</i>	Select an Isolator profile for Default Policy.
<i>Default WebFilter Profile Name</i>	Select a Web Filter profile for Default Policy.
<i>Default ICAP Profile Name</i>	Select an ICAP profile for Default Policy.
<i>Max Session Per User</i>	Maximum number of sessions (tabs) allowed for requests from a same local user
<i>Max Session Per IP</i>	Maximum number of sessions (tabs) allowed for requests from a unique IP address
<i>Auth Cookie Lifetime</i>	Number of hours after which the authorization cookie expires and the user needs to re-login. Enter an integer within the range of 1-240.
 <p>This setting does not take effect when the user is in guest mode.</p>	



## 3. Click OK to finish.

The screenshot shows the FortiSolator VM web interface. The top bar is green with the FortiSolator logo and 'VM' text, and a user dropdown menu showing 'admin'. The left sidebar contains a search icon and a list of navigation items: Dashboard, Network, System, Users, Policies and Profiles (highlighted), Profile, Policy, Default Policy (highlighted), and Log. The main content area is titled 'Default Policy' and contains several configuration fields:

Guest Type:	guest enable
Default Isolator Profile Name:	system_default
Default WebFilter Profile Name:	webfilter_profile
Default ICAP Profile Name:	ICAP_profile
Max Session Per User:	50
Max Session Per IP:	30
Auth Cookie Lifetime:	96

At the bottom right of the configuration area, there is a green 'OK' button.

**To apply profiles to default policy from CLI:**

```
> set guest-type 0|1|2
(disabled = 0, enabled = 1, guest-only = 2)
```

For example:

```
> set guest-type 0
> show guest-type
guest type : Disabled
> set guest-type 1
> show guest-type
guest type : Enabled
> set guest-type 2
> show guest-type
guest type : Guest Only
```

```
> set default-policy <isolator-profile-name> <webfilter-profile-name> <icap-profile-name>
<guest-type> <max-session-per-user> <max-session-per-ip> <auth-cookie-lifetime>
e.g.
```

```
> set default-policy system_default webfilter_profile ICAP_profile 1 50 30 96
```

```
<isolator-profile-name > Isolator profile name
```


```
<webfilter-profile-name Web Filter profile name
```

```
>
```

```
<icap-profile-name > ICAP profile name
```

```
<guest-type> Login mode of the user:
```

```
1 guest disable: A user has to log in with user account.
```

	2	<i>guest enable</i> : A user can log in with either user account or as a guest.
	0	<i>guest only</i> : A user has to log in as a guest.
<max-session-per-user>		Maximum number of sessions (tabs) allowed for requests from a same local user
<max-session-per-ip>		Maximum number of sessions (tabs) allowed for requests from a unique IP address
<auth-cookie-lifetime>		Number of hours after which the authorization cookie expires and the user needs to re-login. This parameter accepts integers within the range of 1-240.
		
		This parameter does not take effect when the user is in guest mode.

### To display the default policy profile from CLI:

```
> show default-policy
  Default Policy:
  Guest Type : 1
  Isolator Profile : system_default
  WebFilter Profile : webfilter_profile
  ICAP Profile : ICAP_profile
  Max Session Per User : 50
  Max Session Per IP : 30
  Auth Cookie Lifetime : 96
```

## Applying profile settings to local user account

### To apply profile settings to local user account:

1. From the administration portal, go to *Policies and Profiles* > *Policies* and make sure the policy you want to apply exists. If not, create a new policy with the desired profiles.
2. Go to *Users* > *User Definition*. Select the user you wish to apply the profile settings to and click *Edit*.
3. From the *Policy Name* drop-down menu, select the policy you wish to apply to the local user.
4. Click *OK* to finish.

## Applying profile settings to user groups

### To apply profile settings to user groups:

1. From the administration portal, go to *Policies and Profiles* > *Policies* and make sure the policy you want to apply exists. If not, create a new policy with the desired profiles.
2. Go to *Users* > *User Groups*. Select the user group you wish to apply the profile settings and click *Edit*.
3. From the *Policy Name* drop-down menu, select the policy you wish to apply to the user group.
4. Click *OK* to finish.

# Log

Logging is a useful component to help you understand what is happening on your Fortisolator devices and on networks, and to inform you about certain activities, such as:

- Daemons running on Fortisolator devices
- Connectivity with FDN server, internal database, Anti-Virus servers, etc.
- Heartbeat information among the nodes when have HA cluster setup
- Detections of virus when uploading or downloading files
- Web filtering activities on sites to passing through or blocking by Fortisolator for client users.
- Forwarding logs to remote log servers
- And more.

The following topics provide information about logging:

- Viewing logs
- Antivirus logs
- Web Filter logs
- Log Settings

## Viewing logs

All event logs, except Antivirus logs and Web Filter logs, are available from the log page *Log > Log* by default.

Date	Time	Type	Content
2020-05-11	17:38:46	notice	canonical_hostname = FISVM1TM20000048
2020-05-11	17:38:46	notice	mem: per-cont: 552 bytes + protocol rx.buf
2020-05-11	17:38:46	notice	Listening on port 43873
2020-05-11	17:38:46	notice	Creating Vhost 'default' port 0, 1 protocols, IPv6 off
2020-05-11	17:38:46	notice	mem: platform fd map: 8192 bytes
2020-05-11	17:38:46	notice	Threads: 1 each 1024 fds
2020-05-11	17:38:46	notice	libuv support not compiled in
2020-05-11	17:38:46	notice	libuv support not compiled in
2020-05-11	17:38:46	notice	IPv6 not compiled in
2020-05-11	17:38:46	notice	Libwebsockets version: 2.3.0 root@dops-fso-93-fso_2_0107-10-g6e27282
2020-05-11	17:38:46	notice	Initial logging level 7
2020-05-11	17:38:46	notice	canonical_hostname = FISVM1TM20000048
2020-05-11	17:38:46	notice	mem: per-cont: 552 bytes + protocol rx.buf
2020-05-11	17:38:46	notice	Listening on port 23773
2020-05-11	17:38:46	notice	Creating Vhost 'default' port 0, 1 protocols, IPv6 off

- The log messages are organized by tabs that can be accessed at the top of the window.

FORTIGUARD AGENT	Log for daily process to get updates for Web Filter categories from FortiGuard
ISOLATOR	Logs for connectivity with FDN server, internal database, Anti-Virus servers, HA heartbeats information, etc.
CRON	Logs for Fortisolator daemons for healthy checks
ACCESS LOG	Logs for accessing Fortisolator local devices
DAEMON	Logs for daemons running in Fortisolator devices
ADMIN GUI	Logs for Fortisolator Web framework activities
SECURE	Logs for connectivity from remote server to Fortisolator through SSH

- To filter the log messages, enter the desired filter criteria using the date, application name, type, and/or content and click *Filter*.
- To clear the log window of messages, click *Clear*.

## Antivirus

This page displays Antivirus logs. Organize them by selecting the following options:

Filter	Detail
Date	The day the log was recorded.
Time	The minute the log was recorded.
Action	<ul style="list-style-type: none"> <li>Upload file—The file was uploaded.</li> <li>Download file—The file was downloaded.</li> </ul>
UserID	"0" means the user is a guest, or another local_user, or an NTLM user. The number is auto-generated by the admin when a local user is created or an NTLM user is used.
Path	The path of the file on Fortisolator device that stores the uploaded/downloaded files.
Target URL	The destination the user is trying to access through Fortisolator.
Result	<ul style="list-style-type: none"> <li>Passthrough—Allows the file (assuming uncorrupted) to be downloaded/uploaded.</li> <li>Block—Blocks the file if a virus is detected.</li> </ul>
File Size	The size of the file. No limit. However, it must comply to the file size defined under Profile.
Isolator Profile Name	Name of the profile as defined in <i>Policies and Profile</i> .

## Web Filter

This page displays the Web Filter logs. Organize them by selecting the following options:

Filter	Detail
Date	The day the log was recorded.
Time	The minute the log was recorded.
Action	<ul style="list-style-type: none"> <li>• Allow—Allows web browsing to continue.</li> <li>• Block—Blocks web browsing.</li> <li>• View Only—Only allows user to view when browsing.</li> </ul>
UserID	"0" means the user is a guest, or another local_user, or an NTLM user. The number is auto-generated by the admin when a local user is created or an NTLM user is used.
URL	The destination the user is trying to access through Fortisolator.
Category	Block / Passthrough as determined under the specified Web Filter Profile.
WF Profile Name	Name of the Web Filter profile as defined in Profiles and Policies.

## Log settings

### Configuring the log server

#### To back up log messages and/or send syslog messages to a remote server:

1. From the administration portal, go to *Log > Log Settings*.
2. To save your current log messages as a file, select the *Click here* link inside the *Backup Logs* section.
3. Fill in the settings.

Logging protocol	Syslog
Network protocol	<ul style="list-style-type: none"> <li>• udp</li> <li>• tcp</li> </ul>
Log Server IP Address	Remote server IP that receives the logs.
Port	The port number of the remote server that receives the logs.

4. Choose logs to send to remote server.
5. Click + *Create New*. Select the Application and Severity. See the descriptions in the [Viewing logs on page 115](#). Click *OK*.
6. Click *Submit*.

# Run web browsers through Fortisolator

You can run web browsers through Fortisolator in the following modes:

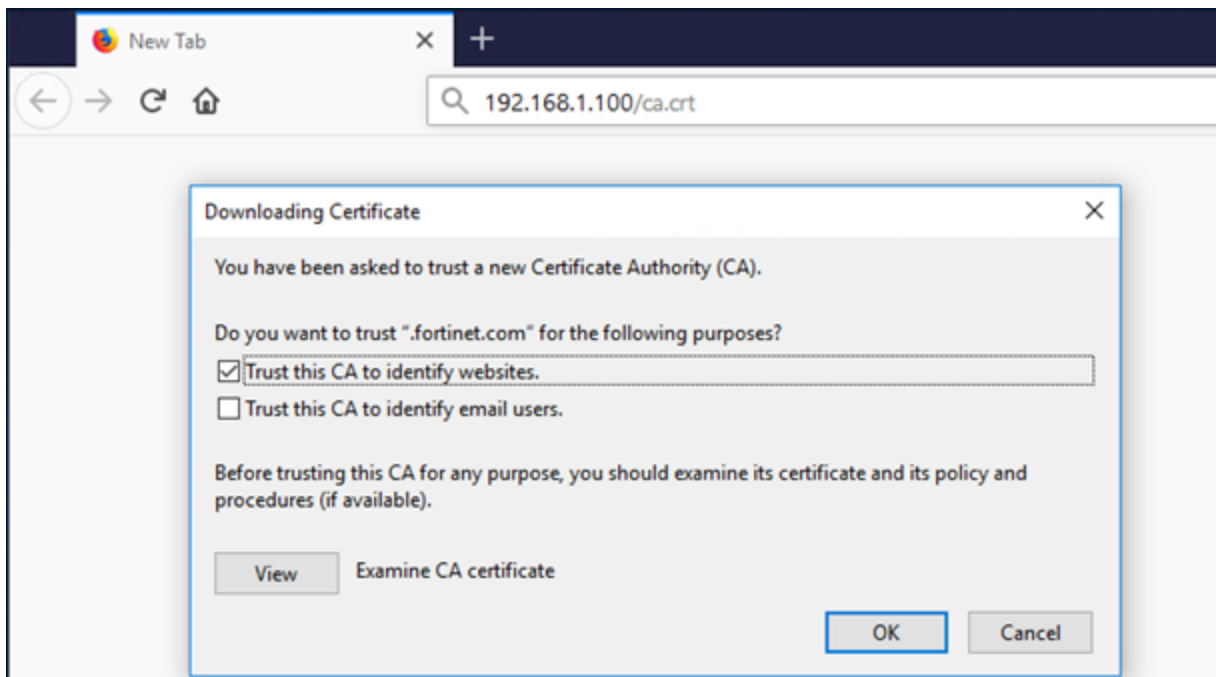
- IP Forwarding mode
- Proxy mode
- PAC file mode

## IP Forwarding mode

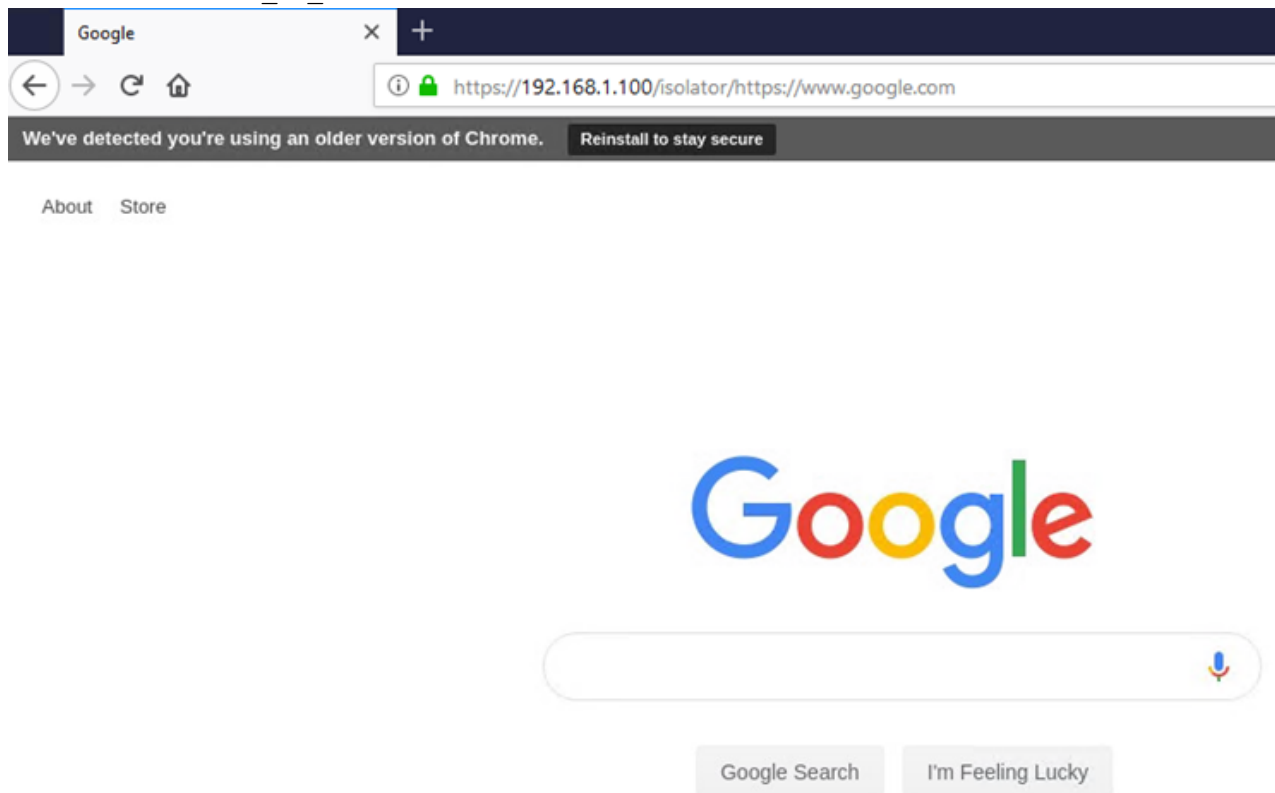
### Using IP Forwarding mode with Mozilla Firefox

To configure IP Forwarding mode with Mozilla Firefox:

1. Download the Fortisolator certificate (ca.crt) and import it into the Mozilla Firefox browser:
  - a. In the Mozilla Firefox browser address bar, type `http://<internal_IP_address>/ca.crt` (for example, `http://192.168.1.100/ca.crt`).
    - where `<internal_IP_address>` is the IP address of the Fortisolator internal interface. For example, the IP address of the internal interface that you configured in step 3 of [Installing Fortisolator 1000F on page 11](#).
  - b. In the *Downloading Certificate* window, select the *Trust this CA to identify websites* checkbox.
  - c. Click OK.



2. In the Mozilla Firefox browser address bar, type `https://<internal_IP_address>/isolator/https://www.<website-url>.com` (for example, `https://192.168.1.100/isolator/https://www.google.com`).
  - where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface.

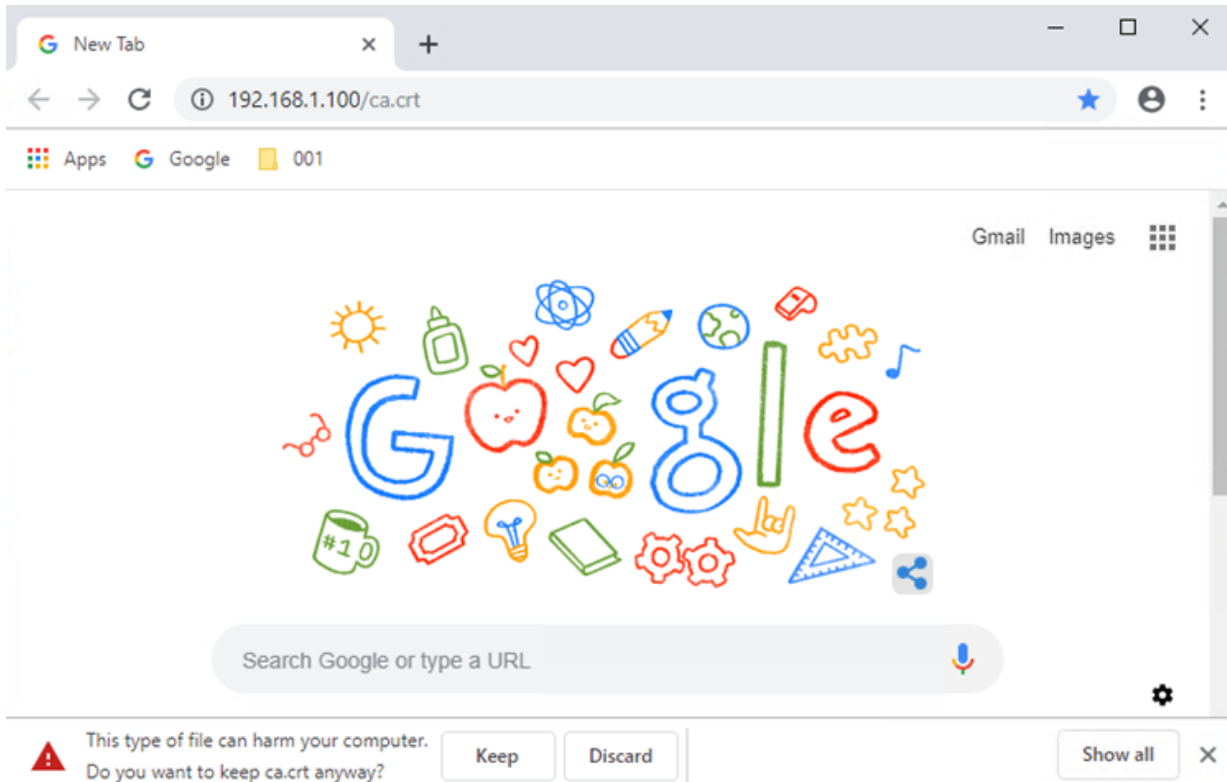


## Using IP Forwarding mode with Google Chrome

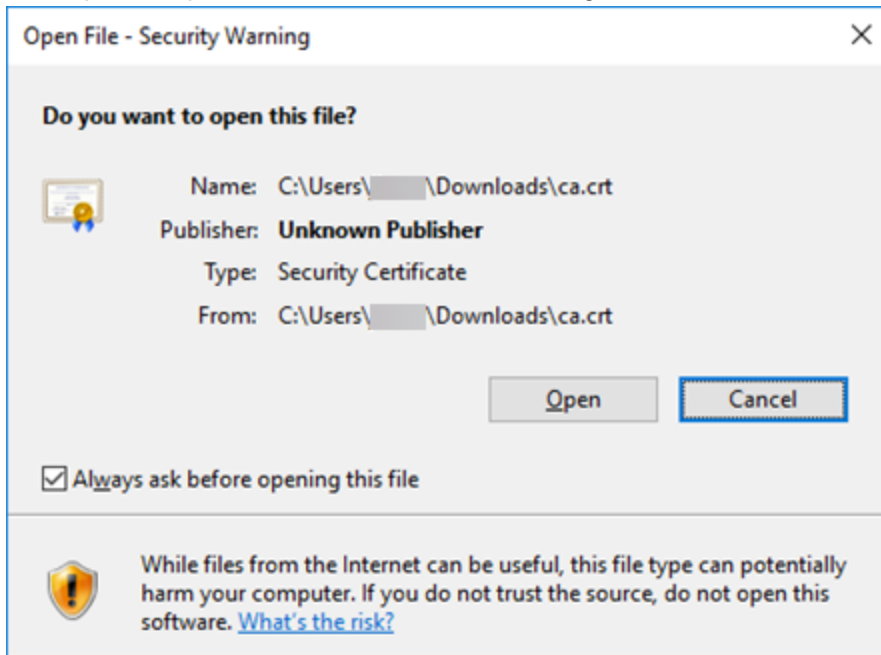
### To configure IP Forwarding mode with Google Chrome:

1. Download the Fortisolator certificate (`ca.crt`) and import it into your Google Chrome browser:
  - a. In the Google Chrome browser address bar, type `http://<internal_IP_address>/ca.crt` (for example, `http://192.168.1.100/ca.crt`).
    - where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface. For example, the IP address of the internal interface that you configured in step 3 of [Installing Fortisolator 1000F on page 11](#).

- b. In the security warning at the bottom of the browser, click *Keep* to download the certificate.

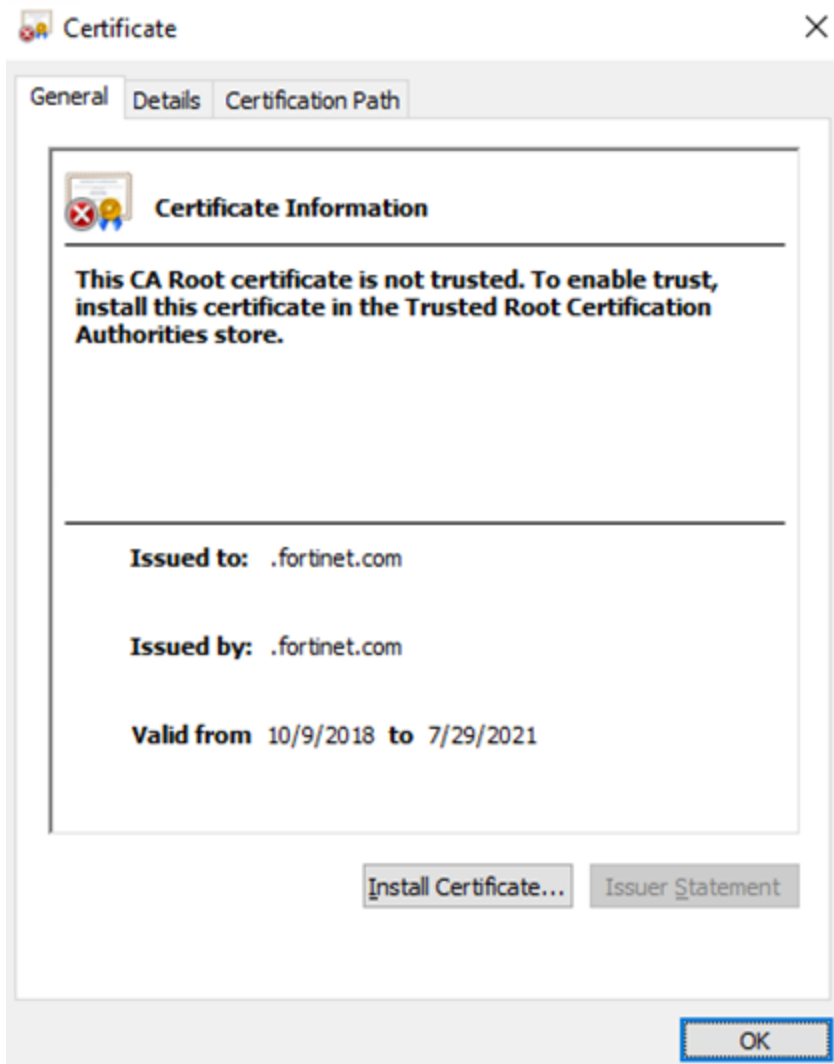


- c. Click *Open* to import the ca.crt certificate into Google Chrome.

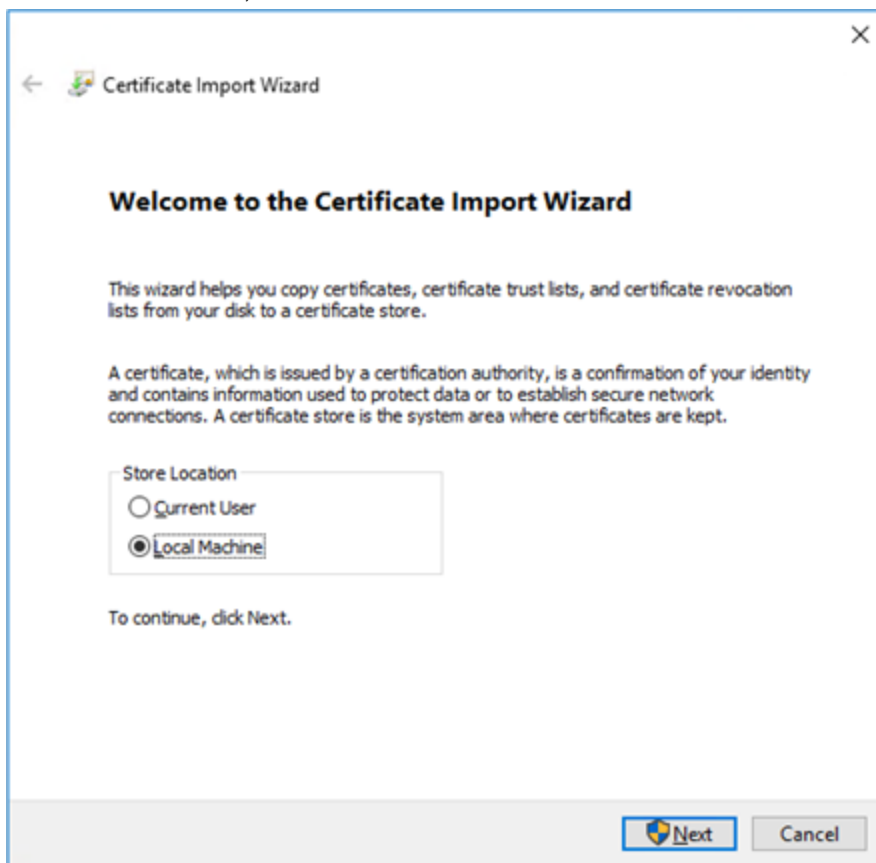




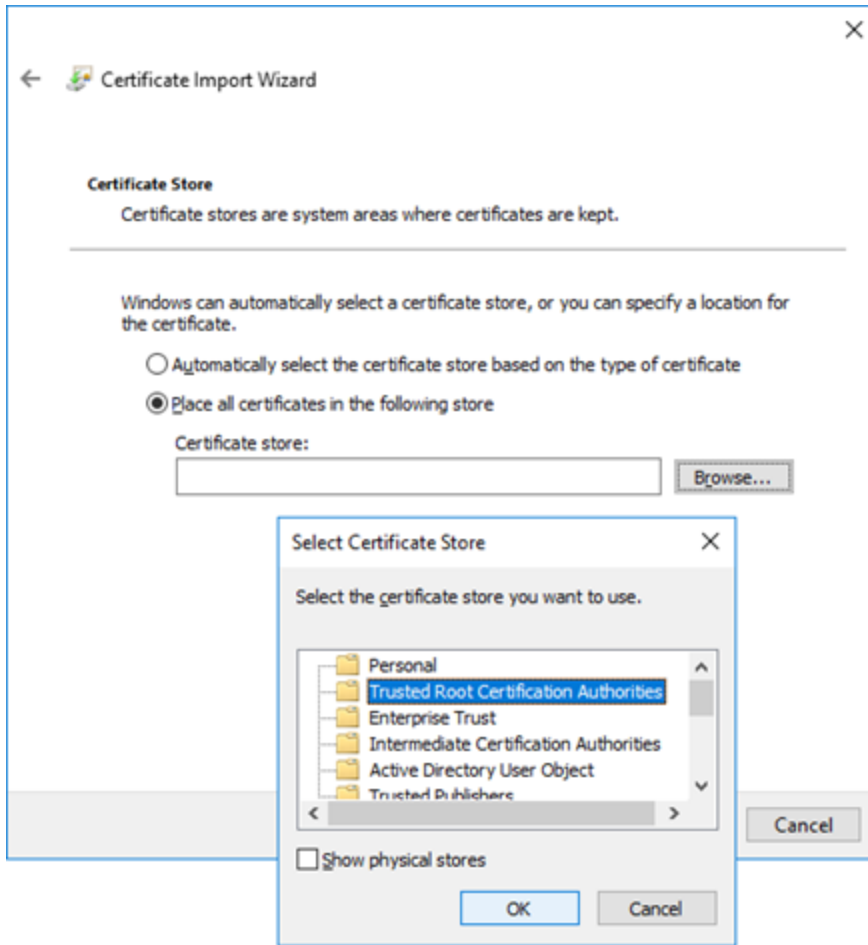
- d. Click *Install Certificate*.



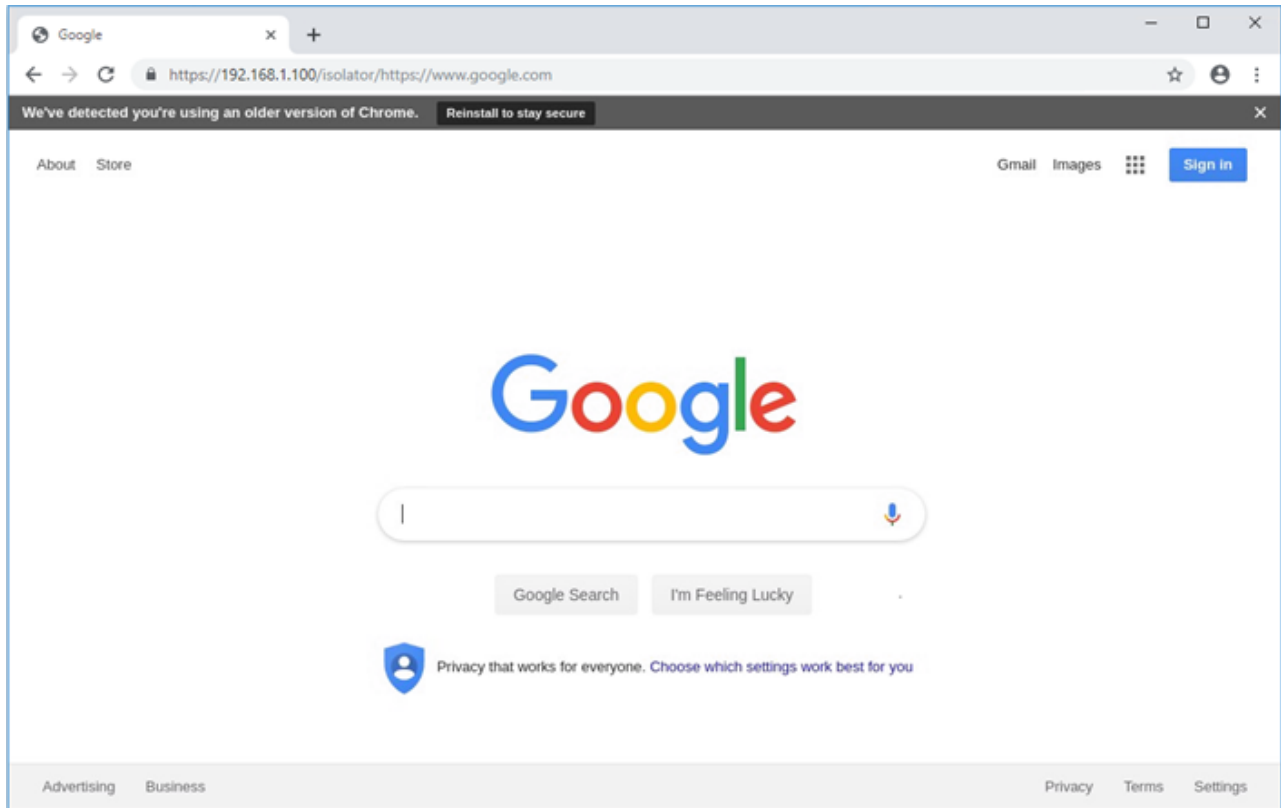
- e. Select *Local Machine*, and click *Next*.



- f. Select *Trusted Root Certification Authorities*, and click *OK*.



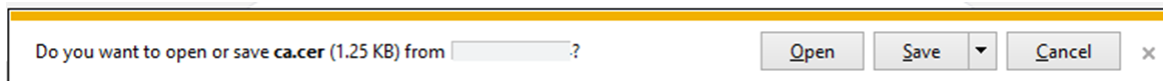
2. In the Google Chrome browser address bar, type `https://<internal_IP_address>/isolator/https://www.<website-url>.com` (for example, `https://192.168.1.100/isolator/https://www.google.com`).
- where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface.



## Using IP Forwarding mode with Internet Explorer

### To configure IP Forwarding mode with Internet Explorer:

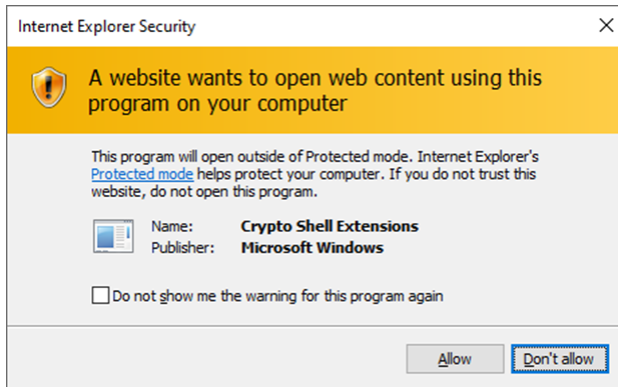
1. Download the Fortisolator certificate (`ca.crt`) and import it into your Internet Explorer browser:
  - a. In the Internet Explorer browser address bar, type `http://<internal_IP_address>/ca.crt` (for example, `http://192.168.1.100/ca.crt`).
    - where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface. For example, the IP address of the internal interface that you configured in step 3 of [Fortisolator appliance installation on page 11](#).
  - b. In the security warning at the bottom of the browser, click **Save** to download the certificate.



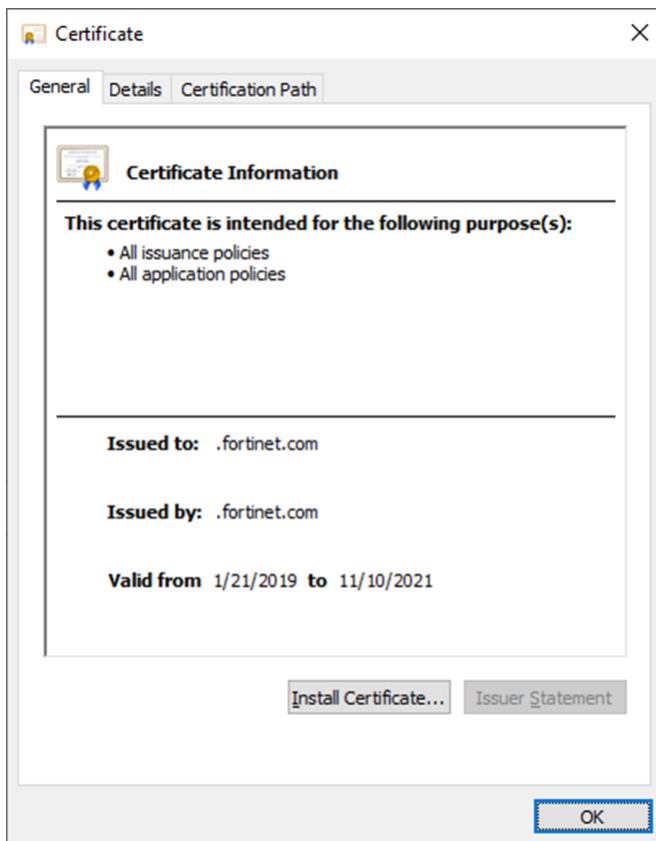
- c. Click **Open** to import the `ca.crt` certificate into Internet Explorer.



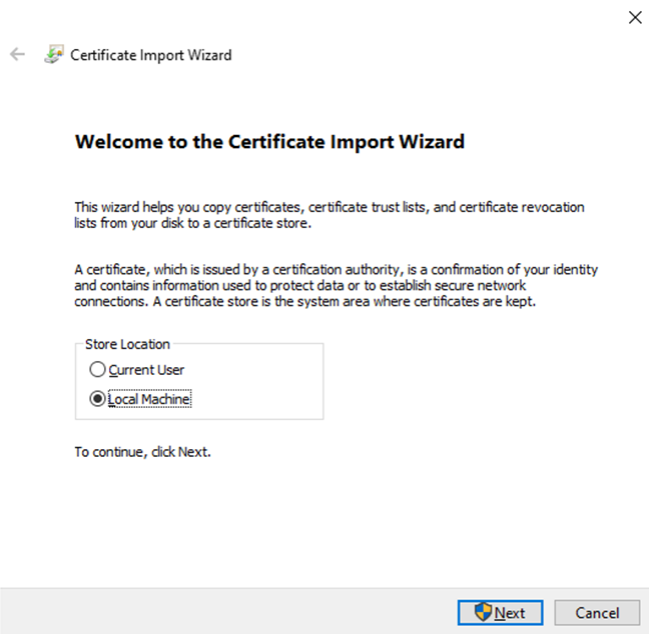
d. Click *Allow* to install certificate.



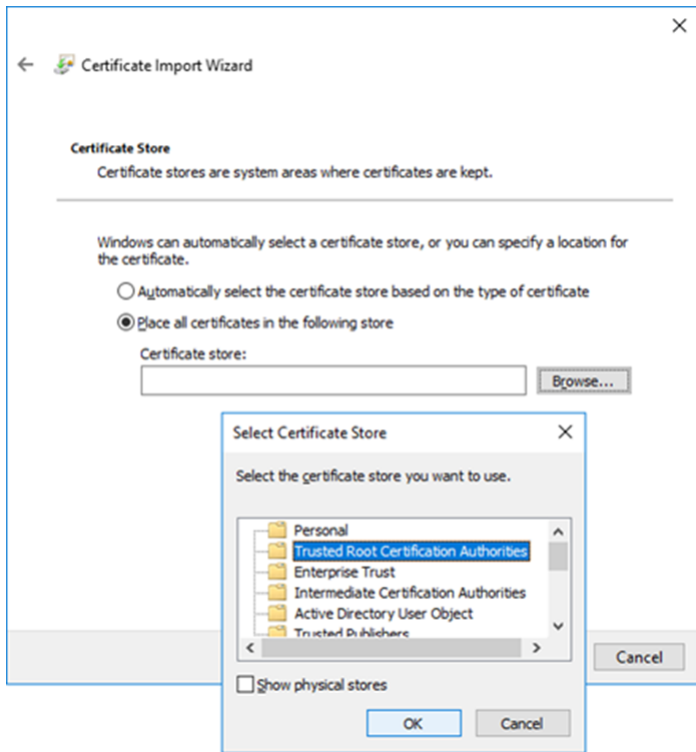
e. Click *Install Certificate*.



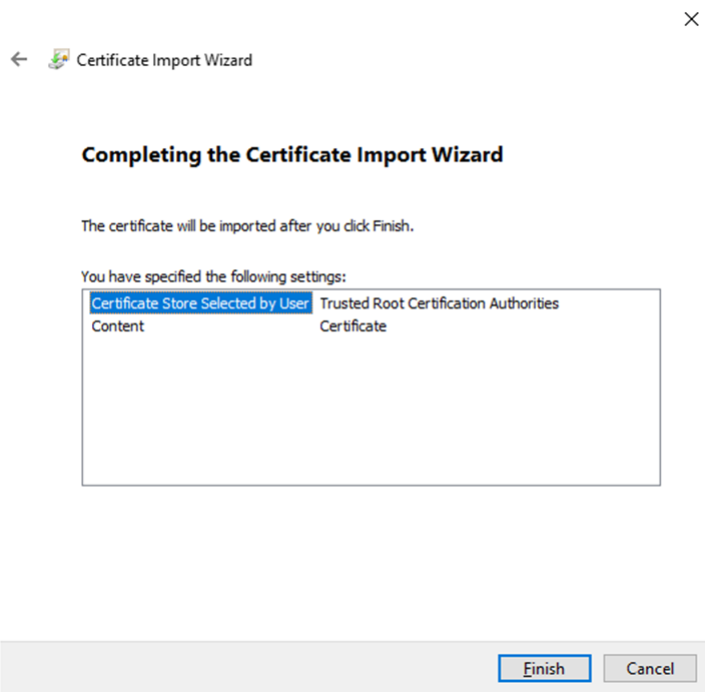
f. Select *Local Machine*, and click *Next*.



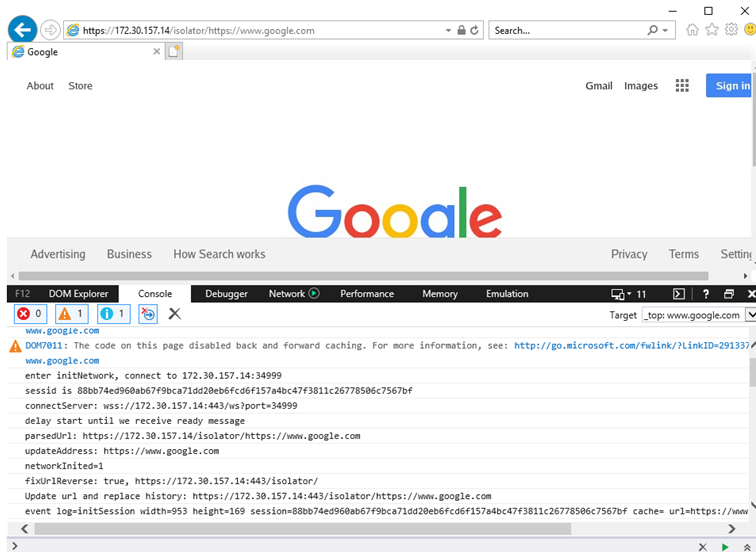
g. Select *Trusted Root Certification Authorities*, and click *OK*.



h. Completing the Certificate Import Wizard.



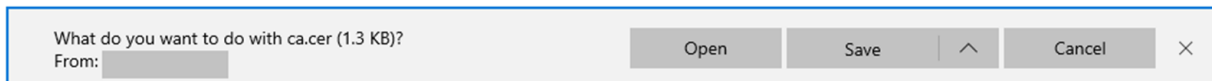
- 2. In the Internet Explorer browser address bar, type `https://<internal_IP_address>/isolator/https://www.<website-url>.com` (for example, `https://172.30.157.14/isolator/https://www.google.com`).
  - where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface.



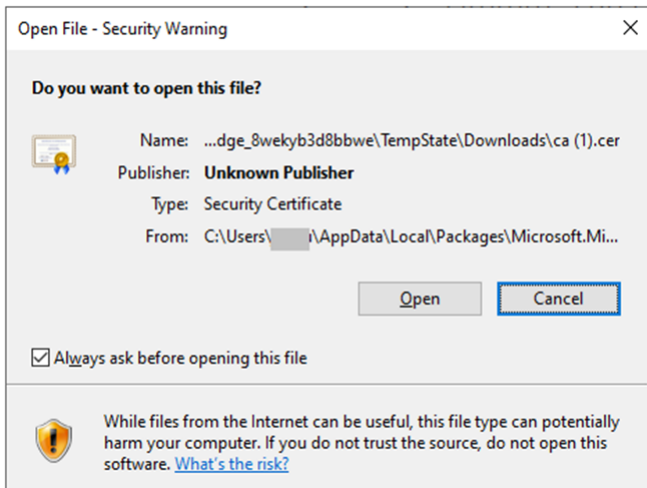
## Using IP Forwarding mode with Edge

### To configure IP Forwarding mode with Edge browser:

1. Download the Fortisolator certificate (`ca.crt`) and import it into your Edge browser:
  - a. In the Edge browser address bar, type `http://<internal_IP_address>/ca.crt` (for example, `http://192.168.1.100/ca.crt`).
    - where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface. For example, the IP address of the internal interface that you configured in step 3 of [Fortisolator appliance installation on page 11](#).
  - b. In the security warning at the bottom of the browser, click **Save** to download the certificate.

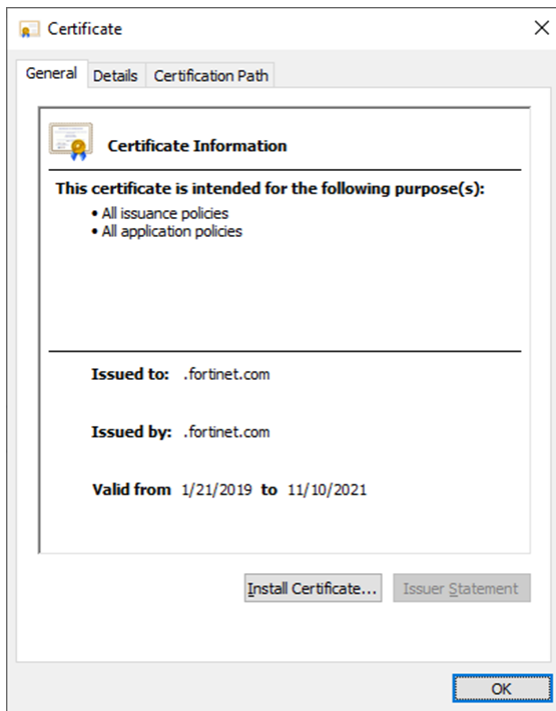


- c. Click **Open** to import the `ca.crt` certificate into Edge.

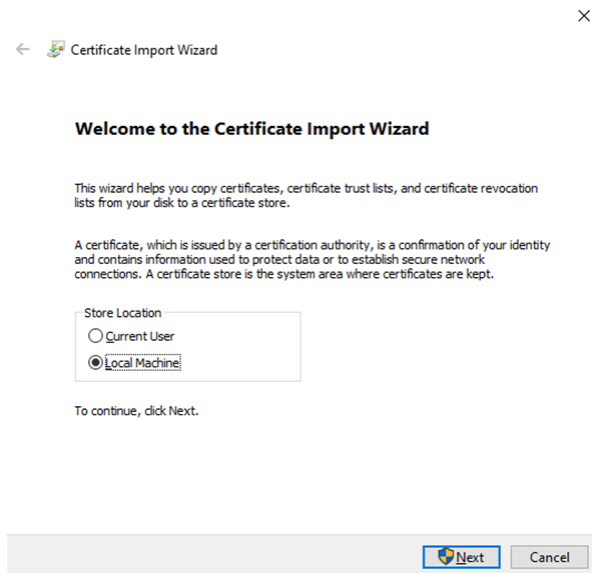




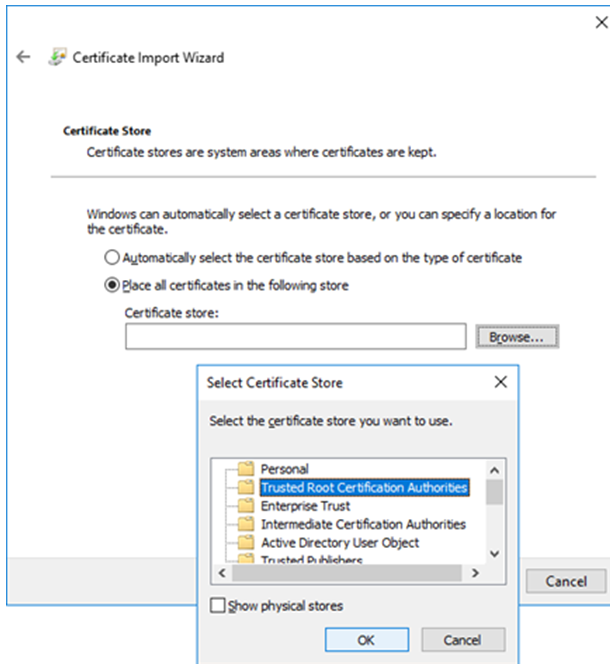
d. Click *Install Certificate*.



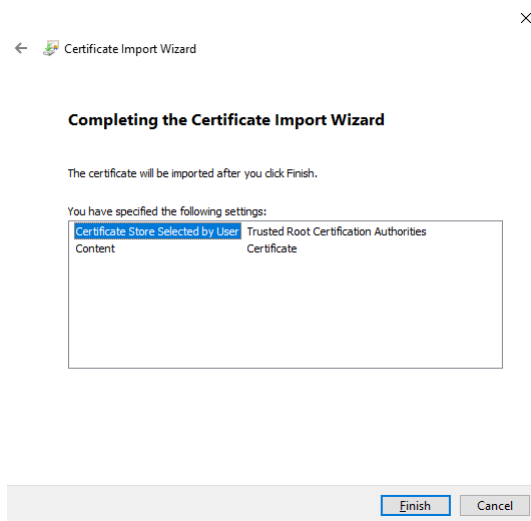
e. Select *Local Machine*, and click *Next*.



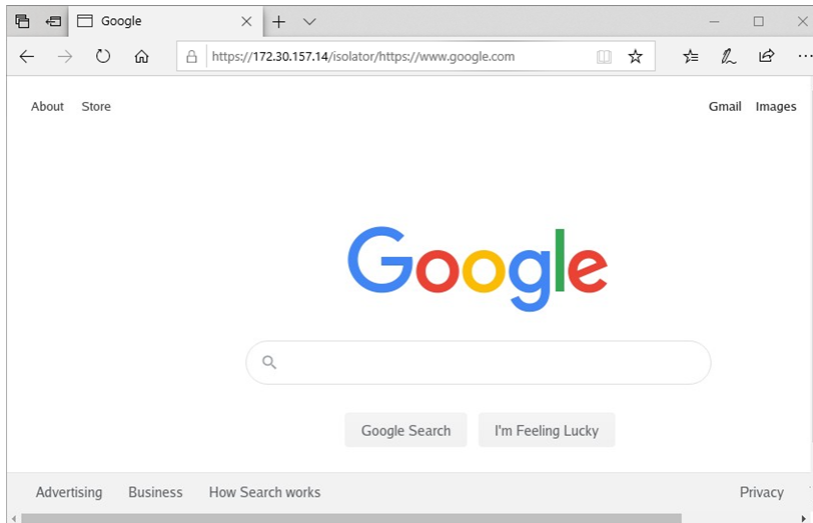
- f. Select *Trusted Root Certification Authorities*, and click *OK*.



- g. Completing the Certificate Import Wizard.



- In the Edge browser address bar, type `https://<internal_IP_address>/isolator/https://www.<website-url>.com` (for example, `https://172.30.157.14/isolator/https://www.google.com`) where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface.

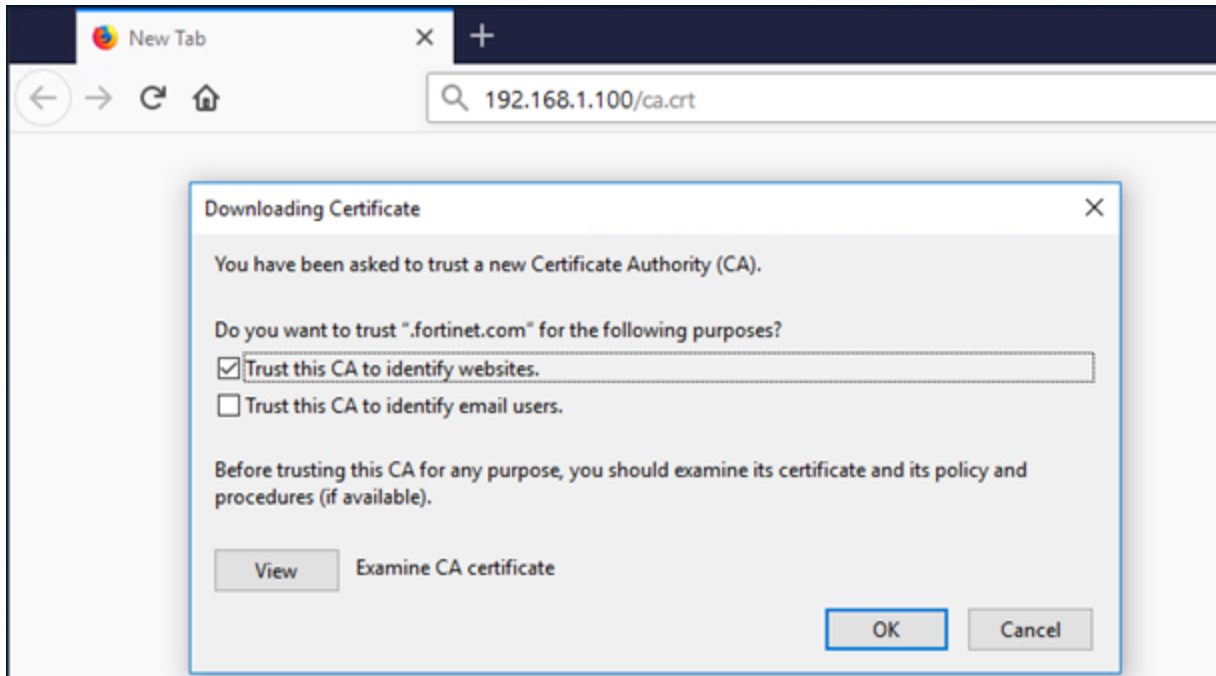


## Proxy mode

### Using proxy mode with Mozilla Firefox

#### To configure proxy mode with Mozilla Firefox:

1. Download the Fortisolator certificate (`ca.crt`) and import it into the Mozilla Firefox browser:
  - a. In the Mozilla Firefox browser address bar, type `http://<internal_IP_address>/ca.crt` (for example, `http://192.168.1.100/ca.crt`).
    - where `<internal_IP_address>` is the IP address of the Fortisolator internal interface. For example, the IP address of the internal interface that you configured in step 3 of [Installing Fortisolator 1000F on page 11](#).
  - b. In the *Downloading Certificate* window, select the *Trust this CA to identify websites* checkbox.
  - c. Click OK.



2. Open the Mozilla Firefox browser.
3. In the menu, click *Options*.
4. Click *General*.
5. In the *Network Settings* section, click *Settings*.
6. In the *Connection Settings* window, select *Manual proxy configuration*, and enter the following settings (values shown here are examples):
  - **HTTP Proxy:** 192.168.1.100, **Port:** 8888
  - **SSL Proxy:** 192.168.1.100, **Port:** 8888
  - **No Proxy for:** "localhost, 127.0.0.1,<internal\_IP\_address>/24", where <internal\_IP\_address> is the IP address of the Fortisolator internal interface. For example , the IP address of the internal interface that you configured in step 3 of [Installing Fortisolator 1000F on page 11](#).
7. Click *OK*.

Connection Settings ✕

**Configure Proxy Access to the Internet**

No proxy

Auto-detect proxy settings for this network

Use system proxy settings

**Manual proxy configuration**

HTTP Proxy  Port

Use this proxy server for all protocols

SSL Proxy  Port

FTP Proxy  Port

SOCKS Host  Port

SOCKS v4  **SOCKS v5**

Automatic proxy configuration URL

Reload

**No proxy for**

Example: .mozilla.org, .net.nz, 192.168.1.0/24

Do not prompt for authentication if password is saved

Proxy DNS when using SOCKS v5

Enable DNS over HTTPS

Use default (<https://mozilla.cloudflare-dns.com/dns-query>)

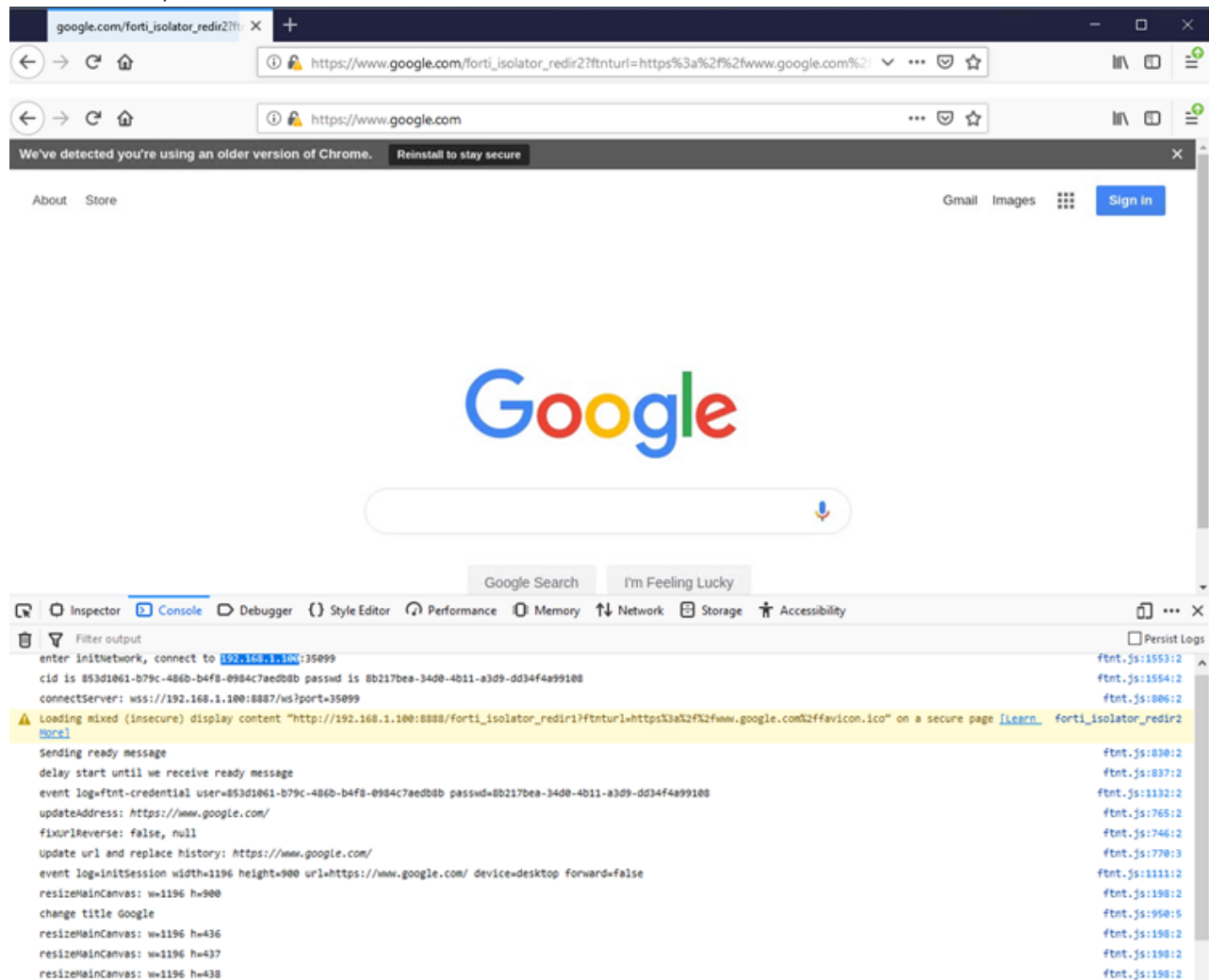
Custom

OK Cancel Help

## Verifying Fortisolator proxy mode with Mozilla Firefox

### To verify that Fortisolator proxy mode is working correctly with Mozilla Firefox:

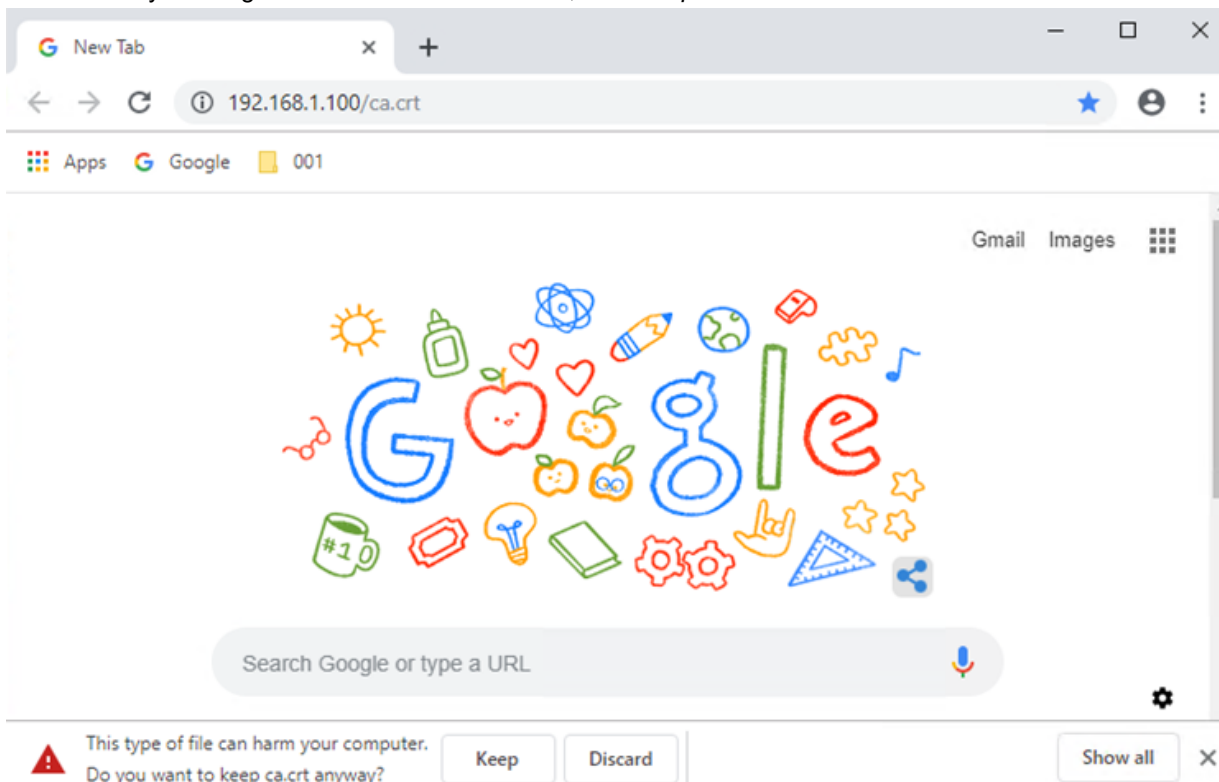
1. In the Mozilla Firefox browser, type `https://www.google.com..`  
The URL redirects the browser to `forti_isolator` for a short period of time. For example, `https://www.google.com/forti_isolator_redir2?ftnturl=https%3a%2f%2fwww.google.com%2f&ftntcid=5f4084e8-7978-4c89-97c5-31ef3640600c&ftntpasswd=35026d03-9a1c-42e9-959e-fca18d67e4c0`. The page should load successfully with the URL displayed as you typed it (`https://www.google.com`).
2. Check the browser console to make sure that it is connecting to the internal IP address of Fortisolator (for example, `192.168.1.100`).



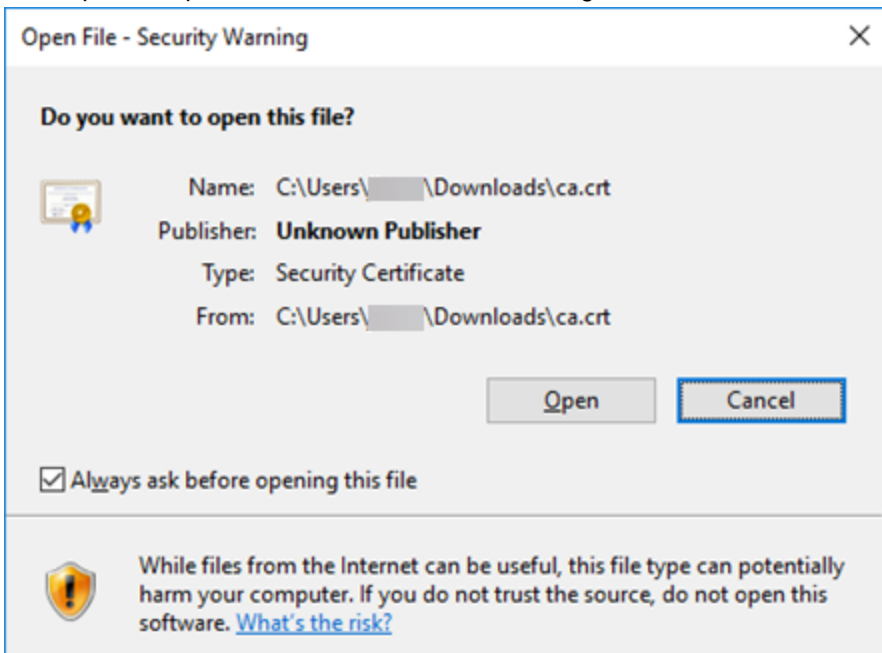
## Using proxy mode with Google Chrome

### To configure proxy mode with Google Chrome:

1. Download the Fortisolator certificate (`ca.crt`) and import it into your Google Chrome browser:
  - a. In the Google Chrome browser address bar, type `http://<internal_IP_address>/ca.crt` (for example, `http://192.168.1.100/ca.crt`).
    - where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface. For example, the IP address of the internal interface that you configured in step 3 of [Installing Fortisolator 1000F on page 11](#).
  - b. In the security warning at the bottom of the browser, click *Keep* to download the certificate.

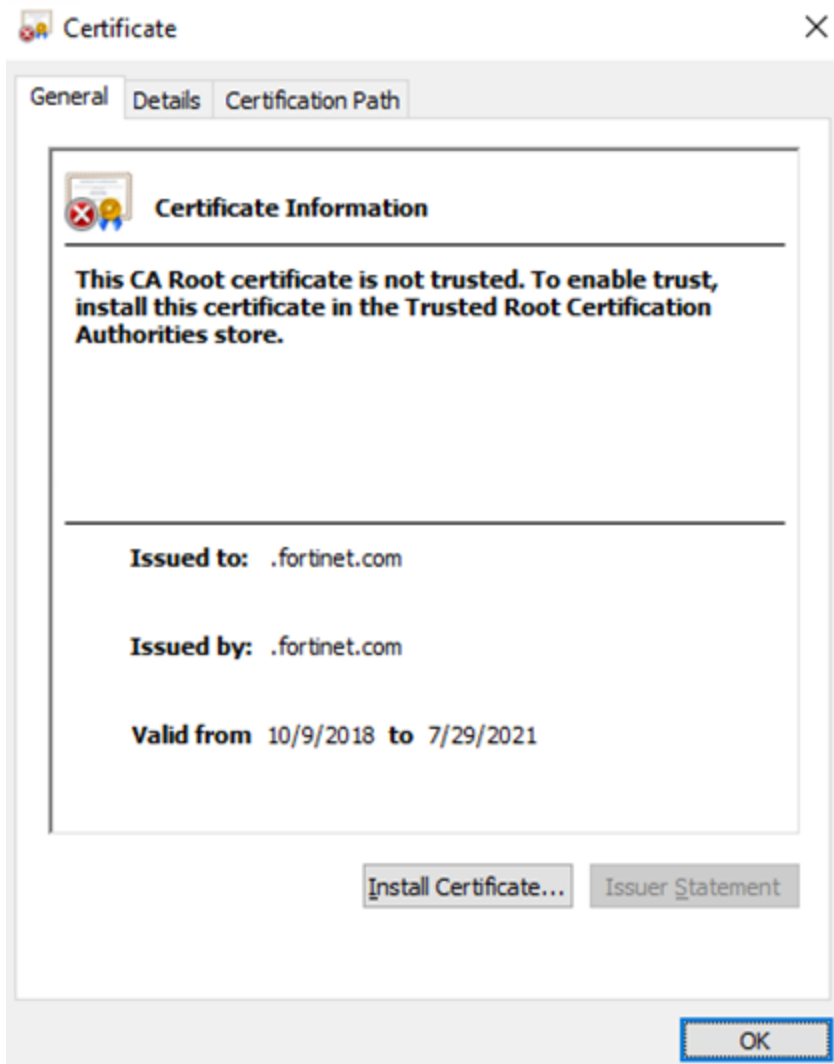


- c. Click *Open* to import the `ca.crt` certificate into Google Chrome.

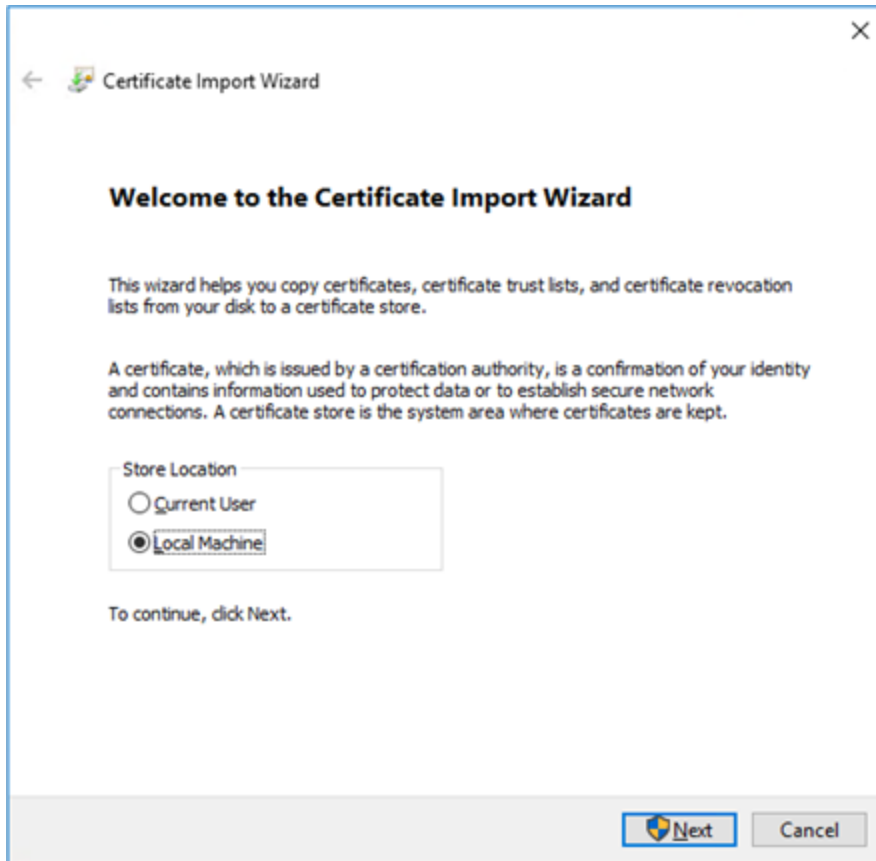




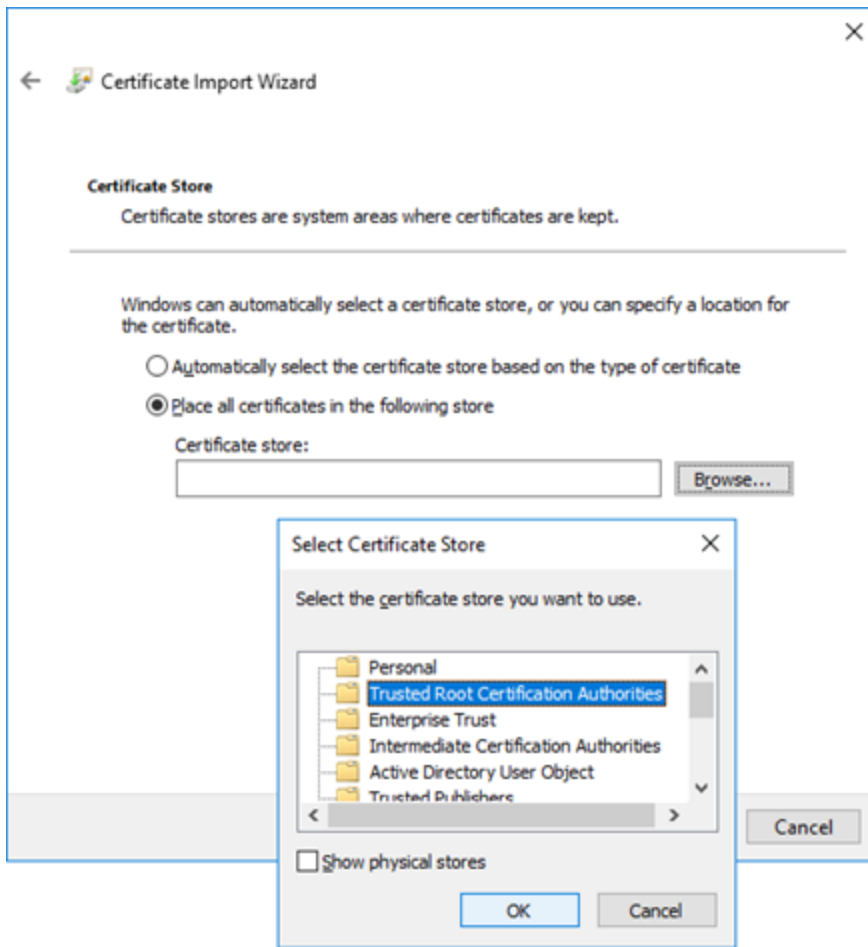
- d. Click *Install Certificate*.



- e. Select *Local Machine*, and click *Next*.

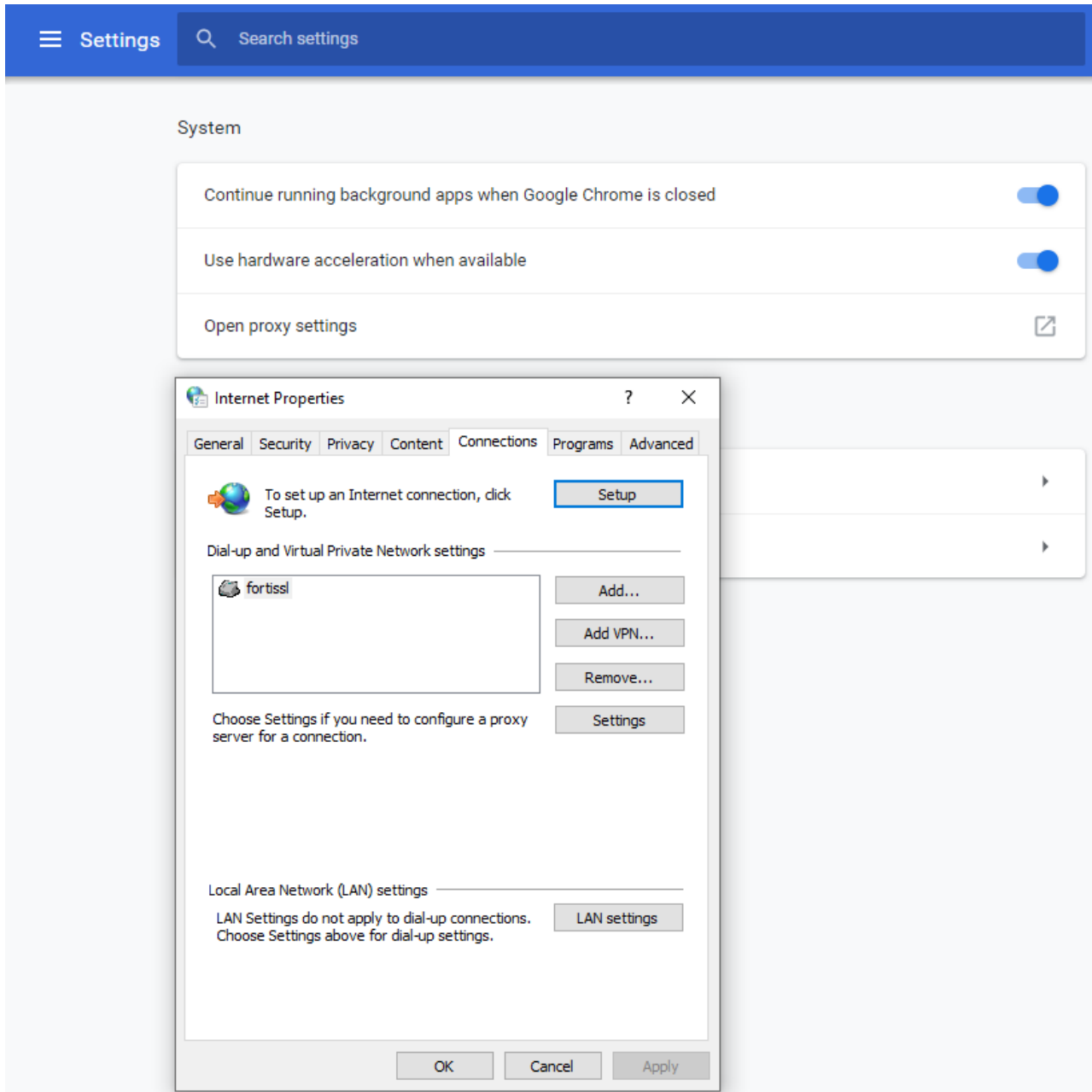


- f. Select *Trusted Root Certificate Authorities*, and click *OK*.

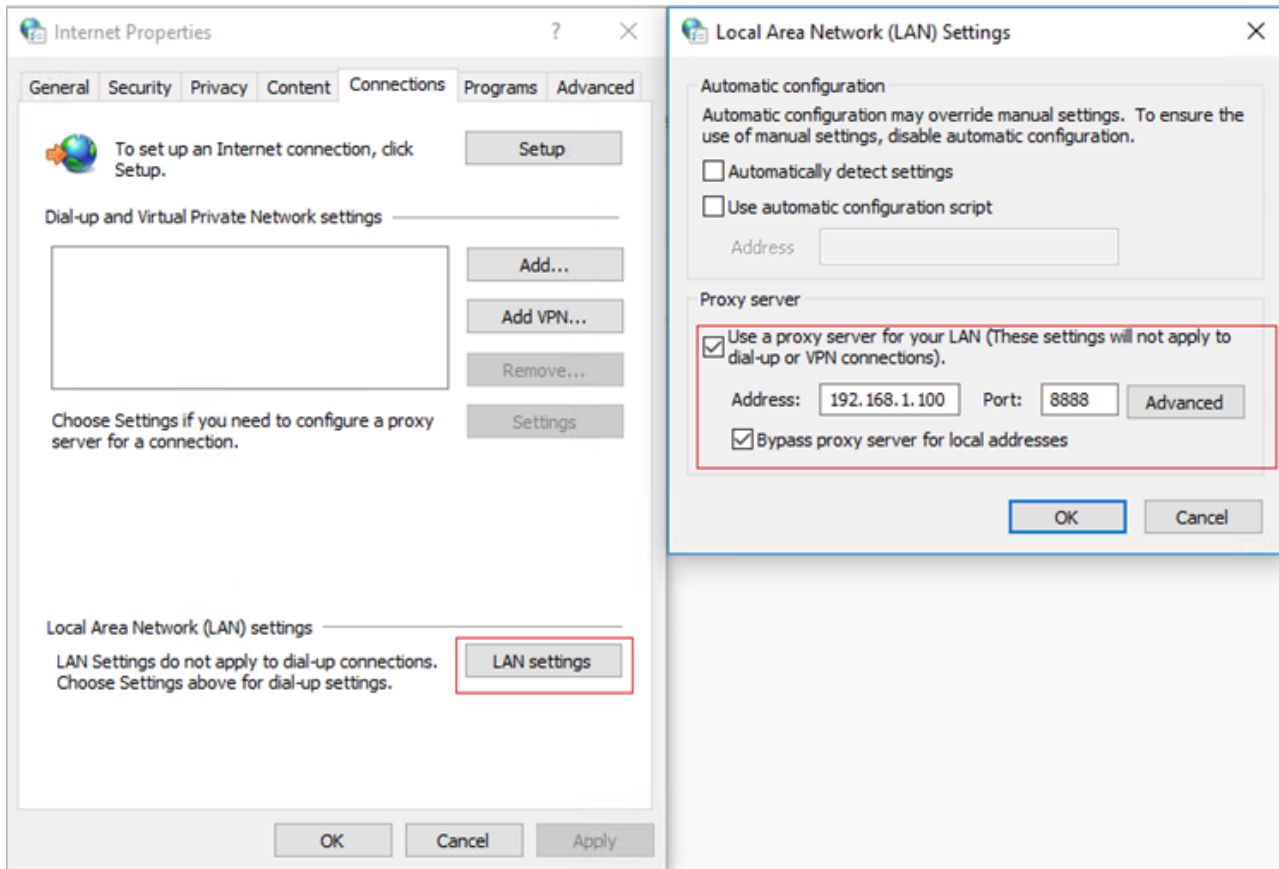


- 2. Open the Google Chrome browser.

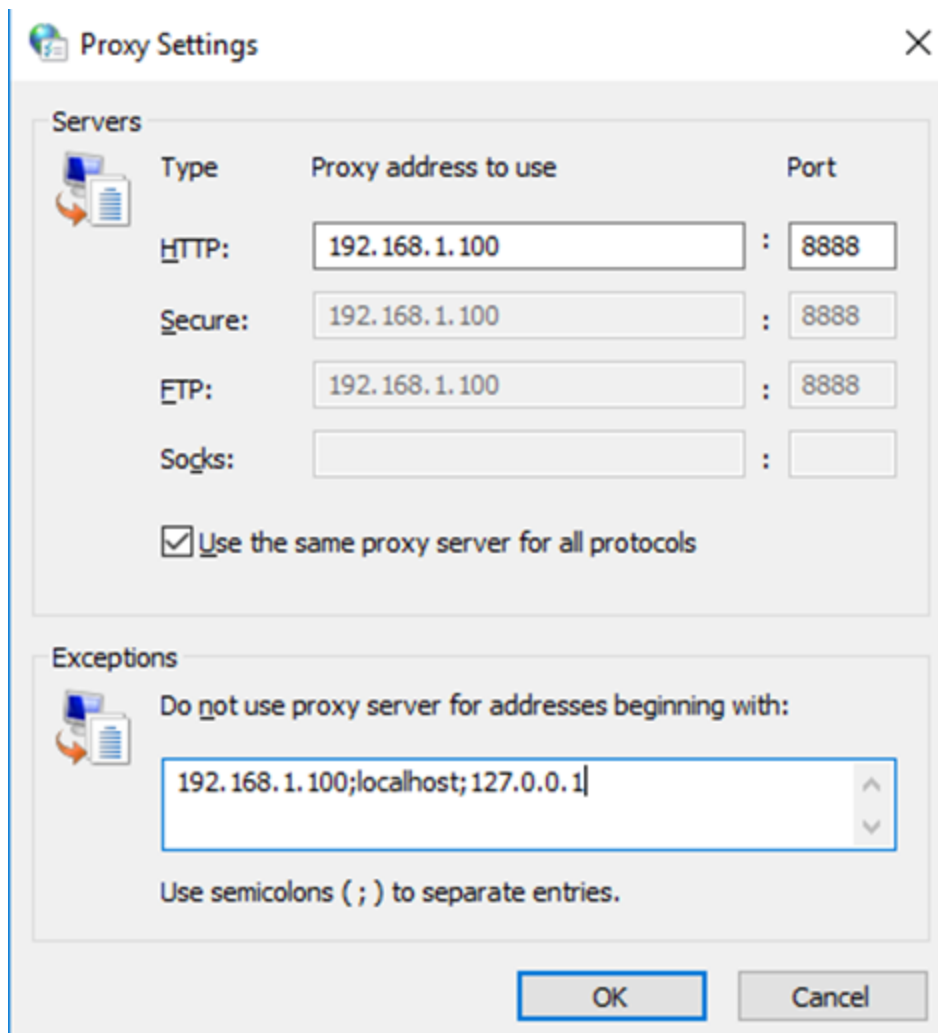
3. In the menu, click *Settings*.



4. Expand *Advanced*.
5. In the *System* section, click *Open proxy settings*.
6. In the *Internet Properties* window, click the *Connections* tab.
7. Click *LAN settings*.
8. In the *Proxy server* section, select *Use a proxy server for your LAN*, and enter the following setting (values shown here are examples):
  - **Address:** 192.168.1.100, **Port:** 8888



9. Click *Advanced*.
10. In the *Proxy Settings* window, in the *Exceptions* section, type `192.168.1.100;localhost;127.0.0.1` (values used here are examples).



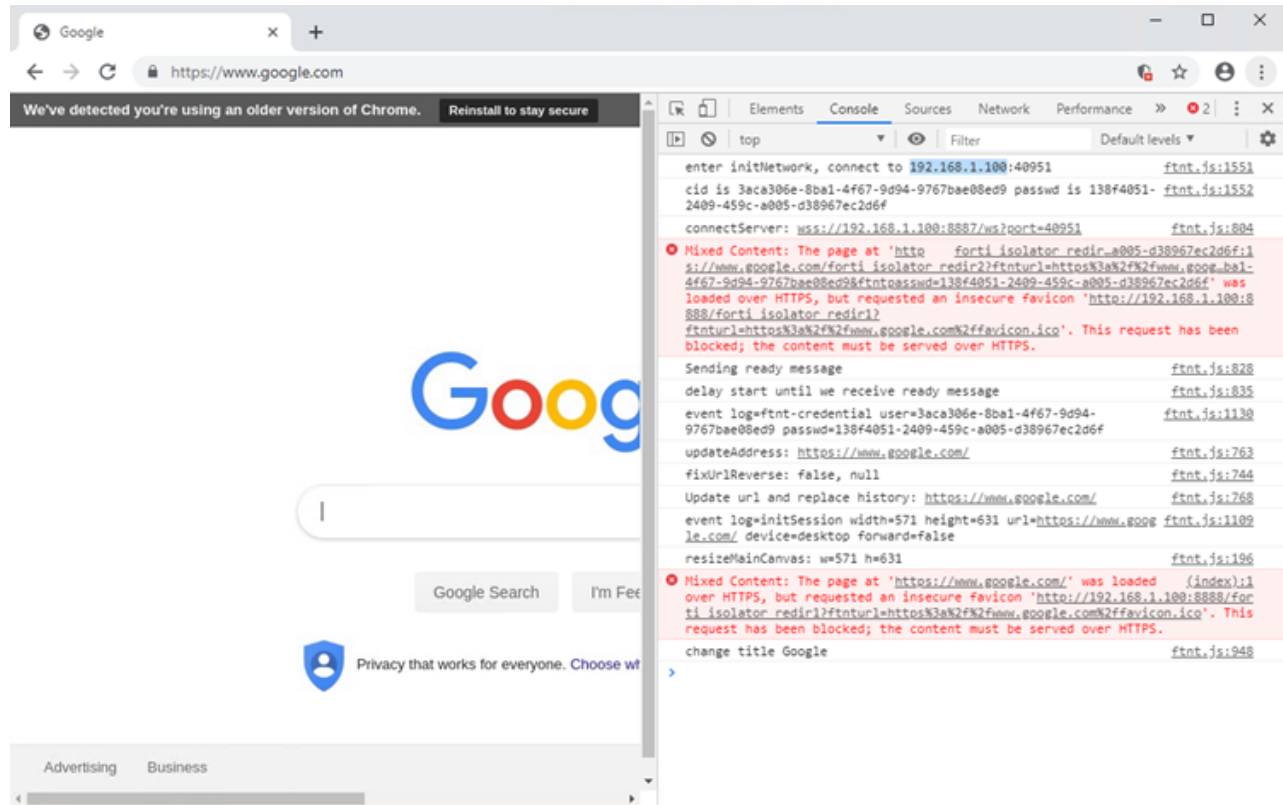
11. Click OK to accept the settings in all windows.

## Verifying Fortisolator proxy mode with Google Chrome

### To verify that Fortisolator proxy mode is working correctly with Google Chrome:

1. In the Google Chrome browser, type `https://www.google.com`.  
The URL redirects the browser to `forti_isolator_redir2?ftnturl=https%3a%2f%2fwww.google.com%2f&ftntcid=3aca306e-8ba1-4f67-9d94-9767bae08ed9&ftntpasswd=138f4051-2409-459c-a005-d38967ec2d6f`. The page should load successfully with the URL displayed as you typed it (`https://www.google.com`).
2. Check the browser console to make sure that it is connecting to the internal IP address of Fortisolator (for example,

192.168.1.100).



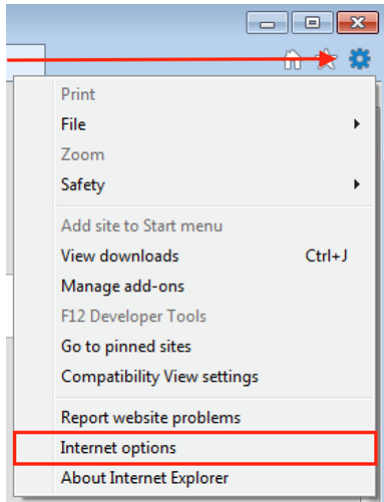
## Using proxy mode with Internet Explorer

### Pre-requisites:

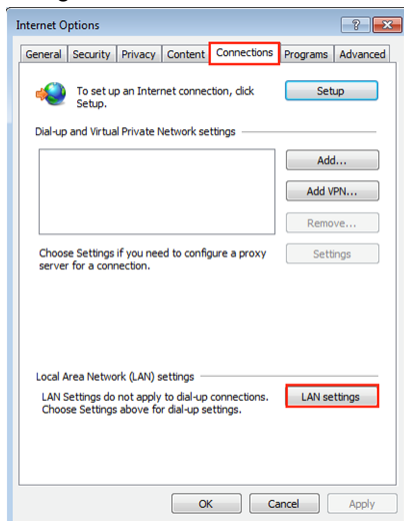
Please follow step 1 in [Using IP Forwarding mode with Internet Explorer](#) on page 124 to install Fortisolator `ca.crt` certificate prior to using proxy mode.

## To configure proxy mode with Internet Explorer:

1. Open an Internet Explorer browser window and click the gear icon at the top right corner to open browser settings.
2. Select *Internet options* from the settings menu.

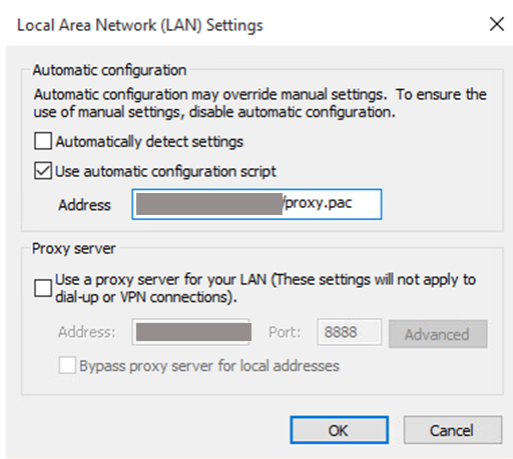


3. Navigate to the *Connections* tab and select the *LAN settings* button.

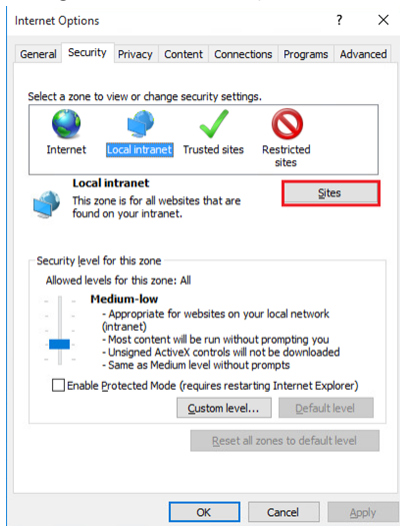


4. Make sure the *Automatically detect settings* box is not checked. (If it is checked, uncheck it).
5. Check the *Use automatic configuration script* box and paste your proxy IP address into the *Address* field and click *OK*.



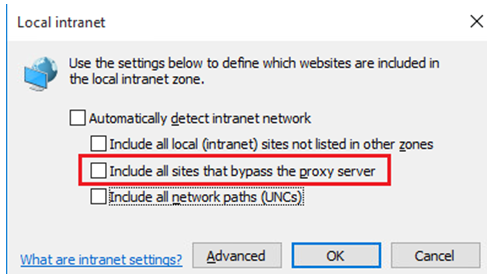


6. Navigate to the *Security* tab and select the *Local intranet* zone.



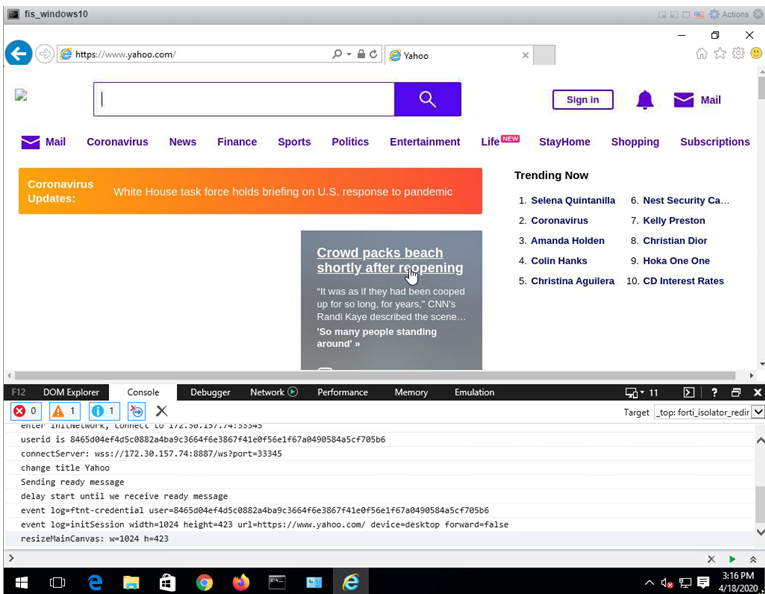
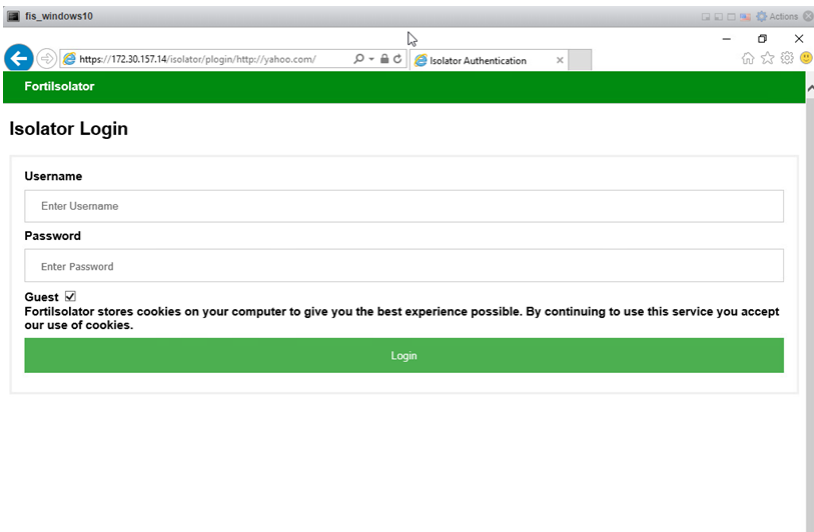
7. Click the *Sites* button to configure how Intranet sites are detected.

8. Make sure that at the very least the *Include all sites that bypass the proxy server* box is not checked. We recommend that all the options for these settings are not checked when possible. Click *OK*.



9. Close and restart Internet Explorer.

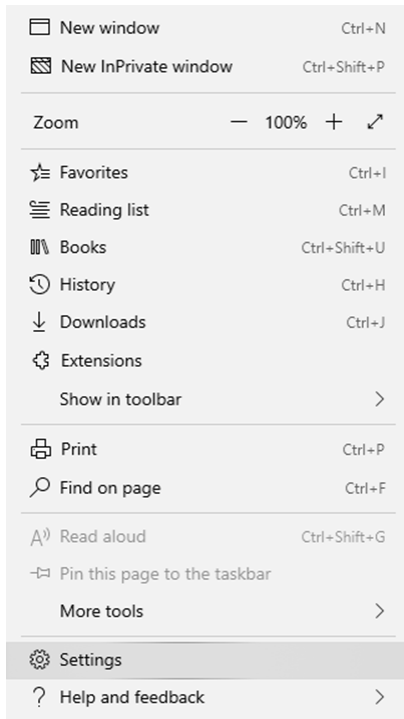
## Verifying Fortisolator proxy mode with Internet Explorer



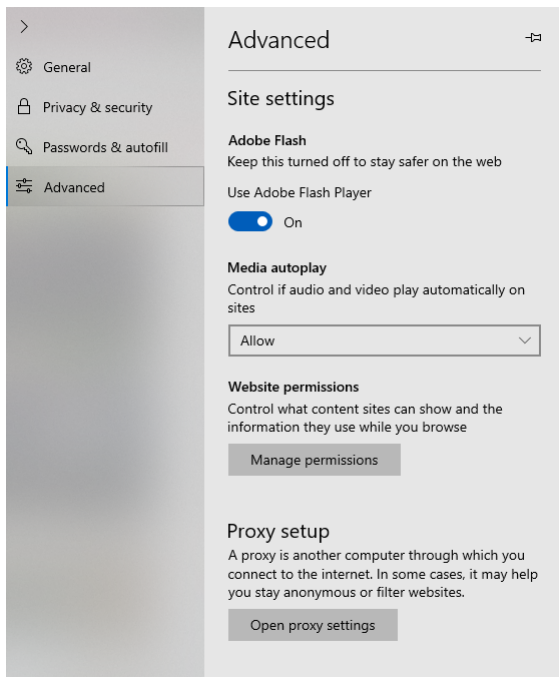
## Using proxy mode with Edge

### To configure proxy mode with Edge:

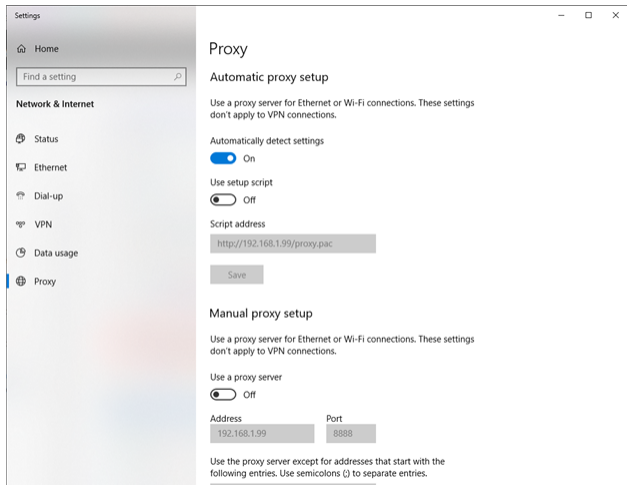
1. Open an Edge browser and click the gear icon at the top right corner to open browser settings.
2. Select *Settings* from the menu.



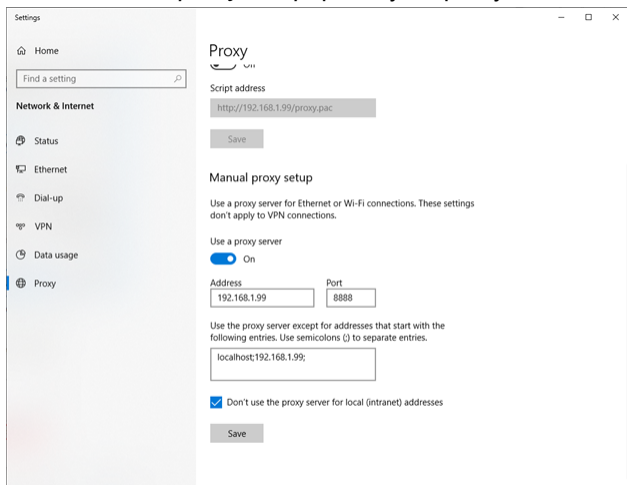
3. Click *Advanced*.



4. Under *Proxy setup*, click on *Open proxy settings*.

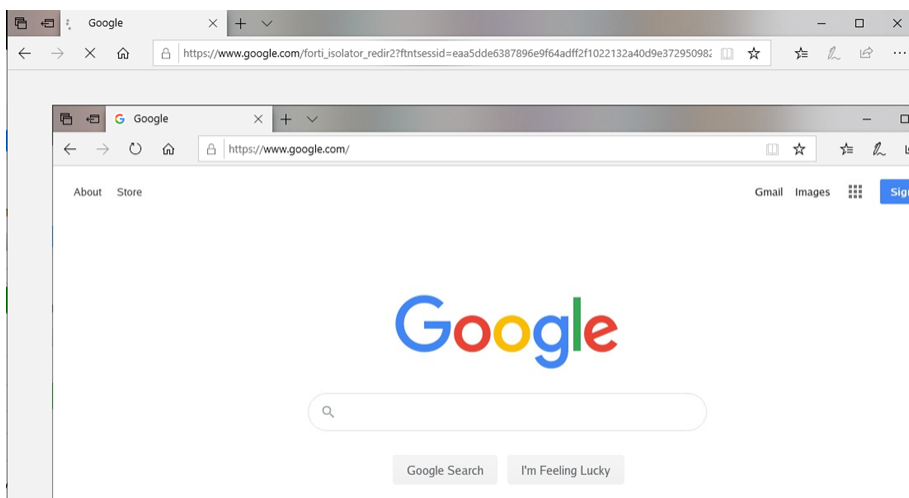


5. Enable *Manual proxy setup*, paste your proxy IP address into the *Address* field with *port 8888* and exception list:



6. Click *Save* to exit from Settings, and restart Edge browser.

**Verifying Fortisolator proxy mode with Edge**



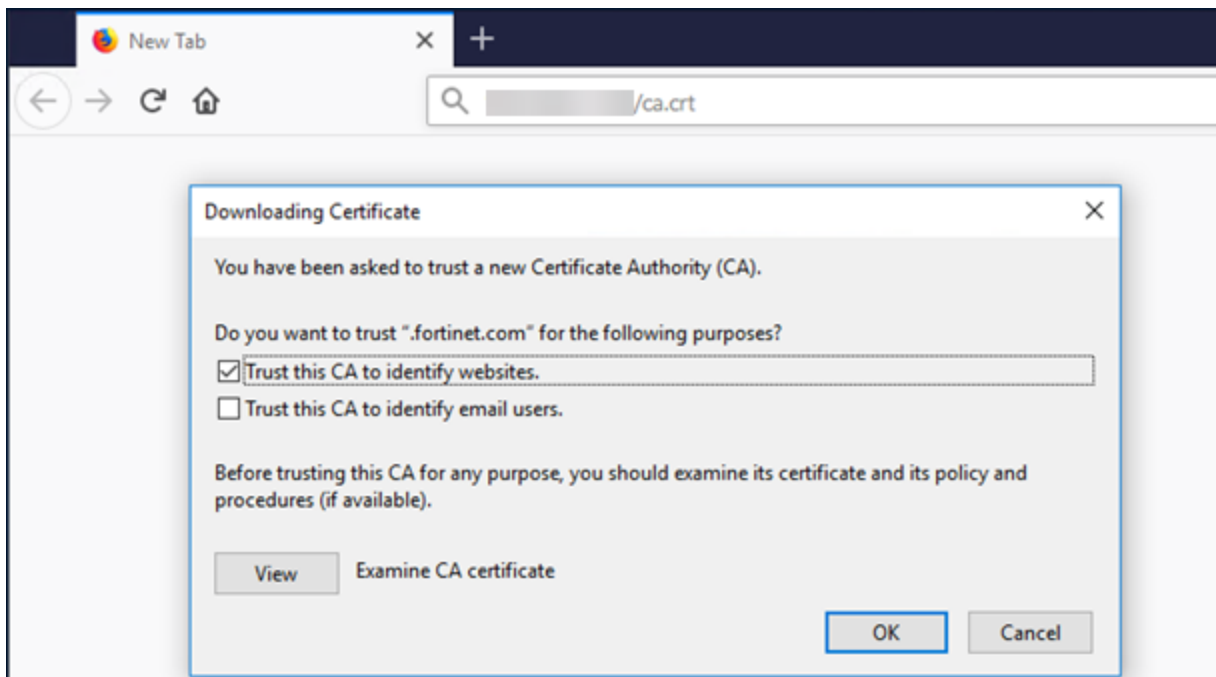
## PAC file mode

### PAC file mode with Mozilla Firefox

#### Importing the Fortisolator certificate into the Mozilla Firefox browser

##### To import the Fortisolator certificate into the Mozilla Firefox browser:

1. Download the Fortisolator certificate (`ca.crt`) and import it into the Mozilla Firefox browser:
  - a. In the Mozilla Firefox browser address bar, type `http://<internal_IP_address>/ca.crt`.
    - where `<internal_IP_address>` is the IP address of the Fortisolator internal interface. For example, the IP address of the internal interface that you configured in step 3 of [Installing Fortisolator 1000F on page 11](#)
  - b. In the *Downloading Certificate* window, select the *Trust this CA to identify websites* checkbox.
  - c. Click OK.



#### Configuring PAC file mode in Mozilla Firefox

##### To configure PAC file mode in Mozilla Firefox:

1. Open the Mozilla Firefox browser.
2. In the menu, click *Options*.
3. Click *General*.
4. In the *Network Settings* section, click *Settings*.
5. In the *Connection Settings* window, select *Automatic proxy configuration URL*, and enter `http://<internal_`

IP\_address>/proxy.pac.

The image shows a terminal window and a Firefox browser window. The terminal window displays the output of the 'show' command in Fortisolator, showing configured parameters such as interfaces, IP addresses, MAC addresses, and IP mapping for ports 443 and 8887. The browser window shows the 'Connection Settings' dialog box with 'Automatic proxy configuration URL' selected and set to 'http://[redacted]/proxy.pac'. The 'No proxy for' field contains several IP addresses with /24 suffixes.

```
COM1 - Tera Term VT
File Edit Setup Control Window Help
show
Password:
Login incorrect
Fortisolator login: admin
Password:
> show
Configured parameters:
  Interface internal IPv4 IP: [redacted]/22 MAC: 00:90:0B:70:EC:E2
  Interface mgmt IPv4 IP: [redacted]/24 MAC: 00:90:0B:6D:A3:2F
IPv4 Internal Gateway:
hostname Fortisolator
dns server :
dns server :
build number :
date time : 2019-07-15 11:41:36 PDT
ip mapping (VIP) :
mapping for port 443 (VIP): 12443
mapping for port 8887 (VIP): 12887
>
```

Firefox Connection Settings

Configure Proxy Access to the Internet

- No proxy
- Auto-detect proxy settings for this network
- Use system proxy settings
- Manual proxy configuration

HTTP Proxy [redacted] Port 8888

Use this proxy server for all protocols

SSL Proxy [redacted] Port 8888

FTP Proxy [redacted] Port 0

SOCKS Host [redacted] Port 0

SOCKS v4  SOCKS v5

Automatic proxy configuration URL

http://[redacted]/proxy.pac [Reload]

No proxy for

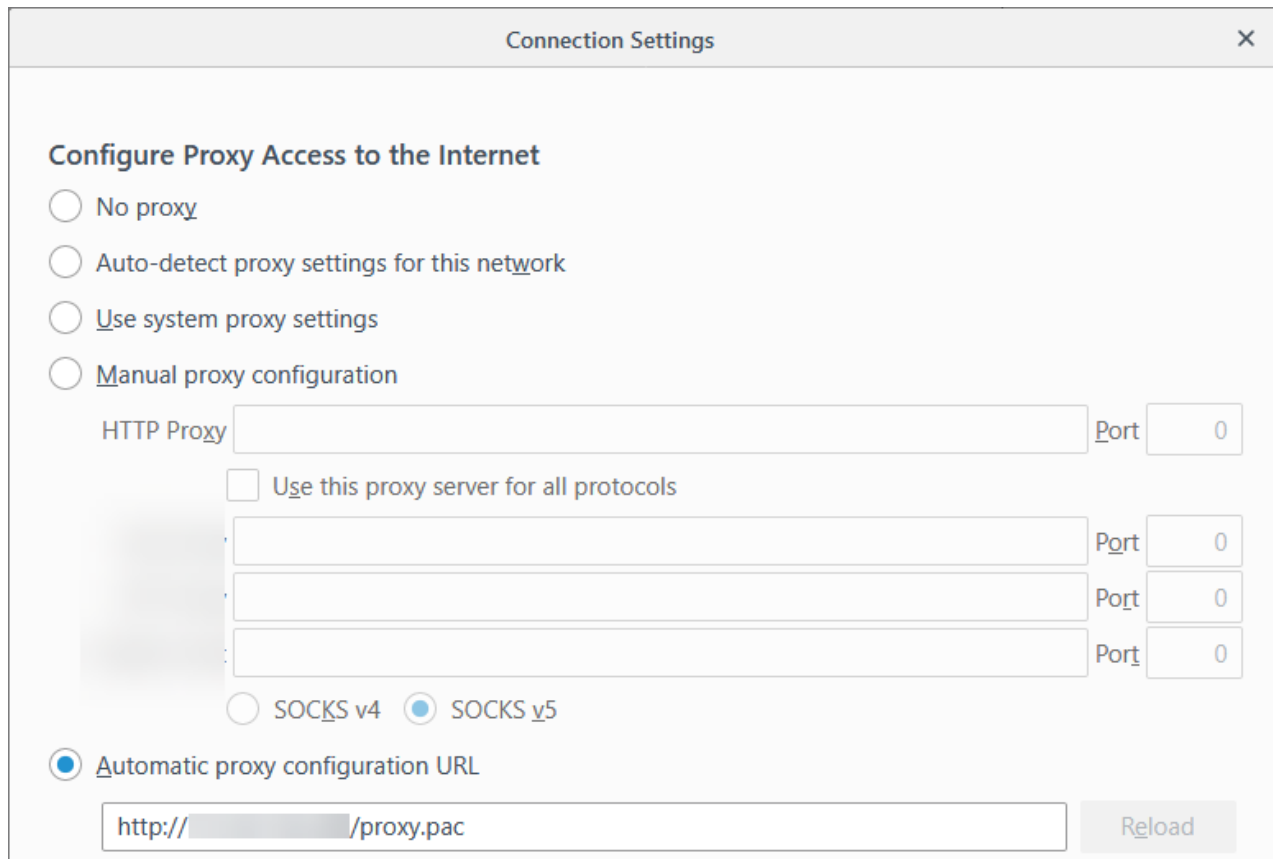
[redacted]/24, [redacted]/24, [redacted], [redacted]/24, [redacted]/24, [redacted]/24

Example: .mozilla.org, .net.nz, [redacted]/24

Do not prompt for authentication if password is saved

[OK] [Cancel] [Help]

6. Click OK.

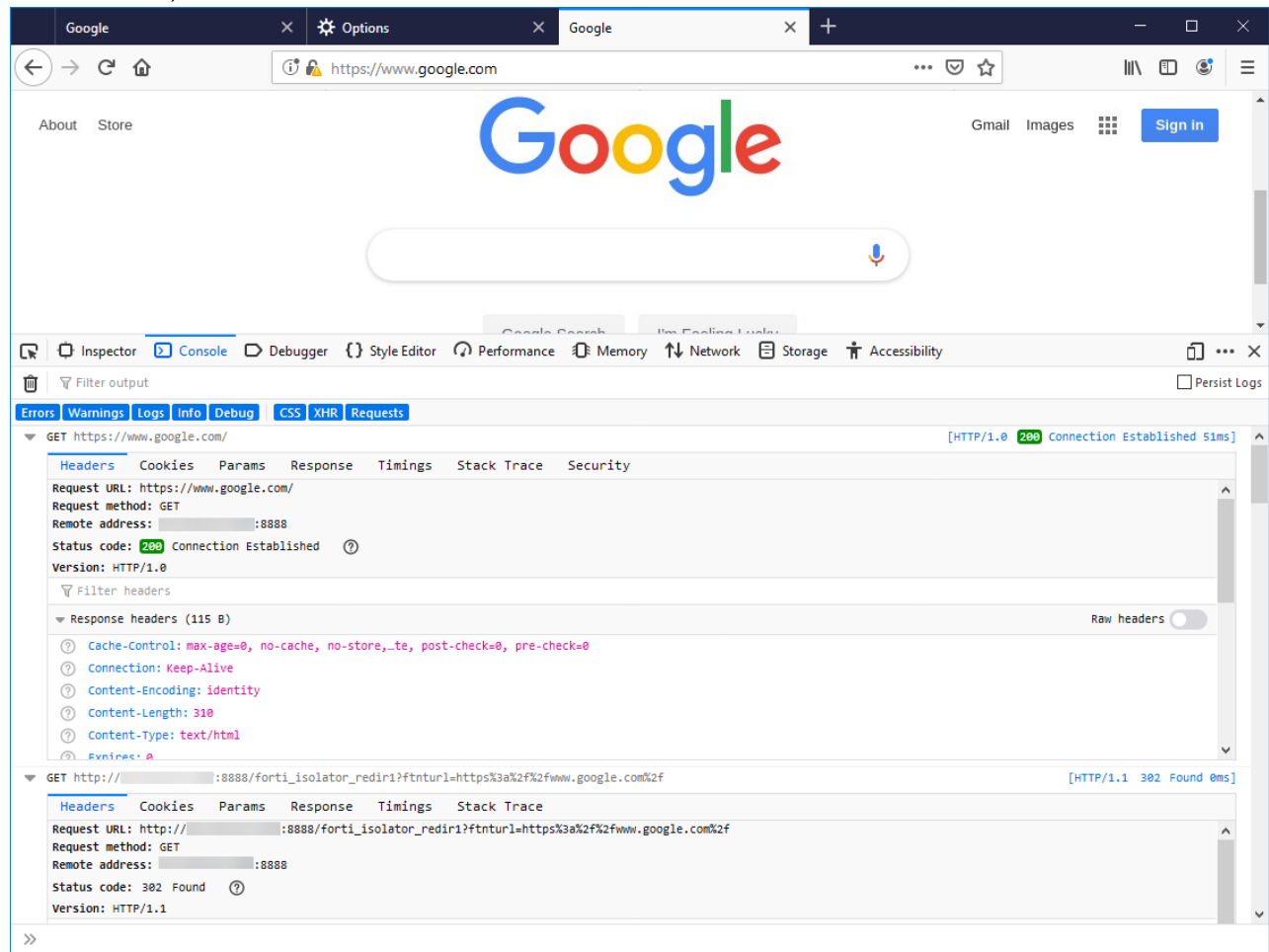


## Verifying Fortisolator PAC file mode with Mozilla Firefox

To verify that Fortisolator PAC file mode is working correctly with Mozilla Firefox:

1. In the Mozilla Firefox browser, type: `https://www.google.com`.  
The URL redirects the browser to `forti_isolator` for a short period of time. For example, `https://www.google.com/forti_isolator_redir2?ftnturl=https%3a%2f%2fwww.google.com%2f&ftntcid=853d1061-b79c-486b-b4f8-0984c7aedb8b&ftntpasswd=8b217bea-34d0-4b11-a3d9-dd34f4a99108`. The page should load successfully with the URL displayed as you typed it (`https://www.google.com`).
2. Check the browser console to make sure that it is connecting to the internal IP address of Fortisolator (for example,

192.168.1.100).



## PAC file mode with Google Chrome

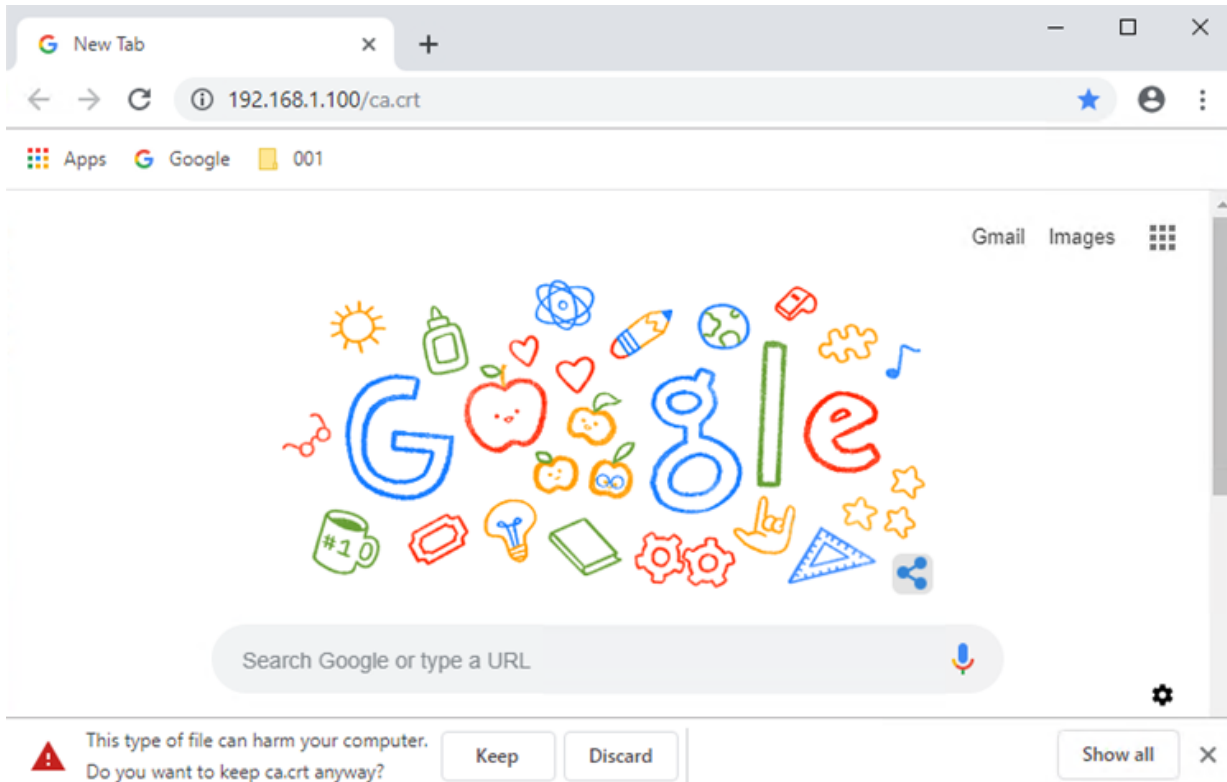
### Importing the Fortisolator certificate into the Google Chrome browser

#### To import the Fortisolator certificate into the Google Chrome browser:

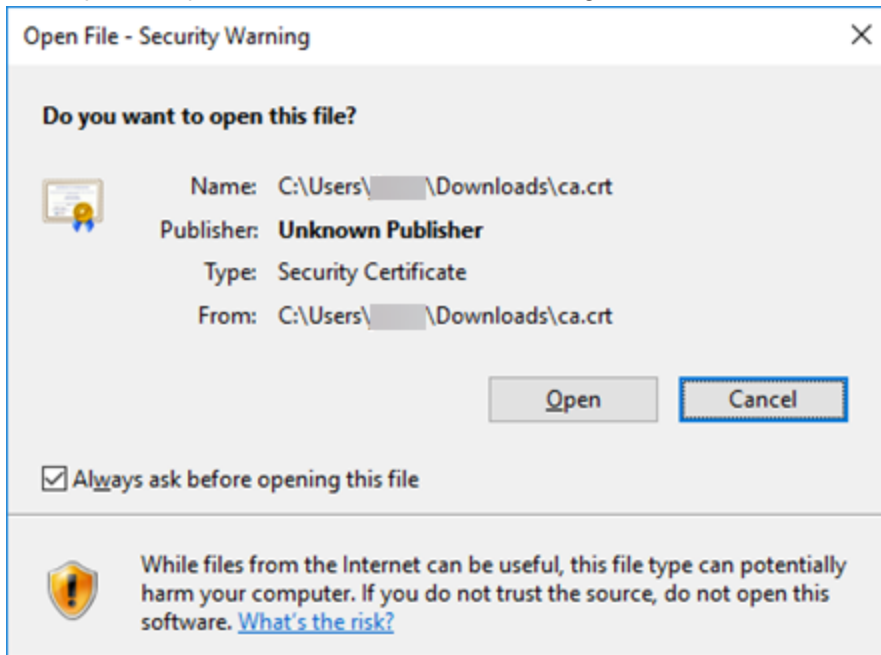
1. Download the Fortisolator certificate (`ca.crt`) and import it into the Google Chrome browser:
  - a. In the Google Chrome browser address bar, type `http://<internal_IP_address>/ca.crt` (for example, `http://192.168.1.100/ca.crt`).
    - where `<internal_IP_address>` value is the IP address of the Fortisolator internal interface. For example, the IP address of the internal interface that you configured in step 3 of [Installing Fortisolator 1000F on page 11](#).



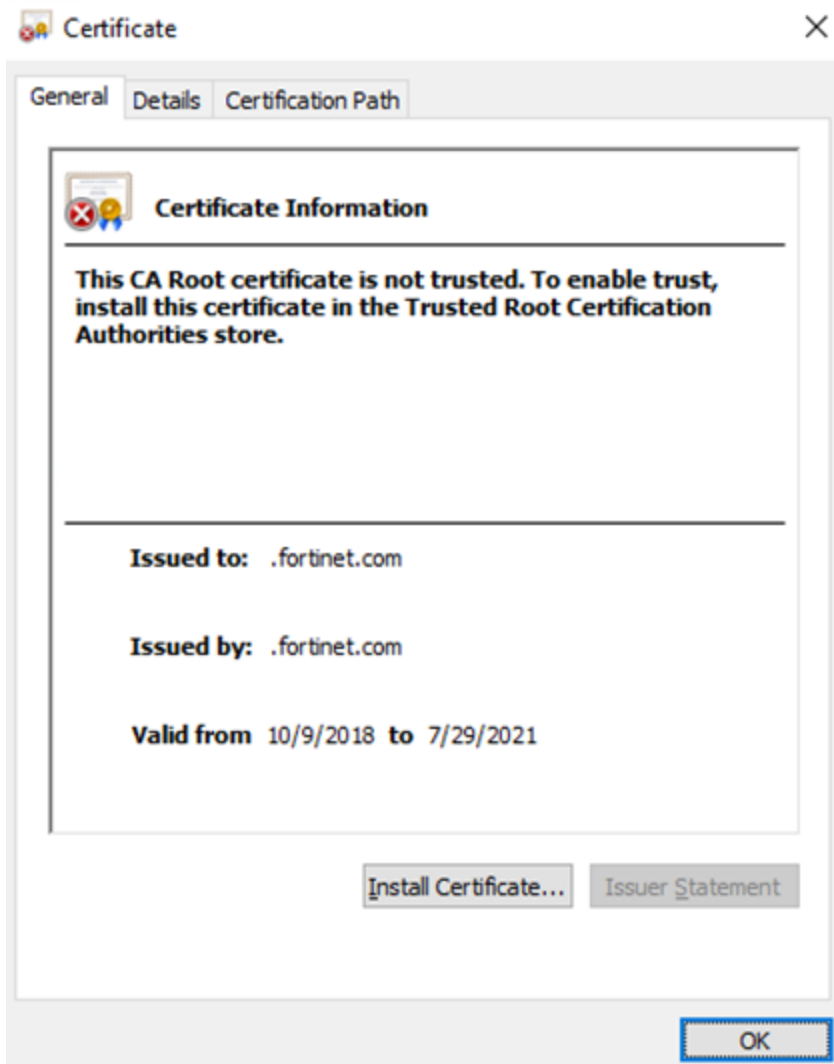
- b. In the security warning at the bottom of the browser, click *Keep* to download the certificate.



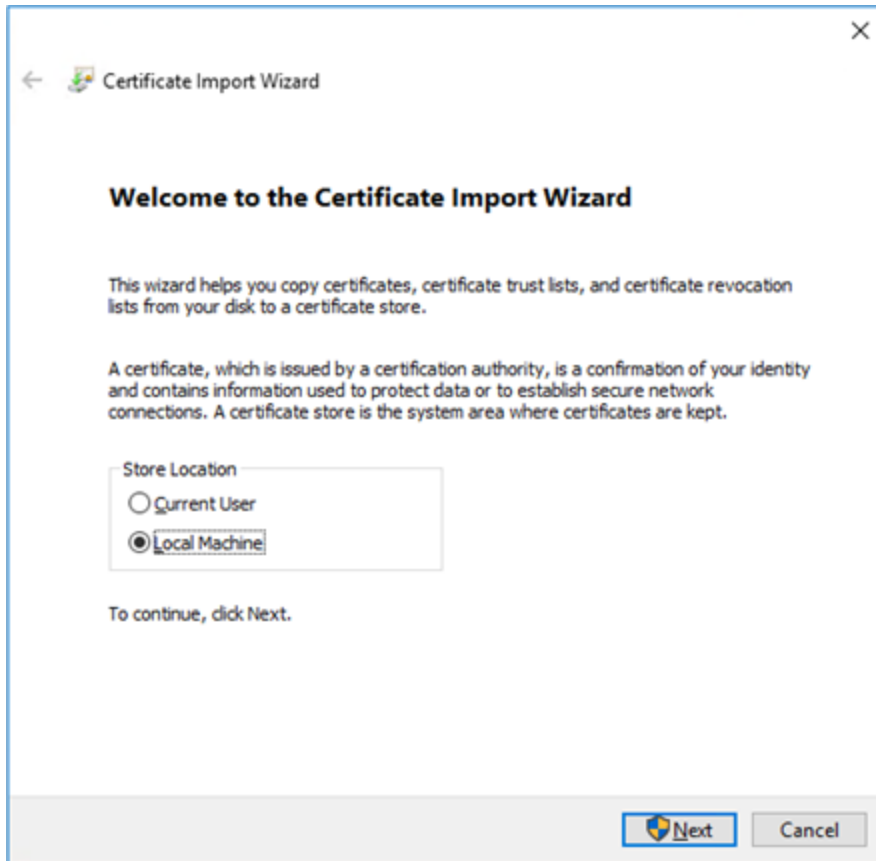
- c. Click *Open* to import the ca.crt certificate into Google Chrome.



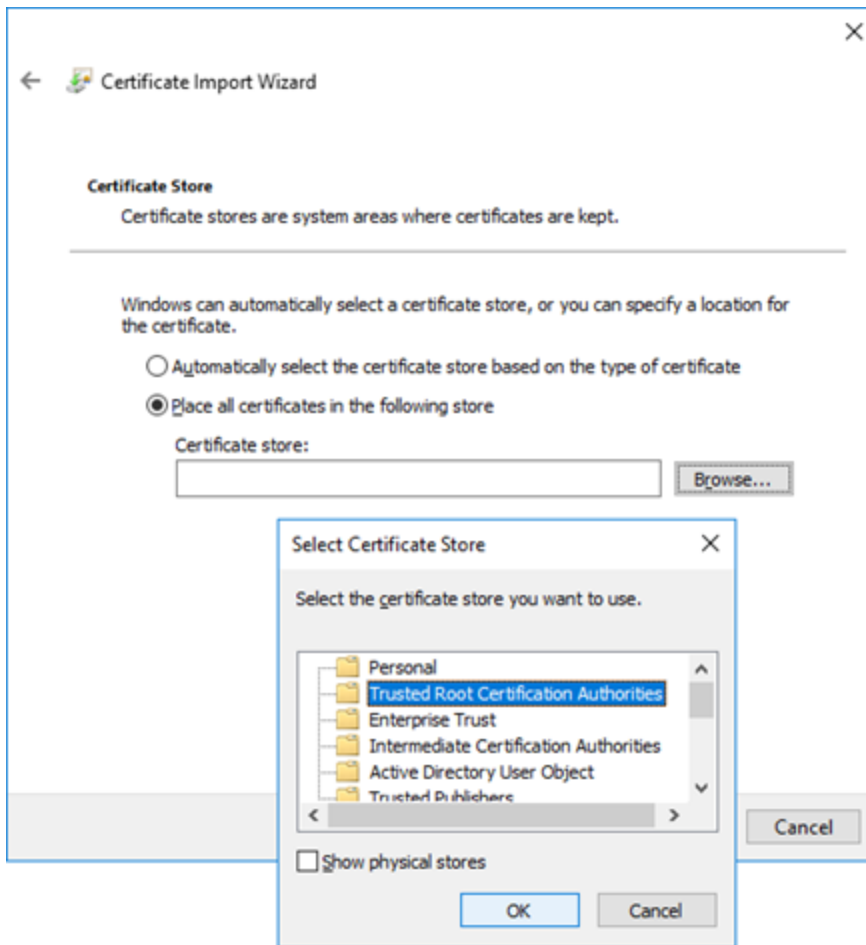
- d. Click *Install Certificate*.



- e. Select *Local Machine*, and click *Next*.



- f. Select *Trusted Root Certification Authorities*, and click *OK*.

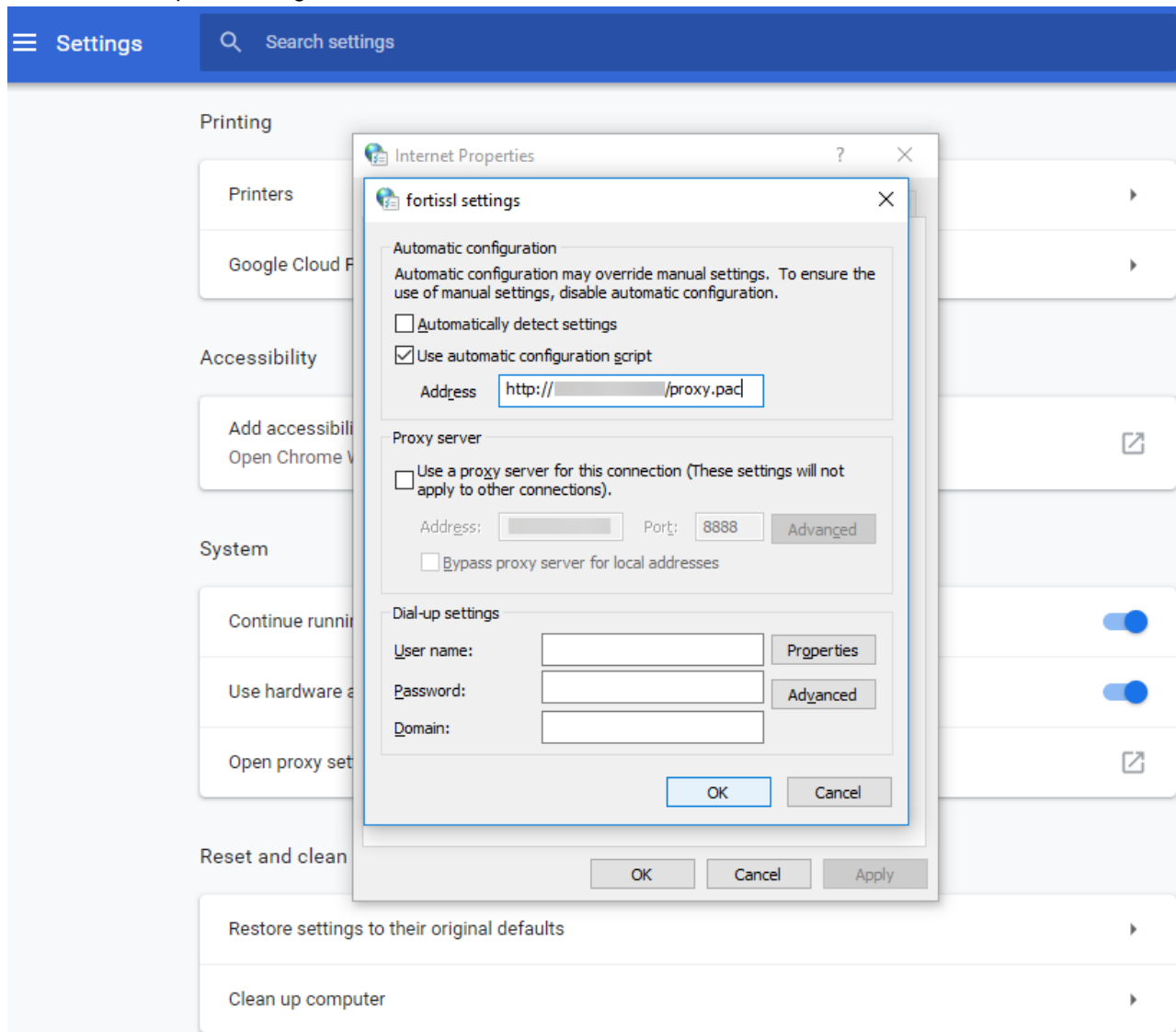


## Configuring PAC file mode in Google Chrome

### To configure PAC file mode in Google Chrome:

1. Open the Google Chrome browser.
2. In the menu, click *Settings*.
3. Expand *Advanced*.
4. In the *System* section, click *Open proxy settings*.
5. In the *Internet Properties* window, click the *Connections* tab.
6. Click *LAN settings*.
7. In the *Automatic configuration* section, select *Use automatic configuration script*, and enter `http://<internal_IP_address>/proxy.pac` in the *Address* field.

- Click **OK** to accept the settings in all windows.

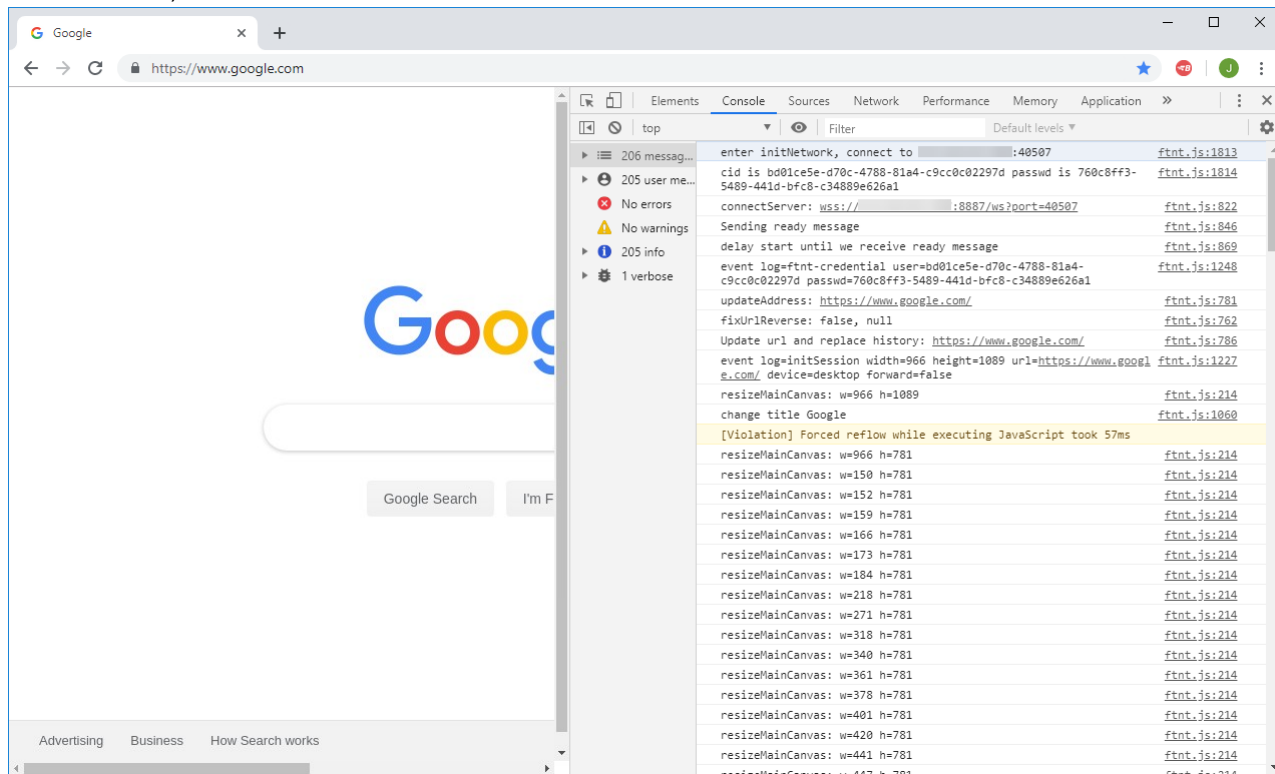


## Verifying Fortisolator PAC file mode with Google Chrome

### To verify that Fortisolator proxy mode is working correctly with Google Chrome:

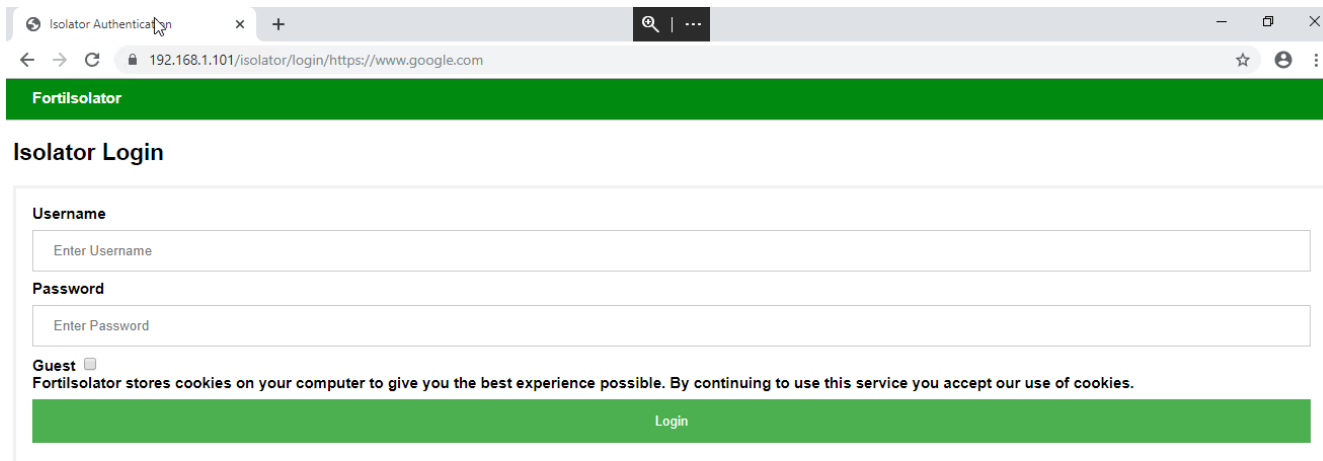
- In the Google Chrome browser, type: `https://www.google.com`.  
The URL redirects the browser to `forti_isolator_redir2?ftnturl=https%3a%2f%2fwww.google.com%2f&ftntcid=3aca306e-8ba1-4f67-9d94-9767bae08ed9&ftntpasswd=138f4051-2409-459c-a005-d38967ec2d6f`. The page should load successfully with the URL displayed as you typed it (`https://www.google.com`).
- Check the browser console to make sure that it is connecting to the internal IP address of Fortisolator (for example,

192.168.1.100).



## Logging in as end user

If it is the end user's first time browsing the web through Fortisolator or if the browser cache has been cleared, the end user will be prompted to log into their user account through the following login page:



[NTLM Authentication](#)

## Login options

End users can log into Fortisolator in one of three ways:

- **Local user** - User enters their designated username and password.
- **Guest user** - User leaves *Username* and *Password* fields blank and checks the Guest box.
- **Single sign-on** - User clicks on the *NTLM Authentication* link, which will prompt the end user to enter their organization's single sign-on credentials.

## Copying and pasting text

**To copy and paste text in a browser that is running through Fortisolator:**

1. In a browser, select text that you want to copy, and then right-click.
2. Click *Copy*.
3. Navigate to the location where you want to paste the text, and then right-click.
4. Click *Paste*.

## Copying and pasting images

**To save images from in a browser that is running through Fortisolator:**

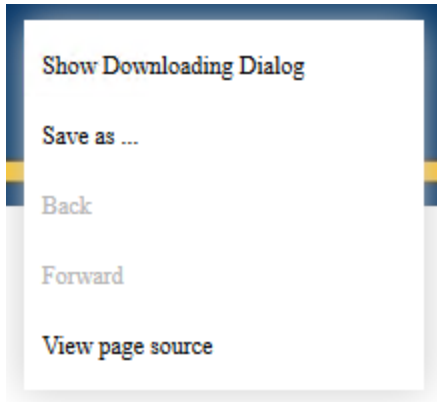
1. In a browser, right-click on the images that you want to save.
2. Click *Copy Image to clipboard*.
3. Open MS Word, MS Excel, or MS Powerpoint
4. Press `Ctrl+V` or right-click to paste the image.

## Downloading files

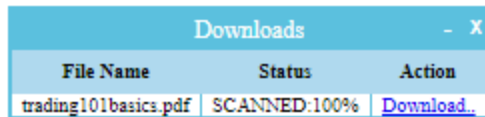
End users are able to download files up to a certain file size while browsing through Fortisolator if the administrator has configured the Isolator Profile settings to allow it.

## To download a file:

1. Right-click the file you want to download and a menu appears.



2. Click *Save as...* and the *Downloads* dialog box pops up, displaying the file name and a link to download the file. If the vscanner capability is enabled on the Isolator profile settings by the administrator, the dialog will show the scanning status of the file.

A screenshot of a "Downloads" dialog box. It has a title bar with "Downloads" and window control buttons. Below the title bar is a table with three columns: "File Name", "Status", and "Action".

File Name	Status	Action
trading101basics.pdf	SCANNED:100%	<a href="#">Download..</a>

3. Once the file has been scanned, the file is now safe to download. Click the *Download* link under *Action* to download the file.



# Adding Web Isolation Profile from FortiProxy to Fortisolator

Fortisolator supports adding a web isolation profile from FortiProxy to Fortisolator.

## Fortisolator setup

### To download Fortisolator CA certificate:

1. Connect to Fortisolator.
2. Go to *Dashboard > System Information > Isolator CA Certificate > Backup/Restore*.
3. Backup the CA Certificates by pressing *Click here*. Save the `ca.tgz` file to your local system.
4. Unzip `ca.tgz`, you get 3 files under a new folder; these files will be use later when configuring FortiProxy.

### To configure default policy:

1. Set the Guest Type to *guest only*.
2. Set Default Isolator Profile Name to `system_default`.
3. Click *OK*.



FortiProxy Header content must be named consistently with the Fortisolator Profile name that is selected in Fortisolator Default Policy setting.

Currently the profile name "system\_default" is being used in the example below. All settings, as in FortiProxy header content, Fortisolator Isolator Profile Name, and Fortisolator Default Isolator Profile, are using the same profile name "system\_default."

## Example

The screenshot shows the Fortisolator VM web interface. The left sidebar contains a navigation menu with the following items: Dashboard, Network, System, Users, Policies and Profiles (expanded), Profile, Policy, and Default Policy (highlighted in green). The main content area is titled 'Default Policy' and contains four configuration fields:

- Guest Type: dropdown menu with 'guest enable' selected.
- Default Isolator Profile Name: dropdown menu with 'system\_default' selected and highlighted by a red box.
- Default WebFilter Profile Name: dropdown menu with '<None>' selected.
- Default ICAP Profile Name: dropdown menu with '<None>' selected.

## FortiProxy setup

### To enable explicit web proxy on FortiProxy:

1. Connect to FortiProxy portal GUI: *Network > Interfaces > Port2*.
2. Enable Explicit Web Proxy: *Enable*.
3. Click *OK*.

### To import Fortisolator CA certificate and create a new SSL/SSH inspection profile:

1. Import Fortisolator CA Certificate:
  - a. Connect to FortiProxy portal GUI by going to *System > Certificates > Import > CA Certificate*.
  - b. Set *Type* as *File*.
  - c. Upload: *ca.crt* browser to where you save the Fortisolator CA certificate.
  - d. Click *OK*



Doing so ensures that FortiProxy will trust Fortisolator when dealing with HTTPS traffic.

- e. Go to *System > Certificates > Import > Local Certificate*.
- f. *Type*: *Certificate*
- g. *Certificate file*: *ca.crt*
- h. *Key file*: *ca.key*
- i. *Certificate name*: *FIS\_CA\_Cert*

- j. Leave everything else as it is.
- k. Click OK



Doing so ensures that FortiProxy can use SSL Deep Inspection.

---

**2. Create Web Proxy Profile:**

- a. Go to *Policy & Objects > Web Proxy Profile > Create New*.

Name: FIS-read-only

Header Client IP: pass

Header Via Request: pass

Header Via Response: pass

Header X Forwarded For: add

Header Front End Https: pass

Header X Authenticated User: pass

Header X Authenticated Groups: pass

Strip Encoding: Disable

Log Header Change: Disable

- b. Go to *Header > Create New*.

ID: 1

Name: fis-isolator-profile

Action: add-to-request

Header Content: system\_default

Base64 Encoding: Disable

Add Option: new

Protocol: HTTP HTTPS

**3. Create SSL/SSH Inspection Profile:**

- a. Go to *Security Profiles > SSL/SSH Inspection > Create New*.

Name: **deep\_inspection2**

CA Certificate: **FIS\_CA\_Cert**

Leave everything else as is.

- b. Click OK.

**Create Isolator Server**

- 1. Go to *Policy & Objects > Isolator Server > Create New*.

Name: FIS

Comments: Fortisolator

Address Type: IP

IP: 192.168.1.18

Port: 8888

- 2. Click OK.

## Create Explicit Web Proxy Policy

To create a policy to isolate Unrated/Malicious websites:

1. Go to *Policy & Objects > Policy > Create New*.

Type: Explicit

Name: FortiProxy\_FIS

Explicit Web Proxy: web-proxy

Outgoing Interface: Internet(port1)

Source: all

Destination: all

Schedule: always

Application/Service: webproxy1

Action: ISOLATE

Isolator Server: FIS

Webproxy Profile: FIS-read-only

SSL/SSH Inspection: deep\_inspection2

Log Allow Traffic: All Sessions

Log HTTP Transaction: Enable

Enable this policy: Enable

Leave the rest as it is.

2. Click *OK*.

# Utilities and diagnostics

## Utilities

Utility	Definition
nslookup	Basic tool for DNS debugging
ping	Test network connectivity to another network host
fnsysctl disp	Display conf, category or log
fnsysctl tail	Display the last part of conf, category or log

## Diagnostic tools

Tool	Definition
hardware-info	Display general hardware status information
diagnose-nic	Display general network interface setting
diagnose-wf	Test and show WF action for an URL



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