Release Notes

FortiSOAR Cloud 7.2.2

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FEEDBACK

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Change Log

Date	Change Description
2022-08-10	Initial release of 7.2.2

FortiSOAR Cloud 7.2.2 Release

FortiSOAR Cloud is a cloud-hosted Security Orchestration & Automated Response (SOAR) platform. It provides solutions for automating incident triaging & investigation; by seamlessly integrating with over 300+ security platforms resulting in faster responses, streamlined containment, and reduced mitigation times - from hours to seconds.

This document provides information about FortiSOAR Cloud version 7.2.2.

New features and enhancements

There are no new features or enhancements introduced in FortiSOAR Cloud in release 7.2.2.

Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiSOAR Cloud version 7.2.2.

FortiCloud Premium license

The FortiSOAR Cloud portal checks for the FortiCloud Premium license. If the FortiSOAR Cloud license is valid, but the FortiCloud Premium license is expired, a warning is displayed as shown in the following image:
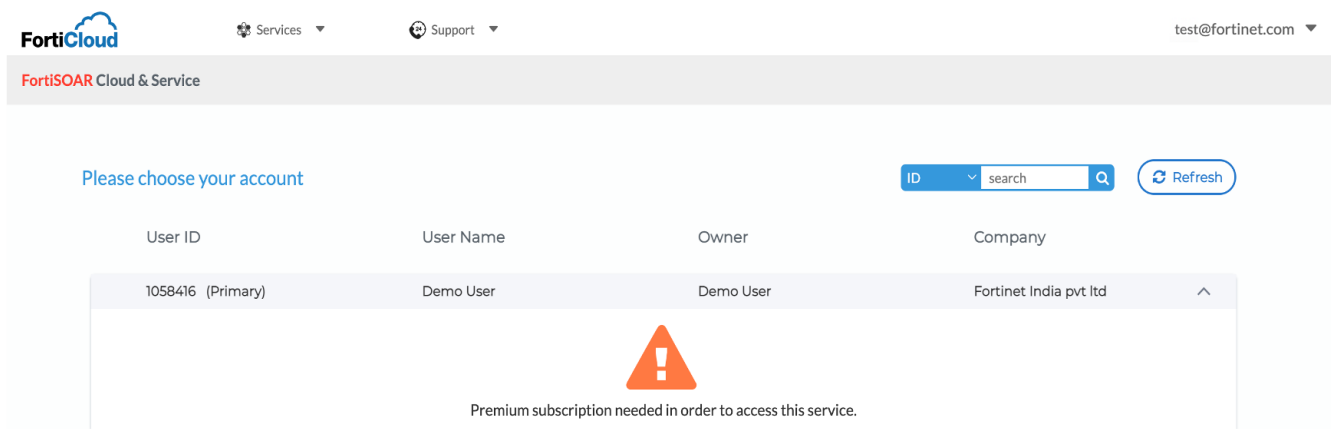
To access the portal, renew the FortiCloud Premium license.

Upgrade Information

You can upgrade FortiSOAR Cloud using the Cloud portal.

1. Log onto the FortiSOAR Cloud Portal and navigate to your FortiSOAR Cloud VM page:

2. To take a snapshot, click the **Snapshot** button.
Note: Your FortiSOAR Cloud VM stops while the snapshot is in progress. Once the snapshot is completed the FortiSOAR Cloud VM restarts.

3. Once your FortiSOAR Cloud VM has come up, go to the console of your FortiSOAR Cloud VM by clicking the **SSH** button.

4. Check that you are connected to a `screen` session. A `screen` session is needed for situations where network connectivity is less than favorable. You can check your screen session using the following command:
```
# screen -ls
```
This command returns an output such as the following example:
```
There is a screen on:
12081.upgrade(Detached)
```
Log back into the SSH console and run the following command to reattach the screen session:
```
screen -r 12081.upgrade
```
OR
```
screen -r upgrade
```

5. To upgrade your FortiSOAR Cloud, run the upgrade script as follows:
```
# sh upgrade-fortisoar-<version_number>.bin
```
OR
```
# chmod +x upgrade-fortisoar-<version_number>.bin
# ./upgrade-fortisoar-<version_number>.bin
```
For more information on the upgrade process, see the *FortiSOAR Upgrade Guide* in the FortiSOAR Documentation Library.

In case the upgrade fails, collect the logs using the FortiSOAR UI. In the FortiSOAR UI, click the **FortiSOAR Version Number Build number** link to display the `FortiSOAR` dialog. Click the **Download Logs** link in the `FortiSOAR` dialog to download FortiSOAR logs. You can also use the `csadm log --collect` command to collect the logs.
Once you have collected the logs, revert the snapshot from the FortiCloud portal, and then open a support ticket with the logs attached so that Fortinet support can assist with the upgrade.

Downgrading to previous versions

Downgrade to previous versions of FortiSOAR Cloud is not supported.

Product Integration and Support

FortiSOAR Cloud version 7.2.2 supports the following item:

- Web browser support

Web Browsers & Recommended Resolution

FortiSOAR Cloud 7.2.2 User Interface has been tested on the following browsers:

- Google Chrome version 103.0.5060.134
- Mozilla Firefox version 103.0.1 (64-bit)
- Microsoft Edge version 103.0.1264.77 (Official build) (64-bit)
- Safari version 15.5 (17613.2.7.1.8)
- The recommended minimum screen resolution for the FortiSOAR Cloud GUI is 1920 x 1080. Please adjust the screen resolution accordingly. Otherwise, the GUI might not get properly displayed.

Resolved Issues

The following is a list of some of the important defects addressed in FortiSOAR Cloud release 7.2.2.

- **Bug #0829392**: On a FortiSOAR Cloud setup by default, the embedded Secure Message Exchange (SME) is enabled. However, whenever you tried to add an FSR Agent it would fail to connect to the SME and remain in the 'Disconnected' state even after it is configured. This issue has been resolved and the FSR Agent on the FortiSOAR Cloud setup can now connect to the SME.
- **Bug #0830456**: Fixed the issue due to which incorrect CPU usage was getting displayed on the FortiSOAR Cloud UI.

Limitations of FortiSOAR Cloud

- Only two SKUs are supported, one for the Enterprise edition and the other one for Multi-tenancy (master can be used for shared tenancy use cases only).
- High Availability (HA) is not supported. For HA, FortiCloud's intrinsic support will be leveraged.
- Only a single FortiSOAR Cloud VM is supported per FortiCare account.
- Upgrading FortiSOAR Cloud is a manual process as defined in the Upgrade Information chapter. Also, in case of an upgrade failure, the account owner needs to go to the FortiCloud portal and manually revert the snapshot.

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