

Release Notes

FortiGate Cloud 25.4.a



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FEEDBACK

Email: techdoc@fortinet.com



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FortiGate Cloud 25.4.a Release Notes

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Change log

Date	Change description
2025-12-05	Initial release.
2025-02-10	Updated Resolved issues on page 8 .

Introduction

This document provides a list of supported models, new features and changes, and product integration information for FortiGate Cloud 25.4.a. Review all sections of this document before using this service.

What's new

Release highlights

Asset folder- based control and support for:

- Email profile
- Running and scheduling reports
- CLI Script
- Incident management
- FortiConverter

FortiConverter feature enhancements

- IAM user permission support
- Enhanced audit log support for API access
- Allow view/manage interface mapping from converter ticket detail page

Other enhancements

- Support for event handler customization
- Performance enhancement for large MSP accounts
- Sandbox settings are now saved properly.

Product integration and support

FortiGate Cloud is designed and targeted for all FortiGate models with a form factor of up to two rack units. See [Requirements](#).

FortiGate Cloud 25.4.a supports the following web browsers:

- Microsoft Edge 41 and later versions
- Microsoft Internet Explorer 11 and later versions
- Mozilla Firefox 59 and later versions
- Google Chrome 65 and later versions

FortiGate Cloud may function correctly with other web browsers, but Fortinet does not support them.

Language support

The following table lists FortiGate Cloud language support information. Regions determine language settings:

Language	GUI	Documentation
English	Yes	Yes
Japanese	Yes	No

Region support

- Global (Canada)
- U.S.
- Europe
- Japan

Resolved issues

The following issues have been fixed in version 25.4.a. For inquiries about a particular bug, contact [Customer Service & Support](#).

Dashobard

Bug ID	Description
1201554	Tunnel status bar shows management connectivity as down when it is actually up.

Fabric device

Bug ID	Description
1189221	Fabric device: Automatically close the drop-down menu after clicking the Blink action button.
1192544	The loading icon does not disappear after clicking the refresh icon for fabric device list.
1199642	Online switch model is empty.
1219368	Device display order is inconsistent when grouping by subscription.
1223016	The fabric device status donut charts changed to 0 after clicking 'export to CSV'.
1223538	The number of devices displayed in the Fabric device overview widget does not match the selected folder.
1224210	FortiGate incorrectly described as FSW in the firmware upload UI.
1227579	The status of a device whose controller is inactive should not be 'online' but 'n/a'.
1228469	Upgrade scheduling should only apply to user-targeted controller.
1228649	Upgrade task does not display on tunnel-down fabric-device.

Firmware management

Bug ID	Description
1220949	Schedule upgrade task on tunnel-down fabric device displays 400 Bad Request

FortiConverter

Bug ID	Description
1212591	Failed to render the target interface with the specified configuration.
1214798	Wrong warning message shows when choosing a vendor from the list.
1215069	SSL VPN migration settings does not display correctly.
1215121	From device model keeps previous config when changing uploaded config file of FortiGate.
1217783	Truncation on SSL VPN migration page 'Mapped Phase 1 Name'.
1218039	Tickets table order by Estimated Delivery is wrong.
1218052	The SSL VPN migration with multiple VDOM displays error when validated.
1229664	'Pending Close Confirmation' Progress Bar shows 90%.

Incidents and Events

Bug ID	Description
1199379	Wrong error message when selecting unsubscribed devices in stitch.
1211086	Placeholders for customized sandbox handler triggered MS Teams webhook replacement failed.
1213705	Sandbox event handler should gray out related log button.
1221358	Event Handler: inline rule table width and details dialog form layout issues.
1222396	Event type is missing for loC triggered events.
1223072	Incident Last Update Date to update once updating an incident.
1223473	Analytics Incident GUI flaws.

Bug ID	Description
1223650	Failed to create sandbox stitch with different alert level.
1224156	Root read-only IAM user should not be able to update incidents.

LogView

Bug ID	Description
1217685	Some special 'Application Name' filters not working on Log View > Traffic log.

OU support

Bug ID	Description
1228916	OU admin transfers device from account A to B, and backup file migration fails.
1230125	Sub-ou node widget should not display all devices under entire-ou.
1230671	Cannot view old generated reports after doing OU device transfer and keep data.

Portal

Bug ID	Description
1216137	The Asset Map should filter devices that are out of the asset option's scope selected by user.
1218229	Device List will always load after selecting a row and then clicking refresh.
1225035	Anonymous cloud-access message does not auto-wrap when browser window width changes.

Report

Bug ID	Description
1128746	Report can be generated for EOS device by direct API call.
1218880	Email groups do not show after adding new email group profile in scheduled report.
1221062	The device list is not displayed completely on generated report page.
1221078	The complete device list cannot be displayed on the scheduled report page if the device list is too long.
1225069	Failed report is always displayed even if it is not within the specified time period.
1225221	Read only user should not allow editing of schedule reports.
1226405	VM without a valid license should not be shown in the schedule report device list.
1227503	Total number of report templates scheduled incorrect.

Script

Bug ID	Description
1224034	Email user run CLI script fails after logout OU account.

SD-WAN Overlay

Bug ID	Description
1164053	Fix issues for setting two hub locations from Hub Settings.
1187191	Wrong highlight ISP object for shortcuts.
1194704	GUI didn't list the available IPAM Network Size when IP conflict occurred.
1195190	GUI delivers incorrect policy destination interface to API.
1195219	The graph view is partly covered.
1195312	Quick Start edit site failed to list ISP and subnet value.
1218808	Search by Account ID failed in Audit/Activities.
1223651	Duplicated error message when creating site.
1224232	GUI delivers false NAT value to backend when creating group-group oaas policy.

Known issues

The following issues have been identified in version 25.4.a. For inquiries about a particular bug, contact [Customer Service & Support](#).

Advanced IOC

Bug ID	Description
1230332	Conflict in RBAC config for FortiGate Cloud logging and IoC.

Audit log

Bug ID	Description
1232005	Missing audit log for editing in General settings on OU Dashboard.

Cloud access

Bug ID	Description
1210002	FGT-200G remote access failed (NullPointerException).

Dashboard

Bug ID	Description
1218301	Security widget: Top Sandbox Files widget does not display data correctly.
1220128	Unable to restore default dashboard pages.

Fabric device

Bug ID	Description
1188200	After clicking 'Locate on Map' for a FSW, the unselected FSWs are not grayed out.
1189527	Unable to locate and move fabric devices when multiple devices are in the same location on map.
1190119	The Fabric device icon is not in the center of the circle when displayed on the map.
1231381	The Fabric device folder should be consistent with its controller folder.

FortiConverter

Bug ID	Description
1215109	Previous setting not saved when switching tabs on Interface mapping.
1230648	Failure to upload specific config file causes the page to hang.

IAM support

Bug ID	Description
1218041	Role content for IAM user is cut off on general settings.

Incidents and Events

Bug ID	Description
1224212	Event Monitor page shows empty after selecting a subfolder from the upper-left folder structure.
1230835	Assignees of Incidents cannot change status.
1231434	Read-only email user unable to read the event handlers.
1231613	Some read-only IAM users cannot read incidents.

OU support

Bug ID	Description
1230058	Advanced license was recognized as free-tier.
1230191	Firmware upgrade page displays 400 ERROR when clicking empty sub-ou node.
1231701	Device/account count mismatch between Device List and device drop-down in LogView/Raw Logs.
1231957	OU account search function does not work.

Portal

Bug ID	Description
1229245	The top left drop-down list acts weird after collapsing a folder.

Report

Bug ID	Description
1219424	Report csv file download fails if the report is empty.
1231646	Customer's 'Traffic Trend by day - monthly' report not sorted by date but data size.
1231743	The folder admin cannot run/schedule report within its own scope.
1231748	The folder admin cannot manage emailgroup profile within its own scope.
1231768	The settings of default report in the root can be modified in subfolders.

Revisions

Bug ID	Description
1232124	Backups cannot be viewed after undeploy + keep data.

Script

Bug ID	Description
1229725	Big amount of OU nodes (76) causes run script to fail. (HTTP header to mgrserver over the limit.)
1231626	Subfolder IAM user has no permission to delete script they created.

SD-WAN Overlay

Bug ID	Description
1200812	SD-WAN Overlay new account onboarding wizard delete site error.
1218826	Search by user-defined keyword not working in Audit/Activities.



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