

# Release Notes

FortiSOAR Cloud 7.4.0



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FortiSOAR Cloud 7.4.0 Release Notes

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# Change Log

Date	Change Description
2023-04-13	Initial release of 7.4.0

# FortiSOAR Cloud 7.4.0 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration & Automated Response (SOAR) platform. It provides solutions for automating incident triaging & investigation; by seamlessly integrating with over 485+ security platforms resulting in faster responses, streamlined containment, and reduced mitigation times - from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.4.0.

## New features and enhancements

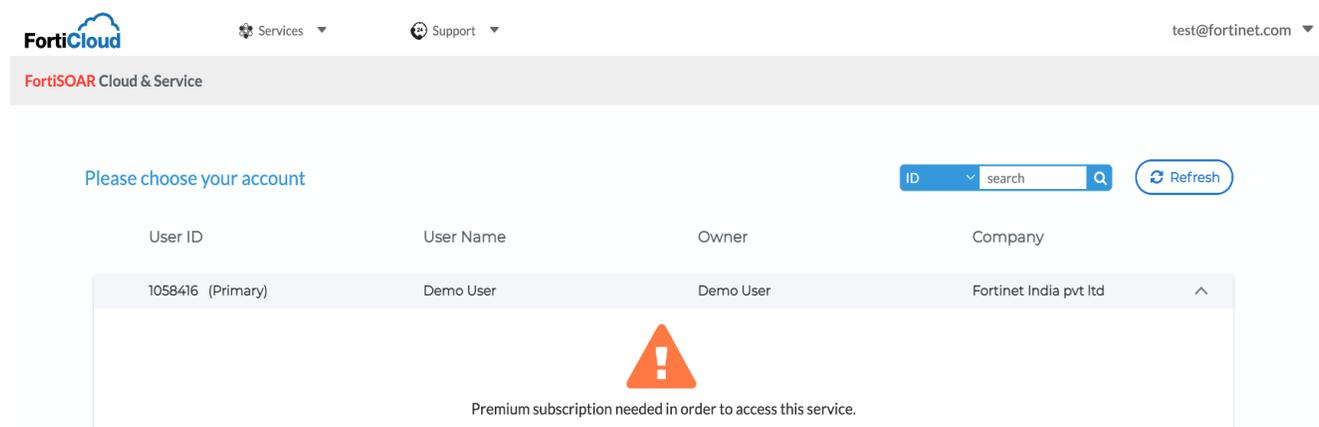
No important features or enhancements are added in FortiSOAR Cloud release 7.4.0.

# Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiSOAR Cloud version 7.4.0.

## FortiCloud Premium license

The FortiSOAR Cloud portal checks for the FortiCloud Premium license. If the FortiSOAR Cloud license is valid, but the FortiCloud Premium license is expired, a warning is displayed as shown in the following image:

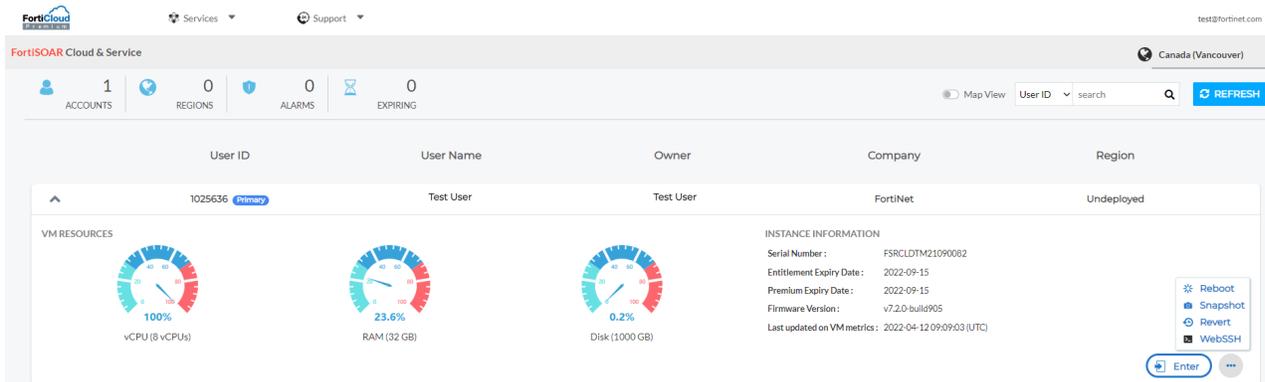


To access the portal, renew the FortiCloud Premium license.

# Upgrade Information

You can upgrade FortiSOAR Cloud using the Cloud portal.

1. Log onto the FortiSOAR Cloud Portal and navigate to your FortiSOAR Cloud VM page:



2. To take a snapshot, click the **Snapshot** button.  
**Note:** Your FortiSOAR Cloud VM stops while the snapshot is in progress. Once the snapshot is completed the FortiSOAR Cloud VM restarts.
3. Once your FortiSOAR Cloud VM has come up, go to the console of your FortiSOAR Cloud VM by clicking the **SSH** button.
4. Check that you are connected to a `tmux` session. A `tmux` session is needed for situations where network connectivity is less than favorable. You can check your `tmux` session using the following command:  

```
# tmux ls
```

 This command returns an output such as the following example:  

```
0: 1 windows (created Thu Nov 24 09:37:47 2022) [170x47]
```

 Log back into the SSH console and run the following command to reattach the `tmux` session:  

```
tmux attach-session -t 0
```
5. To upgrade your FortiSOAR Cloud, use the steps listed in the "Upgrading FortiSOAR" chapter in the *FortiSOAR Upgrade Guide*.



In case the upgrade fails, collect the logs using the FortiSOAR UI. In the FortiSOAR UI, click the **FortiSOAR Version Number Build number** link to display the FortiSOAR dialog. Click the **Download Logs** link in the FortiSOAR dialog to download FortiSOAR logs. You can also use the `csadm log --collect` command to collect the logs. Once you have collected the logs, revert the snapshot from the FortiCloud portal, and then open a support ticket with the logs attached so that Fortinet support can assist with the upgrade.

## Downgrading to previous versions

Downgrade to previous versions of FortiSOAR Cloud is not supported.

# Product Integration and Support

FortiSOAR Cloud version 7.4.0 supports the following item:

- Web browser support

## Web Browsers & Recommended Resolution

FortiSOAR Cloud 7.4.0 User Interface has been tested on the following browsers:

- Google Chrome version 111.0.5563.65
- Mozilla Firefox version 110.0.1 (64-bit)
- Microsoft Edge version 111.0.1661.44 (Official build) (64-bit)
- Safari version 15.5 (17613.2.7.1.8)
- The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI might not get properly displayed.

## Resolved Issues

The following important defect has been addressed in FortiSOAR Cloud release 7.4.0:

### Configuration Fixes

Bug ID	Description
0887757	The issue with the hostname being incorrectly set has been resolved.

## Limitations of FortiSOAR Cloud

- Only two SKUs are supported, one for the Enterprise edition and the other one for Multi-tenancy (master can be used for shared tenancy use cases only).
- High Availability (HA) is not supported. For HA, FortiCloud's intrinsic support will be leveraged.
- Only a single FortiSOAR Cloud VM is supported per FortiCare account.
- Upgrading FortiSOAR Cloud is a manual process as defined in the [Upgrade Information](#) chapter. Also, in case of an upgrade failure, the account owner needs to go to the FortiCloud portal and manually revert the snapshot.



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