

FortiMail Spam Submission Plugin for Web Deployment Guide

Version 7.4.1



FORTINET DOCUMENT LIBRARY

<https://docs.fortinet.com>

FORTINET VIDEO GUIDE

<https://video.fortinet.com>

FORTINET BLOG

<https://blog.fortinet.com>

CUSTOMER SERVICE & SUPPORT

<https://support.fortinet.com>

FORTINET COOKBOOK

<https://cookbook.fortinet.com>

FORTINET TRAINING SERVICES

<https://www.fortinet.com/training>

FORTIGUARD CENTER

<https://www.fortiguard.com>

END USER LICENSE AGREEMENT

<https://www.fortinet.com/doc/legal/EULA.pdf>

FEEDBACK

Email: techdocs@fortinet.com



October 5, 2023

TABLE OF CONTENTS

Change Log.....	4
Introduction.....	5
Downloading the plugin manifest file	6
Uploading the manifest file	7

Change Log

Date	Change Description
2023-10-05	Initial release.

Introduction

This document describes how to set up FortiMail sample submission web plugin on Mac and Windows version Outlook clients, Exchange OWA and MS365. Exchange Web Services (EWS) must be enabled.

Supported Servers:

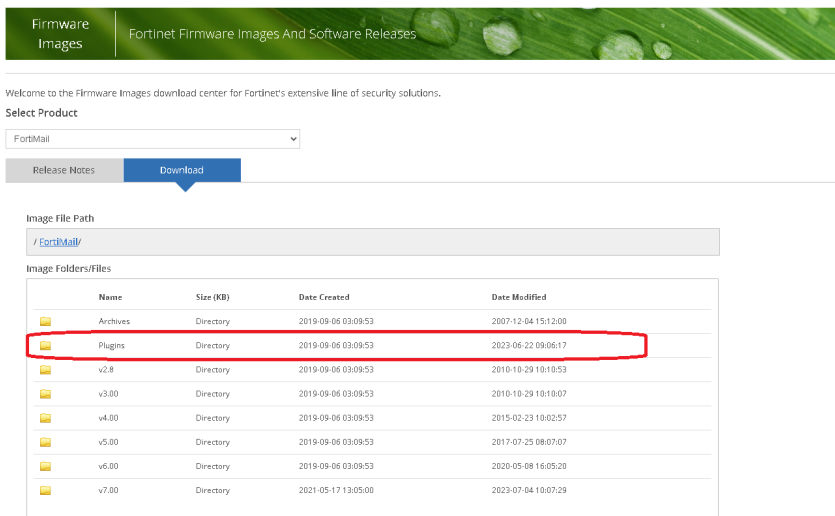
- Exchange 2019
- MS365

Supported Clients:

- Exchange 2019 OWA and MS365
- Windows: Outlook 2019/2021/365
- Mac: Outlook from App store

Downloading the plugin manifest file

First you need to download the manifest.xml file from the Fortinet support site:
<https://support.fortinet.com/Download/FirmwareImages.aspx>



Fortinet Firmware Images And Software Releases

Welcome to the Firmware Images download center for Fortinet's extensive line of security solutions.

Select Product

FortiMail

Release Notes Download

Image File Path

/ FortiMail/

Image Folders/Files

Name	Size (KB)	Date Created	Date Modified
Archives	Directory	2019-09-06 03:09:53	2007-12-04 15:12:00
Plugins	Directory	2019-09-06 03:09:53	2023-06-22 09:06:17
v2.8	Directory	2019-09-06 03:09:53	2010-10-29 10:10:53
v3.00	Directory	2019-09-06 03:09:53	2010-10-29 10:10:07
v4.00	Directory	2019-09-06 03:09:53	2015-02-23 10:02:57
v5.00	Directory	2019-09-06 03:09:53	2017-07-25 08:07:07
v6.00	Directory	2019-09-06 03:09:53	2020-05-08 16:05:20
v7.00	Directory	2021-05-17 13:05:00	2023-07-04 10:07:29

- If you are using MS365, download manifest.xml, and on your FortiMail unit, refer to the spam submission guide to set up the spam submission account and non-spam submission account
- If you are using Exchange 2019, please download manifest2019.xml, and on your FortiMail unit, set up your spam submission account and non-spam submission account to these two fixed accounts:

Email account to receive spam email: spam@spamsubmit.com

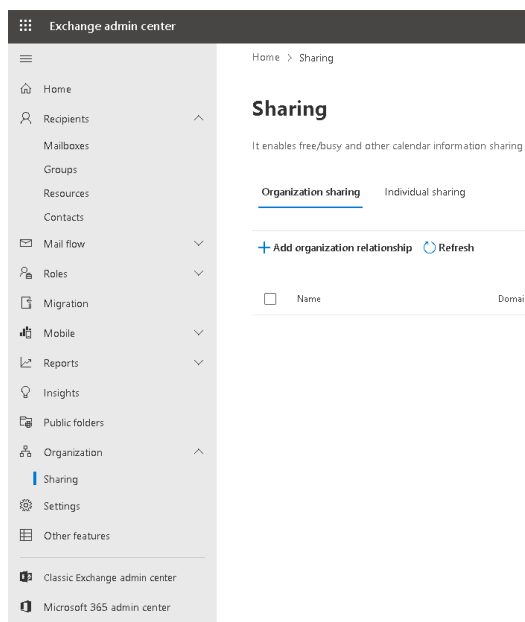
Email account to receive non-spam email: ham@spamsubmit.com

Uploading the manifest file

Now you need to upload the manifest.xml file to the Exchange server or MS365.

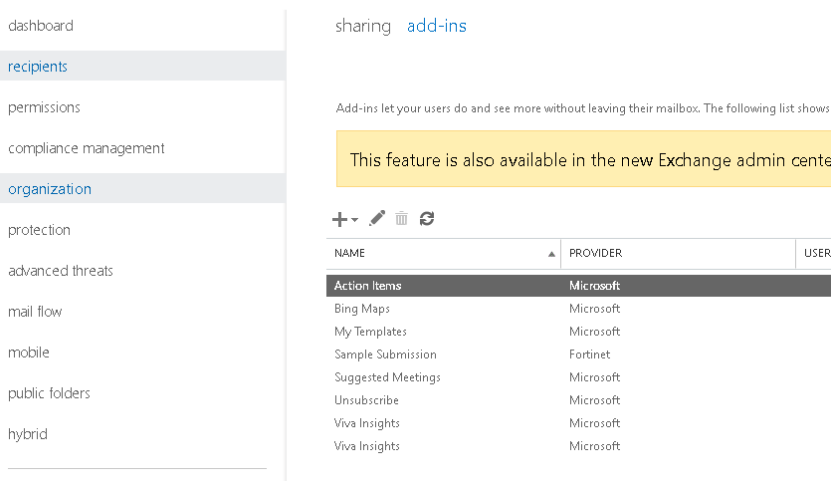
To upload the manifest.xml file in Exchange admin portal

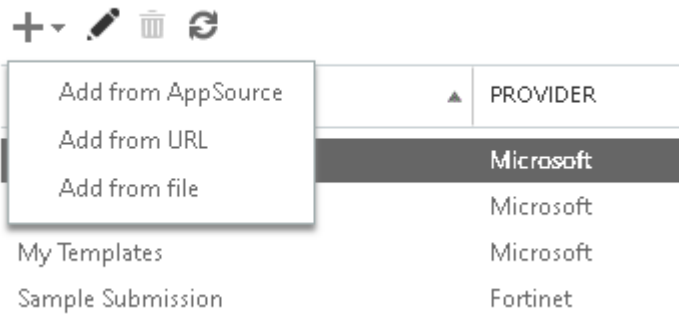
1. Login to your Exchange admin center.
2. Locate the add-ins tag under organization, or you can go to “Classic Exchange admin center” at the bottom.



3. Click on “+” and “Add from file” to upload the “manifest.xml” file you’ve downloaded.

Exchange admin center





4. After the file is uploaded, enable the plugin (it's disabled by default).

Sample Submission

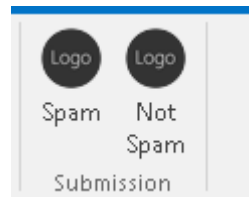
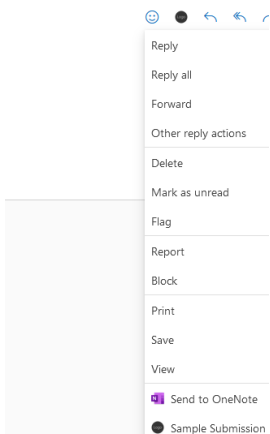
Make this add-in available to users in your organization

Specify user defaults:

- Optional, enabled by default
- Optional, disabled by default
- Mandatory, always enabled. Users can't disable this add-in.

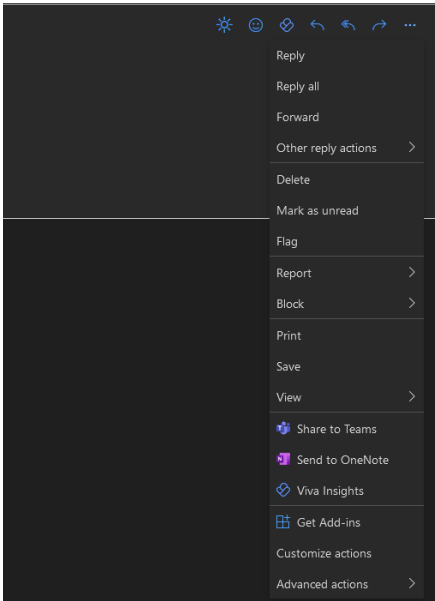
Note it will be available for all users in your organization.

Once enabled, wait for a few hours, you will see the add-in showing on both your webmail and Outlook app:

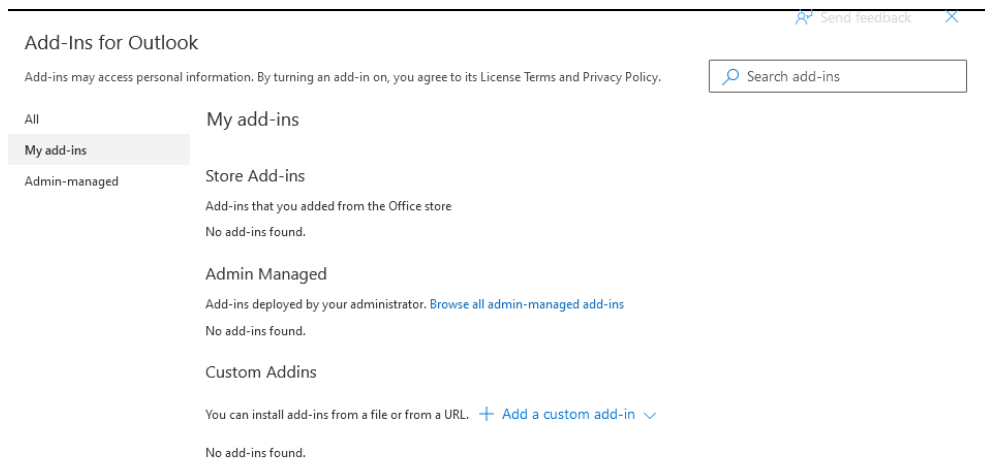


To upload the manifest.xml file in Exchange user portal

You can also upload the plugin and use it immediately in the user portal in MS365.



1. Click on “Get Add-ins” will lead you to this page, select “My add-ins” on the left pane.

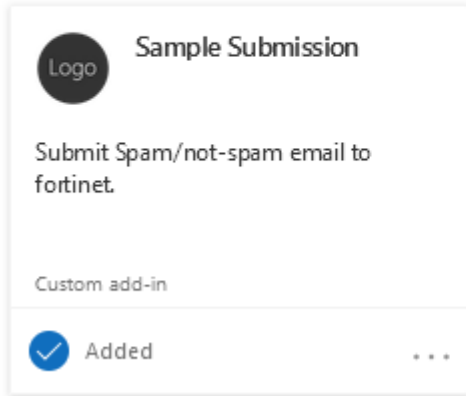


2. Click “Add a custom add-in” just under Custom Addins (if you are not using the admin managed add-ins), you can choose to upload from a URL or File. After uploading, you will see the add-in on this page, and also on webmail and your Outlook client.

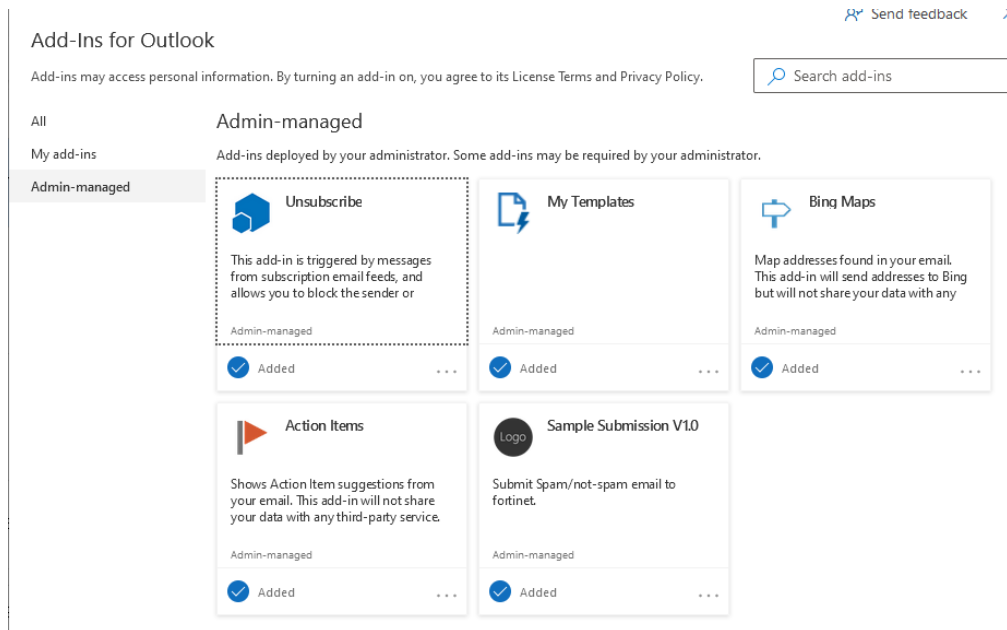
Custom Addins

You can install add-ins from a file or from a URL.

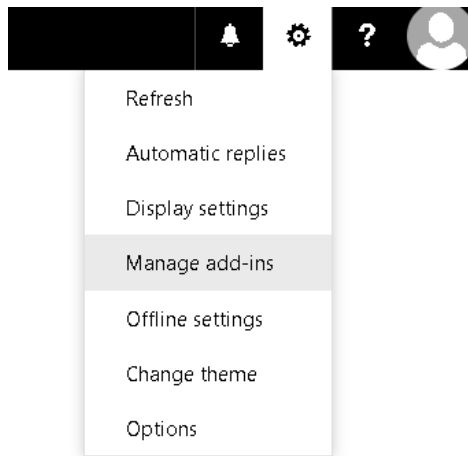
[+ Add a custom add-in](#) ▼



Note: You can also find the admin managed add-ins here (if the admin has pushed the add-in to users in the organization), and choose to add or remove them from the user portal:



In Exchange 2019, you need to click on the gear icon on the top right corner:



Options

- Shortcuts
- General
 - My account
 - Change theme
 - Distribution groups
 - Keyboard shortcuts
 - Manage add-ins**
 - Mobile devices
 - Offline settings
 - Accessibility settings
 - Light version
 - Region and time zone
 - Text messaging
- Mail
- Calendar

Manage add-ins

Add-ins are built by third parties and bring additional features to your Outlook experience. The following list shows add-ins that have been installed. [Find more add-ins for Outlook at the Office Store...](#)

Name	Provider	Installed by	Turned on
Action Items	Microsoft	Default	<input checked="" type="checkbox"/>
Bing Maps	Microsoft	Default	<input checked="" type="checkbox"/>
Git the gist	Contoso	You	<input checked="" type="checkbox"/>
My Templates	Microsoft	Default	<input checked="" type="checkbox"/>
Sample Submission	Fortinet	Your admin	<input checked="" type="checkbox"/>
Suggested Meetings	Microsoft	Default	<input checked="" type="checkbox"/>
Unsubscribe	Microsoft	Default	<input checked="" type="checkbox"/>

Sample Submission
Version: 1.0.0.0
Created by: Fortinet

Submit Spam/not-spam email to fortinet.

This add-in is managed by your IT administrator. You can turn it off, but you can't uninstall it.

Permissions: Read/write mailbox
When this add-in is clicked, it will be able to:

- Read, create, and update email in your mailbox
- Read, create, and update events in your calendar
- Read, create, and update tasks in your mailbox
- Read, create, and update contacts in your mailbox
- Send messages or meeting invitations

The add-in may also send data to a third-party service. (See the Privacy Policy for the add-in.)

It's the same as the Admin portal, click "+" and select "Add from a file" and you will find your add-in showing below.

Manage add-ins

Add-ins are built by third parties and bring additional features to your Outlook experience. The following list shows a

+ - ↻

Name	Provider	Installed by	Turned on
Action Items	Microsoft	Default	<input checked="" type="checkbox"/>
Bing Maps	Microsoft	Default	<input checked="" type="checkbox"/>
Git the gist	Contoso	You	<input checked="" type="checkbox"/>
My Templates	Microsoft	Default	<input checked="" type="checkbox"/>
Sample Submission	Fortinet	You	<input checked="" type="checkbox"/>



Copyright© 2023 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, FortiCare® and FortiGuard®, and certain other marks are registered trademarks of Fortinet, Inc., in the U.S. and other jurisdictions, and other Fortinet names herein may also be registered and/or common law trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance and other metrics contained herein were attained in internal lab tests under ideal conditions, and actual performance and other results may vary. Network variables, different network environments and other conditions may affect performance results. Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's General Counsel, with a purchaser that expressly warrants that the identified product will perform according to certain expressly-identified performance metrics and, in such event, only the specific performance metrics expressly identified in such binding written contract shall be binding on Fortinet. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. In no event does Fortinet make any commitment related to future deliverables, features, or development, and circumstances may change such that any forward-looking statements herein are not accurate. Fortinet disclaims in full any covenants, representations, and guarantees pursuant hereto, whether express or implied. Fortinet reserves the right to change, modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.