



Release Notes

FortiCloud Services 26.2.a



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Email: techdoc@fortinet.com



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Change log

Date	Change Description
2026-06-05	Initial release.

FortiCloud Services 26.2.a Release Notes

This document includes release information for FortiCloud's multiple portals. FortiCloud is a single, unified login allowing access to many of your Fortinet Inc. Cloud services in one place. For more information on FortiCloud Services, see the [Fortinet Document Library](#).

What's New

New features for FortiCloud Services are included in the following releases:

- [What's New in 26.2.a on page 6](#)
- [What's New in 26.2 on page 7](#)

What's New in 26.2.a

FortiCloud Services version 26.2.a includes the following new products:

What's new for FortiCare

Additional Advanced Services type

The *Additional Tickets Package* has been added to Advanced Services. This type extends the initial ticket threshold by purchasing additional tickets. See [Advanced Services types](#) in the FortiCare guide.

New products

New products included in version 26.1.a are outlined in the table. Select a product name for more information on the product.

Product	Description
FortiGate-as-a-Service	When an asset is terminated in the portal, it is deregistered from the account.
FortiCamera	A pack SKU has been implemented in the price list.
FortiEDR	An air-gapped deployment package has been implemented in the price list.
FortiMonitor	Topology map support packages have been implemented in the price list.
FortiCloud	ATP and UTP bundles have been implemented in the price list.
FortiCloud	FortiGate, FortiSwitch, and FortiPAM hardware models have been implemented in the price list.
FortiDLP	An Enterprise on-premise model has been implemented in the price list.
FortiSASE	A global region add-on has been implemented in the price list.
FortiSIEM	Added support for hardware appliances to the automation service.

What's New in 26.2

FortiCloud Services version 26.2 includes the following new features and products:

What's new for Identity & Access Management (IAM)

User activity logs

User activity logs can be viewed for actions taken in the IAM portal, including creating and deleting users, password changes, and so on. The *User Activity Logs* page retains data for a period of 90 days.



Logs included in the *User Activity Logs* page begin on May 2nd, 2026. Changes made before this date are not available for review.

See [User activity logs](#) in the IAM guide.

Apply portal permissions in bulk

Portal permissions can be assigned in a permission profile in bulk by selecting the access level for the portal instead of per-resource. See [Creating a permission profile](#).

What's new for Asset Management

Download ELA Profile consumption information

The *Consumption* tab provides a report on the weekly usage trends and consumption of an Enterprise Agreement contract. Asset-level details can be downloaded and exported as a CSV file. See [ELA profile](#) in the Asset Management guide.

Hardware life cycle support dates

The *End of Renewal* and *End of Support* date of assets ending in *-USG*, *-TAA*, and *-TAA-FGDUS* have been updated in the *Products > More Views > Hardware Lifecycle* page.

What's new for FortiCare

Add last supported software version to hardware life cycle

The *Last Supported Software Version (LSSV)* has been added to the *Product Life Cycle > Hardware & VM* tables where applicable. See [Product Life Cycle](#) in the FortiCare guide.

Removal of *Temp Storage* for uploading files

The options to *Keep The File* or to select *Temp Storage* have been removed when uploading files for tickets. When uploading a file, simply select the file type and proceed with selecting the file to upload to the ticket. All files will be deleted 30 days after the ticket is closed. See [Creating tickets](#) in the FortiCare guide.

New products

New products included in version 26.2 are outlined in the table. Select a product name for more information on the product.

Product	Description
FortiGate	Hyperscale firewall support has been added for a G-series model.
FortiGate-as-a-Service	Support has been added for SD-WAN bundle offering IDs.
FortiMail Cloud	FortiMail Cloud Gateway MSSP has been implemented in the price list.
FortiSASE-Sovereign	FortiSASE-Sovereign SD-WAN On-ramp licenses have been implemented in the price list.
FortiGate-as-a-Service	A FortiAuthenticator-as-a-Service SKU has been implemented in the price list.
FortiRecon	A FortiRecon SKU tier has been implemented in the price list.
FortiAuthenticator	A FortiAuthenticator Carrier license has been implemented in the price list.
FortiCloud	New hardware models have been implemented in the price list.
FortiCloud	A FortiSwitchNMS airgap license has been implemented.

Product Integration and Support

Web browser support

FortiCloud Services 26.2.a supports the following web browsers:

- Microsoft Edge 80 and later (based on Chromium)
- Mozilla Firefox version 90
- Google Chrome latest three versions
- Safari latest three versions

Language support

FortiCloud Services 26.2.a supports the following languages:

- English



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