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FEEDBACK

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FortiAnalyzer 6.4.1 VM Trial License Guide

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Change Log

Date	Change Description
2021-05-26	Initial release.
2021-08-25	Updated Licensing on page 5 .
2022-01-06	Updated Upgrading to an add-on license on page 8 .
2022-08-17	Updated Upgrading to an add-on license on page 8 .
2024-04-05	Updated Licensing on page 5 .

Introduction

With a FortiCare account, you can receive a free trial license for a FortiAnalyzer virtual machine (VM) to let you try the product. After evaluating the product, you can purchase an add-on license and upgrade the FortiAnalyzer VM to the add-on license.

This section includes the following topics:

- [Requirements on page 5](#)
- [Licensing on page 5](#)

Requirements

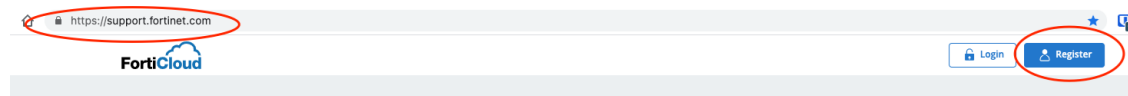
The following items are required before you can receive a free trial license for FortiAnalyzer VM:

- FortiCare/FortiCloud account with Fortinet Technical Support (<https://support.fortinet.com/>)

The FortiCare account includes free trial licenses for FortiAnalyzer VM.

The FortiCloud account is used to complete the licensing process.

When you register on the Fortinet Technical Support site (<https://support.fortinet.com/>), you create a FortiCloud account. FortiCloud is integrated with FortiCare, and the same login credentials are used for both accounts.



If you do not have a FortiCloud account, you can create one as part of the licensing process.

- FortiAnalyzer VM
You must be running FortiAnalyzer 6.4.1 or later on the VM.
- Browser
You must have access to a device with a browser to access FortiAnalyzer GUI.
- Internet access
You must have Internet access to access FortiCloud and your FortiCare account on the Technical Support Site and to receive the license agreement.

Licensing

A FortiCare account includes limited, free trial licenses for FortiAnalyzer VM. A trial license includes:

- Support to add three devices/VDOMs
- Support to use three ADOMs
- Support for 1 GB/day of logs

A trial license does not include access to Fortinet services or Technical Support for a FortiAnalyzer VM with a free trial license.

Activating a free trial of FortiAnalyzer VM

You can use the FortiAnalyzer GUI to request and activate a trial license for a FortiAnalyzer VM.

After the trial license is activated, please see the [FortiAnalyzer 6.4.x Administration Guide](#) on the [Document Library](#) for information about the product.



After you activate a trial license, the FortiAnalyzer VM is displayed as an asset in your FortiCloud account, and it is assigned a unique serial number.

To request and activate a trial license:

1. Install the VM, and configure the management port to enable access.
Ensure that the VM has Internet access.
For more information about setting up VMs, see documentation on the [FortiAnalyzer Private Cloud](#) and [FortiAnalyzer Public Cloud](#) pages on the [Document Library](#).
2. In a browser, access the IP address for the FortiAnalyzer GUI.
The login dialog box is displayed.
3. Click *Login with FortiCloud*.
If you do not have a FortiCloud account, click *Create Account* to create one.
4. Enter your FortiCloud username and password, and click *Login*.
The license is applied and FortiAnalyzer restarts.
5. After FortiAnalyzer restarts, log in to FortiAnalyzer.
6. Go to *System Settings > Dashboard > License Information* widget.
The *VM License* option displays *Trial License*.
7. After evaluating the FortiAnalyzer VM, you can purchase and install an add-on license. See [Upgrading to an add-on license on page 8](#).

Upgrading to an add-on license

After using a FortiAnalyzer VM with a trial license, you can upgrade by installing an add-on license. You can use the FortiAnalyzer GUI to install an add-on license.

Before you can install an add-on license, you must perform the following tasks:

- Install a FortiAnalyzer VM and activate a trial license. See [Activating a free trial of FortiAnalyzer VM on page 7](#).
- Purchase the add-on license from a licensed reseller and receive an email with the product registration code.

After you receive the email with the registration code, use this topic to perform the following actions:

- Register the add-on license with FortiCloud by using the registration code.
- Register the support contract with FortiCloud by using the registration code.
- Download the license key from FortiCloud.
- Install the license key by using the FortiAnalyzer GUI.



Before you can apply a support contract to FortiAnalyzer you must convert your trial VM into a production instance by applying an add-on license.

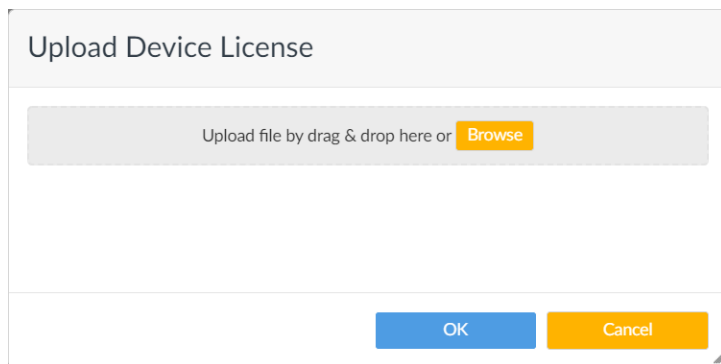
After the add-on license is installed to FortiAnalyzer VM, the *System Settings > License Information* widget displays the name of the license.

To register an add-on license and download a license key:

1. Register the support contract and the add-on license:
 - a. Go to the Fortinet Technical Support site (<https://support.fortinet.com/>), and log in by using your FortiCloud credentials.
 - b. Go to *Asset Management > Register Product*.
 - c. In the *Registration Code* box, enter the registration code, and click *Next*.
For more details, see [FortiCloud Asset Management > Registering products](#).
2. Specify the IP address for the FortiAnalyzer VM:
 - a. In *Asset Management*, select the product. The product details are displayed.
 - b. In the *Product Information* widget, click the *Edit* icon to edit product details.
 - c. In the *Description* box, type a description.
 - d. In the *IP Address* box, enter the IP address for the FortiAnalyzer VM.
 - e. Click *Save*.
3. In the *License and Key* widget, click the *Get the License File* link. The license is downloaded.

To install an add-on license:

1. Log in to FortiAnalyzer GUI, and go to *System Settings > Dashboard*.
2. In the *License Information* widget, beside the *VM License* option, click the *Upload License* button.
The *Upload Device License* dialog box is displayed.



3. Drop the license file on the dialog box, and click *OK*.
FortiAnalyzer restarts, and the license is applied.
4. After FortiAnalyzer restarts, log in to the GUI.
5. Go to *System Settings > Dashboard > License Information* widget.
The *VM License* option displays the name of the license.



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