



# Release Notes

FortiSOAR Cloud 7.6.6



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FortiSOAR Cloud 7.6.6 Release Notes

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# Change Log

Date	Change Description
2026-03-30	Initial release of 7.6.6

# FortiSOAR Cloud 7.6.6 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration and Automated Response (SOAR) platform. It automates incident triaging and investigation by seamlessly integrating with over 650 security platforms. This results in faster response times, streamlined containment, and reduced mitigation—from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.6.6.

For comprehensive guidance on FortiSOAR features, usage, and configuration, see the [FortiSOAR Documentation Library](#).

# New Features and Enhancements

Release 7.6.6 aligns with updated CA certificates from the FortiGuard Distribution Network (FDN) to ensure ongoing secure communication and stable license synchronization. Users on releases 7.6.5 or earlier are encouraged to upgrade to release 7.6.6 or later to get the updated CA certificates. This release does not include any additional features or enhancements.

For details on all new features and enhancements in FortiSOAR, see the [FortiSOAR Release Notes](#) present in the [FortiSOAR Documentation Library](#).

# Special Notices

This section summarizes key operational changes in FortiSOAR Cloud release 7.6.6. Administrators should review the [Special Notices](#) chapter in the FortiSOAR Release Notes for important additional information.

## Updated FDN Certificates

The FortiGuard Distribution Network (FDN) has updated its CA certificates. FortiSOAR Cloud release 7.6.6 includes the updated certificates to ensure continued secure communication with FDN services and to prevent any disruption to license synchronization. Users on releases 7.6.5 or earlier are encouraged to upgrade to release 7.6.6 or later to get the updated CA certificates.

## FortiCloud Premium License is not required for FortiSOAR Cloud

Starting with release 7.6.1, you can use FortiSOAR Cloud without needing a FortiCloud Premium license, making it more accessible to more users.

# Upgrade Information

Fortinet provides a managed upgrade service for FortiSOAR Cloud customers to simplify and streamline the upgrade process.

Release 7.6.6 aligns with updated CA certificates from the FortiGuard Distribution Network (FDN), ensuring secure communication and stable license synchronization. Users on releases 7.6.5 or earlier are encouraged to upgrade to release 7.6.6 or later to obtain the updated CA certificates.

Upgrade requests can be initiated through the FortiSOAR Cloud portal or by opening a Support ticket. Resource expansion requests for a FortiSOAR Cloud instance can also be submitted.

## Upgrading a FortiSOAR Cloud instance

An upgrade request can be submitted using one of the following methods:

- [Using the FortiSOAR Cloud Portal](#)
- [Opening a Support ticket](#)

# Using the FortiSOAR Cloud Portal

1. Log in to the FortiSOAR Cloud Portal and navigate to the instance page.
2. On the Manage Instance page, click the **Initiate Upgrade Request** button in the Upgrade section:

The screenshot displays the FortiSOAR Cloud Portal interface for an instance. The top navigation bar includes 'FortiSOAR Cloud', 'Service', and 'Support'. The user is logged in as 'admin.fsr@mailinator.com'.

**Instance Information:**

Field	Value
Instance ID	ad3a5012-9cbc-4fe3-ad14-0f7de675c18a
Expiration Date	2026-10-07
License SN	FSRCLDTM24090338
Service Version	v7.6.5-build5657
Region	CA-WEST-3
Status	Active

**License Details:**

Support Type Desc	Type	Level	Start Date	End Date	Status
FortiSOAR Multi Tenant - Regional S...	143	6	Oct 7, 2025	Oct 7, 2026	Active
FortiSOAR User Login	144	6	Oct 7, 2025	Oct 7, 2026	Active

**Disk Usage:** 0.84% (Used: 8.40 GB of 1000.00 GB)

**Resource Usage:** vCPU (8) at 1.5%, RAM (32 GB) at 32.2%

**Upgrade Section:** Contains the text 'You can raise an upgrade request for your FortiSOAR instance by clicking on "Initiate Upgrade Request" button' and a prominent **Initiate Upgrade Request** button.

3. Selecting **Initiate Upgrade Request** opens the Create Upgrade Request form. Verify or provide the following details:
  - a. **Account Name** (Read Only): Pre-populated and read-only based on the logged-in account.
  - b. **Account Email ID** (Read Only): Pre-populated and read-only based on the logged-in account.
  - c. **Primary Account ID** (Read Only): Pre-populated and read-only based on the logged-in account.
  - d. **Type of Deployment** (Enterprise, Multitenant, Cluster): Select the appropriate deployment type based on your requirements:
    - **Enterprise:** Standalone instances with license type set to 'Enterprise'.
    - **Multitenant:** Instances with license type set to 'multitenant'.
    - **Cluster:** Instances that are part of a High Availability (HA) cluster.

**NOTES:**

    - For HA Clusters that containing instances with license type set to 'multitenant', select '**Multitenant**'.
    - For clustered deployments, submit separate upgrade requests for each system in the cluster
  - e. **Upgrade Path:** Specify the upgrade path from the supported options.
  - f. **Instance ID** (Read Only): Pre-populated and read-only based on the current instance.
4. After completing the form, click the **Submit Upgrade Request** button. A confirmation pop-up displays the upgrade details. Submitting the form sends an email to the **Fortinet Support** team, which creates a support ticket on your behalf and initiates contact to complete the upgrade. Submitted requests are available in the 'Upgrade' section of the Manage Instance page.

## Opening a Support ticket

1. Create a Support ticket for upgrade. Include the following information:
  - a. Account Name
  - b. Account Email ID
  - c. Primary Account ID
  - d. Type of Deployment: Specify the appropriate deployment type based on your requirements, from the following options:
    - **Enterprise**: Standalone instances with license type set to 'Enterprise'.
    - **Multitenant**: Instances with license type set to 'multitenant'.
    - **Cluster**: Instances that are part of an HA cluster.**NOTES:**
    - For HA Clusters that containing instances with license type set to 'multitenant', select '**Multitenant**'.
    - For clustered deployments, submit separate upgrade requests for each system in the cluster
  - e. Upgrade Path: Specify the upgrade path from the supported options
  - f. Instance ID
2. The Support team initiates contact to complete the upgrade process and sends a notification upon completion. The ticket is then closed.

## Expanding resources for a FortiSOAR Cloud Instance

Additional resources can be purchased to expand a FortiSOAR Cloud instance. Each SKU provides 1000 GB storage, 8 GB RAM, and 4 vCPUs.

After purchasing the SKU, complete the following steps:

1. Register the contract for additional resources on the Support portal.
2. Create a Support ticket for resource expansion. Include the following information:
  - a. Account ID
  - b. Service Region
  - c. Instance ID
  - d. Serial Number
3. The Support team manages the expansion process and sends a notification upon completion. The ticket is then closed.

# Product Integration and Support

FortiSOAR Cloud version 7.6.6 supports the following item:

- Web browser support

## Web Browsers & Recommended Resolution

FortiSOAR Cloud 7.6.6 User Interface has been tested on the following browsers:

- Google Chrome version 146.0.7680.165
- Mozilla Firefox version 149.0
- Microsoft Edge version 146.0.3856.72
- Safari version 26.1 (20622.2.11.119.1)
- The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI might not get properly displayed.

# Resolved Issues

Release 7.6.6 aligns with updated CA certificates from the FortiGuard Distribution Network (FDN) to ensure ongoing secure communication and stable license synchronization. This release does not include any additional bug fixes or enhancements.



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